

Preparation of Tax Year **2024** Returns

**Manual**



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Part I Getting Started

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# Chapter 1 Introduction

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## Introduction

A well-prepared staff is essential to ensuring a successful tax season and satisfied clients who will return again next year. Please be sure to finish the Setup portion of this Manual before the tax season begins. Also, ensure that all staff members who will be using the program are familiar with the software and are prepared to support your clients. This Manual includes thorough directions to guide you through Setup and all other tasks, along with a helpful Appendices, Glossary and Taxpayer Questionnaire. You can also find helpful tutorials within your Program Folder.

## What's New for 2025

The following lists reflect changes for both the 1040 and Business Desktop software for the upcoming tax year. This list is up to date as of the printing of this document; however, it is likely that more updates will occur before and after the tax season begins.

### 1040 Program Enhancements

#### ➤ Login

An updated message will appear if the login credentials entered are not valid. Notifying the user to verify the username and/or password were entered correctly.

#### ➤ Duplicate Dependent Returns

Beginning Filing Season 2025, taxpayers will have the ability to claim duplicate dependent(s) electronically on originally filed Tax Year (TY) 2024 Forms 1040, 1040-NR & 1040-SS.

#### ➤ Tax Vision Assist

Tax Vision Assist is a new feature that supports tax preparers by importing taxpayer identification and income information, thus limiting the amount of data that needs to be entered while preparing a return.

#### ➤ Zapier

With Zapier integration, customers are provided the flexibility to integrate tax return data into their choice of over 7,000 different types of software and tools. This allows tax professionals to run workflows in real time and improve their firm's efficiency. For more information customers can visit <https://zapier.com/apps>.

#### ➤ Database Setup

- **Paid Preparers** – A new license number field has been added.
- **Employers/Payers** – A new phone number field has been added.

➤ **Document Archive**

An enhancement has been made to support additional document types. The updated process will now convert any image to a compatible JPEG and import it into the document archive as PDF.

➤ **Billing Setup**

Default Bank Application disbursements can be selected to allow tax preparers to set their preferred refund transfer option to anything they prefer; None, Direct Deposit, Card, or Check.

➤ **Print Options**

A new print option setting has been added to enable or disable the printing of the Engagement Letter in the client organizer.

➤ **Lookup Screen**

The ability to sort by locked return status has been implemented on the Tax Return Lookup screen.

➤ **TaxPass Mobile Site URL**

We have made it easier to access the TaxPass Mobile site by adding your TaxPass ID to the About Software page. Clicking on the ID will launch your custom TaxPass Mobile site and display the URL.

➤ **Client Letters**

The following client letters have been implemented and are available in English & Spanish:

- State Amended Acknowledgement
- State Extension Acknowledgement

➤ **Return Status**

A new return status has been implemented to display which federal amendment has been acknowledged.

➤ **Extended Reports**

New search and display fields have been added to the extended reports, making it easier to create custom reports. In addition, we also display the forms the information is being pulled from.

- ETD Ack Code
- Spouse Home Phone Number

## **New and Updated 1040 Forms**

The following form updates have been made to the software:

- **New Forms and Worksheets**

- **8944** – If you are a specified tax return preparer who is required to file individual, estate, or trust tax returns electronically, and filing these returns

electronically would be a hardship, use this form to request a waiver. After evaluating your request, the IRS will notify you in writing whether your request was approved or denied.

- **Updated Forms and Worksheets**

- **Schedule A** – A new warning verification message has been added to assist the preparer if the Deductible Home Mortgage Interest Worksheet is needed. The worksheet will help the preparer calculate the deductible home mortgage interest and whether or not that debt is subject to certain limitations.
- **W-7 & W-7 COA** – These forms have been enhanced to automatically include the preparer information from the Preparer Database.
- **RET 709** – Part 3 has been updated for Spouse's consent on gifts to third parties.
- **1099R / 8915-F** – We have updated the FEMA disaster choice list. Once the disaster choice list has been selected the calculations will carry to form 8915-F.
- **2441** – A new warning verification message has been added if the childcare expenses entered in Part 1 do not equal the total amount entered in Part 2. This will ensure the tax preparer reviews the information before submitting the return.
- **K-1(1041) & K-1(1120S)** – These forms have been updated to display the taxpayers' address entered on the Client Data Screen.
- **Income Summary** – This form has been updated to display income from more sources. This allows the preparer to quickly verify all data has been entered.
- **1099-Q** – A new checkbox has been added to this form to allow the preparer to select if the distribution was for a K-12 tuition. The maximum allowed distribution is \$10,000 and anything over that amount will be taxed and carried to Form 5329 Part II as a penalty.

## **Banking Updates**

We are partnered with several industry-leading bank product providers, ensuring that you have a variety of funding choices. These Providers are:

- **TPG**
- **Refund Advantage**
- **Refundo**
- **Republic**

➤ **Refund Advantage Fees**

The fee cap is increasing from \$1,500 to \$5,000. Preparation fees over \$1,500 will be subject to a 1% "High Prep Exception Fee" that will be paid to the bank with the preparation fees. A warning verification has been added to force the ERO to check the box that they acknowledge and agree with the 1% fee.

## **Business Program Enhancements**

➤ **Business Utilities**

A new Status Sync function has been added to the Business Utilities. Running the Status Sync utility will automatically synchronize all business returns with their current status at central site.

➤ **Business Client Letters**

The following client letters have been implemented and are available in English & Spanish for all business entities:

- Federal Business Amended Acknowledgment
- State Business Amended Acknowledgment

➤ **Extended Reports**

New search and display fields have been added to the extended reports, making it easier to create custom reports. Additionally, we now display the forms the information is being pulled from.

- Officers SSN
- Account Number
- Routing Number

## **New and Updated Business Forms**

The following form updates have been made to the business software:

- **Updated Forms and Worksheets**

- **1120-H** – Based on IRS communications, form 1120-H for HOAs now has e-file capability.
- **Client Organizer** – Each business entity type will have a client organizer to help tax preparers gather tax data from their clients. The organizer follows IRS forms and schedules and breaks down each line using common terms. The organizer helps your client assemble the information you will need to prepare their tax return.

## **Business State Updates**

The program now has the capability to electronically file the following Business States. Review the appendix for a full list.

- Alabama – e-file extensions and estimates
- Alaska – New support of Alaska Business

- Hawaii – 1041
- Iowa – 1041
- Kansas – 1041
- Maine – 1041
- Michigan – 1065 common cities, 1065 city of Detroit, 1120 common cities, 1120 city of Detroit, 1041 city of Detroit
- North Dakota – 1041
- New Hampshire – 1065, 1120, 1120S, 1041 and 990
- Nebraska – 1041
- New Mexico - 1041
- Oregon – 1041 and 990
- Vermont – 1065, 1120, 1120S and 1041
- West Virginia – 1065, 1120, 1120S, 1041 and 990

## System Requirements

- 1 GB of hard disk space
- 1 GB of memory in, Windows 10, Windows 11
- High-speed internet
- HP compatible laser printer or a GDI compatible printer. Please note this is due to bank requirements for properly printing checks.

## Options for System Configuration

This program can be setup in four different configurations. Please consult with your salesperson to determine the best setup for your organization.

1. **Single Workstation** - A single computer is used by all preparers for all functions. This computer is used to print all returns, reports, and checks. This computer is also used to transmit information to and from Central Site. This computer can be enabled to use an unlimited number of Electronic Return Originators and Paid Preparers.
2. **Networked, Multiple Workstations** - The program is installed on only one computer that functions as a server, which is connected to other computers that function as workstations that can be used as transmitting computers via the server. Transferring data from one computer to another is not necessary. *However, it is important during installations and updates that all workstations close out of the program except one.*
3. **Non-Networked, Multiple Workstations**- The program is installed on one transmitting computer and on an unlimited number of non-transmitting computers. The non-transmitting computers transfer information to and from the transmitting computer, which in turn, transfers information to and from Central Site. The transmitting computer is used for all communications to and from Central Site. While the program can be installed on an unlimited number of non-transmitting computers,

the purchase of the program enables only one license for a transmitting computer (or server as above).

4. **Multi-Office Organizations and Service Bureaus** – The program is installed on a Main Computer and one or more Remote Computers. The Main Computer transmits to Central Site. The Remote Computer(s) communicates with the Main Computer via Central Site. The Main Computer controls the degree to which the Remote Computer communicates directly with Central Site.

## **General Directions for Software Configuration and Installation**

### **Basic Installation/Single Workstation**

To install the program to a single computer, follow these steps:

1. Close all applications that are running on your computer.
2. Download the installation files from the Customer Portal. Windows Installer will begin loading the program automatically, and the Installation Wizard will open. (If Windows Installer has not been loaded previously, you may be prompted to restart the computer.)
3. Follow the on-screen directions of the Installation Wizard. *See further directions for Software Setup below.*
4. The Installation Wizard will install the program to the C:\Xlink25 folder of the hard drive by default. If the program is being installed on a network server, change the destination drive letter to that of the network server. (Example: If E is the destination of the server, change the folder to E:\Xlink25.
5. When installation is complete, click on Finish to launch the program.

### **Networked, Multiple Workstations**

To share the program across a network, follow these steps:

1. Follow the Basic Installation directions (above) to install the program to the computer established as the network server.
2. On the network server, share the drive and/or folder on which the program is installed.
3. Map a drive from each workstation to use the shared Xlink25 folder.
4. At each individual workstation, browse to the shared Xlink25 folder and create a shortcut on the workstation's desktop using the Xlink32.exe file. On the workstation desktop, make sure that the Icon properties reflect the drive and folder that are mapped to the program. (Example: Target is E:\Xlink32.exe; Start In: E:\)



## Non-Networked, Multiple Workstations/Computers

To use multiple computers without a network, follow these steps:

1. Follow the Basic Installation directions (above) for installing the program on all computers. The software license allows multiple installations, however, only one computer can serve as a transmitting computer.
2. Under Office Setup in the Manual, follow the directions under the Registration Tab.

## Multi-Office Organizations and Service Bureaus

To use multiple computers in a Multi-Office Organization or Service Bureau, follow these steps:

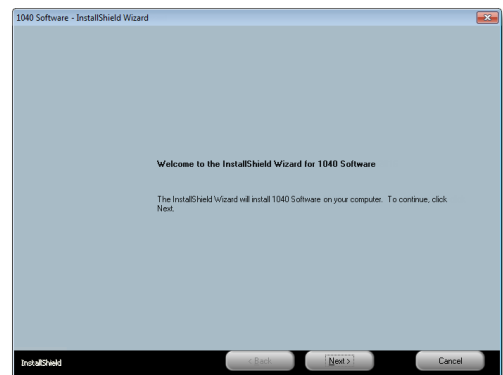
1. Use the Office Management feature on the program website by the Main Office to enroll and setup all Remote Offices.
2. Follow the Basic Installation (above) for installing the program on all computers. During the Basic Installation, the Remote Computers will automatically communicate with Central Site, which will in turn transfer information already generated by the Main Office.
3. Enter any additional information during Setup that was not already provided by the Main Office during the automatic transfer.

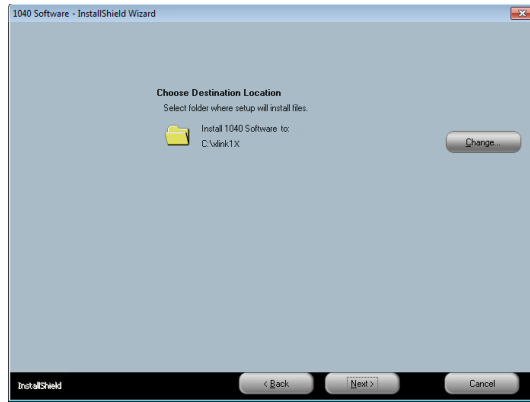
Please contact your technical support representative for assistance.

## Detailed Directions for Software Installation and First-Time Setup

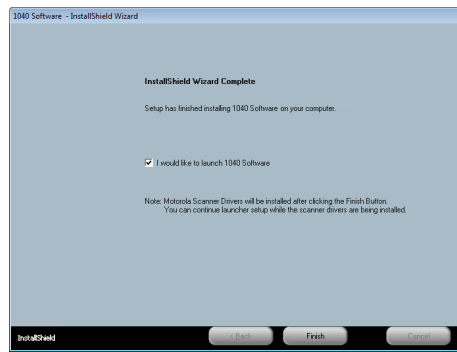
The following directions instruct how to install the software after the configuration above has been determined and the Installation Wizard has opened:

1. Start the program installation and the Welcome screen will open.
2. **Click Next** to continue the 2025 program installation.
3. The End User License Agreement (EULA) appears. Select the radio button **I Accept the terms of the license agreement** and **click Next** to continue.
4. **Choose the location** of where the program will be installed. By default, the program is installed in the following destination C:\Xlink25 folder. A different location may need to be selected depending on the configuration used, as described in the previous section. A different location can be selected by clicking the Change button. After the location is selected **click Next** to continue.





5. **Click Install** to install the program to the destination location that was previously selected. If changes need to be made to Installation Settings, click the Back

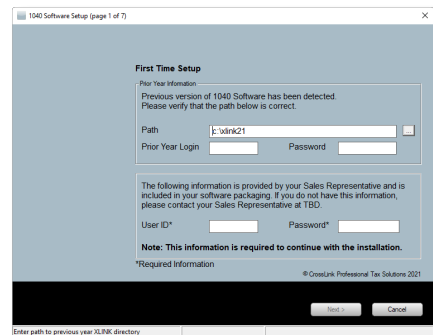


button.

6. The program begins to install, and the progress bar begins to move. When the installation is complete, the last install screen will appear automatically. The selection "I would like to launch 1040 Software" will be automatically checked. **Click Finish** to continue to the Setup Screens.

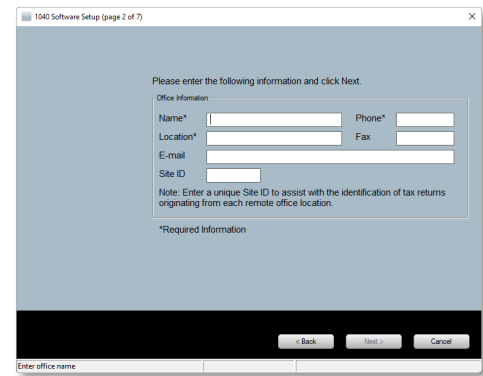
*The following directions instruct how to setup the software:*

1. Under Prior Year Information, if the program was used the previous year,
  - a. The Path will be detected and already entered. If this Path is incorrect, **click the button and locate the correct Path.** If the program was not used in the previous year, this section should be left blank.
  - b. **Enter the Prior Year Login and Password** used to access the program the previous year, if applicable.

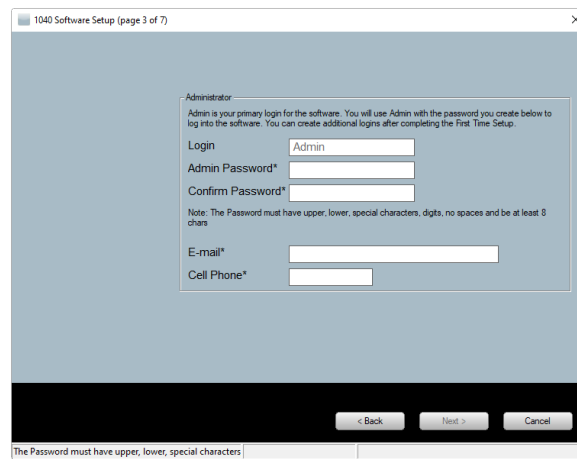


2. **Enter the User ID and Password**, which are provided by the Sales Representative. **Click Next** to continue.

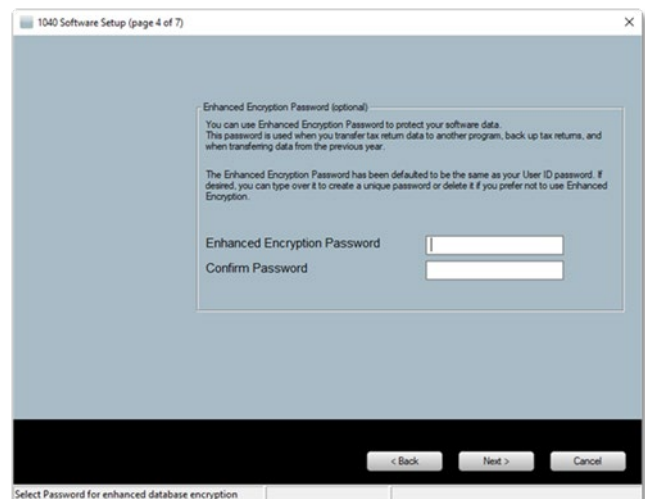
3. Under Office Information,
  - a. If the program was used in the previous year or if this is a managed site, the information on this screen will already be completed.
  - b. If the information is not already completed, **enter the required information in all fields that are denoted with an asterisk (\*), then click Next** to continue.



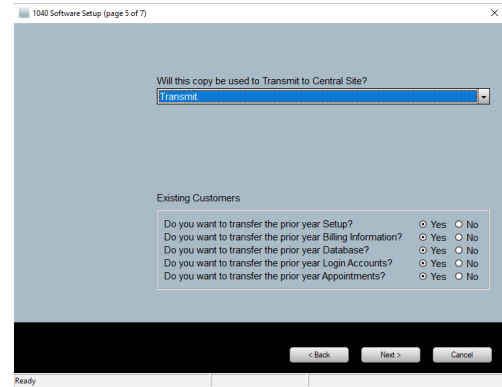
4. Under Administrator Password,
  - a. **Enter the Admin Password** that will be used for the Administrator account. **Enter the Admin Password a second time** to confirm the password. This password will be used to login to the program.



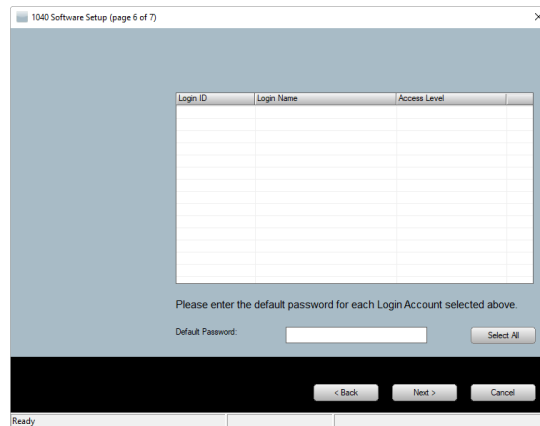
5. **Enter the associated E-mail address and Cell phone number** that will be used for the Administrator account. This step is required and used for resetting passwords. **Click Next** to continue.
6. Under Enhanced Encryption, **enter a unique Enhanced Encryption Password** to enhance the security of the program. *This step is not required.* By default, the Enhanced Encryption password has been defaulted to use your User ID password. **Enter the Enhanced Encryption Password a second time** to confirm the password. **Click Next** to continue.



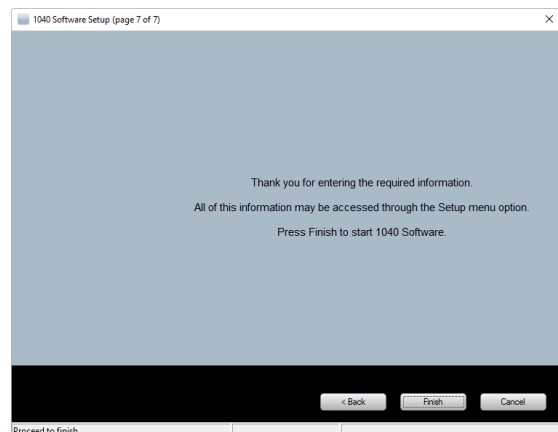
7. **Select Transmit, Transfer, or Feeder** from the dropdown list to designate how this program will communicate with Central Site.
8. **Select the options to transfer data** as a prior year user of the program, as follows, then **Click Next** to continue.
  - a. **Prior year Setup**
  - b. **Prior year Billing Information**
  - c. **Prior year Database**
  - d. **Prior year Login Accounts**
  - e. **Prior year Appointments**



9. The following screen will open if any of the prior year transfers of data were selected in the previous step:



10. **Check the box next to the previous year's Login Accounts** that will be carried over to the new year's program. Alternatively, click the Select All button.
11. **Enter the Default Password** these Login Accounts will use to access the program. The user will be prompted to change their password the first time they log into the program. **Click Next** to continue.
12. **Click Finish** to start the newly installed program.



13. Enter the **Administrator Login and Password** that was created for this account in Step 4 above.
14. **Check the box** on the Multi Factor Authentication Options window to Opt into using this enhanced security feature.

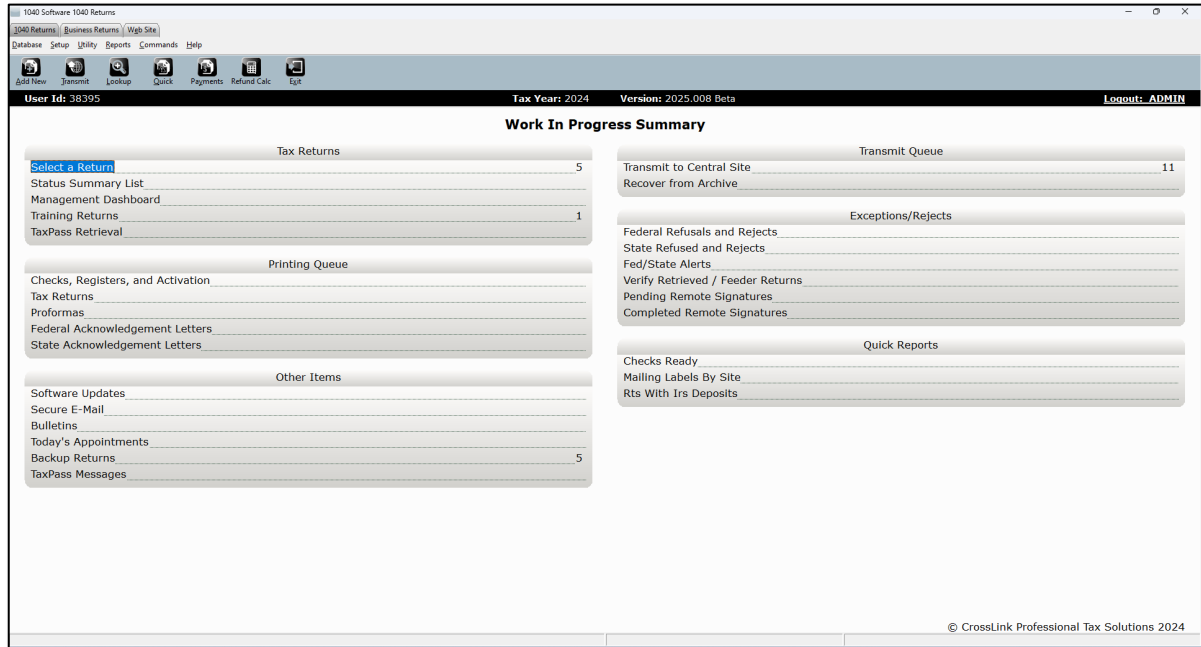




# Chapter 2 Setup

## Introduction

When the program is opened for the first time, the screen will look as follows:



## The Navigational Tabs

The Navigational Tabs are located at the top of the screen. These tabs allow the User to move between Individual 1040 Returns, Business Returns, and the Website swiftly by simply clicking on the appropriate Tab.

## The Menu Bar

The Menu Bar is located right below the Navigational Tools. This Menu Bar will change as different areas of the program are accessed. To open a Menu item, click on that particular Menu item or Press [Alt] and the first underlined letter of the menu item. (Example: To open Database, click on DATABASE or Press [Alt+D].)

## The Toolbar

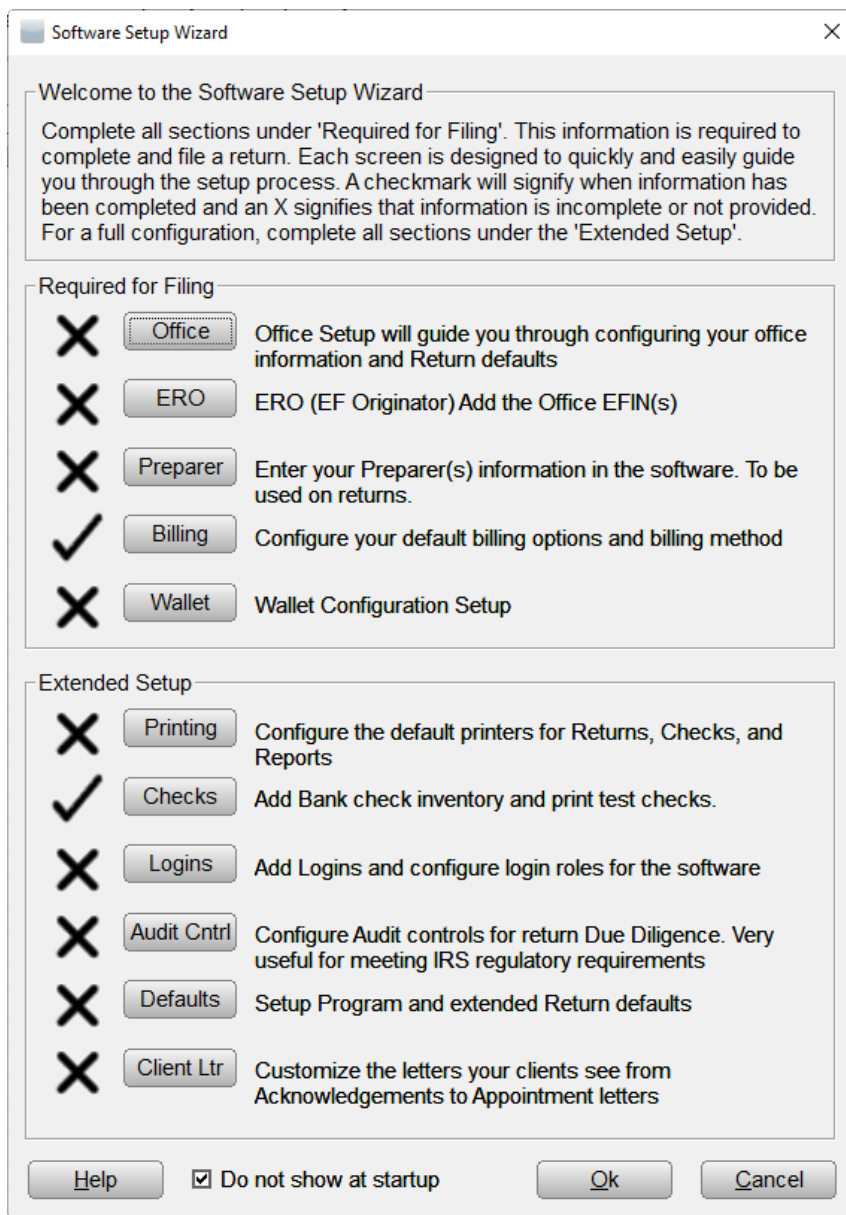
The Toolbar is located directly below the Menu Bar allowing quick access to frequently used features. Like the Menu Bar, the Toolbar will change as different areas of the program are accessed. To open a Toolbar function, click on the button or press [Alt] and the underlined letter on the button. (Example: To add a new tax return, click on the ADD NEW button, or press [Alt + A].)

## The Work In Progress Summary Screen

The Work In Progress Summary screen allows the user to quickly view a summary of all important functions occurring in the program. Additional functions become enabled as new returns are added and interaction with Central Site begins. The user is prompted to take action when a category is blue or increases in number.

## The Software Setup Wizard

The Software Setup Wizard allows the user to quickly navigate and complete the program setup. Each button on the wizard correlates to the setup screens. A Checkmark next to each section will signify the information has been completed while an X signifies that the information is incomplete or not provided. Alternatively, you can check the box Do not show at startup to not show this window upon entry into the software.





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It is important to complete the following directions in this Chapter for proper setup of your tax software program. This will enable you to maximize the program's potential and increase your efficiency during the busy tax season. *Note: Dashboard Management Remote Office users will only need to use setup for those functions not already determined by the Main Office.*

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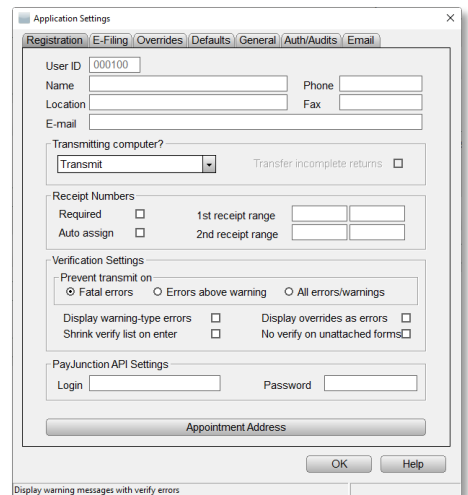
## Office Setup

From the Opening Screen, click on SETUP in the Menu Bar, scroll down to OFFICE SETUP, and click once. The first tab in the new Application Settings screen will be REGISTRATION. This information may already appear if you used this program last year, or it may have been entered during installation.

### Registration Tab

This information is mostly used by technical support so that they can help you when necessary. Most of this information will appear from entries made with the Installation Wizard.

1. **Enter the USER ID number.** This number can be found on your picking ticket with your shipment of the program. If you used this program the previous year, this ID will already appear.
2. **Enter the NAME.** Use the name of the company or the name of the person who will be operating the main computer in your office.
3. **Enter the LOCATION.** Use your own designation system. For example, if you have 5 locations in one city and identify them as C1, C2....C5, then label them accordingly.
4. **Enter the PHONE NUMBER.** Use the phone number of the primary contact person at your organization.
5. **Enter the FAX NUMBER.** Use the fax number of the office where the primary contact person of your organization will be located.
6. **Enter the E-MAIL.** Use the e-mail address of the primary person or office using the program.



The screenshot shows the 'Application Settings' dialog box with the 'Registration' tab selected. The 'User ID' field contains '000100'. The 'Name', 'Location', and 'E-mail' fields are empty. The 'Phone' and 'Fax' fields are also empty. The 'Transmitting computer?' dropdown is set to 'Transmit'. The 'Transfer incomplete returns' checkbox is unchecked. The 'Receipt Numbers' section has 'Required' and 'Auto assign' checkboxes unchecked, and '1st receipt range' and '2nd receipt range' fields empty. The 'Verification Settings' section has 'Prevent transmit on' radio buttons for 'Fatal errors' (selected), 'Errors above warning', and 'All errors/warnings'. There are also checkboxes for 'Display warning-type errors', 'Shrink verify list on enter', 'Display overrides as errors', and 'No verify on unattached forms'. The 'PayJunction API Settings' section has 'Login' and 'Password' fields empty. The 'Appointment Address' field is empty. The 'OK' and 'Help' buttons are at the bottom right. A small note at the bottom left says 'Display warning messages with verify errors'.

7. **Under TRANSMITTING COMPUTER?**, make the following selections only if this computer is configured for a Non-Networked, Multiple Workstations setup or a Multi-Office Organization and Service Bureau setup.
  - a. From the dropdown list:
    - i. **Select TRANSMIT** if this computer will be transmitting directly to Central Site as a transmitting computer or a Main Computer.
    - ii. **Select TRANSFER** if this is a non-transmitting computer that will be transferring data to a media that will then be transferred to a transmitting computer.
    - iii. **Select FEEDER** if this is a Remote Computer that will be transmitting directly to Central Site to communicate with the Main Computer in a Multi-Office or Service Bureau configuration.
  - b. **Check the box next to TRANSFER INCOMPLETE RETURNS** if you want all returns, including incomplete returns, to be transferred every time to the transmitting computer.
8. **Under RECEIPT NUMBERS**,
  - a. **Check the box next to REQUIRED** if you want receipt numbers required for all Returns. If this box is checked, a Verify Error will occur if no receipt number is entered.
  - b. **Check the box next to AUTO ASSIGN** if you want the program to automatically assign receipt numbers.
  - c. **Enter the RECEIPT RANGES** according to minimum and maximum receipt numbers. This program allows you to set two separate Receipt Ranges to correspond to your own accounting system.
9. **Under VERIFICATION SETTINGS**, make the following selections to control the types of error messages that will appear while processing a tax return.
  - a. **Under PREVENT TRANSMIT ON**,
    - i. **Mark the box FATAL ERRORS** if you want printing and transmitting to be barred in the case of fatal verification errors. This is the default setting. A fatal error is one that prevents the Return from being accepted by the IRS.
    - ii. **Mark the box ERRORS ABOVE WARNING** if you want printing and transmitting to be barred in the case of verification errors above the warning level. This level of error includes errors that occur when a calculated field has been overridden by the User.

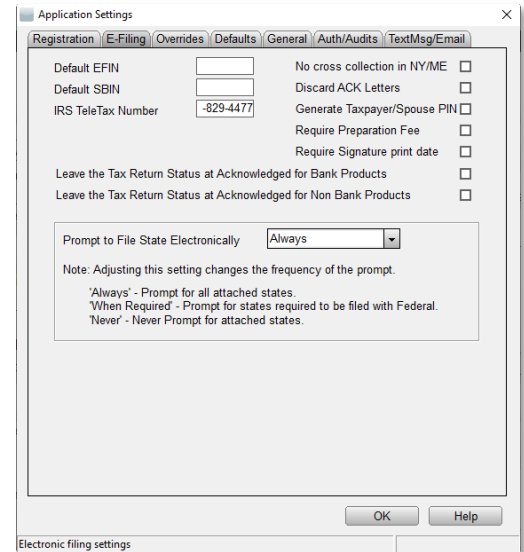
- iii. **Mark the box ALL ERRORS/WARNINGS** if you want printing and transmitting to be barred in the case of any and all verification errors. This level of error includes errors that occur when any field has been overridden, including those that are not necessarily relevant to the actual tax return calculations.
    - iv. **Mark the box NO VERIFY ON UNATTACHED FORMS** if you want to prevent the display of verify errors on unattached forms.
  - b. **Check the box DISPLAY WARNING-TYPE ERRORS** if you want warning messages displayed during verification for any errors above the warning level.
  - c. **Check the box DISPLAY OVERRIDES AS ERRORS** if you want to include overrides as part of the warning messages displayed above when the selection above has been made.
  - d. **Check the box SHRINK VERIFY LIST ON ENTER** if you want the Errors on the Error List to disappear as they are remedied during the verification of a Return.
- 10. **Click the bar APPOINTMENT ADDRESS** to enter an address that will appear as the company address on calendar appointment letters.
  - a. **Enter the FIRM NAME, ADDRESS, CITY, STATE, ZIP AND PHONE.**
  - b. **Click OK** to save the information and close the window.
- 11. **Under PAYJUNCTION API SETTINGS**, if using the zerotouch terminal to collect tax return preparation fees, enter your PayJunction login and password.
- 12. **In the Application Settings window, click the second tab, E-FILING**, to continue with Setup, or **click OK** to exit Setup and resume later.

### **E-Filing Tab**

This information is used to auto-populate the data entry fields of Form 8879, the IRS e-file Signature Authorization and the Electronic Bank Application.

- 1. **Enter the DEFAULT EFIN.** This is the Electronic Filing Identification Number assigned to you by the IRS when you completed and filed Form 8633, Application to Participate in the e-file Program or when you applied for an EFIN online.

2. **Enter the DEFAULT SBIN.** This is the Service Bureau Identification Number provided by the IRS. If you do not have an SBIN, leave this field blank.
3. The **IRS TELETax NUMBER** will already be entered. If this number changes throughout the tax season, you will be notified by us to change this phone number.
4. **Check NO CROSS COLLECTION IN NY/ME** if you will be processing returns in one of these states. Note: These states do not allow the banks to secure tax return refund money for any collections except debts owed to the government.
5. **Check DISCARD ACK LETTERS** to eliminate acknowledgment letters from the Work In Progress Summary. This should be selected if you do not send acknowledgement letters to your clients.
6. **Check GENERATE TAXPAYER/SPOUSE PIN** to automatically generate PIN numbers for the taxpayer and spouse on Form 8879.
7. **Check REQUIRE PREPARATION FEE** if you want to receive a Verify Error and prevent the electronic filing of a RAC Return that does not include a preparation fee. This function creates a fatal error when a preparation fee is not present. See *page 26 for details*.
8. **Check REQUIRE SIGNATURE PRINT DATE** if you want to receive a Verify Error and prevent the electronic filing of a tax return until the preparer has indicated that they have received a wet signature on the tax return.
9. **Check LEAVE THE TAX RETURN STATUS AT ACKNOWLEDGED FOR BANK PRODUCTS** to leave the tax return status of an electronically filed return that has an associated bank product as Acknowledged until the bank product has been funded. If this box is not checked, the return status will be Completed when the final return has been printed.
10. **Check LEAVE THE TAX RETURN STATUS AT ACKNOWLEDGED FOR NON BANK PRODUCTS** to leave the tax return status of an electronically filed return that does NOT have an associated bank product as Acknowledged. If this box is not checked, the return status will be Completed when the final return has been printed.
11. **Under PROMPT TO FILE STATE ELECTRONICALLY**, use the dropdown list to choose one of the following by clicking on your particular choice:



- a. **ALWAYS**-The user will be prompted by a Verify Error when the return is transmitted if a State Electronic Filing Signature Document is missing. This will always occur regardless of whether the state return must be electronically filed.
- b. **WHEN REQUIRED**-The user will be prompted by a Verify Error when the return is transmitted if a State Electronic Filing Signature Document is missing, and the state return is required to be electronically filed with the federal return.
- c. **NEVER**-The user will not be prompted that a State Electronic Filing Signature Document is missing.

12. In the **Application Settings Window**, click the **third tab, OVERRIDES** to continue with Setup, or **click OK** to exit Setup and resume later.

### Overrides Tab (Optional)

This information is optional. If provided here, this information will always appear in Forms 1040 and/or 8879 and cannot be altered. *If you will be using more than one ERO (Electronic Return Originator) with different EFIN's (Electronic Filing Identification Numbers), leave this blank and enter this information in Database Setup on page 64.*

1. **Enter the first set of fields (COMPANY NAME, EIN, ADDRESS, CITY, STATE, ZIP, and SELF-EMPLOYED check box)** for the information you want to have appear on every Form 1040 you prepare.

2. **Enter the second set of fields (ERO's NAME, EIN, FIRM ADDRESS, CITY, STATE, ZIP, SELF-EMPLOYED check box, and SBIN)** for the information you want to have appear on every Form 8879 you prepare.

3. **Under SITE ID, enter a default Site ID next to DEFAULT** if you want to assign one Site ID for all Returns prepared on this computer. If your system uses non-transmitting computers at different sites, you can enter a different Default ID here in each non-transmitting computer. If you have computers at different sites connected to a network, you should not enter a default site ID.
4. **Check the box next to REQUIRED** if you want a verify error message to appear if no Site ID is entered. This function should be used if Returns are being prepared at more than one office and Site IDs have been assigned to those different locations.
5. **Under AUTO ADD STATE RETURN (1040 Only),**
  - a. **As the first option, next to AUTO ADD STATE RETURN FROM, select from the first dropdown list:**
    - i. **DISABLE AUTO ADD** to disable this function which automatically adds a state return to a return file if there are state wages on the Form W-2.
    - ii. **CLIENT DATA SCREEN** to automatically add a state return to the Return File for the state listed as the Taxpayer's resident address, or
    - iii. **ERO SPECIFIED** to always add a state return to the Return File for the state listed for the ERO preparing the return, or
    - iv. **W-2** to automatically add a state return if the W-2 has state return information.
  - b. **As a second option, select a state from the second dropdown list** to automatically add a state return for that particular state to every Return File.
  - c. **Next to DISABLE AUTO ADD OF UNRELEASED STATES (1040 ONLY), check the box** to not allow states to be attached to the Return File if they have not been released.
6. **Under AUTO ADD STATE RETURN (BUSINESS ONLY),**
  - a. **As the first option, next to AUTO ADD STATE RETURN FROM, select from the first dropdown list:**
    - i. **DISABLE AUTO ADD** to disable this function which automatically adds a state return to a return file.
    - ii. **CLIENT DATA SCREEN** to automatically add a state return to the Return File for the state listed as the Taxpayer's resident address, or

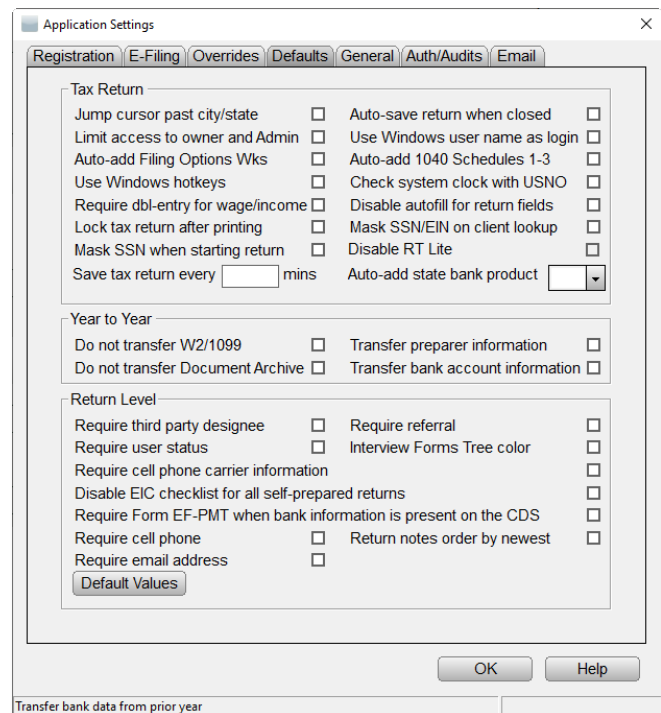
- iii. **ERO SPECIFIED** to always add a state return to the Return File for the state listed for the ERO preparing the return.
  - b. **As a second option, select a state from the second dropdown list** to automatically add a state return for that particular state to every Return File.
  - c. **Next to DISABLE AUTO ADD OF UNRELEASED STATES (BUSINESS ONLY), check the box** to not allow states to be attached to the Return File if they have not been released.
7. **Next to DEFAULT TAXPAYER'S PHONE NUMBER FROM, select from the dropdown list** the type of phone number you would like to always use as the Taxpayer's phone number in reports.
  8. **In the Application Settings Window, click the fourth tab, DEFAULTS** to continue with Setup, or **click OK** to exit Setup and resume later.

### Defaults Tab (Optional)

Similar to the Overrides Tab, this tab allows you to set default information and is also optional.

#### 1. Under Tax Return Level,

- a. **Check JUMP CURSOR PAST CITY/STATE** if you want the cursor to bypass the city and state fields and go right to the zip code field. If the city and state appear in the database, the program will automatically enter the correct city and state for the zip code entered. This feature can be disabled in an individual Login account. See page 56 for details.



- b. **Limit Access to Owner and Admin** so that only the Preparer of a Return or an

Administrator of the program is able to access a Return. See page 57 for the setup of Administrators and other limited access Users under Login Accounts.

- c. **Check AUTO ADD FILING OPTIONS WKS** to add the Filing Options Fee Comparison chart to the return.
- d. **Check USE WINDOWS HOTKEYS** to use the default Windows shortcut keys CTRL+V, CTRL+C AND CTRL+P to cut, copy and paste.
- e. **Check Require DBL-ENTRY FOR WAGE/INCOME** to enable the program to require double entry of wage/income fields.
- f. **Check LOCK TAX RETURN AFTER PRINTING** to lock completed returns, which can only be reopened under certain login accesses. *See page 57 for more information on login accesses.*
- g. **Check MASK SSN WHEN STARTING RETURN** to mask the Taxpayers SSN when creating a new tax return.
- h. **Next to SAVE TAX RETURN EVERY \_ MINS** enter the number of minutes for a desired time interval in which a Return will be automatically saved.
- i. **Check AUTO SAVE RETURN WHEN CLOSED** to save any changes made to a return when it is closed without prompting.
- j. **Check USE WINDOWS USERNAME AS LOGIN** to use the same login name assigned for the Windows program on this computer.
- k. **Check Auto ADD SCHEDULES 1- 3** if you want Schedules 1- 3 to attach to every new return created.
- l. **Check SYSTEM CLOCK WITH USNO** to stop the program from defaulting to this time, EST, when communication with Central Site occurs.
- m. **Check DISABLE AUTOFILL FOR RETURN FIELDS** to turn off the auto text on the choice list fields within a return.
- n. **Check MASK SSN/EIN** to only display the last 4 digits of either the SSN or EIN on the Return Lookup screen.
- o. **Next to AUTO-ADD STATE BANK PRODUCT select "Yes" from the dropdown list** to allow the addition of a State RAC to a Return File. If "No" is selected or if no selection is made, a State RAC will not be available.

## 2. **Under Year to Year,**

- a. **Check DO NOT TRANSFER W2/1099** to not have the W-2 and 1099 forms transfer from one year to the next with the taxpayer's information.
- b. **Check DO NOT TRANSFER DOCUMENT ARCHIVE** to not have Documents transfer from one year to the next with the taxpayer's information.

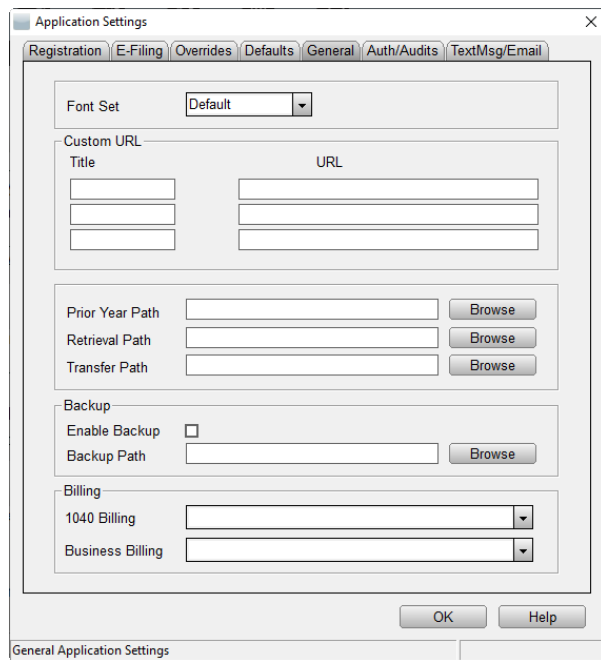


- c. **Check TRANSFER PREPARER INFORMATION** to include the Preparer Information on a 1040 when a return is transferred from the prior year.
  - d. **Check TRANSFER BANK ACCOUNT INFORMATION** to include the bank account information that was entered on the client data screen to transfer from one year to the next.
3. **Under Return Level,**
- a. **Check REQUIRE THIRD PARTY DESIGNEE** to require the user of the program to enter a third party designee to each return.
  - b. **Check REQUIRE USER STATUS** if you want to require the input of a User Status Code for every return.
  - c. **Check REQUIRE CELL PHONE CARRIER INFORMATION** to require that cell phone carrier information must be selected when a cell phone number is present.
  - d. **Check DISABLE EIC CHECKLIST FOR ALL SELF PREPARED RETURNS** to not require completion of the EIC checklist for self-prepared returns.
  - e. **Check REQUIRE FORM EF-PMT WHEN BANK INFORMATION IS PRESENT ON THE CDS** to require the user to attach and complete the EF-PMT form.
  - f. **Check REQUIRE CELL PHONE** to require the user to input the cell phone number of the taxpayer on the Client Data Sheet for every return.
  - g. **Check REQUIRE EMAIL ADDRESS** to require the user to enter the email address of the taxpayer on the Client Data Sheet for every return.
  - h. **Check REQUIRE REFERRAL** to require the user of the program to select a referral type on the Client Data Sheet.
  - i. **Check INTERVIEW FORMS TREE COLOR** to highlight all sections of the Interview tree.
  - j. **Check RETURN NOTES ORDER BY NEWEST** to view the notes within a return beginning with the most recent.
  - k. **Click DEFAULT VALUE** to view the default values that have been set for specific fields within every return. Click Remove, to remove the default values.
4. **In the Application Settings Window, click the fifth tab, GENERAL** to continue with Setup, or **click OK** to exit Setup and resume later.

## General Tab (Optional)

Similar to the Overrides Tab, this tab allows you to set default information and is also optional.

1. **To change the FONT SET, use the drop down list** to select a new font setting. The Default font setting is 1 and is based on a screen setting of 1024 x 768 pixels. Default +1 will increase the Font size by  $\frac{1}{8}$ " and Default +2 will increase the default size by  $\frac{1}{4}$ ". Default -1 will decrease the Font size by  $\frac{1}{8}$ ", and Default -2 will decrease the Font size by  $\frac{1}{4}$ ".



2. **To have a Custom Tab for a specific internet site Enter a Custom Title and URL.**
3. **Enter a default PRIOR YEAR PATH or click on BROWSE** to locate the appropriate prior year path. This setting fixes the path for the transfer of data from the previous year to the current year.
4. **Enter a default RETRIEVAL PATH or click on BROWSE** to locate the appropriate retrieval path. The program will save transferred Returns to this location when the Retrieve Returns option of the Utility Menu is selected. *See page 211 for more information on retrieving returns.*
5. **Enter a default TRANSFER PATH or click on BROWSE** to locate the appropriate transfer path. The program will save returns to this location when the Transfer Returns option of the Utility Menu is selected or when the Transfer Returns/Email option is selected from the Work In Progress Summary screen. *See page 212 for more information on transferring returns.*
6. **Under BACKUP,**
  - a. **Check ENABLE BACKUP** to enable the Backup Returns option of the Other Items list in the Work In Progress Summary screen. With this option enabled, created or modified tax returns are saved to the Backup Returns list and are available for saving externally from the program. Returns saved externally can be restored if and when that option is needed. *See page 204 and 208 for more information on the backup and restoration of Returns.*
  - b. **Enter the default BACKUP FILE PATH or click on BROWSE** to locate the appropriate backup path. This is the path the program will use to backup

data and retrieve data if and when necessary. It is best to use an external storage device such as a CD/DVD, memory stick, or Zip Drive. See page 208 for more information on a complete backup or restoration of all tax software data.

**7. Under Billing,**

- a. **Next to 1040 BILLING, select a default Billing Scheme for individual Returns from the dropdown list.** See page 46 for setup of the Billing Scheme.
- b. **Next to BUSINESS BILLING, select a default Billing Scheme for business Returns from the dropdown list.** See page 46 for setup of the Billing Scheme.

- 8. **In the Application Settings Window, click the sixth tab, AUTH/AUDITS** to continue with Setup, or **click OK** to exit Setup and resume later.

**Auth/Audits Tab**

This tab displays the proper authorization codes necessary to enable interaction with the program and other optional software packages that can be purchased. The authorization codes are automatically downloaded to transmitting computers during communications with Central Site. Additionally, this tab allows you to customize the Diagnostic system to run optional error checks for Earned Income Credit, Schedule A, and Schedule C, E, F, and Forms 4835 and 5405. These options can be very useful for ensuring the IRS Regulatory Requirements are being met.

**1. Under AUTHORIZATIONS,**

- a. **For a Transmitting Computer,** no action on your part under this section is necessary.
- b. **For a Non-Transmitting Computer,**
  - i. **Copy the Authorization codes** from the transmitting Computer's Authorizations tab into the same boxes in the non-transmitting computer's Authorizations tab. There may not be an Authorization code for every box.

**2. Under TAX RETURN AUDITS (Personal Returns Only),**

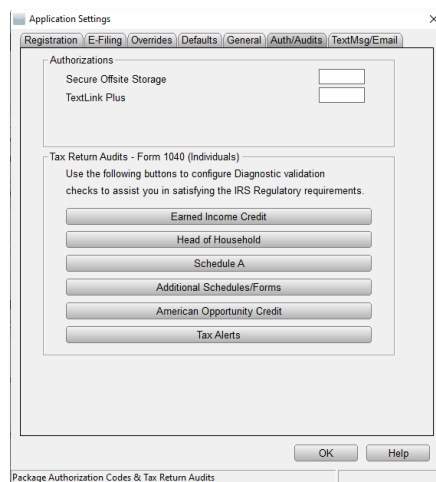
- a. **Click the EARNED INCOME CREDIT button** to enable the optional error checks. The Earned Income Credit Validation Checks window will open.
  - i. **Check each box and enter a minimum or maximum dollar amount** for each situation for which you want an error to appear if that particular issue arises. The tax preparer will be prompted if the

taxpayer is not qualified for the EIC or if the tax payer needs to provide additional details and documentation.

- ii. **Click OK** to save these settings and close the window.
- b. **Click the HEAD OF HOUSEHOLD button** to enable the optional error checks. The Head of Household Validation Check box will open.
- i. **Check each box and enter a minimum or maximum dollar amount** for each situation for which you want the tax preparer to be prompted to ask the taxpayer for details and documentation while the return is being prepared. The tax preparer will have to check a box while the return is being prepared affirming that he or she asked the appropriate question.
  - ii. **Click OK** to save these settings and close the window.

- c. **Click the SCHEDULE A button** to enable the optional error checks. The Schedule A Validation Checks window will open.

- i. **Check each box** for each situation for which you want an error to appear if that particular issue arises. The percentages and amounts set in the boxes **should not** be changed as they reflect the limitations of the current tax laws. A verify error will appear, and the tax preparer will be prompted with the requirements to take that particular deduction.
- ii. **Click OK** to save these settings and close the window.



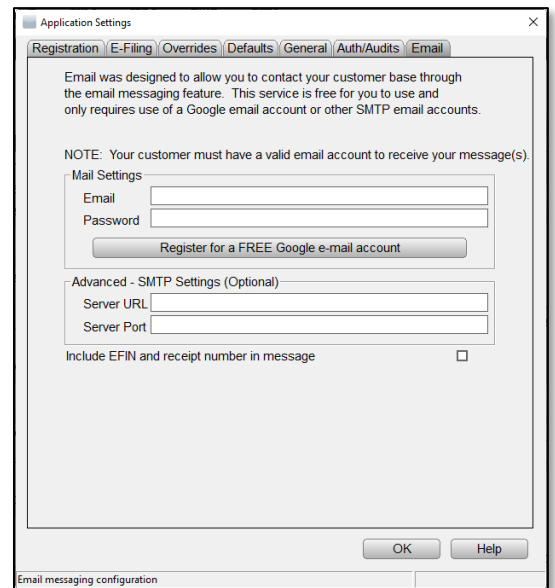
- d. **Click the ADDITIONAL SCHEDULES/FORMS button** to enable the optional error checks to Forms W-2, 2441, 4835, 8880 and/or Schedules C, E, F. The Additional Schedules/Forms Validation Check window will open.
- i. **Check each box** for each situation for which you want an error to appear if that particular issue arises. A verify error will appear, and the tax preparer will be prompted with the requirements for the credit or deduction.
  - ii. **Click OK** to save these settings and close the window.
- e. **Click the AMERICAN OPPORTUNITY CREDIT button** to enable the optional error checks to this credit. The American Opportunity Validation Check window will open.

- i. **Check each box** for each situation for which you want the tax preparer to be prompted to ask the taxpayer for details and documentation while the return is being prepared. The tax preparer will have to check a box while the return is being prepared affirming that he or she asked the appropriate question.
    - ii. **Click OK** to save these settings and close the window.
  - f. **Click the Tax Alerts button** to enable the optional error checks to Form 8880, the age of a taxpayer who has received social security benefits during the year, and the Income and Info Details Checklist.
    - i. **Check each box and enter the age** for each situation for which you want the tax preparer to be prompted to ask the taxpayer for details and documentation while the return is being prepared.
3. **In the Application Settings Window, click the seventh tab, TEXTMSG** to continue with Setup, or **click OK** to exit Setup and resume later.

### TextMsg/Email Tab

This tab must be setup in order to enable the Email function. A free Google email account must be created first. Email allows you to contact and send documents to your customer directly through the program.

1. Under Mail Settings,
  - a. **Enter your Google Email and PASSWORD** if you already have a Google email account. Do not enter "@gmail.com",
  - b. **Or click the REGISTER FOR A FREE GOOGLE EMAIL ACCOUNT button**, and **follow the onscreen directions** if you do not already have a Google email account. Alternatively, visit [www.gmail.com](http://www.gmail.com) to create an account.
2. **Under ADVANCED-SMTP SETTINGS (OPTIONAL), enter the Server URL and Server Port** *only if* these settings need to be changed. This is optional and should not be completed unless necessary.
3. **Check the box next to INCLUDE EFIN AND RECEIPT NUMBER IN MESSAGE** only if you want that information to appear in all email messages to your taxpayers.



4. **In the Application Settings Window, click OK** to save and exit OFFICE SETUP.

## Printer Setup

From the Opening Screen, click on SETUP in the Menu Bar, drag the arrow down to PRINTER SETUP, and click once. The first tab in the new application settings screen will be PRINTER SETTINGS.

### Printer Settings Tab

This tab allows you to change the default printer for different functions and adjust the check printing defaults. This enables you to have separate printers for creating returns, checks and reports. If changes are not made in this tab, the program automatically sets the Windows Default Printer for all functions. See page 15 for *Printer Requirements*.

1. **Under Default Printer(s),**
  - a. **Check PROMPT FOR TAX RETURN PDF** if you want the program to prompt the User to create a PDF when printing Final Returns. If you check this box, you must enter a path in the PDF Printing Options tab which will be covered shortly.
  - b. **Check USE GDI PRINTER INTERFACE** to enable the use of a GDI printer for printing returns only.
  - c. **Next to TAX RETURN, CHECK, and REPORT, select a default printer** from the dropdown list for each of these functions.
2. **Under CHECK PRINTING,**
  - a. **Change the default number of 50** if you need to adjust the text on a check either up or down. A change to 51 will lower the text by one-tenth of a line. A change to 49 will raise the text by one-tenth of a line.
  - b. **Check REMOTE PRINTING BY SITE** if you want to enable the ability to print checks at remote sites. To use this feature, you must have a Virtual Private Network between the transmitting computer and non-transmitting computer or between the transmitting computer and the offsite printer. See page 75 for more information and setup of the Site ID.

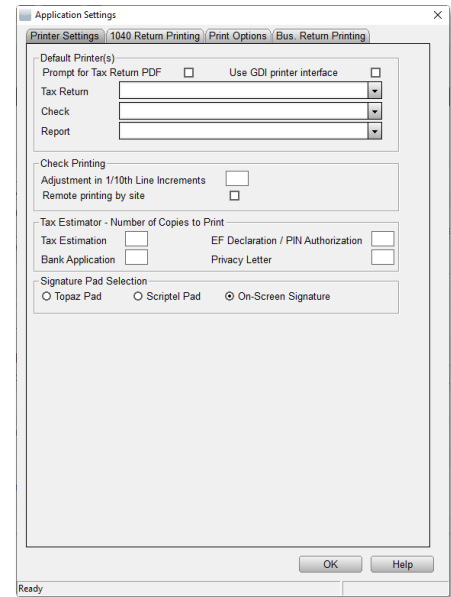
3. **Under TAX ESTIMATOR-NUMBER OF COPIES TO PRINT,**

- a. **Under TAX ESTIMATION, EF DECLARATION/PIN AUTHORIZATION, BANK APPLICATION, and PRIVACY LETTER, enter between 1 to 4** to choose how many copies of each item you want printed when the Tax Estimator is printed.

4. **Under SIGNATURE PAD SELECTION,**

- a. **Select the bullet next to USE TOPAZ PAD,** if applicable.
- b. **Select the bullet next to USE SCRIPTEL PAD,** if applicable.
- c. **Select the bullet next to USE ON-SCREEN SIGNATURES,** if applicable.

5. **In the Printer Settings window, click the second tab, 1040 RETURN PRINTING, or click OK** to exit Setup and resume later.



### 1040 Return Printing Tab

This tab allows you to select which forms, worksheets, and reports will print when you select the printing of the final individual return.

1. **Under PREPARER,**

- a. **Check the boxes** of forms, worksheets, and reports, of which you need to retain a copy.
- b. **Check SEND TO PRINTER** to have the selected forms sent to the printer and/or **check SEND TO ARCHIVE** to have the selected forms sent to the archive file. Additionally, **check SEND TO E-MAIL** to have the selected forms sent the associated email address on file.

2. **Under CLIENT,**

- a. **Check the boxes** of forms, worksheets, and reports, of which you need to give to your client as their copy.
- b. **Check SEND TO PRINTER** to have the selected forms sent to the printer and/or **check SEND TO ARCHIVE** to have the selected forms sent to the

archive file. Additionally, **check SEND TO E-MAIL** to have the selected forms sent the associated email address on file.

3. **Under E-FILED, check SEND TO PRINTER** to have the Forms 8453 and 8879 sent to the printer and/or **check SEND TO ARCHIVE** to have these forms sent to the archive file. The large X's show documents that are always produced.

4. **Under FEDERAL ONLY IF NOT E-FILED,**

- a. **Check FEDERAL ASSET DETAIL and WORKSHEETS** if you will be completing paper federal returns to produce these documents. The large X's show documents that are always produced.

- b. **Check SEND TO PRINTER** to have the produced documents sent to the printer and/or **check SEND TO ARCHIVE** to have these documents sent to the archive file. Additionally, **check SEND TO E-MAIL** to have the selected forms sent the associated email address on file.

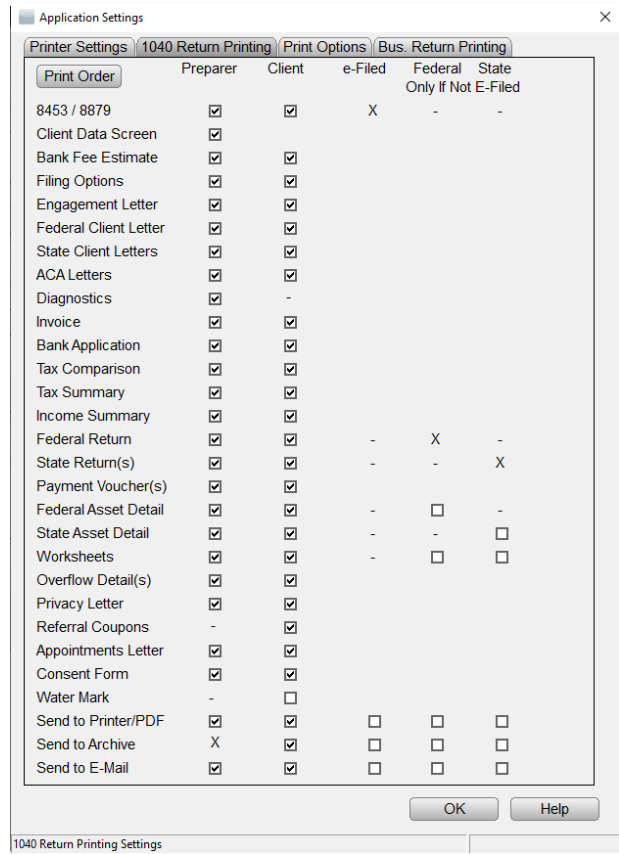
5. **Under STATE ONLY IF NOT E-FILED,**

- a. **Check STATE ASSET DETAIL and WORKSHEETS** if you will be completing paper state returns to produce these documents. The large X's show documents that are always produced.

- b. **Check SEND TO PRINTER** to have the produced documents sent to the printer and/or **check SEND TO ARCHIVE** to have these documents sent to the archive file. Additionally, **check SEND TO E-MAIL** to have the selected forms sent the associated email address on file.

6. **Click the PRINT ORDER button** to customize the order of items printed for the Preparer/Client copies of the tax returns.

7. **In the Printer Settings window, click the third tab, PRINT OPTIONS, or Click OK** to exit Setup and resume later.





## Print Options Tab

This tab allows you to select additional printing options.

### 1. Under BATCH PRINTING OPTIONS,

- a. Next to **BATCH PRINT ON CTRL-P**, select from the dropdown list,
  - i. **PRINT IMMEDIATE** to print the return as soon as [Ctrl+P] is pressed, or
  - ii. **BATCH PRINT** to queue the jobs for batch printing when [Ctrl+P] is pressed. The queued jobs will appear on the Work in Progress Summary Screen under the Printing Queue, or
- b. Check **BATCH PRINT ON CTRL-T** to queue jobs for batch printing when [Ctrl+T] is pressed. This is the same function that transmits Returns to Central Site for transmitting computers or transfers jobs from a Non-Transmitting computer to a Transmitting computer. Checking this box adds the additional function of queuing jobs for batch printing to the Ctrl+T function.

### 2. Under PDF PRINTING OPTIONS,

- a. Click on the **BROWSE** button to search for the folder in which you want to save your PDF's or type in the location of the folder.
- b. Check **USE EXTERNAL PDF READER** if you want to view the PDF in Adobe Acrobat Reader when it is created.
- c. Check **ALWAYS ENCRYPT GENERATED PDF** to always create an encrypted PDF.
- d. Check **USE SSN/EIN FOR FILE NAME** to create a PDF with the Taxpayer's social security number assigned as the name of the PDF file.
- e. Check **ALWAYS EMAIL DOC** to automatically check the Email Doc box and subsequently email the selected documents to the Taxpayer when printing.

The screenshot shows the 'Application Settings' dialog box with the 'Print Options' tab selected. The 'Batch Printing Options' section includes a dropdown menu set to 'Print Immediate' and a checkbox for 'Batch print on Ctrl+T' which is unchecked. The 'PDF Printing Options' section has a 'Path' field with a 'Browse' button, and checkboxes for 'Use external PDF reader' (unchecked), 'Always encrypt generated PDF' (unchecked), 'Use SSN/EIN for file name' (checked), and 'Always email documents' (unchecked). The 'Current Form/Bank App Options' section includes checkboxes for 'Asset detail w/business activities' (unchecked), 'Overflow detail(s)' (unchecked), and 'No payment voucher with 8879' (unchecked), along with a 'Print worksheets' dropdown set to 'All'. The 'Referral Coupons' section has fields for 'Coupon amount' and 'Expiration date'. The bottom section contains numerous checkboxes for various printing preferences, such as 'Print preparer copy only if verified w/error' (unchecked), 'Print page numbers' (checked), 'Print Site ID on each page' (unchecked), 'Print field values in bold' (checked), 'Print tax summary with bank documents' (unchecked), 'Print copy separation pages' (unchecked), 'Add printed preparer's name to main form' (checked), 'No print final on invoice due' (unchecked), 'Print 8879/8453 with bank documents' (unchecked), 'Exit tax return on print final' (unchecked), 'Do not print 1040ES with final return' (unchecked), 'Do not print page 2 of invoice' (checked), 'Do not print itemized form billing' (checked), 'SSN masking for EF returns' (unchecked), 'Disable income summary signatures' (unchecked), 'PTIN masking for EF returns' (unchecked), 'Opt-out of completed return transfer' (unchecked), 'EIN masking for EF returns' (unchecked), 'Print invoice w/ 8879/8453 EF documents' (unchecked), '8879 last printed verify' (unchecked), 'Print date on page 2 of 1040 return' (checked), 'Exclude privacy letter' (checked), 'RTN/DAN masking for EF IRS DD' (checked), 'Signature block' (unchecked), 'Always print e-signed documents' (unchecked), and 'Print engagement letter w/ client organizer' (checked). There are also dropdown menus for 'Preview' and 'X - Out'. 'OK' and 'Help' buttons are at the bottom right.

### 3. Under CURRENT FORM/BANK APP OPTIONS,

- a. **Check ASSET DETAIL w/BUS ACTIVITIES** if you want an automatically printed report of assets and depreciation when Business Activity Forms are printed. (Examples: Schedules C, E, F and Form 4562). This option only controls the printing of assets when a currently selected form is being printed.
  - b. **From the dropdown list in PRINT WORKSHEETS, choose NONE** to print no associated worksheets when a form is printed, **choose ALL** to print all associated worksheets when a form is printed, or **choose SELECT** to be given the option to select from a list of worksheets at the time of printing.
  - c. **Check OVERFLOW DETAIL(s)** if you want a report of any user defined overflow entries (also called miscellaneous entry items).
  - d. **Check NO PAYMENT VOUCHER WITH 8879** to not print the payment vouchers with the 8879.
4. **Under REFERRAL COUPONS,**
- a. **Enter the COUPON AMOUNT** to be printed on the coupon.
  - b. **Enter the EXPIRATION DATE** to be printed on the coupon.
- 5. **Check PRINT PREPARER COPY IF VERIFIED w/ERROR** if you want to prevent the printing of a client copy if the return was not verified error-free. This is a helpful feature if you would like to review a return on paper when there are verification errors, but you do not want to print a copy for the client.
  - 6. **Check PRINT PAYMENT VOUCHER w/PAPER RETURNS** if you want the payment voucher automatically printed with the paper return. The payment voucher should be mailed with the taxpayer's tax payment to the proper taxing authority.
  - 7. **Check COMPLETED ON PRINT FINAL FOR PAPER RETURNS** if you want the status of paper returns to be completed after they have been printed.
  - 8. **Check PRINT TAX SUMMARY WITH BANK DOCUMENTS** if you want a summary of the tax return to print when the bank documents are printed.
  - 9. **Check ADD PRINTED PREPARER'S NAME TO MAIN FORM** if you want the paid preparer's name automatically printed on the 1040 Form.
  - 10. **Check PRINT 8879/8453 WITH BANK DOCUMENTS** if you want the Forms 8879 and 8453 to automatically print when the bank documents are printed.
  - 11. **Check DO NOT PRINT 1040ES WITH FINAL RETURN** to prevent the printing of the Declaration of Estimated Tax form.
  - 12. **Check DO NOT PRINT ITEMIZED FORM BILLING** if you do not want an itemized bill printed, and only want a summary of the bill printed.

13. **Check DISABLE INCOME SUMMARY SIGNATURES** if you want to disable the function that prints the Income and Information Details Checklist, along with Taxpayer and Preparer Signature lines, which acknowledges that all of the information is accurate and complete.
14. **Check OPT-OUT COMPLETED RETURN TRANSFER** if you want to disable the transfer of completed returns during a transfer from a non-transmitting computer to a transmitting computer.
15. **Check PRINT INVOICE w/8879/8453 EF DOCUMENTS** if you want the Forms 8879 and 8453 to automatically print when electronic filing documents are printed.
16. **Check PRINT DATE ON PAGE 2 OF 1040 RETURN** if you want the 1040 forms to display the date the return was printed.
17. **Check RTN/DAN NUMBER MASKING FOR EF IRS DD** to enable the masking feature for the Taxpayer's bank account and routing information.
18. **Check ALWAYS PRINT E-SIGNED DOCUMENTS** to print all documents which have an electronic signature associated.
19. **Check PRINT ENGAGEMENT LETTERS WITH CLIENT ORGANIZER** to include the engagement letter when printing the client organizer or proforma.
20. **Check PRINT PAGE NUMBERS** if you want page numbers to appear on each page of the return.
21. **Check PRINT SITE ID ON EACH PAGE** if you want the Site ID entered on the Client Data Screen to print on the top of each page of the return.
22. **Check PRINT FIELD VALUES IN BOLD** if you want data entered into the fields of the documents printed in bold. The dollar values will appear on the Return in bold making them easier to read.
23. **Check PRINT COPY SEPARATION PAGES** if you want a blank piece of paper to be included between the Preparer, Client, Federal, and State copies of the return.
24. **Check NO PRINT FINAL ON INVOICE DUE** if you want to prevent the printing of a final return if the invoice for the return is not yet paid in full.
25. **Check EXIT TAX RETURN ON PRINT FINAL** if you want a current tax return to be closed when the final printing is completed.
26. **Check DO NOT PRINT PAGE 2 OF INVOICE** if you do not want the second page of the invoice printed, which shows the prior year balance, total payments received, net invoice amount, and the amount to be paid by the financial institution.
27. **Check SSN MASKING FOR EF** to enable the masking feature of the Taxpayer's social security number. If this box is checked, the Taxpayer's social security

number will appear as XXX-XX-1234 on all worksheets, invoice, and any other paperwork with the exception of the actual returns.

28. **Check PTIN MASKING FOR EF** to enable the masking feature of the Preparer's Taxpayer's Identification Number.
29. **Check EIN MASKING FOR EF** to enable the masking feature of the Employer Identification number.
30. **Check 8879 LAST PRINTED VERIFY** to notify the User if the Form 8879 has changed because of other changes made in the return file and therefore needs to be reprinted.
31. **Check EXCLUDE PRIVACY LETTER** if you do not want the Privacy Letter included with the Return. Please note that this letter may be required for certain transactions and in certain jurisdictions.
32. **From the dropdown list next to SIGNATURE BLOCK, select BLANK** to print the Return and other documents with the Signature Block blank, **select X-OUT** to print the Return with the Signature Block with an "X" over the signature, and **select BLACK OUT** to print the return with the Signature Block as blacked out.
33. **In the Printer Settings window, click the fourth tab, BUS. RETURN PRINTING, or Click OK** to exit Setup and resume later.

### **Business Return Printing Tab**

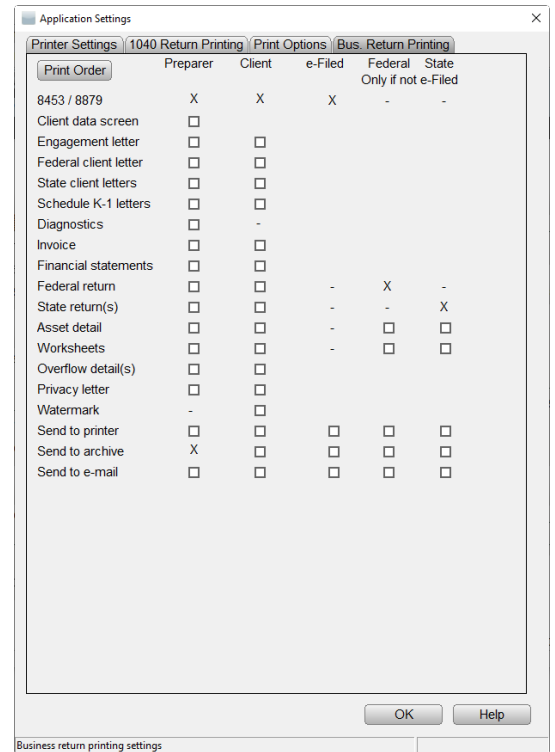
This tab allows you to select which forms, worksheets, and reports will print when you select the printing of the final business return.

1. **Under PREPARER,**
  - a. **Check the boxes** of forms, worksheets, and reports, of which you need to retain a copy.
  - b. **Check SEND TO PRINTER** to have the selected forms sent to the printer and/or **check SEND TO ARCHIVE** to have the selected forms sent to the archive file. Additionally, **check SEND TO E-MAIL** to have the selected forms sent the associated email address on file.
2. **Under CLIENT,**

- a. **Check the boxes** of forms, worksheets, and reports, of which you need to give to your client as their copy.
- b. **Check SEND TO PRINTER** to have the selected forms sent to the printer and/or **check SEND TO ARCHIVE** to have the selected forms sent to the archive file. Additionally, **check SEND TO E-MAIL** to have the selected forms sent the associated email address on file.

3. **Under E-FILED,**

- a. **Check SEND TO PRINTER** to have the Forms 8453 and 8879 sent to the printer and/or **check SEND TO ARCHIVE** to have these forms sent to the archive file. Additionally, **check SEND TO E-MAIL** to have the selected forms sent the associated email address on file. The large X's show documents that are always produced.



4. **Under FEDERAL ONLY IF NOT E-FILED,**

- a. **Check ASSET DETAIL and WORKSHEETS** if you will be completing paper federal returns to produce these documents. The large X's show documents that are always produced.
- b. **Check SEND TO PRINTER** to have the produced documents sent to the printer and/or **check SEND TO ARCHIVE** to have these documents sent to the archive file. Additionally, **check SEND TO E-MAIL** to have the selected forms sent the associated email address on file.

5. **Under STATE ONLY IF NOT E-FILED,**

- a. **Check ASSET DETAIL and WORKSHEETS** if you will be completing paper state returns to produce these documents. The large X's show documents that are always produced.
- b. **Check SEND TO PRINTER** to have the produced documents sent to the printer and/or **check SEND TO ARCHIVE** to have these documents sent to the archive file. Additionally, **check SEND TO E-MAIL** to have the selected forms sent the associated email address on file.

6. **Click the PRINT ORDER button** to customize the order of items printed for the Preparer/Client copies of the tax returns.

7. **In the Application Settings Window, click OK** to save and exit PRINTER SETUP.

## Billing Setup

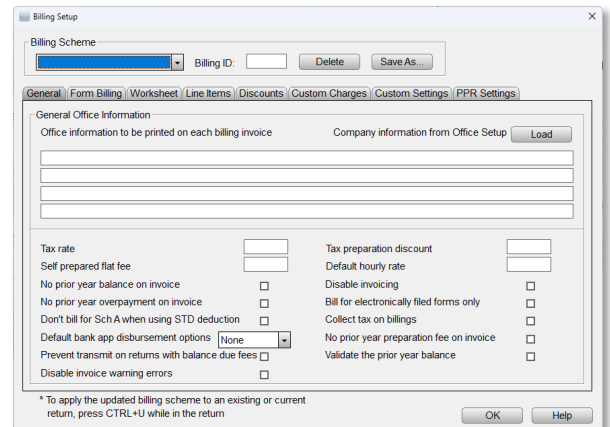
From the Opening Screen, click on SETUP in the Menu Bar, drag the arrow down to BILLING SETUP, and click once. The BILLING SETUP window will open.

This function enables use of the program's Client Invoicing feature allowing you to bill your clients for tax preparation fees simultaneous to preparing their Returns. Please follow these directions only through Step 1 if you do not plan on using this feature.

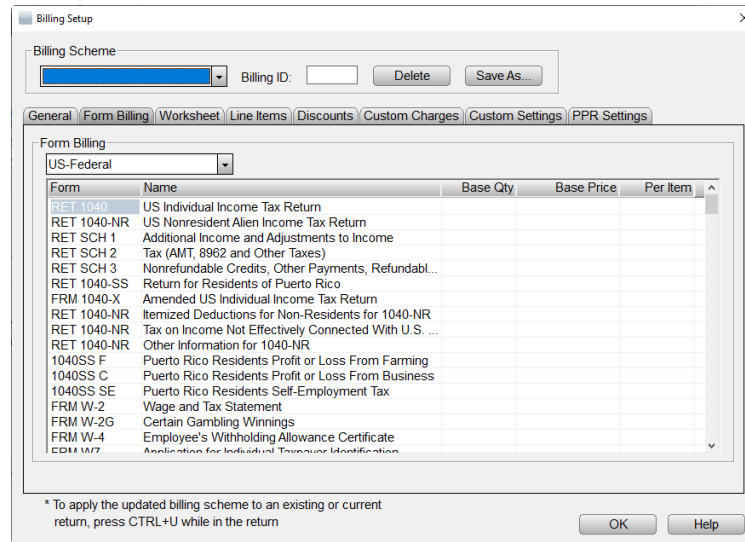
There are two Billing Setups available: The 1040 Individual Return Billing Setup is available when you are working in the 1040 program, and the Business Return Billing Setup is available when you are working in the Business Return program. The directions below can be used for both programs.

1. **If you do not intend to use the invoicing feature, check the box next to DISABLE INVOICING** which can be found on the bottom right-hand side of the screen under the GENERAL tab and move to the next section, LOCAL SETUP.
2. **To use the invoicing feature, under BILLING SCHEME,**
  - a. **Click the SAVE As button** to create a new Billing Scheme. The Billing Setup window will open.
  - b. **Enter a name for the Billing Scheme** and **click OK**. The name for this Billing Scheme will appear on the dropdown list, and it will be assigned a Billing ID number. The directions that follow will setup this new Billing Scheme. Additional Billing Schemes can be created and selected from the dropdown list.
3. **Under the GENERAL tab,**
  - a. **Under OFFICE INFORMATION TO BE PRINTED ON EACH BILLING INVOICE,**
    - i. **Enter the Company Name** on the first line, **the Street Address** on the second line, and **the City, State, and Zip** on the third line or;
    - ii. **Click the LOAD button** to automatically pull the Company Information previously entered during office setup on the Overrides Tab. Alternatively, enter your proper mailing address in this area.
  - b. **Next to STATE SALES TAX RATE, enter the proper State, County, or other Local Sales Tax Rate** if this applies to you. Check your state and local laws to determine whether tax preparation is a taxable item where you are located and the appropriate tax rate.

- c. **Enter the SELF PREPARED FLAT FEE** to charge a flat fee for data entry and electronically file returns for taxpayers that self-prepared their returns.
- d. **Check NO PRIOR YEAR BALANCE ON INVOICE** to prevent the program from transferring a balance due of the tax preparation fees from one year to the next.
- e. **Check NO PRIOR YEAR OVERPAYMENT ON INVOICE** to prevent the program from transferring the overpayments of tax preparation fees from one year to the next.
- f. **Check DON'T BILL FOR SCH A WHEN USING STD DEDUCTION** to prevent the program from charging for this form when the Standard Deduction amount is being used.
- g. **Select DEFAULT BANK APP DISBURSEMENT OPTIONS** to automatically select the refund option type (bank product disbursement) on the bank application.
- h. **Check PREVENT TRANSMIT ON RETURNS WITH A BALANCE DUE** to require the invoice be paid in full prior to transmitting the return.
- i. **Check DISABLE INVOICE WARNING ERRORS** to bypass billing verification errors.
- j. **Enter the TAX PREPARATION DISCOUNT**, if applicable, as a percentage. This amount will be subtracted from the total due on every invoice processed under this Billing Scheme. (Example: This may be a Military Discount Billing Scheme that gives members of the military a 20% discount.) An entry for an optional discount for selected returns is also available further below.
- k. **Enter the DEFAULT HOURLY RATE** you charge for preparing returns if you charge by the hour. If you instead charge by the form, do not make an entry here and use the Form Billing tab instead.
- l. **Check BILL FOR ELECTRONICALLY FILED FORMS ONLY** if you want to charge only for the forms that are part of the final tax return. Any forms or worksheets used in preparation of the tax return, that do not become part of the final tax return, will not be billable.
- m. **Check COLLECT TAX ON BILLINGS** to add the State, County, or other Local sales tax to the collectable amount of the Invoice.



- n. **Check NO PRIOR YEAR PREPARATION FEE ON INVOICE** to not include the prior year preparation fee on the invoice during the year-to-year transfer.
  - o. **Check VALIDATE THE PRIOR YEAR BALANCE** to require the preparer to check the box on the invoice, this will confirm that they are aware of an outstanding preparation fee balance and can adjust the fee as needed.
4. **Under the FORM BILLING tab** (for itemized billing by the form instead of an hourly rate),
- a. The first item in the dropdown list will be US-FEDERAL.



- b. If you charge a fee for every form:
  - i. **Under PER ITEM, enter the amount** you charge for each form. Leave the other columns blank. Example: You charge \$25 per W-2. If a client has 1 W-2 Form, he will be charged \$25. If instead the client has 3 W-2s, he will be charged \$75. If you do not charge for a specific form, leave the amount blank.
- c. If you charge a base price for up to so many of one type of form,
  - i. **Under BASE QTY, enter** the number of forms included in the base price.
  - ii. **Under BASE PRICE,** enter the amount of the fee charged if one or more of those forms is included on the return.
  - iii. **Under PER ITEM, enter the amount** you charge for each additional form over the Base Quantity. Example: You charge \$100 for up to the first 5 W-2s on a return. If more than 5 W-2s are added to the return, then you charge \$20 each. If a client has 1 W-2, she will pay \$100 for the addition of the W-2 to the return. If the client has 5 W-

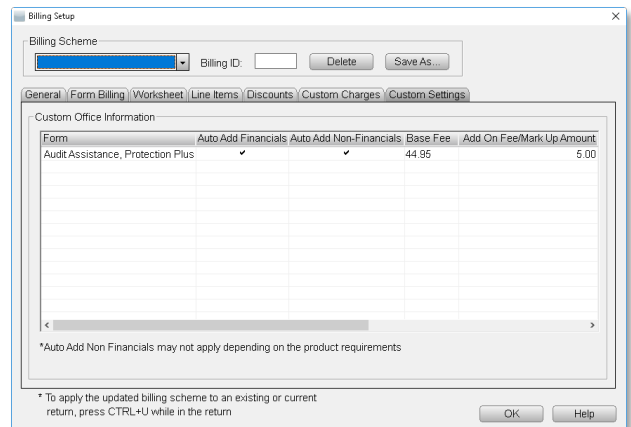


2s, she will pay \$100 for the addition of the 5 W-2s to the return. If the client has 6 W-2s, she will pay \$120, \$100 for the first 5 W-2s and \$20 for the last W-2.

- d. **Return to the dropdown list and pick the first state and/or the other federal forms** (i.e., AL-Alabama for Individual Returns or US Federal – 1120S for Business Returns) for which you will be filing returns, if applicable. Enter the amount you charge for each state form according to the directions above.
  - e. **Continue to select all the federal forms and/or states** for which you will be filing returns and enter how much you charge for each form.
5. **Under the WORKSHEET tab, follow the directions** for each worksheet in the same manner as directed above for forms.
  6. **Under the LINE ITEMS tab, follow the directions** for each line item in the same manner as directed above for forms.
  7. **Under the DISCOUNTS TAB, enter a DISCOUNT NAME, and a DISCOUNT PERCENTAGE or a DISCOUNT AMOUNT** that can be applied to an invoice with this Billing Scheme. This is an optional discount code that can be applied while the return is being prepared.
  8. **Under the CUSTOM CHARGES TAB, enter a CHARGE DESCRIPTION and an AMOUNT** that can be applied to an invoice with this Billing Scheme. This is an option for customizable charges that can be applied while the return is being prepared.
  9. **Under the CUSTOM SETTINGS TAB,** will display the premium services that you are enrolled in along with the Base Fees and the Add On/Mark Up Fee Amount associated with each premium service.

- a. **Check AUTO ADD AUDIT PROTECTION (FINANCIALS ONLY)** to automatically add this product to every individual return that has an associated bank product.

- b. **Check AUTO ADD AUDIT PROTECTION (NON FINANCIALS ONLY)** to automatically add this product to every individual return that does not have an associated bank product.



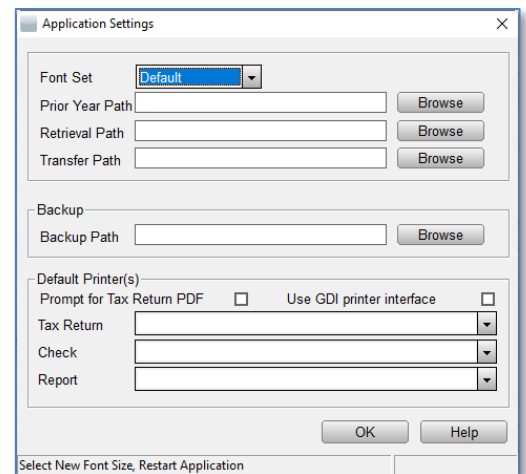
10. **Under the PPR SETTINGS TAB**, will display the fee that will be charged for each Federal Return and State Return.
11. **In the Billing Setup window, click OK** to save and exit BILLING SETUP. You will be prompted to save this new Billing Scheme as a default Billing Scheme. A different Billing Scheme can be set as a default. See page 35 for more details. Alternatively, click the **SAVE As button** to create an additional Billing Scheme by following the directions above.

## Local Setup

From the Opening Screen, click on SETUP in the Menu Bar, drag the arrow down to LOCAL SETUP, and click once. The Application Settings window will open.

This function allows you to create default settings for a particular computer or workstation that is connected to other computers or workstations, which may have different Local settings.

1. **For FONT SET, see** page 34 for directions.
2. **For PRIOR YEAR PATH, RETRIEVAL PATH, and TRANSFER PATH, see** page 34 for directions.
3. **For BACKUP PATH, see** page 34 for directions.
4. **For DEFAULT PRINTER options, see** page 38 for directions.
5. **In the Application Settings window, click OK** to save and exit LOCAL SETUP.



## Wallet Setup

From the Opening Screen, click on SETUP in the Menu Bar, drag the arrow down to WALLET SETUP, and click once. The browser window will open displaying your credit card information that will be used if you are enrolled in a premium service.

This function allows you to setup and manage credit cards that will be used for the Pay-Per Return and Pay-Per Signature features. Review Appendix 8 for detailed setup.

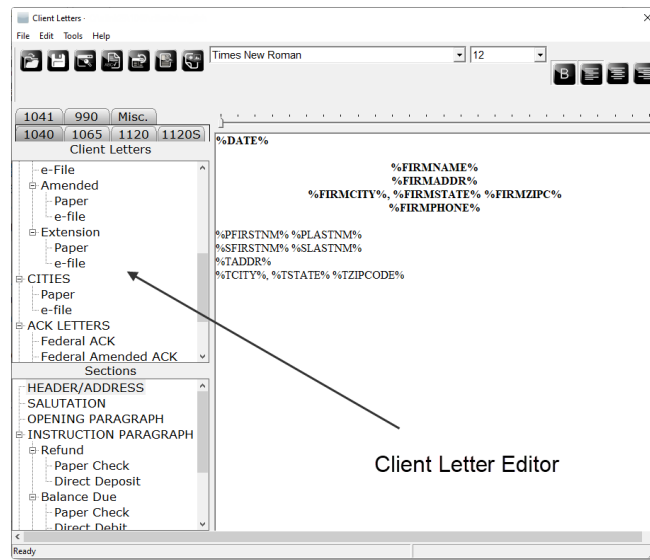
## Client Letters

From the Opening Screen, click on SETUP in the Menu Bar, drag the arrow down to CLIENT LETTERS, and click once. The CLIENT LETTERS window will open.

This function allows you to customize the Client Letters already created by the program or create your own letters for both Individual and Business Returns. The letters are available in both English and Spanish when you print them for a client. Default letters have already been created, and this setup is only necessary if you wish to modify them or add your own custom

letters. If you would like to leave the default letters as they are, please skip to the next step on page 54, Login Accounts.

When you open Client Letters Setup, it will look as follows:




Different functions in Client Letters are available from the following three areas:

- **Client Letters Menu Bar** - Located along the top of the screen. To open a Menu item, click on that particular Menu item, scroll down to the appropriate function, and click on it once.
- **Client Letters Toolbar** - Located just below the Menu Bar allowing quick access to frequently used features. To use a Toolbar function, click on the button.
- **Return Type** – Located just below the Toolbar, different tabs are available to choose a letter according to the type of Return being filed, including Individual (1040), Partnership (1065), Corporation (1120), S-Corporation (1120S), Estates and Trusts (1041), and Organization exempt from Income Tax (990) Returns.
- **Client Letters Editor** - Located below the Toolbar.

To Open, View, Edit, and Save a Client Letter:

1. **Select the tab of the type of Return for which you want to edit a letter.** The 1040 tab has a list of letters for Individual Returns, the 1065 tab has a list of letters for Partnership Returns, the 1120 tab has a list of letters for Corporation Returns, the 1120S tab has a list of letters for S-Corporation, the 1041 tab has a list of letters for Estates and Trusts, and the 990 tab has a list of letters for Organizations Exempt from Income Tax Returns.
2. **Under CLIENT LETTERS in the Client Letters editor, select the letter** you would like to view and/or modify by clicking on it. Example: To open the Federal Extension

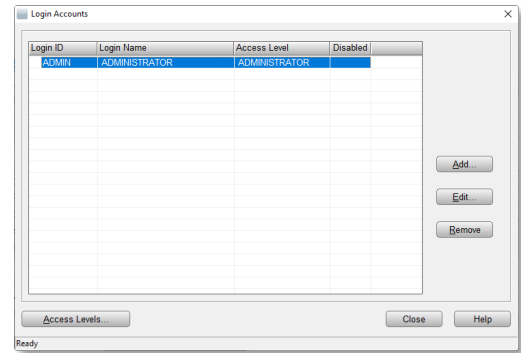
letter, click on Extension under the listing of Federal. The letter you are currently viewing will be highlighted. Note: Not every section appears in every letter, so the body of the letter might be blank when you first open it.

- a. To view Client Letters in Spanish,
  - i. **Click on FILE in the Menu Bar and scroll down to OPEN.** The SELECT A CLIENT LETTER TO EDIT window will open.
  - ii. **Highlight SPANISH and click OPEN.** The window will close and the Client Letters will now appear in Spanish.
  - iii. **Highlight ENGLISH** after following the directions above to return the Client Letters to English.
3. **Under SECTIONS**, select the area of the chosen letter you would like to view and/or modify. The section you are viewing will be highlighted. If the section you click on is not used in the letter you have clicked on, the large screen on the right will remain blank. Once you click on a section that is used in the letter you have chosen, writing will appear in the large right-hand screen.
4. To edit sections of the Client Letter,
  - a. **Modify** the letter by adding, deleting, or changing the verbiage within the letter.
  - b. **CUT, COPY, AND PASTE** by going to EDIT, and scrolling down to the needed function.
  - c. To use the Keywords function, which allows you to enter variables such as First Name and Last Name,
    - i. **Place the blinking cursor** in the letter where you would like to insert the Keyword.
    - ii. **Click on**  and the KEYWORD window will open. This function is also available from the Menu Bar under Tools.
    - iii. **Choose the Keyword** you would like to use from the list by clicking on it. The Keyword will become highlighted.
    - iv. **Click INSERT.** To enter another Keyword, click on it to highlight it and click Insert.
    - v. **Click CLOSE** when you are finished entering Keywords.
  - d. To check the spelling of the letter,



## Login Accounts

From the Opening Screen, click on SETUP in the Menu Bar, drag the arrow down to LOGIN ACCOUNT, and click once. The LOGIN ACCOUNTS window will open.



This function allows you to create and edit user logins and passwords for enhanced security purposes. It also allows the prohibition of users into certain areas of the program by the use of Access Levels. Each user must have their own unique Login ID and Password, making this step a requirement if more than one user will be preparing returns. One Administrator login account is already created when you open the program. If a user has forgotten their password or been locked out their account, see pages 208 and 208 for instructions.

To set the Administrator preferences, or create Login Accounts, Passwords and Access Levels:

1. Under Login Accounts,
  - a. **Click EDIT** to modify the default Administrator's Login preferences, or **click ADD** to add a new Login Account. The Login Preferences screen will appear. Repeat the following process until all Login Accounts have been added.
  - b. **Under LOGIN DETAIL,**
    - i. **Enter the LOGIN ID** of the first user.
    - ii. **Enter the LOGIN NAME** of the first user.
    - iii. **Enter the EMAIL ADDRESS** of the first user. The Email Address is required to utilize the Forgot Password tool.
    - iv. **Enter the CELL PHONE NUMBER** of the first user. The Cell Phone Number is required to utilize the Forgot Password tool.

- v. **Enter the PASSWORD** of the first user.
- vi. **CONFIRM PASSWORD** by entering it a second time.
- vii. **Select the ACCESS LEVEL** for this user which is set to ADMINISTRATOR by default. *See the directions below for customizing access levels.*
- viii. **Select the PREPARERS SHORTCUT ID** from the dropdown list or **click the NEW button** to open the Paid Preparer Information window from the Database. These ID's will be set up later in the Database Setup, but the button allows a new ID to be created during the creation of Login Accounts. *See page 62 for details.*
- ix. **Check DISABLE LOGIN ACCOUNT** to turn off access to the program for specific logins.
- x. **Check TRAINING RETURNS ONLY** to limit this User to preparing training returns only.
- xi. **Check SHOW FEES IN TRANSMIT FILTER WINDOW** to display the fees due (in addition to the amount of refund) for each return during transmission.
- xii. **Check DISPLAY INVOICE SHORT FORM** to display the short form instead of the longer form invoice for this Login.
- xiii. **Check HIDE WORK IN PROGRESS COUNTS** if you want to hide the counts of items in the Work In Progress Summary screen. Some preparers prefer this information to be kept private.

c. **Under LOGIN PREFERENCES,**

- i. **Choose the COLOR SCHEME** the user of this Login prefers from the dropdown list. Color schemes can be customized. *See page 58 for details.*
- ii. **Choose the CLIENT DATA SCREEN** the user of this Login prefers from the dropdown list. You can experiment with the three different formats to see which one works best for you.
- iii. **Choose the QUESTIONNAIRE** the user of this Login prefers from the dropdown list. A standard English or Spanish Questionnaire can be selected, or a custom Questionnaire can be selected and setup later in the Questionnaire Setup. *See page 59 for details.*
- iv. **Choose ENGLISH or SPANISH for the CLIENT LETTERS** for this Login. This creates a default for the type of letter that will be created for a client when their Return is prepared by a particular User. However,

this default can always be changed for an individual Client when you are working within their Return.

- v. **Choose the LOOKUP SORT BY option from the dropdown list.** Clients can be searched by social security number, last name, or in the order in which they are added to the database when using the Lookup function on the toolbar to find clients. You may not know at this time which system will work better for you - this is something you can always change later.
- vi. **Choose the SIGNATURE PAD TYPE** for this Login. If Default is selected, then the signature pad that is selected under Printer Settings will be enabled. *See page 39 for details*
- vii. **Enter the BANK ID CODE** for this Login. This ID code is supplied by Republic Bank.
- viii. **Check USE TRANSCRIPTION MODE** if you want to enter pre-prepared tax returns. This function disables the Display Overrides as Errors function and allows data entry into otherwise calculated fields without a warning message.
- ix. **Check BYPASS CITY/ZIP KEY TRACKING** if you do not want the program to automatically enter the City and State when a Zip Code is entered. *See page 31 for details on how this is used.*
- x. **Check BYPASS EIN KEY TRACKING** if you do not want the program to automatically enter the EIN. This will prevent the auto population of these fields when the first couple of digits are entered. It is useful to mark this option if you are using more than one EIN for this Login ID.
- xi. **Check IGNORE STATE ID FROM EMPLOYER DATABASE** if you do not want the program to automatically add the State EIN's on Forms W-2, W-2G, and 1099-R. This will prevent the auto population of these fields when the first couple of digits are entered. It is useful to mark this option if you will be entering several State ID numbers.
- xii. **Check START RETURN WITH RETURN INTERVIEW** if you want the program to automatically start all tax returns with the Return Wizard.
- xiii. **Check ALTERNATE RETURN LOOKUP COLORS** if you want the tax returns on the Return Lookup Screen to alternate between white and grey.
- xiv. **Check DO NOT SHOW IRS SECURITY MESSAGE** if you don't want the program to display the Security Message on startup.

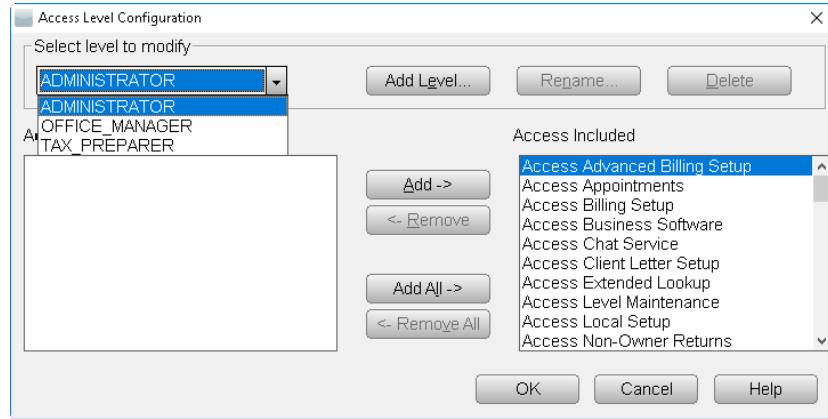


- xv. **Check DEFAULT PREPARER INFORMATION ON 8879** if you want the preparer selected in the preparer shortcut ID to be displayed on the 8879 form instead of the ERO.

d. **Click OK** to return to the Login Accounts screen.

2. To modify the default Access Levels or create a new Access Level,

- a. **Click on the ACCESS LEVELS button** at the bottom left hand corner of the Login Accounts screen. The Access Level Configuration window will open.



- i. **Choose one of the default levels under SELECT LEVEL TO MODIFY** to modify one of the existing default levels.
  - ii. **Click ADD LEVEL** to create a new level. The NEW ACCESS LEVEL window will open. **Enter a Level name and click OK.** The new name will appear in the dropdown list.
- b. **Modify the ACCESS for each LEVEL.** The left screen, ACCESS TO SELECT, has a list of all the potential functions that can be added to an access level. The right screen, ACCESS INCLUDED, has a list of all the functions that are currently available to an access level and can be removed. By default, an Administrator has the most access, an Office Manager has limited access, and a Tax Preparer has the most limited access.
- i. **Highlight a function under ACCESS TO SELECT and click ADD** to remove a level from the left screen and add it to the right screen, making that function available.
  - ii. **Highlight a function under ACCESS INCLUDED and click REMOVE** to remove a level from the right screen to the left screen, making that function unavailable. The ADD ALL and REMOVE ALL buttons can be used to move the entire list at one time.

- c. **Click RENAME** to rename an ACCESS LEVEL, and the RENAME ACCESS LEVEL window will appear.
    - i. **Type in the name** you prefer for that level and **click OK** to save the new name.
  - d. **Click DELETE** to delete an access level. You will be prompted to press YES to complete the deleting process or to press NO to cancel.
  - e. **Click OK** to save and close the ACCESS LEVEL CONFIGURATION window.
3. To modify a Login Account,
    - a. **Click the LOGIN ACCOUNT** you wish to edit, and it will become highlighted. **Click EDIT**. The Login Preferences screen will appear, and you can make your desired edits. **Click OK** when you are done.
  4. To remove a Login Account,
    - a. **Click the LOGIN ACCOUNT** you wish to remove, and it will become highlighted. **Click REMOVE**. A small screen will come up asking you if you are sure you want to remove this Login account. **Click YES**. The Login Accounts screen will now be missing that Login.
  5. **In the Login Accounts window, click OK** to save and exit LOGIN ACCOUNTS.

## Color Setup

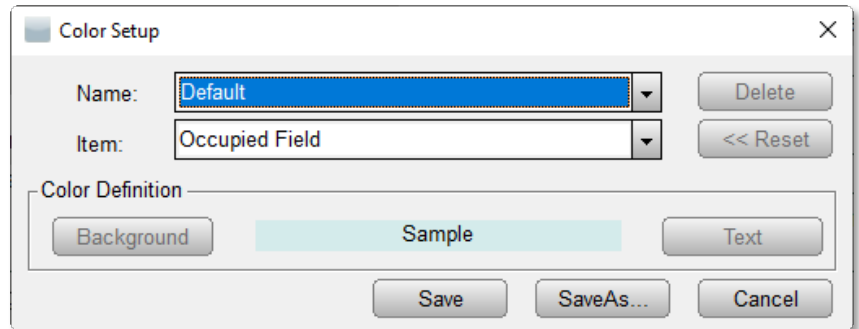
From the Opening Screen, click on SETUP in the Menu Bar, drag the arrow down to COLOR SETUP, and click once. The COLOR SETUP window will open.

This function allows you to change and customize the color scheme of certain fields. This step is optional. If you want to leave the colors as they are, please skip to the next step, Database Setup.

1. **Choose a preformatted COLOR SCHEME** from the dropdown list or **click SAVEAS** to create a new Color Scheme. A new Color Setup screen will appear. **Enter the name** for your new color scheme and **click OK**. The name of the new color scheme will appear in the dropdown list next to NAME.
2. **Next to ITEM, choose the first field** for which you would like to apply a color and background for your new color scheme from the dropdown list.
  - a. **Click TEXT** and the color screen will appear. **Choose a color** for the text and **click OK**. You can also use the Define Customs Colors button to choose a different color than those available in the first color screen.

- b. **Click on BACKGROUND** and the color screen will appear. **Choose a color** for the background and **press OK**. To choose no background color, choose the white block in the lower right-hand corner of the basic colors. The new color scheme for the chosen item will appear as a Sample in between the BACKGROUND and TEXT buttons.

3. **Continue editing ITEMS** as directed above and click Save to save the



Color Scheme. **Click CANCEL** to exit COLOR SETUP.

4. **Go to** page 47 to determine where to apply a Color Scheme for a particular Login Account.

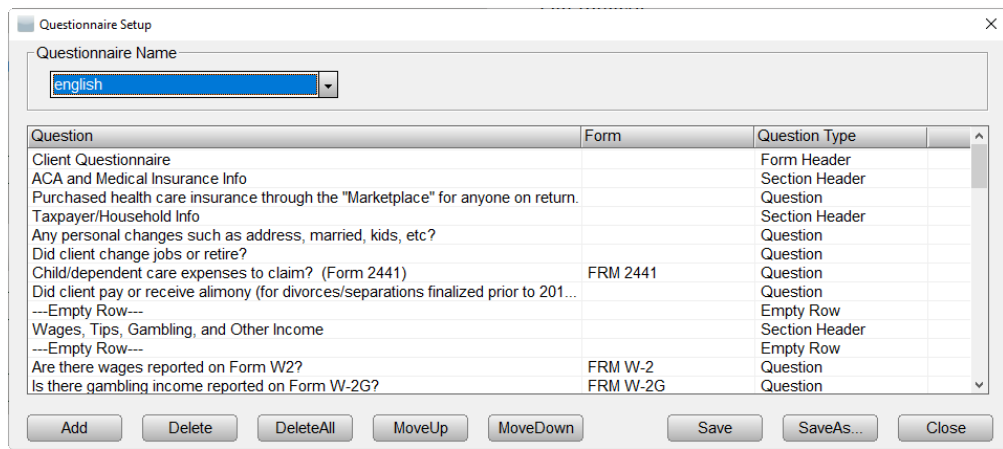
## Questionnaire Setup

From the Opening Screen, click on SETUP in the Menu Bar, drag the arrow down to QUESTIONNAIRE SETUP, and click once. The QUESTIONNAIRE SETUP window will open.

A Questionnaire is automatically added to each Return file, and the lines in the Questionnaire appear in the order as they do in the Setup. As questions are answered, forms are automatically added to the Return file based on the answers to the questions. This function allows customization of the Questionnaire so that additional questions can be added to the standard Questionnaire. Select New Questionnaire under Login Preferences to use this function.

*To add a new line in the Questionnaire:*

1. **Click the ADD button** to add a new line item to the Questionnaire. The Questionnaire Item window will open.
2. **Next to ROW TYPE, select the type of line** from the dropdown list as follows:
  - a. **QUESTION** – To create a question for the Questionnaire.
  - b. **QUESTION WITH NOTEBOX** – To create a question for the Questionnaire with a box where notes can also be entered.



- c. **FORM HEADER** – To create a header for a Form.
  - d. **SECTION HEADER** – To create a header for a Section.
  - e. **EMPTY ROW** – To enter an empty row in the Questionnaire.
3. **Next to ATTACH FORM, select the form** that should be added to the Return file if the question is answered in the affirmative.
  4. **Next to QUESTION, enter the question** as it should appear in the Questionnaire.
  5. **Click OK** to save the new Questionnaire Item.
  6. **Click SAVE** to save the Questionnaire or **CLOSE** to close the window.

*To move a line in the Questionnaire:*

1. **Click on the line** that needs to be moved up or down, and it will become highlighted.
2. **Click the MOVEUP button** to move the line upwards.
3. **Click the MOVEDOWN button** to move the line downwards.
4. **Click OK** to save the new Questionnaire Item.

*To delete a line in the Questionnaire:*

1. **Click on the line** that needs to be deleted, and it will become highlighted.
2. **Click the DELETE button** to delete the line.

*To save a new version of the Questionnaire:*

1. **Click the SAVEAS button.** A new Questionnaire Setup window will open.
2. **Enter the name of the new Questionnaire.** The Questionnaire will now be saved under the new name assigned.



This function allows you to collect information over a period of time (including year to year) and use it either automatically or on demand. Information can be added to the database in one of two ways: 1.) It can be manually entered, and 2.) It can be automatically entered as Returns are created and verified.

There are two databases that may need attention during Setup: Paid Preparers and Electronic Return Originators. (The others are optional.)

## **Paid Preparers**

If you have more than one Paid Preparer, you will want to set up their information in the database. This information will appear on Form 1040s to correspond with the correct Paid Preparer. *If you have only one Paid Preparer, the information should already be entered in the Overrides Tab of Office Setup as an ERO on page 25.*

1. Click on DATABASE in the Menu Bar, scroll down to PAID PREPARERS and click once. The Paid Preparers window will open.
2. **Enter a PREPARER ID** to add a new Paid Preparer. This Identification can be numbers, letters, or a combination of both. It can consist of up to seven characters.
3. **Click ADD.** The Paid Preparer Information window will open, and the PREPARER'S ID will already appear.
4. **Enter the ELECTRONIC FILING ID.** This is the Electronic Filing Identification Number assigned to the Paid Preparer by the IRS. Alternatively, click the Load button to pull the Firms Name and Address into the paid preparer record.
5. **Enter the PREPARER'S SSN.** Do not use dashes in between numbers.
6. **Alternatively, enter the PREPARER'S PTIN.** The PTIN is the Preparer's Tax Identification Number. This number is assigned by the IRS by filling out Form W-7P. It is an alternative to a social security number for tax preparers so that they do not have to use their social security number on their client's tax returns.
7. **Enter the THIRD PARTY DESIGNEE PIN,** if applicable. This allows the Paid Preparer to discuss the return with the IRS.
8. **Enter the PAID PREPARER'S NAME.**
9. **Enter the FIRM'S NAME** of the Paid Preparer, if applicable.
10. **Enter the EIN** of the Firm, if applicable. The EIN is the Employer's Identification Number and is also referred to as the Federal Tax Identification Number (FTIN).
11. **Enter the FIRM'S ADDRESS.** If there is no separate firm, enter the address of the individual Paid Preparer.

12. **Enter the CITY, STATE and ZIP** in the appropriate fields.
13. **Select the PREPARER TYPE** from the dropdown list. The taxpayer must meet one of these requirements.
14. **Enter the CAF NUMBER.** A CAF number is a unique nine-digit identification number and is assigned the first time the Preparer files a third party authorization with the IRS.
15. **Check SELF EMPLOYED** if this Paid Preparer is self-employed.
16. **Enter the OFFICE PHONE.**
17. **Enter the LICENSE NUMBER** of the Paid Preparer.
18. **Enter the CELL PHONE and CELL PHONE CARRIER** in the appropriate fields.
19. **Enter the Paid Preparer's EMAIL address.**
20. **Enter the Paid Preparer's PIN.** The PIN is a 5 digit Personal Identification Number chosen by the Paid Preparer to be used on Form 8879.
21. **Enter the two letter code under STATE 1** for the first state the Paid Preparer will be filing returns, if applicable. Example: California-CA
22. **Enter the IDENTIFICATION number** of the Paid Preparer for that particular state, if applicable. This number is assigned by the particular state.
23. **Enter the same information for State 2** if this Paid Preparer will be filing returns in a second state.

24. **Click the CAPTURE SIGNATURE** button to enable the Signature Pad to create an electronic copy of the Paid Preparer's signature. Follow the directions of the Signature Pad. This function works with a Signature Pad and allows the Paid Preparer's signature to automatically appear on all forms where necessary. The signature will appear on the screen.
25. **Click REMOTESIGN** to send a link to the Paid Preparers email address to capture their signature remotely.

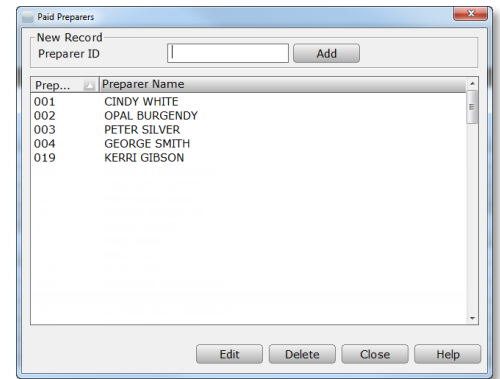
The screenshot shows a 'Paid Preparer Information' dialog box with the following fields and values:

- Preparer's ID: D04
- Electronic Filing ID: 321321
- Preparer's SSN: 123456789
- Third Party Designee PIN: [Empty]
- Preparer's Name\*: GEORGE SMITH
- PTIN\*: P00000001
- Firm's Name\*: THE TX PLACE
- EIN: 123456789
- Firm's Address\*: 123 TAX AVE
- City\*: STOCKTON
- ST\*: CA
- ZIP\*: 95209
- Preparer Type: Registered Tax Return Preparer
- CAF: [Empty]
- Office Phone\*: 2098884444
- Self Employed:
- Cell Phone: 2098884411
- Cell Phone Carrier: AT&T
- Email: [Empty]
- PIN: [Empty]
- State Identification Number:
  - State 1: [Empty]
  - Identification: [Empty]
  - State 2: [Empty]
  - Identification: [Empty]

At the bottom, there is a 'Paid Preparer Signature' section showing a handwritten signature 'George Smith' and buttons for 'Delete Signature', 'RemoteSign', 'Capture Signature', 'Save', and 'Cancel'.

26. **Click DELETE SIGNATURE** to delete a signature already captured for this Paid Preparer. A new signature can be added by using the CAPTURE SIGNATURE button.

27. **Click SAVE** to be returned to the Paid Preparers screen. The newly added Paid Preparer will appear in the Paid Preparers screen.
28. **Click on the Paid Preparer** in the Paid Preparer window to edit the information, and the line will become highlighted. **Click EDIT**. The Paid Preparer Information screen will appear, and the information can be edited. **Make edits and click SAVE** to save the edits or **click CANCEL** to close and return to the Paid Preparers screen.
29. **Click on the Paid Preparer** in the Paid Preparer window to delete a Paid Preparer, and the line will become highlighted. **Click DELETE**. You will be prompted as to whether you want to delete this record. **Click YES**.
30. **Continue adding Paid Preparers** as directed above until finished and **click CLOSE** to exit Paid Preparers.



### Electronic Return Originators

If you will have more than one Electronic Return Originator (ERO), you will want to set up their information in the database. This information will appear on Form 8879 to correspond with the correct ERO. *If you have only one ERO, the information should already be entered in the Overrides Tab of Office Setup on page 25.*

1. Click on DATABASE in the Menu Bar, scroll down to EF ORIGINATORS and click once. The EF Originators screen will open.
2. **Enter the ERO's EFIN number**. This number is assigned to the ERO by the IRS and must be six digits.
3. **Click ADD**. The Electronic Return Originator screen will open, and the ERO's ELECTRONIC FILER ID will already appear.
4. **Check SELF EMPLOYED** if this ERO is self-employed.
5. The **SPECIAL FEE PROCESS** will already be checked if this ERO will be processing returns in a state that requires the ERO to charge the same fee for both financial and non-financial products.
6. **Enter the ERO's SSN**. Do not use dashes in between numbers.
7. **Alternatively, enter the ERO's PTIN**. The PTIN is the ERO's Tax Identification Number. This number is assigned by the IRS by filling out Form W-7P. It is an alternative to a social security number for tax preparers so that they do not have to use their social security number on their client's tax returns.



8. **Enter the ERO's EIN** if the ERO is a firm. The EIN is the Employer's Identification Number and is also referred to as the Federal Tax Identification Number (FTIN).
9. **Enter the ERO's NAME.** Use the name assigned to the ERO number, whether that be a firm name or individual name.
10. **Enter the FIRM'S ADDRESS.** If there is no separate firm, enter the address of the individual ERO.
11. **Enter the CITY, STATE, ZIP, and OFFICE PHONE** in the appropriate fields.
12. **Enter the OFFICE PHONE** in the appropriate field.
13. **Enter the CELL PHONE and CELL PHONE CARRIER** in the appropriate fields.
14. The **MASTER EFIN** will already be entered, if applicable, from the ERO Enrollment on the web portal.
15. **Enter the SERVICE BUREAU.** This refers to the Service Bureau Identification number (SBIN), if applicable.
16. **Enter the PIN.** The PIN is the 5 digit ERO's Personal Identification Number chosen by the ERO to be used on Form 8879.
17. **The REGISTERED STATE OF EFIN** will display the State the current owner resides in.
18. **The REGISTERED PHONE OF EFIN** will display the phone number of the current EFIN owner.
19. **The RAC Bank the ERO previously selected will automatically appear.** If the name of the bank is missing and the ERO has signed up with a bank, or if the wrong bank appears, contact your technical support person for assistance.
20. **Enter the two letter code under STATE 1** for the first state the Paid Preparer will be filing returns, if applicable. Example: California-CA
21. **Enter the IDENTIFICATION number** of the Paid Preparer for that particular state, if applicable. This number is assigned by the particular state.
22. **Enter the same information for STATE 2** if this Paid Preparer will be filing returns in a second state.

23. **Click the CAPTURE SIGNATURE button** to enable the Signature Pad to create an electronic copy of the ERO's signature. Follow the directions of the Signature Pad. This function works with a Signature Pad and allows the ERO's signature to automatically appear on all forms where necessary. The signature will appear on the screen.
24. **Click REMOTESIGN** to send a link to the ERO's cell phone to capture their signature remotely.
25. **Click DELETE SIGNATURE** to delete a signature already captured for this ERO. A new signature can be added by using the CAPTURE SIGNATURE button.
26. **Click the ADVANCED button** to display the Advanced EFIN setup window. This screen will show the associated Service Bureau the EFIN is registered with if applicable and the breakdown of predefined fees.
27. **Click SAVE** to be returned to the EF Originators screen. The newly added ERO will appear in the EF Originators screen.
28. **Click on the ERO** in the EF Originator window to edit the information, and the line will become highlighted. **Click EDIT.** The Electronic Return Originator Information screen will appear, and the information can be edited. **Make edits and click SAVE** to save the edits or **click CANCEL** to close and return to the EF Originator screen.
29. **Click on the ERO** in the EF Originator window to delete an ERO, and the line will become highlighted. **Click DELETE.** You will be prompted as to whether you want to delete this record. **Click YES.**
30. **Continue adding ERO'S** as directed above until finished and **click CLOSE** to exit EF Originators.

At this time, no other entries need to be made to the Database for Setup purposes. Continue to page 67 to complete setup, or review the following materials to add further helpful information to the Database.

### **Cities/Zip Codes**

Once a City, State and Zip Code are used in a Return, they are added to the Database. The program can automatically add the current City and State listed by the United States Postal Service when a Zip Code is entered. *See Page 31 for proper setup of this function.* If this selection is not made, then when a City, State and Zip Code is manually entered into a Return, it will be added to the Database. City/Zip Codes can also be added to the database manually.

*To add a City, State, and Zip Code:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to CITIES/ZIP CODES, and click once. The Cities/Zip Codes window will open.
2. **Under NEW RECORD, enter the new ZIP CODE and click ADD.** The City/State/ZIP Code window will open.

3. **Enter the CITY and STATE and click SAVE** to save the new data and close the window.

*If a manually entered City, State and Zip Code need to be edited:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to CITIES/ZIP CODES, and click once. The Cities/Zip Codes screen will open.
2. **Scroll down and click the ZIP CODE and/or CITY** to be edited, and it will become highlighted.
3. **Click EDIT.** The City/State/ZIP Code window will open. Edit the data to reflect the appropriate information.
4. **Click SAVE** and the new data will be saved, and the window will close.

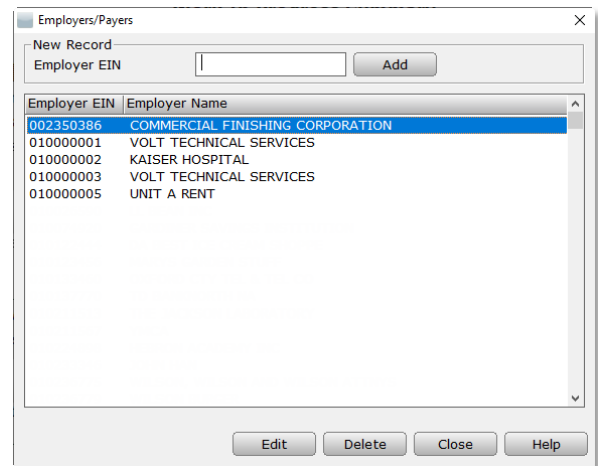
*To delete a City, State and Zip Code, do as follows:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to CITIES/ZIP CODES, and click once. The Cities/Zip Codes screen will open.
2. **Scroll down and click the ZIP CODE and/or CITY** to delete, and it will become highlighted.
3. **Click DELETE.** You will be prompted as to whether you want to delete this record. **Click YES** to delete the record or **NO** to keep the record and return to the previous screen.
4. **Click CLOSE.**

Zip Code	City
00650	FLORIDA
00656	GUAYANILLA
00740	SANSALIDO
00802	PITTSBURGH
00918	SAN JUAN
00930	SAN JUAN
01108	SPRINGFIELD
01111	SPRINGFIELD
01701	FRANKMINGHAM
01801	WOBURN
01835	HAVERHILL
01888	WOBURN
02035	NAPOLEON
02090	WESTWOOD
02108	BOSTON
02109	BOSTON
02112	BOSTON

## Employers/Payers

Once an Employer (W-2 filer) or Payer (1099 filer) is used in a Return and that Return is verified, the Employer's or Payer's information is added to the Database. After the information is in the Database, the program will automatically add the Employer's or Payer's information to new Returns when the Federal Tax Identification Number (FTN) is entered into the Return. Employers and Payers can also be added to the database manually.



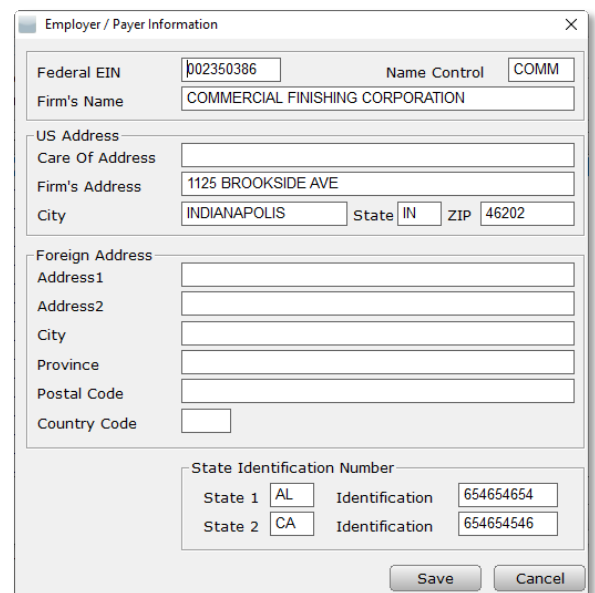
The screenshot shows a window titled "Employers/Payers" with a "New Record" section containing an "Employer EIN" input field and an "Add" button. Below this is a list table with columns "Employer EIN" and "Employer Name". The list contains five entries, with the first one highlighted in blue.

Employer EIN	Employer Name
002350386	COMMERCIAL FINISHING CORPORATION
010000001	VOLT TECHNICAL SERVICES
010000002	KAISER HOSPITAL
010000003	VOLT TECHNICAL SERVICES
010000005	UNIT A RENT

At the bottom of the window are buttons for "Edit", "Delete", "Close", and "Help".

To add an Employer or Payer to the Database, do as follows:

1. From the Opening Screen, click on DATABASE in the Menu Bar, drag the arrow down to EMPLOYERS/PAYERS, and click once. The Employers/Payers screen will open.
2. **Under NEW RECORD, enter the EMPLOYER EIN and click ADD.** The EIN is also known as the Federal Tax Identification Number (FTIN). The Employer/Payer Information screen will open and the Federal EIN will already appear.
3. **Enter the NAME CONTROL.** The Name Control is the first 4 letters of the name of the Employer or Payer.
4. **Enter the FIRM'S NAME** for this Employer or Payer.
5. If the Firm has a domestic address,
  - a. **Enter the CARE OF ADDRESS** if applicable.
  - b. **Enter the FIRM'S ADDRESS.**
  - c. **Enter the CITY, STATE and ZIP CODE.**
6. If the Firm has a foreign address,
  - a. **Enter the FIRM'S ADDRESS.**
  - b. **Enter the CITY.**
  - c. **Enter the PROVINCE, as applicable.**
  - d. **Enter the POSTAL CODE.**



The screenshot shows a window titled "Employer / Payer Information" with various input fields. The "Federal EIN" field contains "002350386" and the "Name Control" dropdown is set to "COMM". The "Firm's Name" field contains "COMMERCIAL FINISHING CORPORATION". Under "US Address", the "Firm's Address" field contains "1125 BROOKSIDE AVE", the "City" field contains "INDIANAPOLIS", the "State" dropdown is set to "IN", and the "ZIP" field contains "46202". Under "Foreign Address", there are empty fields for "Address1", "Address2", "City", "Province", "Postal Code", and "Country Code". At the bottom, the "State Identification Number" section has "State 1" set to "AL" with "Identification" "654654654", and "State 2" set to "CA" with "Identification" "654654546". "Save" and "Cancel" buttons are at the bottom right.

e. **Enter the COUNTRY CODE.**

7. **Enter the two letter code under STATE 1** for the first state for which the Employer or Payer has an identification number, if applicable.
8. **Enter the IDENTIFICATION number** of the Employer or Payer for that particular state, if applicable. This number is assigned by the particular state.
9. **Enter the same information for State 2** if the Employer or Payer has an identification number for a second state.
10. **Click SAVE to return to the Employers/Payers window.** The added Employer or Payer will now appear in the list.

*To edit an Employer's or Payer's information in the Database:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to EMPLOYERS/PAYERS, and click once. The Employers/Payers window will open.
2. **Scroll down and click the EMPLOYER EIN and EMPLOYER NAME** to be edited, and it will become highlighted.
3. **Click EDIT.** The Employer/Payer Information window will open. Edit the information as needed.
4. **Click SAVE.** The new data will be saved, and the window will close.

*To delete an Employer or Payer from the Database:*

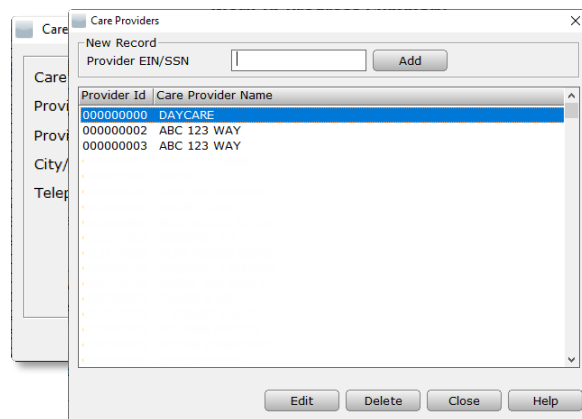
1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to EMPLOYERS/PAYERS, and click once. The Employers/Payers screen will open.
2. **Scroll down and click the EMPLOYER EIN and EMPLOYER NAME** to delete, and it will become highlighted.
3. **Click DELETE.** You will be prompted as to whether you want to delete this record. **Click YES** to delete the record or **NO** to keep the record and return to the previous screen.
4. **Click CLOSE** to return to the previous screen.

## **Care Providers**

Once a Care Provider from federal Form 2441 is used in a Return and that Return is verified, the Care Provider's information is added to the Database. Once the information is in the Database, the program will automatically add the Care Provider's information to new Returns when the Care Provider's Social Security number or Federal Employer Identification Number is entered into the Return. Care Providers can also be added to the database manually.

To add Care Provider to the Database, do as follows:

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to CARE PROVIDERS, and click once. The Care Providers window will open.
2. **Under NEW RECORD, enter the CARE PROVIDER'S ID and click ADD.** If the Care Provider is an individual, this will be a social security number. If the Care Provider is a business, this will be an EIN. The EIN is also known as the Federal Tax Identification Number (FTIN). The Care Providers Information window will open, and the Care Provider's ID will already appear.
3. **Select if the ID TYPE is an EIN or SSN** from the dropdown list.
4. **Enter the PROVIDER'S NAME.** Enter a firm name if this is a business or enter the individual's name if it is not.
5. **Enter the PROVIDER'S ADDRESS.**
6. **Enter THE CITY/STATE/ZIP.**
7. **Enter the Provider's TELEPHONE NUMBER.**
8. **Enter the two letter code under STATE 1** for the first state for which the Care Provider has an identification number, if applicable.
9. **Enter the IDENTIFICATION number** of the Care Provider for that particular state, if applicable. This number is assigned by the particular state.
10. **Enter the same information for STATE 2** if the Care Provider has an identification number for a second state.
11. **Click SAVE to return to the Care Providers window.** The added Care Provider will now appear in the list.



To edit a Care Provider's information in the Database, do as follows:

1. From the Opening Screen, click on DATABASE in the Menu Bar, drag the arrow down to CARE PROVIDERS, and click once. The Care Providers window will open.
2. **Scroll down and click the PROVIDER ID and CARE PROVIDER NAME** to be edited, and it will become highlighted.
3. **Click EDIT.** The Care Provider information window will open. Edit the information as needed.

4. **Click SAVE** and the new data will be saved, and the window will close.

*To delete a Care Provider from the Database, do as follows:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to CARE PROVIDERS, and click once. The Care Providers window will open.
2. **Scroll down and click the PROVIDER ID and CARE PROVIDER NAME** to delete, and it will become highlighted.
3. **Click DELETE.** You will be prompted as to whether you want to delete this record. **Click YES** to delete the record or **NO** to keep the record and return to the previous screen.
4. **Click CLOSE to return** to the previous screen.

## **Referrals**

Referrals are added to the Database manually. Once they are in the Database, the Preparer can select a particular Referral to associate with a client. A Report can be created that will allow you to track referrals. See *Chapter 8, Reports*.

*To add Referrals to the Database:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to REFERRALS, and click once. The Referrals window will open.
2. Under NEW RECORD, **enter the SEQUENCE NUMBER and click ADD.** The Referrals window will open.
3. **Enter the REFERRAL.**
4. **Click SAVE** to return to the Referrals window. The added Referral will now appear in the list.

## **Donee**

Once a Donee's information is used in a Return and that Return is verified, the Donee's information is added to the Database. After the information is in the Database, the User creating a return can automatically add the Donee's information by choosing it from a dropdown menu in the Form 8283. Donee information can also be added to the Database manually.

*To add Donees to the Database:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to DONEES, and click once. The Donees window will open.

2. Under NEW RECORD, **enter the DONEE NAME and click ADD.** The Donee Information window will open.

3. **Enter the Donee's Name, Address, City, State and Zip.**
4. **Enter the Donee's Federal ID number.** The Donor should provide this as a non-profit organization collecting tax-deductible donations.
5. **Click SAVE** to return to the Donee window. The added Donee will now appear in the list.

### Bank RTN's

Once a Bank's information (name and routing number) is used in a Return and that Return is verified, the Bank's information is added to the Database. After the information is in the Database, the User creating a return can automatically add the Bank's information by choosing it from a dropdown menu in the Client Data Screen. Bank information can also be added to the database manually.

*To add Bank RTN's to the Database:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to BANK RTNs, and click once. The Bank RTNs window will open.

2. **Under NEW RECORD, enter the BANK RTN (Routing Transit Number) and click ADD.** The Bank/Credit Union Information window will open and the Routing Transit Number will already appear.

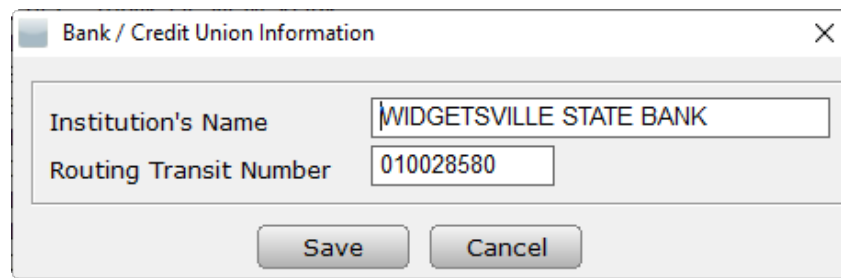
3. **Enter the INSTITUTION'S NAME.**
4. **Click SAVE to return to the Bank RTNs window.** The added Bank will now appear in the list.

Bank RTN	Bank Name
010028580	WIDGETSVILLE STATE BANK
011000138	BANK OF AMERICA
011000358	BANK OF AMERICA
011001742	BANK OF NEW YORK
011001881	BANK OF NEW YORK
011075150	SOVEREIGN BANK
011103093	BANKNORTH
011111111	BANK
011200608	BANK OF MAINE
011301798	EASTERN BANK
011401533	CITIZENS BANK
011500010	BANK OF AMERICA
011500120	CITIZEN BANK RI
011500858	WASHINGTON TRUST
011600062	PEOPLES UNITED
011701398	CHASE
011900254	BANK OF AMERICA



To edit a Bank's information in the Database:

1. From the Opening Screen, click on DATABASE in the Menu Bar, drag the arrow down to BANK RTNs, and click once. Bank RTNs window will open.
2. **Scroll down and click the BANK RTN and BANK NAME** to be edited, and it will become highlighted.
3. **Click EDIT.** The Bank/Credit Union Information window will open. Edit the information as needed.



4. **Click SAVE** and the new data will be saved and the window will close.

To delete a Bank from the Database:

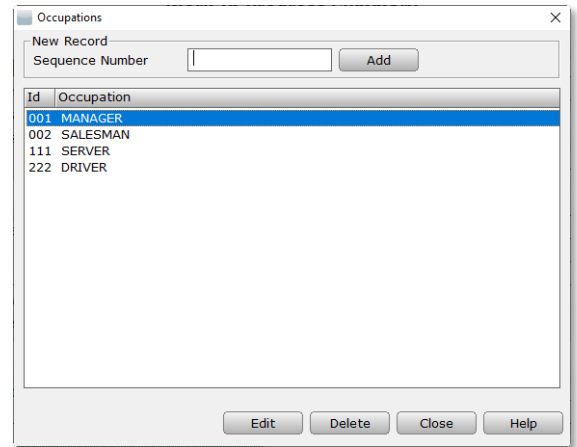
1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to BANK RTNs, and click once. The Bank RTNs window will open.
2. **Scroll down and click the BANK RTN and BANK NAME** to delete, and it will become highlighted.
3. **Click DELETE.** You will be prompted as to whether you want to delete this record. **Click YES** to delete the record or **NO** to keep the record and return to the previous screen.
4. **Click CLOSE** to return to the previous screen.

## Occupations

This program comes with an initial Database of general occupations. New occupations to the Database must be manually entered. Occupations are not automatically added when a Return is created and verified. Once an Occupation has been entered in the Database, the User creating a return can automatically add the Occupation by choosing it from a list in the Client Data Screen. See page 115 for more information.

To add an Occupation to the Database:

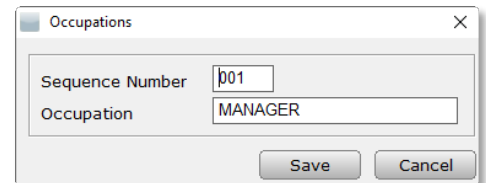
1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to OCCUPATIONS, and click once. The Occupations window will open.
2. **Under NEW RECORD, enter the SEQUENCE NUMBER and click ADD.** The sequence number is a three-digit number you choose as a code. The occupations appear in the list according to their sequence number. The Occupations screen will open and the Sequence Number will already appear.



3. **Enter the OCCUPATION.**
4. **Click SAVE to return to the Occupations window.** The added Occupation will now appear in the list.

*To edit an Occupation's information in the Database:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to OCCUPATIONS, and click once. The Occupations window will open.
2. **Scroll down and click the ID and OCCUPATION** to be edited, and it will become highlighted.
3. **Click EDIT.** The Occupations window will open. Edit the information as needed.
4. **Click SAVE** and the new data will be saved and the window will close



*To delete an Occupation from the Database:*

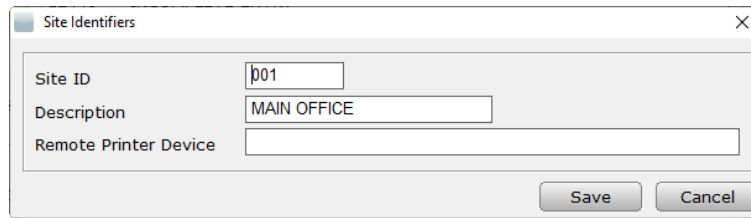
1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to OCCUPATIONS, and click once. The Occupations window will open.
2. **Scroll down and click the OCCUPATION** to delete, and it will become highlighted.
3. **Click DELETE.** You will be prompted as to whether you want to delete this record. **Click YES** to delete the record or **NO** to keep the record and return to the previous screen.
4. **Click CLOSE** to return to the previous screen.

## Site Identifiers

Site Identifiers (Site ID) must be manually entered into the Database. Once in the Database, the User creating a Return can automatically add the Site ID by choosing it from a dropdown list in the Client Data Screen. See page 114 for more details.

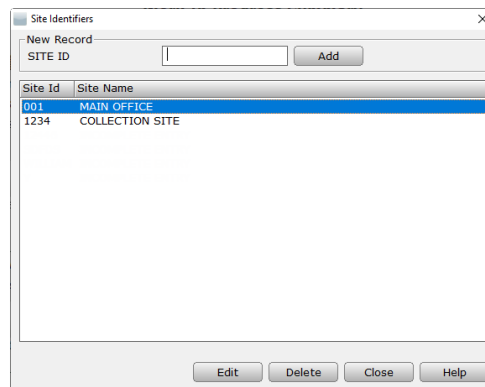
To add a Site Identifier to the Database:

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll the arrow down to SITE IDENTIFIERS, and click once. The Site Identifiers window will open.
2. **Under NEW RECORD, enter the SITE ID and click ADD.** The Site ID is a one to seven-digit code you assign and can consist of numbers, letters, or both. The Site IDs appear in the order in which they are entered into the Database. The Site ID screen will open and the Site ID will already appear.
3. **Enter the DESCRIPTION.** This description should more fully explain where the site is located and will be listed as the Site Name.



The screenshot shows a window titled "Site Identifiers" with a close button (X) in the top right corner. Inside the window, there are three input fields: "Site ID" containing "001", "Description" containing "MAIN OFFICE", and "Remote Printer Device" which is empty. At the bottom right of the window, there are two buttons: "Save" and "Cancel".

4. **Enter the REMOTE PRINTER DEVICE.** Use this function if you will be remote printing your checks from a VPN, WAN or terminal service.
5. **Click SAVE to return to the Site Identifiers window.** The added Site ID will now appear at the end of the list.



The screenshot shows the "Site Identifiers" window with a "New Record" section at the top containing a "SITE ID" input field and an "Add" button. Below this is a table with two columns: "Site Id" and "Site Name". The table contains two rows: one with "001" and "MAIN OFFICE", and another with "1234" and "COLLECTION SITE". The first row is highlighted in blue. At the bottom of the window, there are four buttons: "Edit", "Delete", "Close", and "Help".

Site Id	Site Name
001	MAIN OFFICE
1234	COLLECTION SITE

To edit a Site ID in the Database:

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to SITE IDENTIFIERS, and click once. The Site Identifiers window will open.
2. **Scroll down and click the SITE ID and SITE NAME** to be edited, and it will become highlighted.
3. **Click EDIT.** The Site Identifiers window will open. Edit the information as needed.
4. **Click SAVE** and the new data will be saved and the window will close.

To delete a Site ID from the Database:

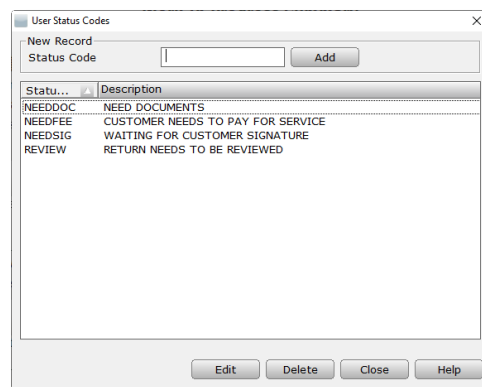
1. From the Opening Screen, click on DATABASE in the Menu Bar, drag the arrow down to SITE IDENTIFIERS, and click once. The Site Identifiers screen will open.
2. **Scroll down and click the SITE ID and SITE NAME** to be deleted, and it will become highlighted.
3. **Click DELETE.** You will be prompted as to whether you want to delete this record. **Click YES** to delete the record or **NO** to keep the record and return to the previous screen.
4. **Click CLOSE to return** to the previous screen.

## User Status Codes

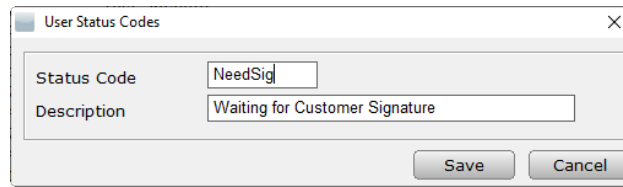
User Status Codes are user created codes to classify certain Returns. For example, a User Status Code could be "DOCWAIT" indicating that the Preparer is waiting on more Documents from the Tax Preparer in order to finish the Return. User Status Codes must be manually entered. Once in the Database, User Status Codes can be added to a Return and will appear in the Return Lookup screen.

To add a User Status Code to the Database:

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to USER STATUS CODES, and click once. The User Status Codes window will open.



2. **Under NEW RECORD, enter the USER STATUS CODE and click ADD.** The User Status Code is a one to seven-digit code you assign and can consist of either numbers, letters, or both. Also, the User Status Code is case sensitive. The User Status Codes appear in the order in which they are entered into the Database. The User Status Codes screen will open and the User Status Code will already appear.
3. **Enter the DESCRIPTION.** This description should fully explain the User Status Code.



The image shows a dialog box titled "User Status Codes" with a close button (X) in the top right corner. It contains two text input fields: "Status Code" with the text "NeedSig" and "Description" with the text "Waiting for Customer Signature". At the bottom right, there are two buttons labeled "Save" and "Cancel".

4. **Click SAVE to return to the User Status Codes window.** The added User Status Code will now appear in the list.

*To edit a User Status Code in the Database:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to USER STATUS CODES, and click once. The User Status Codes window will open.
2. **Scroll down and click the STATUS CODE and DESCRIPTION** to be edited, and it will become highlighted.
3. **Click EDIT.** The User Status Codes window will open. Edit the information as needed.
4. **Click SAVE** and the new data will be saved and the window will close.

*To delete a User Status Code from the Database:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to USER STATUS CODES, and click once. The User Status Codes window will open.
2. **Scroll down and click the STATUS CODE and DESCRIPTION** to delete, and it will become highlighted.
3. **Click DELETE.** You will be prompted as to whether you want to delete this record. **Click YES** to delete the record or **NO** to keep the record and return to the previous screen.
4. **Click CLOSE** to return to the previous screen.

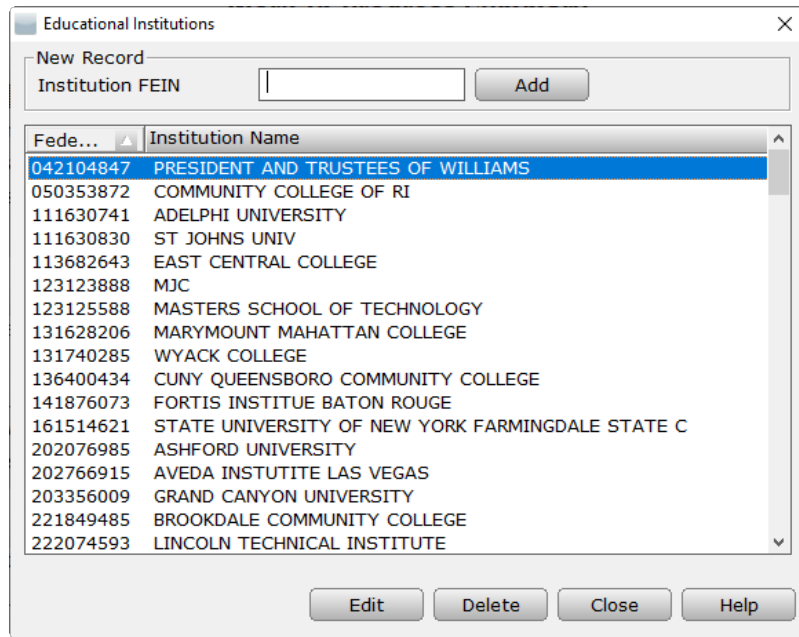
## **Educational Institutions**

Once an Educational Institution is used in a Return and that Return is verified, the Educational Institution's information is added to the Database. After the information is in the Database, the program will automatically add the Educational Institutions information to new Returns

when the Federal Tax Identification Number (FTIN) is entered into the Return. Educational Institutions can also be added to the database manually.

To add an Educational Institution, do as follows:

1. From the Opening Screen, click on DATABASE in the Menu Bar, drag the arrow down to EDUCATIONAL INSTITUTIONS, and click once. The Educational Institutions screen will open.



2. **Under NEW RECORD, enter the INSTITUTIONS FEIN and click ADD.** The FEIN is also known as the Federal Tax Identification Number (FTIN). The Educational Institute Information screen will open and the Institution Federal EIN will already appear.
3. **Enter the INSTITUTION'S NAME** for this Educational Institute.

4. If the Institute has a domestic address,

- a. **Enter the INSTITUTE'S ADDRESS.**

5. If the Institute has a foreign address,

- a. **Enter the INSTITUTE'S ADDRESS.**

- b. **Enter the CITY.**

- c. **Enter the PROVINCE, as applicable.**

- d. **Enter the POSTAL CODE.**
  - e. **Enter the COUNTRY CODE.**
6. **Click SAVE to return to the Educational Institutions window.** The added Educational Institute will now appear in the list.

*To edit an Educational Institutes information in the Database:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to EDUCATIONAL INSTITUTIONS, and click once. The Educational Institution window will open.
2. **Scroll down and click the EDUCATIONAL EIN and INSTITUTION NAME** to be edited, and it will become highlighted.
3. **Click EDIT.** The Educational Institute Information window will open. Edit the information as needed.
4. **Click SAVE.** The new data will be saved and the window will close.

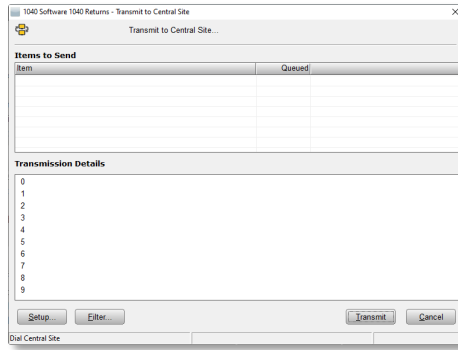
*To delete an Educational Institute from the Database:*

1. From the Opening Screen, click on DATABASE in the Menu Bar, scroll down to EDUCATIONAL INSTITUTIONS, and click once. The Educational Institution window will open.
2. **Scroll down and click the EDUCATIONAL EIN and INSTITUTION NAME** to be edited, and it will become highlighted.
3. **Click DELETE.** You will be prompted as to whether you want to delete this record. **Click YES** to delete the record or **NO** to keep the record and return to the previous screen.
4. **Click CLOSE** to return to the previous screen.

## **Communications Setup**

The final step in Setup is to establish communications with Central Site. One initial transmission must occur before Returns can be processed.

1. From the Opening Screen, click on TRANSMIT TO CENTRAL SITE in the Work In Progress Summary screen. This can be found on the right-hand side of the screen under Transmit Queue. The Transmit to Central Site screen will open.



2. **Click on SETUP.** This can be found in the lower left-hand corner of the screen. The Communication Settings screen will open, and the User # will already appear.
3. **Enter the PASSWORD** provided with your software.
4. **Check SHOW TRANSMIT QUEUE** to automatically display the tax returns that are currently in the queue to be sent to central site.
5. **Check the first three boxes under ENABLE** of up to three different times to automatically engage Transmission with Central Site, and for each selection enabled,

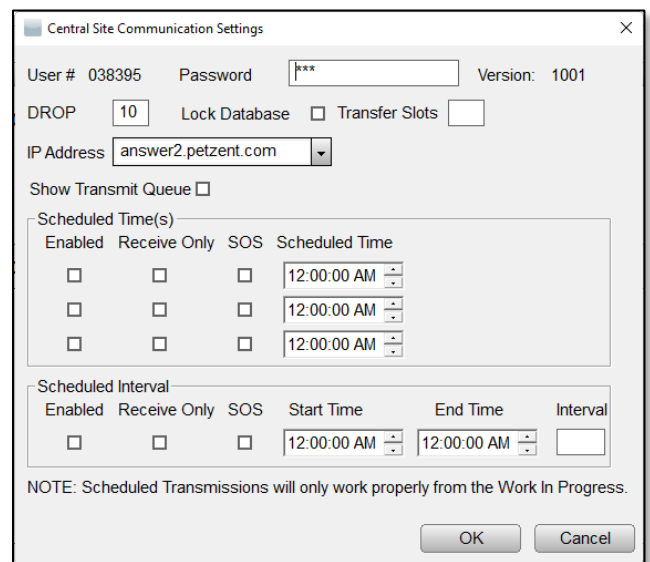
- a. **Check RECEIVE ONLY** to only receive communications from Central Site but not send any returns or other transmissions at this time.
- b. **Enter the TIME** to receive transmissions.

6. **Check the fourth box under ENABLE** to setup an interval schedule, and

- a. **Check RECEIVE ONLY** to only receive communications from Central Site but not send any returns or other transmissions during these interval transmissions.

- b. **Enter the TIME FRAME** during which these interval transmissions should take place.

- c. **Enter the INTERVAL** in minutes between each transmission. Example: If the time frame is between 8am and 4pm, and the interval is set at 60, transmission will take place at the top of each hour with the first





transmission being at 8am, the second transmission being at 9am, and the last transmission being at 4pm.

7. **Click OK** to return to the Transmit to Central Site window.
8. **Click the FILTER button** to open the Central Site Transmit Queue and uncheck the boxes of any return files that are not ready to be transmitted. **Click OK** to return to the previous window.
9. **Click TRANSMIT** to initiate communications with Central Site. This may take a few minutes. You will be prompted when a successful communication has occurred. **Click OK** to return to the previous window.
10. **Click OK** to close the Transmit to Central Site window and return to the opening screen.

**Congratulations! You have finished setting up your 2025 tax preparation software program and are ready to begin preparing tax returns for your clients.**



# Chapter 3 Multi-Office Management

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## Introduction

Multi-Office Management is a feature that enables Service Bureaus and Multi-Office organizations to easily view data compiled in easy-to-read reports. Additionally, this product allows the Main Office to automatically add EROs via an online process and setup several Remote Offices online at one time. The Main Office can choose whether to control certain features within the Remote Offices' software programs.

## The Online Features

The Online features are accessed by logging in to the Support Home Page. This information will be provided to you when you purchase Multi-Office Management.

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**Multi-Factor Authentication is now REQUIRED to access the Portal. You can use an authenticator application or receive an authentication code sent by email. It is important to complete the following directions for proper setup.**

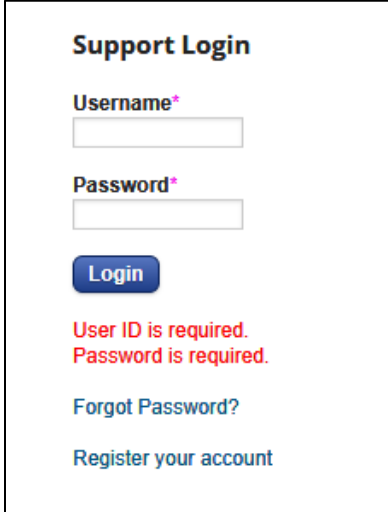
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## Setup Multi-Factor Authentication Application

You will need to download an authentication application; we recommend the Google Authenticator which can be found IOS App Store or the Google Play Store

*Use Google Authenticator Application:*


1. Use one of the links below to install the Google Authenticator application to your smartphone:
  - a. **Click the link** to use the [iOS App Store](#)
  - b. **Click the link** to use the [Google Play store](#)
2. Navigate to the Portal login screen:
  - a. **Enter** Username
  - b. **Enter** Password
  - c. **Click the Login Button** to generate your unique QR Code. **Note:** the QR code appears on initial login only or until it has been added to your Google App.




The screenshot shows a login form titled "Support Login". It contains two input fields: "Username\*" and "Password\*", both with asterisks indicating they are required. Below the fields is a blue "Login" button. Underneath the button, there are two lines of red text: "User ID is required." and "Password is required.". At the bottom of the form, there are two blue links: "Forgot Password?" and "Register your account".

3. **Launch the Google Authenticator app** from your smartphone and **tap +** to add a new account.
4. **Tap Scan a QR Code** on the app and align your phone's camera to scan the QR code that appears.
5. Once the QR Code is Scanned and Saved in Google Authenticator, **Click Continue to Login** button, the verify your account window will open.

**We need to verify your account:**

  Enter a code from an App

 Get a code emailed to:

email@company.com

[Back](#)

**\*\* IMPORTANT NOTE:** If you lose access to your two-factor authentication app, please call Tech Support.

6. **Select Enter code from an app** and **Click Continue**.
7. **Enter** the 6-digit code that is generated on the Google Authenticator app and **Click Continue**, you are now logged into the Portal. **Note::** that a new code is generated every 30 seconds.

**Enter the code from the app**

Confirmation Key

Having issues? [Google 2FA Support Page](#)


[Back](#)


**\*\* IMPORTANT NOTE:** If you lose access to your two-factor authentication app, please call Tech Support.

*Use Email to Receive Multi-Factor Authentication Code:*

1. Navigate to the Portal login screen:
  - a. **Enter** Username
  - b. **Enter** Password
  - c. **Click the Login Button** scroll to the bottom of the screen and **Click Continue to Login**.
2. From the verify your account window, **Select Get code emailed to:** and **Click Continue**

**We need to verify your account:**

  Enter a code from an App

 Get a code emailed to:

email@company.com

[Back](#)

**\*\* IMPORTANT NOTE:** If you lose access to your two-factor authentication app, please call Tech Support.

3. **Enter** the 6-digit code that was emailed and **Click Continue**, you are now logged into the Portal. **Note::** that a new code is generated every 30 seconds.

### Enter the code from the app

Confirmation Key

Having issues? [Google 2FA Support Page](#)

[Back](#) Continue

**\*\* IMPORTANT NOTE:** If you lose access to your two-factor authentication app, please call Tech Support.

## Tax Year 2024

This function allows the User the ability to select the tax year.

## Office Management

This function is used by the Main Office to manage all Remote Offices. After changes are made to a Main account at this site, the Remote Office accounts will automatically be updated with the changes the next time they transmit to Central Site.

*To access Office Management:*

1. From the Support Home, **click on OFFICE MANAGEMENT** in the Support Home Toolbar. The Office Management screen will open.

<p><b>Enrollment</b></p> <hr/> <p>Bank Enrollment Bank Selection EFIN Validation</p>	<p><b>Manage Master User</b></p> <hr/> <p>Manage Master User</p>	<p><b>Tier Management</b></p> <hr/> <p>Manage Multi-Tier Offices Switch Office IDs</p>
<p><b>Manage Admin Logins</b></p> <hr/> <p>Manage Admin Logins</p>	<p><b>Global Settings</b></p> <hr/> <p>Manage Group Configuration Manage Billing Schemes Manage Business Billing Manage Access Level Sets</p>	<p><b>Manage EROs/Offices</b></p> <hr/> <p>Manage EROs/Office Setup</p>
<p><b>Manage Hosted Offices</b></p> <hr/> <p>Manage Hosted Cobrands Manage Hosted Offices</p>	<p><b>Documents</b></p> <hr/> <p>Upload Documents</p>	

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**For EFINs that will be offering Financial Products, enter your EFINs under Bank Enrollment. EFINs that will not be offering Financial Products will need to be added using the EFIN Validation.**

---

### **Bank Enrollment**

This function allows the Main Office to add a Remote Office ERO as a software user of the program and enroll the ERO to process financial products. To allow more efficient entering of several EROs, one ERO's data can be copied and edited to reflect a different ERO's data.

**Important Note:** The Main Office **must** have the EROs completed and signed paperwork as a matter of fulfilling the duty of due diligence.

*To Add a new ERO:*

1. **Obtain from the ERO all enrollment paperwork** which will be used as a reference for enrolling the ERO online. The following data entered should reflect the EROs paperwork.
2. From the Office Management Screen, **click BANK ENROLLMENT**. The Manage Bank Enrollment screen will open.
3. If this program was used in a previous year, **click the Add link under the associated bank**. If this program was not used in a previous year, **click on the ADD EFIN button and begin by entering the Master-EFIN**. The EFIN Setup screen will open. Sub-EFINs can be entered only after the Master-EFIN has been entered and registered.
4. **Under EFIN INFORMATION,**

- a. **Select the USER ID** from the dropdown list. The User IDs are created when the program is purchased. Please contact Technical Support for details.
  - b. **Enter the EFIN** assigned by the IRS.
  - c. **Select the EFIN TYPE** from the dropdown list. One Master EFIN will be assigned to the Main Computer and have control of all of the Remote Computers. A Sub-EFIN is assigned to a Remote Computer.
  - d. **Enter the SERVICE BUREAU NAME**, if applicable.
  - e. **Check the Box next to SERVICE BUREAU FEE ON ALL PRODUCTS** to charge a service bureau fee on all products for this EFIN including Returns that do not have an associated bank product.
  - f. **Check APPLY ELECTRONIC FILING FEE TO ALL RETURNS** to charge an electronic filing fee on all tax returns for this EFIN.
5. **Under EFIN HOLDER INFORMATION, enter all of the information** for the owner of this EFIN, and **check the COPY TO SAVED CONTACTS button** to save this EFIN's information to the contacts list. **Click Save**, and a new screen will open with the Fee Deposit Information.
  6. **Under FEE DEPOSIT INFORMATION, enter the bank information for the ERO.** This is the bank where the EFIN will have tax return fees deposited. **Click SAVE**, and a new screen will open displaying all available banks.
  7. **Select the BANK** from the dropdown list, and **click THE CREATE BANK APPLICATION button.** The Bank Application for the chosen bank will open.
  8. **Enter the Bank Application information or check the COPY FROM SAVED CONTACTS button** to copy this EFIN's information from the contacts list, and check the box at the end certifying that you agree to the Terms and Conditions of this bank. **Click SAVE AND CONTINUE**, and the bank's Security Question screen will open.
  9. **Select the answer** for all of the Security Questions from the dropdown list, or **enter the information**, as applicable. **Click SAVE AND SUBMIT TO BANK** to immediately submit this information, or click Save to submit to the bank later. The entering of this EFIN is now complete.


*To Edit an ERO's information:*

1. From the Office Management Screen, **click BANK ENROLLMENT.** The Bank Enrollment screen will open.
2. **Scroll down** to select the ERO whose information needs editing.
3. **Click the ADD link under the corresponding bank column** to open the ERO Setup screen.




4. **Edit the information** as necessary according to the directions above for adding a new ERO.

*To Copy one ERO's information and Edit to Enroll a new ERO:*

1. From the Office Management Screen, **click BANK ENROLLMENT**. The Bank Enrollment screen will open.
2. **Scroll down** to select the ERO whose information you want to copy.
3. **Click**  to open the ERO setup screen with the current ERO's data.
4. **Edit the information** to reflect the new data according to the directions above for adding a new ERO.


*To Delete an ERO:*

1. From the Office Management Screen, **click BANK ENROLLMENT**. The Bank Enrollment screen will open.
2. **Scroll down** to select the ERO whose information you want to delete.
3. **Click**  to be prompted to delete this ERO. A window will open asking you to confirm that you want to delete the ERO.
4. **Click "Yes"** to delete the ERO or click "No" to close the window without deleting the ERO.

### **IRS EFIN Enrollment**

This function allows the Main Office to add a Remote Office ERO who is NOT utilizing financial products as a software user of the program.

*To Add a new ERO (non-bank Product):*

1. **Obtain from the ERO all enrollment paperwork** which will be used as a reference for enrolling the ERO online. The following data entered should reflect the EROs paperwork.
2. From the Office Management Screen, **click EFIN VALIDATION**. The Manage EFIN Validation screen will open.
3. If this program was used in a previous year, **click**  **next to the first EFIN to complete EFIN VALIDATION for this ERO**. If this program was not used in a previous year, **click on the ADD EFIN button and begin by selecting the User ID**. The EFIN Setup screen will open.
4. **Under EFIN INFORMATION,**

- a. **Select the USER ID** from the dropdown list. The User IDs are created when the program is purchased. Please contact Technical Support for details.
  - b. **Enter the EFIN** assigned by the IRS.
5. **Under ERO/TAX PREPARER FEES,**
- a. **Check the box next to I AM ONLY ELECTRONICALLY FILING RETURNS** only if this EFIN will not process financial products.
  - b. **Enter an EFILE FEE** from \$10 - \$91 or \$0 for none. To participate in this program and utilize these premium fees, a valid Credit Card will need to be on file in the Manage Payments page for each EFIN. *For more information, contact your sales representative or technical support.*
  - c. **TECH ADD-ON FEE (NET)** enter an amount between \$2 - \$11 or \$0 for none. To participate in this program and utilize these premium fees, a valid Credit Card will need to be on file in the Manage Payments page for each EFIN. *For more information, contact your sales representative or technical support.*
6. **Under EFIN HOLDER INFORMATION, enter all of the information** for the owner of this EFIN, and **check the COPY TO SAVED CONTACTS button** to save this EFIN's information to the contacts list. **Click Save**, the entering of this EFIN is now complete.

### Bank Selection

This function allows the Main Office to set the bank selection for their EFINs that have been registered with multiple banks. This is also a quick way to view the Add-on and Service Bureau Fee's that have been set.

To Select a Bank:

1. From the office Management screen, **click Bank Selection**. The Bank Selection Screen will open.



Bank Selection									
Show All		Search							
#	EFIN	User	Company Name	EF Add-on Fee	Tech Add-on Fee	Transmitter Add-on Fee	Status	Selected Bank	View
1	724004	60648	JUST KIDDING TAXES	20.00	3.33	19.15	Approved	Refund Advantage	View
2	724080	501489	JUST KIDDING TAXES	0.00	5.00	0.00	Approved	Non-BP	View
3	724300	501489	EXPRESS TAX	10.00	3.00	15.11	Approved	SBTPG	View
4	724301	501489	EXPRESS TAX	10.00	6.66	16.00	Approved	Refund Advantage	View
5	724302	501489	EXPRESS TAX	10.00	6.66	16.00	Approved	Republic	View
6	724303	501489	EXPRESS TAX	10.00	6.66	7.77	Approved	Refundo	View
7	724501	60648	JUST KIDDING TAXES	10.00	3.00	14.00	Approved	SBTPG	View
8	724503	60648	EXPRESS TAX	10.00	4.00	19.15	Approved	Refundo	View

2. **Scroll down** to select the EFIN whose bank selection needs to be set.
3. **Click Select** to open the select bank screen. This screen will show the banks the EFIN has been registered with.
4. **Select** the Bank the EFIN will be utilizing for this Tax Season and **click Close**.

### **Manage Multi-Tier Offices**

This function is used to manage Multi-Tier Offices, which allows the Main Office to assign several Remote Offices to a Multi-Tier Office.

*To create a Multi-Tier Office:*

1. From the Office Management Screen, **click MANAGE MULTI-TIER OFFICES**. The Manage Multi-Tier Offices screen will open. **Use the ADD NEW USER button** as a shortcut to add new User IDs while also creating Multi-Tier Offices.
2. Locate the User ID of the office to designate as a Multi-Tier Office and **click the  button**. The Add Multi-Tier Office screen will open.
3. **Enter the MULTI-TIER OFFICE NAME**.
4. **Enter the MULTI-TIER OFFICE SERVICE BUREAU FEE**, if applicable.
5. **Check the box next to SERVICE BUREAU FEE ON ALL PRODUCTS** to charge a Service Bureau fee on all returns prepared, including returns that do not have an associated bank product.
6. **Check the box next to SERVICE BUREAU FEE LOCKED** if you do not want your franchise offices to charge a different amount.
7. **Check the box next to REQUIRE SERVICE BUREAU EFIN APPROVAL** to halt the submission of bank enrollment by the Franchise until the Service Bureau checks the Approve EFIN box in the EFIN Bank Enrollment record.
8. Click **Save** to return to the Manage Multi-Tier Offices screen.
9. **Click the  button** next to the User ID that was just added as a Multi-Tier Office. The Add Multi-Tier Office Users for Office screen, with the User ID of the Office appearing, will open.

Add Multi-Tier Office Users for Office 36							
<input checked="" type="checkbox"/> 32	<input type="checkbox"/> 22525	<input type="checkbox"/> 22567	<input type="checkbox"/> 22672	<input type="checkbox"/> 23243	<input type="checkbox"/> 23330	<input type="checkbox"/> 23358	<input type="checkbox"/> 23387
<input type="checkbox"/> 45	<input type="checkbox"/> 22526	<input type="checkbox"/> 22568	<input type="checkbox"/> 22673	<input type="checkbox"/> 23244	<input type="checkbox"/> 23331	<input type="checkbox"/> 23359	<input type="checkbox"/> 23388
<input type="checkbox"/> 51	<input type="checkbox"/> 22527	<input type="checkbox"/> 22569	<input type="checkbox"/> 22675	<input type="checkbox"/> 23245	<input type="checkbox"/> 23332	<input type="checkbox"/> 23360	<input type="checkbox"/> 23390
<input type="checkbox"/> 52	<input type="checkbox"/> 22528	<input type="checkbox"/> 22570	<input type="checkbox"/> 22839	<input type="checkbox"/> 23246	<input type="checkbox"/> 23333	<input type="checkbox"/> 23361	<input type="checkbox"/> 23391
<input type="checkbox"/> 71	<input type="checkbox"/> 22529	<input type="checkbox"/> 22581	<input type="checkbox"/> 22906	<input type="checkbox"/> 23247	<input type="checkbox"/> 23334	<input type="checkbox"/> 23362	<input type="checkbox"/> 23392
<input type="checkbox"/> 72	<input type="checkbox"/> 22530	<input type="checkbox"/> 22582	<input type="checkbox"/> 23166	<input type="checkbox"/> 23248	<input type="checkbox"/> 23335	<input type="checkbox"/> 23363	<input type="checkbox"/> 23393
<input type="checkbox"/> 76	<input type="checkbox"/> 22532	<input type="checkbox"/> 22583	<input type="checkbox"/> 23167	<input type="checkbox"/> 23249	<input type="checkbox"/> 23336	<input type="checkbox"/> 23364	<input type="checkbox"/> 23394
<input type="checkbox"/> 77	<input type="checkbox"/> 22533	<input type="checkbox"/> 22584	<input type="checkbox"/> 23168	<input type="checkbox"/> 23250	<input type="checkbox"/> 23337	<input type="checkbox"/> 23370	<input type="checkbox"/> 23395
<input type="checkbox"/> 101	<input type="checkbox"/> 22534	<input type="checkbox"/> 22585	<input type="checkbox"/> 23172	<input type="checkbox"/> 23251	<input type="checkbox"/> 23338	<input type="checkbox"/> 23371	<input type="checkbox"/> 23396
<input type="checkbox"/> 103	<input type="checkbox"/> 22543	<input type="checkbox"/> 22642	<input type="checkbox"/> 23176	<input type="checkbox"/> 23252	<input type="checkbox"/> 23343	<input type="checkbox"/> 23372	<input type="checkbox"/> 23397
<input type="checkbox"/> 200	<input type="checkbox"/> 22544	<input type="checkbox"/> 22643	<input type="checkbox"/> 23183	<input type="checkbox"/> 23253	<input type="checkbox"/> 23344	<input type="checkbox"/> 23373	<input type="checkbox"/> 23398
<input type="checkbox"/> 19288	<input type="checkbox"/> 22545	<input type="checkbox"/> 22644	<input type="checkbox"/> 23194	<input type="checkbox"/> 23254	<input type="checkbox"/> 23345	<input type="checkbox"/> 23374	<input type="checkbox"/> 23403
<input type="checkbox"/> 19289	<input type="checkbox"/> 22546	<input type="checkbox"/> 22645	<input type="checkbox"/> 23195	<input type="checkbox"/> 23255	<input type="checkbox"/> 23346	<input type="checkbox"/> 23375	<input type="checkbox"/> 23404
<input type="checkbox"/> 21692	<input type="checkbox"/> 22547	<input type="checkbox"/> 22646	<input type="checkbox"/> 23196	<input type="checkbox"/> 23256	<input type="checkbox"/> 23347	<input type="checkbox"/> 23376	<input type="checkbox"/> 23405
<input type="checkbox"/> 22418	<input type="checkbox"/> 22548	<input type="checkbox"/> 22653	<input type="checkbox"/> 23197	<input type="checkbox"/> 23257	<input type="checkbox"/> 23348	<input type="checkbox"/> 23377	<input type="checkbox"/> 23406
<input type="checkbox"/> 22425	<input type="checkbox"/> 22549	<input type="checkbox"/> 22657	<input type="checkbox"/> 23198	<input type="checkbox"/> 23258	<input type="checkbox"/> 23349	<input type="checkbox"/> 23378	<input type="checkbox"/> 23407
<input type="checkbox"/> 22440	<input type="checkbox"/> 22550	<input type="checkbox"/> 22658	<input type="checkbox"/> 23199	<input type="checkbox"/> 23259	<input type="checkbox"/> 23350	<input type="checkbox"/> 23379	<input type="checkbox"/> 23408
<input type="checkbox"/> 22470	<input type="checkbox"/> 22551	<input type="checkbox"/> 22659	<input type="checkbox"/> 23213	<input type="checkbox"/> 23260	<input type="checkbox"/> 23351	<input type="checkbox"/> 23380	<input type="checkbox"/> 23409
<input type="checkbox"/> 22472	<input type="checkbox"/> 22552	<input type="checkbox"/> 22660	<input type="checkbox"/> 23216	<input type="checkbox"/> 23304	<input type="checkbox"/> 23352	<input type="checkbox"/> 23381	<input type="checkbox"/> 996002
<input type="checkbox"/> 22474	<input type="checkbox"/> 22561	<input type="checkbox"/> 22661	<input type="checkbox"/> 23217	<input type="checkbox"/> 23306	<input type="checkbox"/> 23353	<input type="checkbox"/> 23382	<input type="checkbox"/> 996007
<input type="checkbox"/> 22476	<input type="checkbox"/> 22562	<input checked="" type="checkbox"/> 22662	<input type="checkbox"/> 23220	<input type="checkbox"/> 23324	<input type="checkbox"/> 23354	<input type="checkbox"/> 23383	<input type="checkbox"/> 996081
<input type="checkbox"/> 22477	<input type="checkbox"/> 22563	<input type="checkbox"/> 22663	<input type="checkbox"/> 23221	<input type="checkbox"/> 23325	<input type="checkbox"/> 23355	<input type="checkbox"/> 23384	<input type="checkbox"/> 996107
<input type="checkbox"/> 22522	<input type="checkbox"/> 22564	<input type="checkbox"/> 22667	<input type="checkbox"/> 23237	<input type="checkbox"/> 23326	<input type="checkbox"/> 23356	<input type="checkbox"/> 23385	<input type="checkbox"/> 996108
<input type="checkbox"/> 22523	<input type="checkbox"/> 22565	<input type="checkbox"/> 22669	<input type="checkbox"/> 23238	<input type="checkbox"/> 23328	<input type="checkbox"/> 23357	<input type="checkbox"/> 23386	<input type="checkbox"/> 996122
<input type="checkbox"/> 22524	<input type="checkbox"/> 22566	<input type="checkbox"/> 22671					

Save Cancel

10. **Check the box next to each User ID** to be added as a Sub-Remote Office under this Multi-Tier Office, and **click Save**. Only User IDs that have not been previously added to a different Multi-Tier Office will be available.

### Switch Office IDs

The Main Office (or Master User ID) can open all of the Multi-Tier Office User ID accounts. This function is used to switch from the Master User ID account to any of the Multi-Tier Office User ID accounts.

To switch an Office ID:

1. From the Office Management Screen, **click SWITCH OFFICE IDs**. The Switch Office IDs screen will open.
2. **Select from the dropdown list the MULTI-TIER OFFICER USER ID** you would like to view (instead of the Main Office).
3. **Click the SWITCH button**. The selected Multi-Tier Office is now open instead of the Main Office and only the Remote Offices assigned to this Multi-Tier Office will be available.

To switch back to the Main Office:

1. From the Office Management Screen, **click SWITCH OFFICE IDs**. The Switch Office IDs screen will open.
2. **Select Main Account from the top of the dropdown list**.
3. **Click the Switch button**. The Main Office (Master User ID) is now open.

### Manage Master User

This function allows the Main Office to assign an individual User ID to receive all correspondence; including tax returns and other messages.

To Create a Master User ID:

1. From the Office Management Screen, **click MANAGE MASTER USER**. The Manage Master User screen will open.

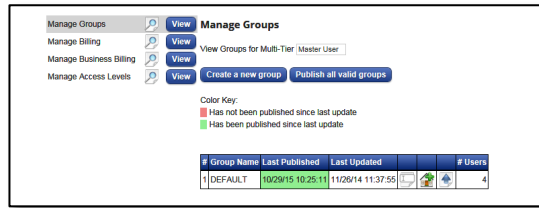
2. **Select the USER ID** to be assigned as the Master User. This function will not be available after the Master User ID is selected.

## Group Configuration

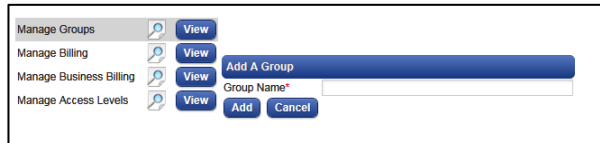
This function is used to create Groups, which allows the Main Office to create Global Settings and assign these settings to specific offices. It also allows the Main Office to view reports by Group within the program by using the Dashboard function. This section is located under the Global Settings section.



To create a Group:

1. From the Office Management Screen, **click Global Settings and then Manage GROUP CONFIGURATION.** The Group Configuration screen will open.



2. **Click the CREATE A NEW GROUP button.** The Group Setup screen will open.



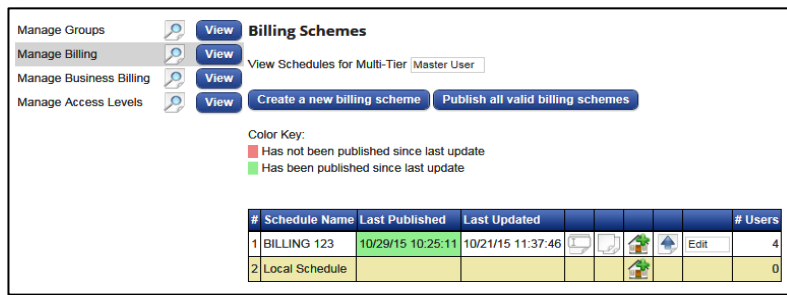
3. **Enter a GROUP NAME and click ADD.** The Group Configuration screen will reopen, and the new Group will appear under the list of Group Names.
4. **Click the  button** to add Offices to the selected Group. **Click Save** to accept the changes and return to the Group Summary Screen.
5. **Click the  button** to publish this information which will become effective across the Multi-Office Organization system during the next update. Alternatively, **click the PUBLISH ALL VALID GROUPS button** to publish all Groups.

## Manage Billing

This function allows the creation of a fee schedule for Personal Returns as a Global Setting. This section is located under the Global Settings section.

1. From the Office Management Screen, **click MANAGE BILLING.** The Fee Schedules screen will open, along with the Global Settings window on the left hand side.



Other Global Settings can be accessed from this screen.



2. **Click the CREATE A NEW BILLING SCHEME button.** The Schedule Setup screen will open.
3. **Enter a NEW SCHEDULE NAME and click ADD.** The Fees Setup screen will open.
4. **Click the GO TO DISCOUNTS button** to enter discounts if they are available with this Fee Schedule. The Discounts for Schedule screen will open.
5. **Enter the Discount Name** to identify the discount.
6. **Enter the Discount information** as follows:
  - a. **Enter a DISCOUNT PERCENTAGE only** to allow offices to discount a fixed percentage off of the fees charged by the tax preparer.
  - b. **Enter a Discount Amount only** to allow offices to discount a fixed amount off of the fees charged by the tax preparer.
  - c. **Enter a DISCOUNT PERCENTAGE and a DISCOUNT AMOUNT** to allow offices to discount a certain percentage, but one not exceeding the discount amount.
7. **Click the GO TO CUSTOM CHARGES button,** and the Customer Charges for Schedule screen will open.
8. **Enter the CHARGES DESCRIPTION** to identify the custom charge, and **enter the CHARGE AMOUNT.**
9. **Click the GO TO FEES button,** and the Fees Setup for Schedule screen will open.
10. **Select the set of forms** for which you want to set fees from the dropdown list. The set of forms and schedules selected will open. There is one set including all federal forms, and then a separate set for each state.

**Fees Setup for schedule MID SEASON**

#	Form	Name	Base Qty	Base Price	Per Item
1	RET 1040	US Individual Income Tax Return			
2	RET 1040-A	US Individual Income Tax Return			
3	RET 1040-EZ	Return for Single & Joint Filer With No Dependents			
4	RET 1040-NR	Return for Non-Residents			
5	RET 1040-SS	Return for Residents of Puerto Rico			
6	FRM 1040-X	Amended US Individual Income Tax Return			
7	RET 1040-NR	Itemized Deductions for Non-Residents for 1040NR			
8	RET 1040-NR	Tax on Income Not Effectively Connected With U.S. 1040NR			
9	RET 1040-NR	Other Information for 1040NR			
10	1040SS F	Puerto Rico Residents Profit or Loss From Farming			
11	1040SS C	Puerto Rico Residents Profit or Loss From Business			
12	1040SS SE	Puerto Rico Residents Self-Employment Tax			
13	FRM W-2	Wage and Tax Statement			
14	FRM W-2G	Certain Gambling Winnings			
15	FRM W7	Application for Individual Taxpayer Identification			
16	FRM W7 COA	Certification of Accuracy for IRS ITIN			
17	FRM W-2PR	Puerto Rico Withholding Statement			
18	FEC RECORD	Foreign Employer Compensation / Pensions			
19	K-1 (1041)	Beneficiary's Share of Income, Deductions, Credits			
20	K-1 (1065)	Partner's Share of Income, Deductions, Credits			
21	K-1 (1120S)	Shareholder's Share of Income, Credits, Deductions			
22	WKS NOL	Net Operating Loss Worksheet			

11. **Enter the amount** to charge for each schedule and form, and
12. **Click SAVE** to continue entering fees for a different set of forms for this same fee schedule (the Billing Setup screen will open allowing you to choose another set of forms), and **click SAVE and Exit** when you are finished entering fees for this fee schedule.
13. **Click the  button** to apply this Fees Schedule to specific Offices. **Click Save** to accept the changes and return to the Fee Schedule screen.
14. **Click the  button** next to the new Billing Schedule created to publish this information which will become effective across the Multi-Office Organization system during the next update. Alternatively, **click the PUBLISH ALL VALID BUSINESS FEE SCHEDULES button** to publish all Billing Schedules.

### Manage Business Billing

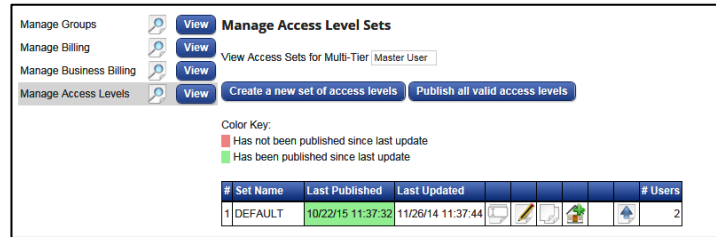
This function allows the creation of a fee schedule for Business Returns as a Global Setting. This section is located under the Global Settings section. This function works in the same manner as the Manage Billing function for Personal Returns. Please see the previous section for instructions.



### Manage Access Level Sets

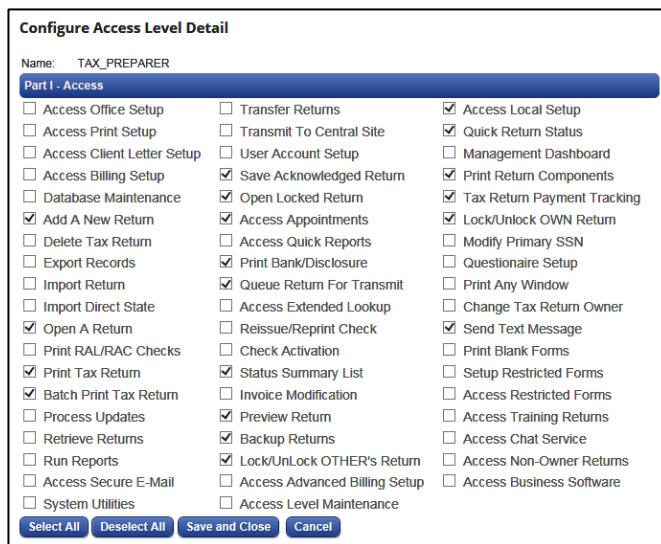
This function allows the Main Office to create different Access Level Sets and individual Access Levels as a Global Setting. This enables the Main Office to control access to the program at both an office level and an individual level. This section is located under the Global Settings section.

*To create an Access Level Set and Access Levels:*

1. From the Office Management Screen, **click MANAGE ACCESS LEVELS**. The Manage Access Level Sets screen will open, along with the Global Settings window on the left hand side. Other Global Settings can be accessed from this screen.





2. **Click the CREATE A NEW SET OF ACCESS LEVELS button**. The Access Set Setup screen will open.
3. **Enter the SET NAME and click ADD**. The Manage Access Level screen will reopen, and the new set will appear under the list of Set Names.
4. **Click the  button to edit** an already created Access Level Set or **click the CREATE A NEW SET OF ACCESS LEVELS button to create** a new Access Level Set.
5. **Click THE ADD A NEW ACCESS LEVEL button**. The Access Level Setup screen will open.
6. **Enter the Level Name and click ADD**. The Manage Access Levels screen will open, and the new Authorization Level Name will appear under the Access Levels.
7. **Click the  button** next to the newly created Authorization Level Name. The Configure Access Level Detail screen will open.



8. **Check the box for every access** that will be granted to this access level.
9. **Click SAVE AND CLOSE** to save this Access Level.



10. **Continue adding Access Levels** and designating the level of access as instructed above.
11. **Click THE BACK TO MANAGE ACCESS LEVEL SETS** after all edits to the Access Levels are completed.
12. **Click the  button** to apply this Access Level Set to specific Offices. **Click Save** to accept the changes and return to the Fee Schedule screen.
13. **Click the  button** next to the Access Level Set to publish this information which will become effective across the Multi-Office Organization system during the next update. Alternatively, **click the PUBLISH ALL VALID ACCESS LEVELS button** to publish all Access Level Sets.

### Manage EROs/Offices

This function allows the Main Office to set up individual preferences for each ERO/Remote Office. A Main Office can control both the access levels and the amounts charged for services performed by the ERO/Remote Offices. *Important Note:* This is different from Bank Enrollment which must be completed for the ERO to establish a relationship with the bank.

Please note: For the following directions, the User must click "SAVE AND CONTINUE" to save changes. The VIEW button allows the User to view the changes but will not save them.

To Setup Preferences for an Office/ERO:












1. From the Office Management Screen, **click MANAGE EROs/OFFICE SETUP**. The Manage Offices screen will open.

**Manage EROs/Office Setup**



Search:

View Offices for Multi-Tier

Color Key:  
■ Has not been published since last update  
■ Has been published since last update

#	User ID	Password	Name	Picked Up	ERO	Office	Rstr Fields	User Logins	ERO DB	Preparer DB	Referral DB	Status Codes	
1	37178	XLINK	MIKE	No					1	2	1	1	1
2	37190	931DA032	OFFICE	No					3				
3	37208	(none)	OFFICE	No									
4	37209	287AFCDB	OFFICE	No					3				

2. The list of all Offices/EROs will appear. An office can be located by search criteria or only the offices of a specific multi-tier can be listed by selecting the multi-tier office from the drop down list.

3. Click the  button next to the ERO to setup a new ERO's information, or click the  button to edit a current ERO.
4. Under **USER ID INFORMATION**, enter all of the information for the ERO, as follows:

- a. The **User ID** will already be assigned to this ERO.
  - b. **Select the TRANSMIT TYPE** for this ERO from the dropdown list.
  - c. **Select the LOGIN - AUTHORIZATION LEVEL SET** you want to assign to this ERO or **click the CREATE NEW LEVEL button to create** a new Authorization Level Set.
  - d. **Select the GROUP** you want to assign to this ERO or **click the CREATE NEW GROUP button to create** a new Group. This ERO will appear in this Group when reports are created on the Management Dashboard within the program.
  - e. **Enter all other applicable information** for this ERO.
5. Under **BILLING/FEE INFORMATION**, enter applicable information as follows:
    - a. **Select the BILLING SCHEDULE** from the dropdown list or **click the CREATE NEW SCHEDULE Button to create** a new Billing Schedule. The Billing Schedules are created in Manage Billing as detailed above.
    - b. **Enter the OFFICE INFORMATION** such as name and address that should be printed on each invoice.
    - c. **Enter the STATE SALES TAX RATE, if applicable.** Check with the state where this ERO will be preparing returns to see if this tax is applicable, and if so, the rate.
    - d. **Enter the SELF PREPARED FLAT FEE**, if applicable.

- e. **Enter the TAX PREPARATION DISCOUNT**, if applicable.
- f. **Enter the DEFAULT HOURLY RATE** for this ERO.
- g. **Check the box NO PRIOR YEAR BALANCE ON INVOICE** to prevent the program from transferring a balance due on the tax preparation of a return from one year to the next for a specific User.
- h. **Check the box DON'T BILL FOR SCH A WHEN USING STD DEDUCTION** to prevent the program from charging for a Schedule A when the Standard Deduction is being used.

- i. **Select the DEFAULT BANK APP DISBURSEMENT OPTIONS** from the dropdown list to automatically select the type of bank product disbursement on the bank application.

- j. **Check the box to PREVENT TRANSMIT ON RETURNS WITH A BALANCE DUE** to require the invoice be paid in full prior to transmitting the return.

- k. **Check the box to DISABLE INVOICING** for this ERO.
- l. **Check the box to BILL FOR EF FORMS ONLY** if you want this ERO to only charge for forms that are electronically filed.
- m. **Check the box to COLLECT TAX ON BILLINGS?** to apply and collect the sales tax rate entered above on invoices.
- n. **Check NO PRIOR YEAR PREPARATION FEE ON INVOICE** to not include the prior year preparation fee on the invoice during the year-to-year transfer.
- o. **Check NO PRIOR YEAR OVERPAYMENT ON INVOICE** to not include the overpayment on the invoice during the year-to-year transfer.
- p. **Check the box VALIDATE THE PRIOR YEAR BALANCE** to require the review and acceptance of the prior year balance and adjust if needed.
- q. **Enter the AUDIT PROTECTION MARKUP AMOUNT**, if applicable.
- r. **Check the box to AUTO ADD AUDIT PROTECTION (Financials Only)** to each return for this ERO.

- s. **Check the box to AUTO ADD AUDIT PROTECTION (Non-Financials)** to each return for this ERO.
  - t. **Enter the REMOTE SIGNATURE MARKUP AMOUNT**, if applicable.
6. **Under MESSAGE DELIVERY**, make selections, as follows:

**ERO Setup for User ID 372**

**Message Delivery**

Master User receives a copy of all Tax Returns

Multi-Tier Owner receives a copy of all Tax Returns

Master User receives a copy of all Documents

Multi-Tier Owner receives a copy of all Documents

The following identifies where each type of message should be routed: (Owner of the tax return), (Franchise and Owner) or (Master User, Franchise and Owner).

Federal/System Messages\*

Federal Reject Messages\*

State Messages\*

Check Printing - Who will print the check?\*

- a. **Check the first box** if the Master User will receive a copy of all Tax Returns.
  - b. **Check the second box** if the Main Office will receive a copy of all Tax Returns.
  - c. **Check the third box** if the Master User will receive a copy of all Documents.
  - d. **Check the fourth box** if the Main Office will receive a copy of all Documents.
  - e. For the following four dropdown boxes, **choose whether the following types of messages should be sent to the Owner of the Tax Return, Franchise, Main Office, or to all:**
    - i. FEDERAL/SYSTEM MESSAGES
    - ii. FEDERAL REJECT MESSAGES
    - iii. STATE MESSAGES
    - iv. PRINTING OF CHECKS
7. **Under DESKTOP INSTALLATION SETTINGS**, make selections and enter the information as follows:
- a. **Enter and Confirm an ADMINISTRATIVE PASSWORD** for this User ID.
  - b. **Enter a PASSWORD RECOVERY EMAIL ADDRESS** for the admin login.
  - c. **ENTER A PASSWORD RECOVERY MOBILE PHONE NUMBER** for the admin login.
  - d. **Enter and Confirm the ENCRYPTION KEY**, if applicable.

**ERO Setup for User ID 38402**

**Desktop Installation Settings**

The Administrative Password field sets the password used when logging into CrossLink 1040 with the 'Admin' login.

Administrative Password

Confirm Administrative Password

(Password must be minimum 8 characters, must contain a number, upper and lower case letters and a special character.)

Password Recovery email address

Password Recovery mobile phone number  (###-###-####)

The Enhanced Encryption Key field sets the password that protects tax return data with stronger encryption. You would use this key when backing up and restoring tax returns. This is an optional feature, and the field can be left blank if you wish to use standard encryption.

Encryption Key

Confirm Encryption Key

(leave blank for standard encryption)

The following information is not necessary to complete the Office installation, but will default the settings to speed up the process.

Site Identifier

Transfer prior year setup

Transfer prior year billing

Transfer prior year databases

Transfer prior year login accounts


Transfer the prior year appointments

e. **Enter a SITE IDENTIFIER** assigned by the Main Office for each Remote Office. This unique ID allows the Main Office to monitor the activities at different Remote Offices.

f. **Select Yes from the dropdown list to enable the following actions:**

- i. **TRANSFER PRIOR YEAR SETUP.**
- ii. **TRANSFER PRIOR YEAR BILLING.**
- iii. **TRANSFER PRIOR YEAR DATABASES.**
- iv. **TRANSFER PRIOR YEAR LOGIN ACCOUNTS.**
- v. **TRANSFER PRIOR YEAR APPOINTMENTS**



8. **Click SAVE AND CONTINUE**, the remaining screens allow entry of information for Office Setup as it is described in this Manual. See *Chapter 2 for details*.

9. **Click the PUBLISH ERO button** to publish the information entered for this ERO and close this screen. Alternatively, **click the RETURN TO MANAGE OFFICES button** to return to that screen, and the ERO/Office can be published at a later time by using the  button next to the User ID.

### Manage Restricted Forms

This function allows the Master User ID to restrict individual User IDs from adding or editing certain forms to Returns. This function does not apply to Global Settings. This function is available in the Manage ERO/Office section.

*To Restrict Forms for Certain User IDs:*

1. From the Office Management Screen, **click MANAGE EROs/OFFICE SETUP**. The Manage EROs/Office screen will open.
2. Click  or  **button next to the User ID** to restrict forms for this User ID. The ERO Setup window will open.
3. **Click VIEW RESTRICTED FORMS**, and the Restricted Form Setup for User ID screen, with the User ID number selected, will open.
4. **Select US-FEDERAL or the particular State from the dropdown list** of the restricted form you want to edit. The Restricted Form Setup screen will open.
5. **Check the RESTRICT ADD box** next to each form that you want to restrict from being added to a Return for this User ID, **or check the RESTRICT EDIT box** next to each form that you want to restrict this User ID from editing.
6. **Click SAVE** to return to the Manage Restricted Forms screen.
7. **Click the Publish restricted forms button** to publish this information which will become effective for this User ID during their next transmission to Central Site.


### **Manage Restricted Fields**

This function allows the Master User Id to restrict individual User IDs from adding or editing certain fields to Returns. This function does not apply to Global Settings. This function is also available in the Manage ERO/Office section. This function works similarly to the Manage Restricted Forms as instructed above.

### **Manage User Logins**

This function allows the Main Office to assign individual Login accounts for the Remote Office, and designate the access level applicable to that particular Login account. This function does not apply to Global Settings. This function is also available in the Manage ERO/Office section.

*To Create a Login:*

1. From the Office Management Screen, **click MANAGE EROs/OFFICE SETUP**. The Manage EROs/Office screen will open.
2. **Click the**  **button next to the User ID** for whom you want to create a Login. The Logins for that particular User screen will open.
3. **Click the CREATE A NEW LOGIN BUTTON**. The Manage User Login Detail screen will open.

4. **Enter a LOGIN ID** for this Login account.
5. **Enter the LOGIN NAME** for this Login account. This could be the name of the actual user for this Login.
6. **Enter a PASSWORD** for this Login account.
7. **Enter the chosen PASSWORD** for this Login account a second time to confirm the entry.
8. **Check the box** to require the user to change the password the next time they log in to the program. If this box is not checked, the Main Office will have access to the Login account's password and will have to provide this password to the user.
9. **ENTER THE EMAIL ADDRESS** for this user. The Email Address is required to utilize the Forgot Password tool.
10. **Enter the CELL PHONE NUMBER** of this user. The Cell Phone Number is required to utilize the Forgot Password tool.
11. **Select an ACCESS LEVEL** for this Login account from the dropdown list. The availability of Access Levels will be determined by the Access Level Set chosen during ERO Setup for this particular User ID.
12. **Enter the PREPARER SHORTCUT ID** for this User ID.
13. **Enter the Bank ID Code** for this Login. This ID code is supplied by Republic Bank.
14. **Check the box** to allow the user access to the training returns only.
15. **Check the box** to display the fees due (in addition to the amount of refund) for each return during transmission.
16. **Check the box** to show only a short form of the Invoice for this Login.
17. **Check the box** to hide the number of returns processed on the Work in Progress screen.

18. Click the **SAVE AND CONTINUE button** to save this Login and close this screen.

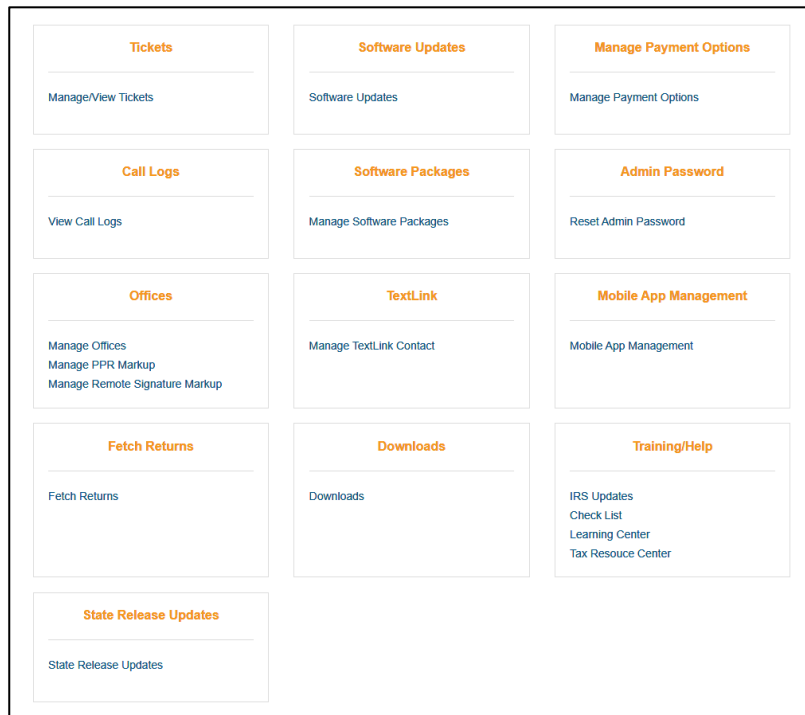
## Manage Databases

This function allows the Main Office to create a Database for EROs, Paid Preparers, Referrals, and User Status Codes which will autopopulate the Databases in the Remote Office's program. This allows a User the flexibility of working at different workstations and/or locations without having to reenter the User's ERO and/or Paid Preparer information. See *Page 64 and 62 respectively, for directions on entering the information for the Paid Preparers' and ERO's Databases.*

## Support

This function allows Users to get several types of support including account management, updates, reset passwords, and order marketing resources. Select the appropriate category of support for details.

1. From the Support Home, **click on SUPPORT** in the Support Home Toolbar. The Support Management Screen will open.



## Manage Offices

This function allows the Main Office to activate product licenses for their users, places offices on hold, select State Packages for release and select purchased premium options.

*To Activate Offices:*



1. From the Support Management screen, **click Manage Offices**. The Manage Offices Screen will open.
2. The list of all Offices will appear. An office can be located by search criteria or only the offices of a specific multi-tier can be listed by selecting the multi-tier office from the drop-down list.

3. **Check the box(es) under each column** to activate the associated product for that user ID, or if all users should have the product license click the Select All Button. Alternately you can click the Select All button. Note: The Federal License must be activated before the other columns are able to be selected.

**Manage Offices**

Search:

View Offices for Multi-Tier:

**Warning: Licenses will be locked for Offices that have filed returns**

Color Key:  
■ Office disabled  
■ Office enabled

					Included States	13 available	5 available	0 available	0 available			
<input type="button" value="Update Licenses"/>					Home State	<input type="button" value="Select All"/> <input type="button" value="Deselect All"/>	<input type="button" value="Select All"/> <input type="button" value="Deselect All"/>	<input type="button" value="Select All"/> <input type="button" value="Deselect All"/>	<input type="button" value="Select All"/> <input type="button" value="Deselect All"/>			
#	User ID	Password	First Name	Last Name	Toggle Hold	State Software	Federal License	Business License	Backup Option	TextLink Option	Active Last Yr	Reset Serial #
1	37204	07C1B0B3	CROSSLINK	TEST			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓	
2	37205	455ADC7E	MIKE	MAIN			<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	✓	
							13 available	5 available	0 available	0 available		
<input type="button" value="Update Licenses"/>							<input type="button" value="Select All"/> <input type="button" value="Deselect All"/>	<input type="button" value="Select All"/> <input type="button" value="Deselect All"/>	<input type="button" value="Select All"/> <input type="button" value="Deselect All"/>	<input type="button" value="Select All"/> <input type="button" value="Deselect All"/>		

4. **Click the Update Licenses button** to enable the product licensing for the modified User ID.
5. **Continue activating product licenses as needed.**

To place a User ID on hold:

1. From the Manage Offices Screen, locate the Office/User ID that needs to be placed on hold.
2. **Click the toggle hold button** to place the User ID on hold. If the User ID is placed on hold they will not be able to transmit until the hold is removed.
3. To verify the User ID is on hold the toggle hold button is displayed in red .

To remove a User ID from Hold:


1. **Click to remove the hold.** The user ID will be able to transmit to central site again.

To choose State Packages for Release:

1. From the Manage Offices Screen, locate the Office/User ID that needs the State Packages.
2. Under the column Included States click the drop down

- a. **Select Home State**, to allow the user to receive just the State that they reside in.
  - b. **Select Nearby States**, to allow the user to receive their home state plus their four surrounding states.
  - c. **Select All States**, to allow the user to receive all states.
3. **Click the Update Licenses button** to enable the product licensing for the modified User ID.
  4. To select Individual States **Click**  Under the State Software column the Choose State Packages screen will open. **Check the box for every state that the User needs.**
  5. **Click Activate Packages** to allow the user to receive the selected state.

*To Reset Serial Number:*

1. From the Manage Offices Screen, locate the Office/User ID that needs their Serial Number Reset.
2. **Click**  to reset the serial number for the selected office.
3. **Click OK** to confirm that you want to reset the serial number.

## Reports

Several reports are available within the Multi-Office Management system including Administrative, Financial, and Status Reports. Many of the reports available in this online system are the same or similar to the software program, however, they give a report of the information for more than one office. See Chapter 8, Reports, for the details of the data available from individual reports.

## The Dashboard

The Dashboard function allows the Main Office to quickly view reports concerning the productivity of the Remote Offices sorted by pre-selected Groups. The Dashboard is available from the WIP screen.

*To View and Sort Reports from the Dashboard:*

1. From the WIP, under TAX RETURNS, **click on MANAGEMENT DASHBOARD**. The Dashboard Management Screen will appear.
2. **Select the DASHBOARD TYPE** from the dropdown list. This feature allows the sorting of the list by several different methods.
3. **Select the GROUP** from the dropdown list. This feature allows further sorting by preselected Groups assigned during the ERO setup process.

4. **Enter a START date and END date** for the transactions you want to view in the Report.
5. **Click the Go button**, and the report will appear. After viewing the Data, **click the WIP button** on the Toolbar to return to the WIP.

## Part II      The Tax Return

Chapter 4 Preparing and Filing the  
Personal Tax Return

Chapter 5 Preparing and Filing the  
Business Tax Return

Chapter 6 The Tax Return Tools

# Chapter 4 Preparing and Filing the Personal Tax Return

## Introduction

The Tax Return screen is where Tax Returns are created, prepared, edited, and processed. The following instructions will guide you through the entire process of tax preparation, including electronic filing of the Return using either the Client Data or the Return Interview. Chapter 6 will show you the different ways you can access different functions, along with introducing you to a few functions not mentioned during the Tax Preparation and Electronic Filing directions.

Different areas of the Tax Return screen will be open and available depending on whether you are in the Tax Return Lookup screen or working within an actual Tax Return. When a Return is opened or a new Return is created, the Tax Return Screen opens. The Client Data screen looks as follows:

The screenshot displays the Tax Return Client Data screen. At the top, there are 'Navigational Tabs' for '1040 Returns', 'Business Returns', and 'Web Site'. Below these is a 'Tax Return Menu' with icons for various functions. The main area is titled 'Tax Return Information Bar' and contains fields for 'Client Data' and 'Open Forms Screen' for the year 2024. The 'Taxpayer Information' section includes fields for SSN (417-00-1000), Name, Occupation, Home Phone, E-Mail, Text Message, Preferred Contact, IP Pin, and Driver's license or State Issued ID. The 'Spouse Information' section includes similar fields for the spouse. A 'Filing Status' section asks if the taxpayer lives together at any time during the tax year. The left sidebar shows 'Attached Forms' with a tree view including 'GENERAL', 'Client Data', 'Information and Status', 'Tax Summary', 'Invoice - Billing & Pmnts', 'File Options - Filing Options', 'Document Archive', 'Remote Signature', 'Depreciation', 'Event Log', 'Scan Barcode Forms', 'FEDERAL [ZERO DUE]', 'RET 1040 - FEDERAL RETURN', and 'FRM 8879'. A 'Tax Return Menu' is also visible at the top right of the main area.

## Navigational Tabs

The Navigational Tabs are located at the top of the screen. These tabs allow the User to move between Individual 1040 Returns, Business Returns, and the Website swiftly by simply clicking on the appropriate Tab.

## **Tax Return Menu Bar**

The Tax Return Menu is located along the top of the screen. It includes most of the functions of the normal Menu Bar, along with additional functions for preparing Tax Returns. There are three additional Menu Bar items: Return, Form, and Print. These Menu items are covered in detail in the next chapter.

## **Tax Return Toolbar**

The Tax Return Toolbar is located directly underneath the Menu bar and contains all of the basic functions you will need in the preparation and filing of a tax return.

## **Tax Return Information Bar**

This black bar shows the Taxpayer's Name and Social Security number, along with the date the Return was created. Note: If an asterisk (\*) appears next to the taxpayer's name, a change has been made in the return, but the return has not been saved.

## **Attached Forms Screen**

This screen located on the left-hand side shows all of the Forms associated with the Return, including documents that are not sent as part of the Return, such as the Invoice. To open a Form from this screen, double click on the particular Form and it will open in the Form screen to the right. The Attached Forms screen is divided into either two or three separate sections:

- General-This screen shows general information concerning the preparation of the Tax Return.
- Federal-This screen shows Forms and Worksheets related to the Federal Tax Return that will be sent to the IRS and/or should be held as a record relating to the Tax Return.
- State-This screen shows Forms and Worksheets related to the State Tax Return if this Return has an associated state return file.

## **Open Form Screen**


This screen located on the right-hand side shows the Form, Worksheet, or other document currently open. When a Return is created, the first open document is the Client Data screen. When you open any document to view or edit it, this is where the document will open and where you will be working.

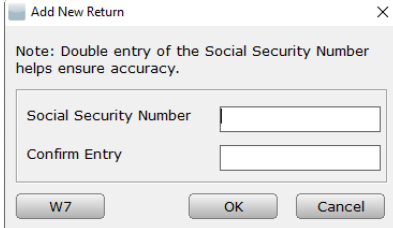
## **Creating a New Personal Tax Return**

The first step in creating a new Tax Return is filling out the Taxpayer Questionnaire, which can be found at this end of this Manual and is also available as a PDF. This step is essential to gather all of the information necessary to accurately prepare the Tax Return. It is also of the utmost importance to review all of the Due Diligence questions with the taxpayer and spouse, if applicable, before completing the return. Alternatively, if the taxpayer and spouse are present while the Return is being prepared, the program can be setup to ask required Due Diligence Questions. See *page 35 for details*. Most of the data entered into the program

should come from the Taxpayer Questionnaire, the Due Diligence questions, and External Sources such as W-2s and 1099s.

Follow these steps to create a Return:


1. **Click on ** from the Toolbar. The Add New Return window will open.
2. **Enter the Taxpayer's SOCIAL SECURITY NUMBER.** Alternatively, you can scan the barcode of the client's W-2 form and the social security number will autopopulate. As source documents with barcodes are scanned, the appropriate forms are added to the return with all of the information entered. You can open these forms from the Attached Forms list to view them and add any additional information that may be necessary. You can move from one field to the next by pressing Enter or Tab on the keyboard. It is not necessary to enter the dashes in the social security number. (Example: 123-45-6789 can be entered 123456789).
3. **Re-enter the same social security number next to CONFIRM ENTRY, and click OK.** The Client Data screen or the Return Interview screen for the new Return will open.
4. **Alternatively, click the W7 button** if the client does not have a valid social security number. The Client Data screen or the Return Interview screen for the new Return will open.

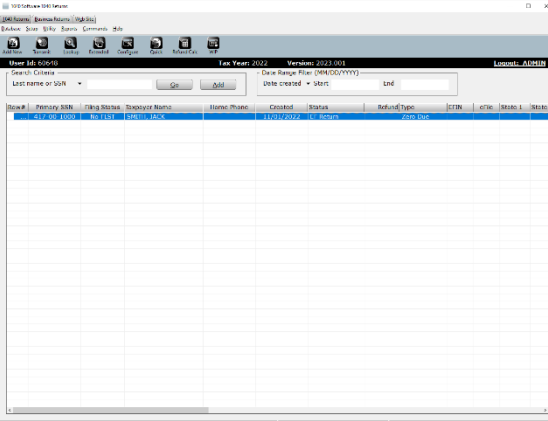


## Continuing an Existing Personal Tax Return

This step allows you to open a Return you have already created to continue preparation of the Return. Note: This function also allows you to add a new Return by filling in the Social Security number in the Return Lookup screen and clicking ADD.

To open an existing Return:

1. **Click on ** from the Toolbar. The Return Lookup screen will appear.
2. **Under Search Criteria, next to LAST NAME OR SSN, select the search criteria** you want to use from the dropdown list.
3. **Enter the data that corresponds to the search criteria of the Taxpayer and click GO,** and only Taxpayers with that search criteria will appear.



4. **Or, click Go without entering any search criteria**, and a list of all Returns will appear, or to use *other Search Criteria*, see page 182.
5. **Double click on the correct Return** after scrolling down to find it, and the selected return will open.

## The Client Data Screen

The next step in preparing a Return is entering general information into the Client Data screen about the taxpayer, spouse, and dependents, if any. To move from field to field within the Client Data screen, use either the Enter or Tab key on the keyboard. To delete information, use either the Delete or Backspace key on the keyboard. It is not necessary to fill in every field in the Client Data screen, however, filling in as many fields as possible will make it less likely you will experience errors during Verification, Transmission, and IRS Acknowledgment. *Please note that the following directions only assist in where to enter the proper information. Please consult professional tax guides in determining what the proper information should be.*

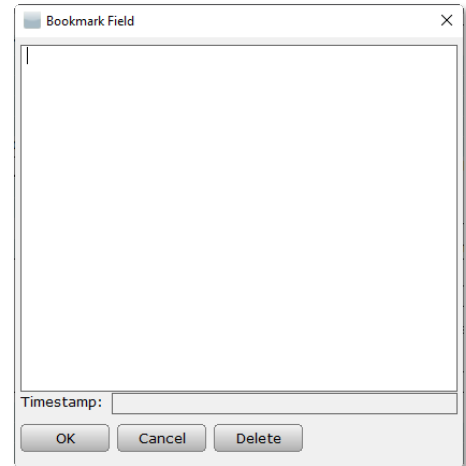
## Bookmarks

Bookmarks can be entered in any field in any Form as helpful notes to yourself as the Preparer about that particular field for the client. Bookmarks can act as a helpful tickler file of items that need to be addressed before the return is completed. Also, Bookmarks are automatically time stamped so that the Preparer can keep track of when the Bookmark was created. Bookmarks will appear as a Verify Error and may prevent Printing and/or Transmission depending on how you have set the Verification Settings during Office Setup. See page 26 for details.



To create a Bookmark:

1. **Right click the mouse while in the field of any form**, and a dropdown list will appear or press the F6 function key on the keyboard.
2. **Click on BOOKMARK** in the menu. The Bookmark Field will open.
3. **Enter comment or question and click OK** to save or CANCEL to exit without saving. A new item will be added to the ATTACHED FORMS list named BOOKMARKS.



To view, edit, or delete a Bookmark:

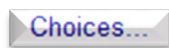
1. **Double click BOOKMARKS** under GENERAL in the ATTACHED FORMS list. The Return Bookmarks window will open.
2. **Double click on the Bookmark** you want to work with. The form where that Bookmark is located will open, and the data field for that particular Bookmark will be highlighted. At this point, changes to the field itself can be made.
3. **Press the F6 key** on the keyboard to open the bookmark for the highlighted field.
4. **Click OK** to save the Bookmark as is and return to the previous screen.
5. **Edit Bookmark and click OK** to save Bookmark as edited and return to previous screen.
6. **Click DELETE** to delete Bookmark and exit the Return Bookmarks window.

### Entry of the Client Data Screen

There will be fields in the Client Data screen where helpful information at the bottom of the screen will be available. For example, when the Filing Status field is highlighted, the code for each filing status will appear. To move from field to field in the Client Data Screen, press Enter or Tab on the keyboard.

To fill out the Client Data Screen:

1. **Next to USER STATUS, enter a User Status Code** if you want to ..... Alternatively,



**click** at the bottom of the Client Data screen. The User Status Codes window will open. **Scroll down to the User Status Code** and click on it to highlight. **Click OK**. The User Status Code you chose will automatically appear and the next field to be highlighted will be Dependent. *To assign User Status Codes in the Database, see page 65.*

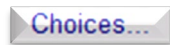
2. **Next to TRANSCRIPTION MODE, enter “X”** only if you want to disable the calculation engine and make every field a data entry field only. If an “X” already appears, this Login Account has been setup for Transcript Mode by default. Delete the “X” to disable Transcript Mode. Transcript Mode can be established as a default setting for all returns for a specific Login Account. *For details, see page 54.*
3. **Next to CLIENT LETTER, click the CHOICES button** at the bottom of the screen to open the Client Letters window, **click the Client Letter to use for this taxpayer, and click OK.**
4. **Next to PREP ID, click the CHOICES button** at the bottom of the screen to open the Paid Preparers window, **click the Prep ID for this user, and click OK.** The Prep ID will be entered into the field. *To set a default Preparation Shortcut ID for this user, see page 54.*
5. **Next to SITE ID, click the CHOICES button** at the bottom of the screen to open the Site ID window, **click the Site ID for this location, and click OK.** The Site ID will be entered into the field. A Site ID is not a required field and can be left blank. *To set a default Site ID for this location, see page 30.*
6. **Next to RECEIPT #, if a receipt number does not already appear, enter the receipt number.** This is not a required field and can be left blank. *To set up the program to automatically assign receipt numbers, see page 26.*
7. The OWNER field is read only, and the name of the user for this Login Account will appear. **In the blank field next to the CREATED BY field, enter an “X”** to limit the access of this return to only this Login ID and Administrators.
8. The RETURN ID field is a unique identifier. The return ID is autogenerated once the return is created.
9. **Next to EFIN, enter the EFIN** of the Tax Preparer. This information will already appear if it has been setup for this Login.
10. Next to **LOCKED** enter **“X”** only if you want to limit the access of the tax return to the Owner (created by) and the Administrators.

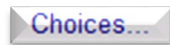
The screenshot shows the 'Client Data' form for the year 2024. At the top, it displays 'User Status: prep11ash', 'Client Letter: 40113', 'Prep ID: [blank]', 'Site ID: [blank]', 'Transcript Mode: [blank]', 'Receipt #: [blank]', 'EFIN: [blank]', 'Return ID: 138FAD66', and 'Locked: [blank]'. Below this are several sections: 'Taxpayer Information' with fields for SSN, Name, Occupation, Home Phone, E-Mail, Text Message, Preferred Contact, Preferred Language, IP Pin, Driver's license or State Issued ID, ID number, ID State, ID issue date, and ID expiration date; 'Spouse Information' with similar fields; 'Address Information' with fields for Care of, U.S. Address, C/S/ZIP, APO/DPO/FPO, Combat Zone, Date, and US Citizen or Residency; 'Bank Account Information' with fields for Bank Name, Account No., Routing Number, Account Type, Checking, Savings, and PrePaid Card; 'Client Referral' with Referral Type and Description; 'Marketplace Health Insurance' with a checkbox and a 'Questionnaire' button; 'Dependents - Children and other qualifying individuals' with a table with columns for First Name, Last Name, Birthdate, Age, PIN, SSN, Relationship, Mo, Codes, and St; 'Non-Dependents claimed for EIC and Disabled person's dependent care expenses' with a similar table; and 'Remote Signature' with a checkbox for 'Does the Taxpayer consent to receive and sign their documentation remotely?' and a checkbox for 'Include Remote Signature charge(s) on the invoice?'.

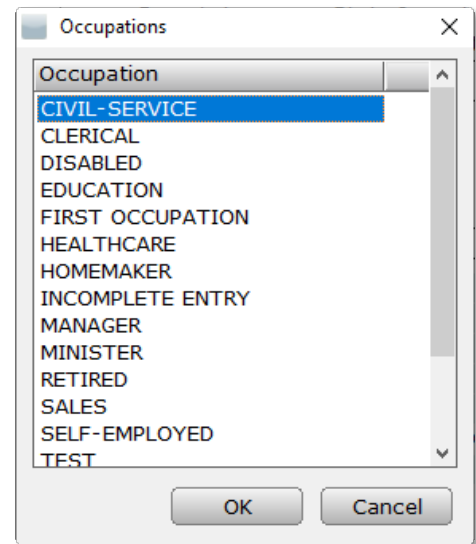
11. **Next to SSN**, the Taxpayer's social security number will already appear. Check this number with the Taxpayer's social security number to be sure it has been entered correctly.
12. **Next to DOB, enter the birthday** of the Taxpayer. This field will be highlighted in white when the screen opens. When you press Enter or Tab on the keyboard after entering the DOB, the next field to be highlighted will be Name. The taxpayer's age will appear next to the DOB field.
13. **Next to DOD, enter the date of death** of this taxpayer, if applicable.
14. **Next to NAME, enter the First Name** of the Taxpayer, press Enter or Tab, **enter the Middle Initial or leave blank**, press Enter or Tab, **enter the Last Name**, press Enter or Tab, **enter any other identifying information** (Example: Jr.) and press Enter or Tab on the keyboard. The next field to be highlighted will be Occupation.

15. **Next to OCCUPATION,**

- a. **Enter the name of the occupation** of the Taxpayer and press Enter or Tab, or



- b. **Click**  at the bottom of the Client Data screen. The Occupations window will open. **Scroll down to the Occupation** and click on it to highlight. **Click OK**. The Occupation you chose will automatically appear and the next field to be highlighted will be Dependent.



16. **Next to DEPENDENT, mark an "X"** in the box *only if* this Taxpayer is claimed as a Dependent on another person's Tax Return. Otherwise, leave blank. Press Enter or Tab. The next field to be highlighted will be Blind.
17. **Next to BLIND, mark an "X"** in the box if this Taxpayer is legally blind according to IRS regulations. The next field to be highlighted will be Disabled.
18. **Next to DISABLED, mark an "X"** in the box if this Taxpayer is disabled according to IRS regulations. The next field to be highlighted will be Home Phone.
19. **Next to HOME PHONE, enter the Taxpayer's home phone number**, press Enter or Tab, **enter the Taxpayer's WORK phone number** (if any), press Enter or Tab, **enter the Taxpayer's CELL phone number** (if any), press Enter or Tab, **and enter the Taxpayer's EMAIL address**, and press Enter or Tab. The next field to be highlighted



will be Text Message. Note: The Cell Phone number must be entered to use the TextLink feature.


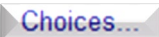
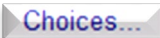
20. **Next to TEXT MESSAGE, mark an “X”** in the box if the Taxpayer wants to receive information from you by Text Message on their cell phone.
21. **Next to CELL PHONE CARRIER,**
  - a. **Click on the CHOICES button** at the bottom of the screen to bring up a window including all of the TextLink supported cell phone carriers.
  - b. **Click to highlight** the Taxpayer’s cell phone carrier. Click OK. The Choices window will close and the cell phone carrier and code will appear in the Client Data screen.
22. **Next to PREFERRED CONTACT, enter “C”** for cell phone, **“E”** for email, **“T”** for text, or **“P”** for home phone, depending on the taxpayer’s preferred method of contact. These choices will appear at the bottom of the Client Data screen for quick reference.
23. **Next to PREFERRED LANGUAGE, enter** the taxpayer’s preferred language for communication.
24. **Next to TAXPAYER MALE/FEMALE, enter “M”** if the taxpayer is male or **“F”** if the taxpayer is female.
25. **Next to IP PIN, enter** the Taxpayers Identity Protection Pin if they were assigned one.
26. **Click VISION ASSIST – ID Button** to upload the taxpayers identification and or their associated W2's to import the data into the tax return.
27. **Next to ID NUMBER, enter** the Taxpayer’s driver’s license or state issued identification number.
28. **Next to ID STATE, enter** the two letter code for the State where the ID was issued.
29. **Next to ID ISSUE DATE, enter** the date the identification was obtained.
30. **Next to ID EXPIRATION DATE, enter** the date the identification expires.
31. **Next to FILING STATUS, enter “1”** for Single, **“2”** for Married Filing Jointly, **“3”** for Married Filing Separate, **“4”** for Head of Household, and **“5”** for Widow or Widower. These codes are provided at the bottom of the Client Data screen for quick reference.
  - a. If you Enter 1, 4, or 5 and press Enter or Tab, the highlighted field will move to ADDRESS INFORMATION.

- b. If you Enter 2, and press Enter or Tab, the highlighted field will move to SPOUSE INFORMATION. **Enter the Spouse's information** in the same manner as you did the Taxpayer's information. Note that the Spouse's last name will autopopulate as the Taxpayer's last name as soon as you type in the first letter of the last name if it is the same as that of the Taxpayer. If the last names are the same, press Tab on the keyboard to keep the name. If the last names are different, change it accordingly.
- c. If you Enter 3, and press Enter or Tab, the highlighted field will move to IF MFS, DID YOU LIVE TOGETHER AT ANY TIME DURING THE TAX YEAR?
  - i. **Mark an "Y"** if the Taxpayer and Spouse did live together during any time in the tax year. The box below will become highlighted.
  - ii. **If you marked an "Y" in the previous field, mark an "Y" next to If SO, DID YOU LIVE TOGETHER DURING THE FINAL 6 MONTHS** if the Taxpayer and Spouse lived together during the last six months of the tax year. Leave the field blank if they did not live together during the last six months of the tax year.
  - iii. **Mark an "Y"** if the Spouse had no income, is not filing a tax return and cannot be claimed as a dependent on another tax return.
  - iv. Press Enter or Tab until the field under SPOUSE INFORMATION is highlighted, and **enter the Spouse's information** in the same manner as you did the Taxpayer's information regardless of whether an "X" was entered for either of the two questions.

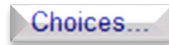
32. **Under ADDRESS INFORMATION**, if the taxpayer has a domestic address,

- a. **Enter the Taxpayer's mailing address** (street address or P.O. Box) and press Enter or Tab, **enter APARTMENT NUMBER**, if any, and press Enter or Tab.
- b. **Next to C/S/ZIP**, the highlighted field will move either to the Zip Code or the City, depending on what you have entered during Setup.
  - i. **Enter the City** if the highlighted field moves to the City field, press Enter or Tab, **enter the two digit State code**, press Enter or Tab, and **enter the Zip Code**.
  - ii. If the highlighted field moves to the Zip Code field, **enter the Zip Code**. The City and State fields should be automatically filled.
- c. **Next to APO/FPO**, **enter "1"** if the Address is an APO, DPO or FPO address, **enter "2"** if this is a Stateside Military address, or **enter "3"** if this a foreign address. If none of these apply, leave blank. Press Enter or Tab.

- d. **Enter the COMBAT ZONE** if applicable. Otherwise, leave blank. Press Enter or Tab. **Next to Date**, enter the date the taxpayer went into the Combat Zone.
  - e. **Next to US CITIZEN OR RESIDENCY**, select **“Y”** for yes if the taxpayer is a U.S. citizen or resident in the U.S. for the entire tax year. Otherwise, select **“No”**.
  - f. **Next to PRINCIPAL HOME OR DWELLING IN THE US FOR MORE THAN HALF OF THE YEAR**, select **“Y”** for yes if the taxpayer meets this qualification. Otherwise, select **“No”**
33. **Under ADDRESS INFORMATION**, if the taxpayer has a foreign address, **move the cursor to the empty field next to FOREIGN**, **click in the field to mark an “X”**, and **press Enter**. The Address Information will change to reflect fields for a foreign address.
- a. **Enter the foreign address information**, as applicable.
34. If the customer will be using any type of Direct Deposit,
- a. **Next to BANK NAME**, **enter the Taxpayer’s bank’s name**, or **click on**  at the bottom of the Client Data screen. The Banks/Credit Unions window will open. Click on the Bank’s Name to highlight it and click OK. The Bank or Credit Union name will automatically be entered along with the proper Routing Number. *To enter Banks or Credit Unions into the Database, see page 72.*
  - b. **Next to ROUTING NUMBER**, **enter the Bank’s Routing number** unless it was already entered automatically with the bank’s name.
  - c. **Next to ACCOUNT NUMBER**, **enter the Taxpayer’s account number** at that bank and press Enter or Tab.
  - d. **Next to ACCOUNT TYPE**, **select CHECKING or SAVINGS**, to designate the type of account.
35. To track how you are growing your client base,
- a. **Under CLIENT REFERRAL and next to REFERRAL TYPE**, **enter the type of referral or** **click**  at the bottom of the Client Data screen. The referral choice screen will open. **Click on the type of referral** to highlight it, and **click OK**.

- b. **Next to DESCRIPTION, enter additional information** to help you track your referrals. (Example: Name of existing client who referred new client.) The next field to be highlighted will be the First Name under Dependents.
36. Check the box under Marketplace Health Insurance to indicate the Taxpayer(s) purchased thru the Marketplace and need to complete the ACA Questionnaire for Marketplace and Premium Tax Credit (Subsidy) Calculations.
37. **Under DEPENDENTS - CHILDREN AND OTHER QUALIFYING INDIVIDUALS**, if the Taxpayer does not have any Dependents leave this section blank. If the Taxpayer does have Dependents,
- a. If you have been following along with the previous directions, the first highlighted field will be FIRST NAME. If not, click in that field to highlight it, or  if you will need to fill in more than 9 dependents, **click** near the bottom of the Client Data Screen for more dependent lines.
- b. **Enter the FIRST NAME** of the first dependent, press Enter or Tab, **enter the LAST NAME** of the dependent, press Enter or Tab, **enter the BIRTHDATE** of the dependent, press Enter or Tab, **enter the SSN** of the dependent, and press Enter or Tab. Note that the Dependent's last name will auto populate as the Taxpayer's last name as soon as you type in the first letter of the last name if it is the same as that of the Taxpayer. If the last names are the same, press Tab on the keyboard to keep the name. If the last names are different, change it accordingly.
- c. **Under RELATIONSHIP, click**  at the bottom of the Client Data screen, and highlight the correct choice, **and click OK**.
- d. **Under MO, enter the number of months** the dependent lived with the Taxpayer during the tax year, **or enter MX for Mexico or CN for Canada** if the dependent lived in one of those countries for the entire year.
- e. **Under CODES**, in the first square, click  at the bottom of the Client Data screen, highlight the correct choice, and **click OK**, or
- i. **Enter "1"** if the dependent lived with the Taxpayer,
  - ii. **Enter "2"** if the dependent did not live with the Taxpayer because of an agreement either by divorce or other agreement,
  - iii. **Enter "3"** if the dependent is the Taxpayer's parent, or
  - iv. **Enter "4"** if the dependent does not fit one of the above descriptions.

- f. **Under CODES**, in the second square, the program will automatically select the proper EIC status for this dependent based on the information already entered. If this status is incorrect because other circumstances



are applicable, **click** at the bottom of the Client Data screen, highlight the correct choice, **and click OK**, or

- i. **Enter “E”** if the dependent is an Earned Income Credit (EIC) qualifying child under age 19,
  - ii. **Enter “S”** if the dependent is a student under age 24,
  - iii. **Enter “D”** if the dependent is permanently and totally disabled, or
  - iv. **Enter “K”** if the dependent is an EIC qualifying child who has been kidnapped,
  - v. **Enter “N”** if the dependent is not eligible for the EIC.
- g. **Under CODES**, in the third square, the program will automatically select whether the dependent is eligible for the Child Tax Credit based on the information already entered. If this status is incorrect because other circumstances are applicable, **enter an “X”** if the dependent is eligible for the Child Tax Credit **or remove the “X”** if the dependent is not eligible.
- h. **Under CODES**, in the fourth square, **enter an “X”** if the Taxpayer is eligible for Dependent Care expenses on Form 2441 for this dependent because the dependent is a child, **or “D”** if the taxpayer is eligible for Dependent Care expenses because the dependent is disabled, **or leave blank** if the Taxpayer is not eligible for Dependent Care expenses for this dependent.
- i. **Under ST**, different codes may be available depending on the State entered for a particular return. **Enter a code** from the bottom of the Client Data screen if applicable.
- j. If there are more dependents, enter them in the same manner. If not, move to the next section.

38. **Under NON-DEPENDENTS CLAIMED FOR EIC AND DISABLED PERSON’S DEPENDENT CARE EXPENSES**, if the Taxpayer does not have any Non-Dependents meeting these requirements, leave this section blank. If the Taxpayer does have Non-Dependents meeting this description,

- a. Follow the directions above for Dependents, **except under CODES**,
  - i. In the first square, **enter “X”** if this is a Head of Household qualification.



- ii. In the second square, **enter the EIC Code**,
    1. **“E”** for Eligible,
    2. **“S”** for Student,
    3. **“D”** for Disabled, or
    4. **“N”** for None.
  - iii. In the third square, **enter a “D”** to claim dependent care expenses if the person is disabled or **enter a “C”** if the person is cared for because the taxpayer or spouse is a custodian.
- b. **Under ST**, different codes may be available depending on the State entered for a particular return. **Enter a code** from the bottom of the Client Data screen if applicable.
39. **Enter Y next to the question** “Enroll for Audit Allies to receive three years of audit assistance on this return?”, if the taxpayer decides to utilize this premium service.
40. **Under Remote Signature (Premium Service)**
- a. **Enter a “Y”**, if the taxpayer consents to receive and sign their documentation remotely, otherwise **enter an “N”** if they don't want to utilize this premium service.
  - b. To include the Remote Signature premium service charge(s) on the invoice **enter a “Y”**. **Enter an “N”** to not include the fee. *Note: You must be enrolled in pay-per remote signature program to utilize this feature.*
41. The Client Data screen is now finished, and you are ready to move to the next step, Adding Forms. It is not necessary to exit this screen.

## Return Interview

This easy-to-use Return Interview lets anyone on your staff enter the detailed information needed for every client — names, address, phone numbers, occupations, dependents' names and birth dates, income amounts and more — saving time and effort for you and your professional tax preparers. There are two types of Return Interview mode Express and Detailed.

### Express Interview

The Express Interview mode is designed to be user friendly, and icon driven and based on common tax scenarios.

### Detailed Interview

The Detailed Interview mode is script driven and based on detailed tax questions.

## Entry of the Return Interview Screen

There will be fields in the Return Interview screen where helpful information will be displayed as Learn More links. To move from field to field in the Return Interview screen, press Enter or Tab on the keyboard. To Move to the next page or section click the next button. See page 56 on how to enable Login Accounts to use the Return Interview mode for all new returns.

Filing Status 2024

Switch to Express (Icon) Interview Mode

Select a filing status:

**Single** - You were not married and you do not meet the requirements to file as "Head of Household" or "Qualified Surviving Spouse".

**Married Filing Jointly** - You were married as of December 31, 2024.

**Married Filing Separately** - You were married as of December 31, 2024, and wish not to file with your spouse.

**Head of Household** - You were single (or married and lived apart from spouse the last 6 months of 2024) and supported a child or relative.

**Qualified Surviving Spouse** - Your spouse died in 2023 or 2022 and you have a dependent child.

**Nonresident Alien** - You didn't live in the US or didn't meet the physical presence test to be considered a resident.

Still not sure? Click help button for assistance. Filing Status Selection:

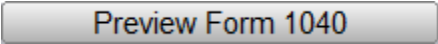
Help me decide

Back Next

To fill out the Return Interview Screen:

1. **SELECT THE TAXPAYER'S FILING STATUS**, then click next. *If you are unsure of the taxpayers filing status, click the help me decide button to open a new window with a series a questions. Answer each question to determine the appropriate filing status.*
2. **ENTER THE TAXPAYER'S PERSONAL INFORMATION** into the applicable fields, then click next.
3. **ENTER THE ADDRESS INFORMATION** info the applicable fields, then click next.
4. Under the Dependents and Others Cared for;
  - a. **SELECT THE APPROPRIATE CHECK BOX** regarding dependents on the Dependents and Others Cared for page, *if you are unsure whether someone qualifies as a dependent, click "Who Can I Claim as a Dependent" link, a secondary window with a series of questions will open. Answer each question to determine the dependent status based on your answers.*



- a. You can review the Federal Summary and expected refund amount on screen. Additionally you can **Click** , to generate a 1040 form for easy review. Click next, once the page is completed.

12. Under Filing Options;


- a. **Enter Y or N** next to the question “Does the Taxpayer want to apply for an RT Financial Product?”
- b. **Enter Y or N** next to the question “Does the taxpayer want to Electronically File their Return?”
- c. **ENTER THE APPLICABLE INFORMATION FOR THE PAID PREPARER**, and then click Finish.

Based on the answers entered in the Return Interview, the software verifies the return with all the necessary forms. Forms may be added by clicking Add Form button or you can change any of the answers in the interview (and any accompanying forms) by clicking into the Return Interview sections under the attached forms list.

## Refund Calculator

Get a tax estimate for your clients without having to create a tax return by entering their basic information. You can then easily turn that estimate into a usable tax return. *The Refund Calculator is solely an estimation tool and should only be used to estimate your clients tax liability or refund.*

To Generate a Tax Estimate:

1. **CLICK THE**  **BUTTON** from the Toolbar. The Refund Calculator window will open.
2. **SELECT ALL THE ICONS** that applies to the client, then click next.
3. **SELECT THE TAXPAYER’S FILING STATUS**, then click next. *If you are unsure of the taxpayers filing status, click the help me decide button to open a new window with a series of questions. Answer each question to determine the appropriate filing status.*
4. **Enter the TAXPAYER &/OR SPOUSES PERSONAL INFORMATION** into the applicable fields, then click next.
5. Under the Dependents and Others Cared if applicable;
  - a. For Taxpayers claiming the Child/Other Dependent Credit, **ENTER THE NUMBER OF CHILDREN** that are under the age of 17 who have a SSN, ITIN or an ATIN in the appropriate box. Additionally, enter any other dependents that the taxpayer is claiming in the associated box.

- b. For Taxpayers claiming the Earned Income Credit, **ENTER THE NUMBER OF CHILDREN** that are age 18 and under, between ages 18 and 24 that are full time students, or over age 18 and disabled into the associated boxes and click next.
6. Under Income;
  - a. **SELECT THE TYPE(S) OF INCOME** for the Taxpayer(s) that are being reported. **Enter amounts** next to the corresponding fields. Click next, once the page is completed.
7. Under Adjustments/Deductions;
  - a. **SELECT THE TYPE(S) OF ADJUSTMENT/DEDUCTIONS** for the taxpayer(s) that are being reported. **Enter amounts** next to the corresponding fields. Click next, once the page is completed.
8. Under Credits;
  - a. **SELECT THE TYPE(S) OF CREDITS** for the taxpayer(s) that are being reported. **Enter amounts** next to the corresponding fields. Click next, once the page is completed.
9. Review the results with the taxpayer(s) to determine if they would like to file their tax return with your office. Click the Exit button to close the Refund Calculator otherwise continue creating the tax return.
  - a. **CLICK THE FEES SUMMARY BUTTON** to enter the EFIN and pull in the associated fees.
  - b. **CLICK THE CREATE RETURN BUTTON** to generate a new tax return and use all information entered into the Refund Calculator and place it in the appropriate fields of the new tax return.

## Filing an Extension

If your client needs to file an Extension for time, rather than a Return, add Form 4868 after the Client Data screen has been completed, according to the general directions below for adding Forms. Form 4868 can be printed or electronically filed.

If the Extension is being electronically filed, it is not necessary to add Form 8879, Electronic Filing Authorization, as directed below for E-filing Returns. During Verification and Transmitting, an Error will appear that Form 8879 has not been attached. This error can be ignored, and you can continue the process.


## Adding Forms to the Return

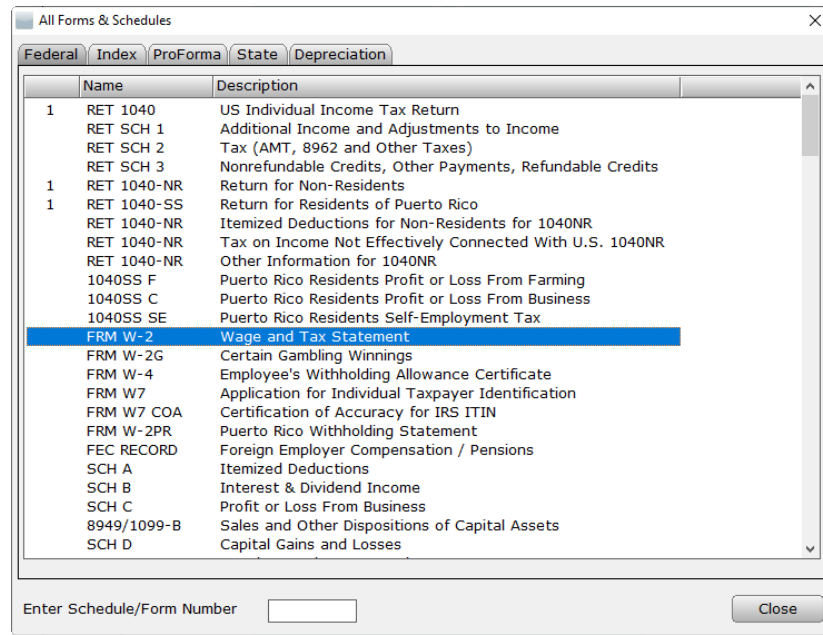
It is now time to add Forms to the Return. Begin by adding External Source Forms-these are Forms whose information is generated solely by external sources, such as W-2s and 1099s. These forms can be entered manually or by scanning a barcode as described below. Please note that source documents are entered by scanning the barcode. The data from the form is automatically added to the return. On the other hand, actual pictures of documents can be scanned and added to the Document Archive, which is described later. Any data from these documents is not added to the return automatically.

Next, add Forms which are secondary to the W-2, such as Schedule A, B, C and D. These Forms will include information derived both from external sources, such as receipts, along with information from the Taxpayer, such as whether a home office was used exclusively for work purposes. If you have entered any Business Activity Forms, follow with the entry of the Depreciation Forms, which will become available upon the creation of the Business Activity Form (directions are given in detail below). Finally, review the Form 1040 and add any additional information that is needed. *Note the items above do not include an exhaustive list of Forms, external sources, or other information which need to be added, but were simply given as examples.*

Forms can be opened, edited, and otherwise altered by using either the Form Menu or the Return Toolbar. These directions give general instructions for adding and completing all Forms, along with specific directions for a few commonly used Forms.

*To Add Forms to the Return and complete them:*

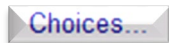
1. **Click the  button** from the Toolbar. The All Forms and Schedules window will open. Alternatively, open the Scan Barcode Forms window by double clicking on this selection under the General Attached Forms. While this window is open, scan the barcode of the documents and they will appear on the list.
2. If the ADD FORM button is used, **select the form** you would like to add by scrolling down to the Form or by entering the SCHEDULE/FORM NUMBER in the box at the bottom and pressing Enter on the keyboard to automatically add the Form or by pressing Tab from the keyboard to highlight the Form. You can also double-click on a form in the list to add it to the return file. Enter all external source forms first, such as W-2s and 1099s. The W-2 Form is highlighted by DEFAULT. The forms are organized as follows:



- a. **The first tab, FEDERAL**, shows the forms in order by Form Letter and Number.
  - b. **The second tab, INDEX**, shows the Forms in order by description and field in alphabetical order. This option allows you to find a Form by the description of the field even if you do not know which Form to use.
  - c. **The third tab, PROFORMA**, shows the Forms for storing prior year data and Forms for data entry.
  - d. **The fourth tab, STATE**, shows forms used to prepare State Returns.
  - e. **The fifth tab, DEPRECIATION**, shows forms used to calculate Depreciation. Additional Forms will become available in this list as Business Activity Forms are added to the Return.
3. **Enter data into the Form** in the same manner as the Client Data screen. General rules for filling out Forms are as follows:
- a. The field is ready to have data entered when it is highlighted.
  - b. Use the Enter or Tab keys on the keyboard to move between fields.
  - c. Darker areas have been autopopulated from other fields in the Return.
  - d. Other areas are calculated fields which are either already autopopulated or will autopopulate as you add information. (Example: Social Security and Medicare wages and contributions are calculated when you enter Federal Wages. If you change the automatically entered Social Security and Medicare wages, the Social Security and Medicare

contributions will be recalculated to show the new figures based on those wages. )

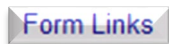
- e. A calculated field which has been overridden (the calculation has been ignored and another value has been entered) will appear in red.
4. The bottom of the screen is available for the following information and actions:
- a. It will give a more detailed description of what information belongs in a particular field when it is highlighted for quick reference,
  - b. It will provide different Choices such as Codes or information from the Database when the CHOICES... button is clicked.



- i. **Click on** to view and use choices.
- c. It will provide access to helpful or necessary Worksheets when the WORKSHEETS button is highlighted.



- i. **Click on** to view and fill out a Worksheet.
- d. It will provide links to other Forms when the FORM LINKS button is highlighted.



- i. **Click on** to view form links. The program will jump to the new Form and Field that is linked to the current Form and field.
5. When the Form is finished, you can continue working on the Return by adding additional Forms or moving to the next section. It is not necessary to save individual Forms as you finish them.
6. After you have entered all External Source Forms, enter all Forms and Schedules secondary to the Form 1040. Example: Schedule A, B, C, D
7. If a Business Return has been created in this program that is associated with this Personal Return, import the Schedule K-1(s). See page 179 for details.
8. Special Note on Depreciation - There are two different Asset Entry Formats available:
- a. **Regular Non-Vehicle Assets** – Follow the directions below to add non-vehicle assets to a Business Activity.
  - b. **Vehicle Assets** – Follow the Add Vehicle Asset directions to add all vehicles to Business Activities. Also add any vehicles used in conjunction with Form 2106.



To add a Regular Non-Vehicle Asset for a business:

1. To open the Business Activity Asset window,
  - a. While in the Business Activity Form (Example: Schedule C), **hold down CTRL on the keyboard and press the N key at the same time** (the All Forms and Schedules window will open to the Depreciation tab), or
  - b. **Click DEPRECIATION** in the Attached Forms list under the General Section, or
  - c. **Add a Form** as instructed above and **go to the DEPRECIATION tab, and double click the Business Activity** for which you want to add an Asset. There will be a selection for every Business Activity already added to the Return file. The Business Activity Asset window for the Business Activity will open showing a list of any Assets that have already been added.
2. **Click on the NEW ASSET button.** The Asset Details window will open.

Code	GDS	AMT	ADS	Method	Cnv	Business Asset Class Codes
✓01	3.0	3.0	3.0	S/L	HY	Computer Software (Retail Purchase)
02	5.0	5.0	5.0	200	HY	Computers and Peripheral Equipment
03	5.0	5.0	6.0	200	HY	Typewriters, Calculators, Copiers
04	7.0	7.0	10.0	200	HY	Furniture and Fixtures
05	7.0	7.0	10.0	200	HY	Special Use Vehicles / Equip and Trucks over 14000
06	5.0	5.0	5.0	200	HY	Gas-powered Automobiles under 6000 lb
07	5.0	5.0	5.0	200	HY	Electric Automobiles under 6000 lb
08	5.0	5.0	5.0	200	HY	Lt Duty Trucks Vans SUVs under 6000 lb
09	5.0	5.0	5.0	200	HY	Heavy Passenger Vehicle (SUV) 6000 to 14000 lb
10	15.0	15.0	20.0	150	HY	Land Improvements, Fences, Shrubby

3. Scroll down the list to find the type of Asset, **click on the type of asset** so that a checkmark forms next to it, and **click OK**.
4. Under the GENERAL TAB, **enter the information** that applies to this Asset and **check any boxes** that apply.

Choose Asset Class

General | Depreciation

Entity Description: **MARKETING DESIGN** Date Placed in Service: 01/01/2020

ID: 001 Description: COMPUTER DESKS ADS Election:  Listed Property:

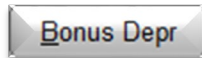
Class: 04 Furniture and Fixtures GO Zone:  NY Liberty Zone:

	Federal	State	Prior Year
Original Cost or Basis	3015	3015	
Salvage Value			
Percent Business Use	100.000	100.000	
Sec 179 Expense			

Prev Next **Bonus Depr** Delete Asset Sale Casualty Out Of Service Close

FLD: A010010300

5. If the Asset qualifies for the MACRS bonus depreciation because of the Date



Placed in Service, the **Bonus Depr** button will be enabled. If applicable, **click this button**, and the Special Depreciation Allowance window will open.

- a. Each Federal Asset that qualifies will automatically be elected for the Special Bonus Depreciation. Check the first checkbox, *only if you would like to elect out of the Special Bonus Depreciation for this Asset.*

Special Depreciation Allowance

This asset was placed in service during the special depreciation allowance time frame. For MACRS property placed in service from 1/1/08 - 12/31/23, a percentage of the basis is allowable as an additional deduction you can take after any Section 179 deduction and before regular depreciation is figured under MACRS.

The special depreciation allowance is as follows:

- 50% for property acquired before September 9, 2010
- 100% for property acquired after 9/8/10 and before 1/1/12
- 50% for property acquired after 12/31/11 and before 9/28/17
- 100% for property acquired after 9/27/17 and before 1/1/23
- 60% for property acquired after 1/1/24 and before 12/31/24

If you wish to elect out of this special depreciation allowance, Please check the box to the right

If you wish to elect out of the 100% special depreciation allowance and take the 50% depreciation allowance (only for property acquired from 9/28/17 to 12/31/17), Please check the box to the right

If your resident state allows the special depreciation allowance, Please check the box to the right 50%/100%/60%

Check box if not eligible for special depreciation

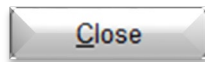
OK

- b. If the Taxpayer's Resident State allows the Special Bonus Depreciation and you would like to elect to take this depreciation, **check the third checkbox.**
- c. **Click OK.** The Special Depreciation Allowance window will close.

6. **Select the DEPRECIATION TAB**, and enter the information for the Federal Return, and the State Return, if applicable.

	Federal	Safe Harbor	State
Special Depreciation Allowance	3015		
Prior Year Bonus Allowance			
Basis Adjustment			
Starting Depreciable Basis			3015
Unrecovered Basis			
Recovery Period	Regular: 07.0, AMT: 07.0		Regular: 07.0, AMT: 07.0
Method/Convention	200 - HY	200 - HY	200 - HY
Prior			
Calculated Depreciation			
Adjusted Depreciation			
Accumulated Depreciation			
Current			
Year Basis			3015
Depreciation Override			
Calculated Depreciation			431
Adjusted Depreciation			431
Federal/State Variance			2584
Depreciation Override to Zero	<input type="checkbox"/>		
Ineligible for 199A deduction	<input type="checkbox"/>		

7. If adjustments to depreciation need to be made, there are now three areas where you can make adjustments, as follows:
  - a. **Basis Adjustment** – Located at the top of the screen, enter in an amount to adjust the starting depreciable basis.
  - b. **Adjusted Depreciation** – Located in the Prior Depreciation section, enter an amount to adjust prior year accumulated depreciation.
  - c. **Depreciation Override** – Located in the Current Depreciation Section, enter an amount to override the calculated depreciation or check the box at the bottom to override depreciation to zero.
8. **Next to DEPRECIATION OVERRIDE TO ZERO, check the box** to override the calculated depreciation and set it to zero.
9. **Next to INELIGIBLE FOR 199A DEDUCTION, check the box** if the asset is not currently used in the production of qualifying business income.



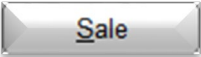
10. **Click** to close the window and enter another asset.

To view the depreciation breakdown of an asset after the Business Activity Asset window has closed:

1. While in the Business Activity Form (Example: Schedule C), **hold down Ctrl on the keyboard and press the N key at the same time**. The All Forms and Schedules window will open to the Depreciation tab.
2. **Double click the Business Activity** which has the asset you want to view. The Business Activity Asset window will open.
3. **Double click on the Asset** you want to view. The Choose Asset Class window for this particular asset will open.
4. **Click the DEPRECIATION Tab**. The depreciation breakdown will appear on the screen.
5. **Click the PREV or NEXT button** to toggle thru the business assets associated to the open business activity.

To remove an Asset from a Business by Sale or Casualty:


1. **Follow the directions** above to open and view the Choose Asset Class window for the asset you want to remove.

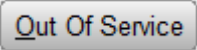
2. **Click**  **if the Asset has been sold** (the Disposition of Asset window will open), and

- a. **Enter the information and check the boxes** in the highlighted fields as applicable. The darkened fields will become calculated and filled as you enter the highlighted fields.

- b. **Click OK.**

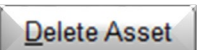
' and 'Form 8582 passive gain/loss: [?] '. Below these are two columns for 'Federal' and 'State', each with sub-columns for 'Regular' and 'AMT'. Fields for 'Cost:', 'Allowed depreciation:', 'Gain:', and 'Loss:' are present. At the bottom, there are dropdown menus for 'Transaction category: Code' and 'Description', and 'Form 8252 installment link: [?] Occur' and 'Description'. There are also fields for 'Form 8824 like-kind link: Occur' and 'Description'. An 'OK' button is at the bottom right."/>

3. **Click**  **if the Asset has been destroyed or stolen** (the Casualty/Theft Loss window will open), and
  - a. **Enter the information in the highlighted fields** as applicable. The darkened fields will become calculated and filled as you enter the highlighted fields.
  - b. Under FORM 4684 OCCURRENCE LINK, and under DESCRIPTION,

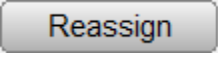
- c. **Choose NEW OCCURENCE** from the dropdown list to create a new Form 4684 and automatically enter the information into the Form 4684, or
  - d. **Choose an Occurrence** already appearing to link the Casualty or Loss to an already created Form 4684 and automatically enter the information into the Form 4684, or
  - e. **Choose MANUAL TRANSFER OF ASSET BASIS** to not link Form 4684. This Form will have to be added and the information entered manually.
  - f. **Click OK.**
4. Click  **if the Asset has been taken out of service, but none of the other selections apply** (the Date Taken Out of Service window will open, and
- a. **Enter the Date Taken out of Service** which is the date the Asset is no longer used for business purposes.

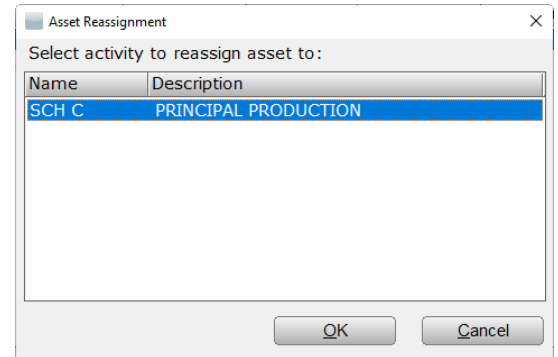
- b. **Click Ok.**

*To delete an Asset from a Business:*

1. **Follow the directions** above to open and view the Choose Asset Class window for the asset you want to remove.
2. Click  . The Delete Asset window will open. Note that Assets should not be deleted unless they have been mistakenly entered.
3. **Click YES** to delete the Asset or No to abandon the deletion of the asset.

To Reassign an Asset to another Business Activity:

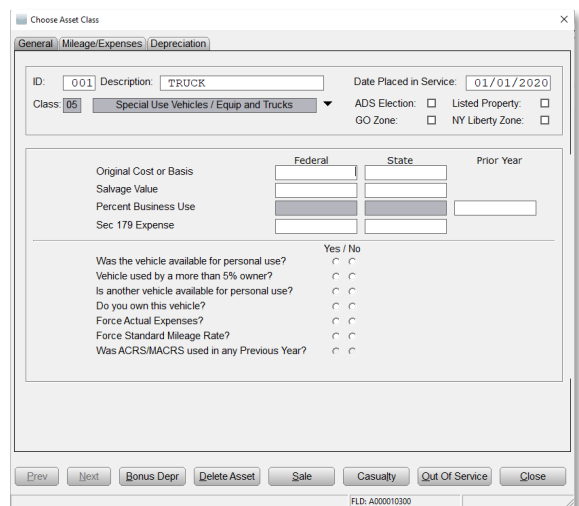
1. To access Business Activity Asset window,
  - a. While in the Business Activity Form (Example: Schedule C), **hold down CTRL on the keyboard and press the N key at the same time** (the All Forms and Schedules window will open to the Depreciation tab).
  - b. **Double Click on the BUSINESS ACTIVITY** to open and view the asset list.
2. **Click on the asset to highlight and select it**, then **click** , the Asset Reassignment window opens.
3. Scroll down the list and click once to highlight and select the desired Business Activity to reassign the asset to, and **click OK**.



To add Vehicle Asset for a business:

1. To access Business Activity Asset window,
  - a. While in the Business Activity Form (Example: Schedule C), **hold down Ctrl on the keyboard and press the N key at the same time** (the All Forms and Schedules window will open to the Depreciation tab), or
  - b. **Add a Form** as instructed above and **go to the DEPRECIATION tab**.
  - c. **Double click on Car/Truck** to open Business Activity Asset window.

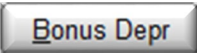
2. **Click on the NEW ASSET button**. The Asset Details window will open.
3. Scroll down the list to find the type of Car or Truck, **click on the type of Car or Truck** so that a checkmark forms next to it, and **click OK**.



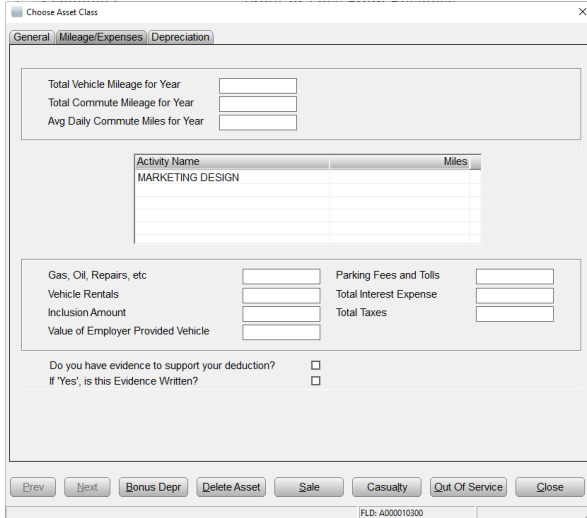
4. Under the GENERAL TAB, **enter the information** that applies to this Vehicle and check any boxes that apply, and answer all Vehicle Questions. *Note: If the vehicle was placed into service and depreciated in a previous year, the program will automatically use actual expenses and depreciation for the deduction. If the asset was placed into service during the current tax year, the program will use the larger deduction available*

(depreciation and actual expenses vs. mileage) unless the FORCE MILEAGE STANDARD RATE option is chosen.

5. If the Asset qualifies for the MACRS bonus depreciation because of the Date

Placed in Service, the  will be enabled (the Special Depreciation Allowance screen will open).

- a. Each Federal Vehicle that qualifies will automatically be elected for the Special Bonus Depreciation. **Check the first checkbox, only if** you would like to elect out of the Special Bonus Depreciation for this Vehicle.



The screenshot shows the 'Choose Asset Class' window with the 'Mileage/Expenses' tab selected. It includes fields for 'Total Vehicle Mileage for Year', 'Total Commute Mileage for Year', and 'Avg Daily Commute Miles for Year'. Below these is a table with columns for 'Activity Name' and 'Miles', with 'MARKETING DESIGN' entered in the first row. Further down are fields for 'Gas, Oil, Repairs, etc', 'Vehicle Rentals', 'Inclusion Amount', 'Value of Employer Provided Vehicle', 'Parking Fees and Tolls', 'Total Interest Expense', and 'Total Taxes'. At the bottom, there are two checkboxes: 'Do you have evidence to support your deduction?' and 'If "Yes", is this Evidence Written?'. Navigation buttons at the bottom include 'Prev', 'Next', 'Bonus Depr', 'Delete Asset', 'Sale', 'Casualty', 'Out Of Service', and 'Close'. A small ID 'FLD: A000010300' is visible in the bottom right corner.

- b. If the Taxpayer's Resident State allows the Special Bonus Depreciation and you would like to elect to take this depreciation, **check the second checkbox.**
- c. **Check the third checkbox,** only if the asset is not eligible for Special Bonus Depreciation.

6. **Click OK.** The Special Depreciation Allowance window will close.

7. Under the MILEAGE EXPENSE Tab, **enter all of the information as applicable for the vehicle,** as follows:

- a. Next to Total VEHICLE MILEAGE, **enter the total mileage of the vehicle.** Entering the mileage amounts creates the business use percentage. It is also used to attach the vehicle asset to the corresponding Business Activity.
- b. **Enter the TOTAL COMMUTE MILEAGE** to subtract this mileage from the TOTAL VEHICLE MILEAGE in the final calculation, or **enter the AVG DAILY COMMUTE MILES** and the program will calculate the TOTAL COMMUTE MILEAGE to subtract from the TOTAL VEHICLE MILEAGE.
- c. To attach the asset to a Business Activity, **enter the total miles driven for each Business Activity.**

8. Under the DEPRECIATION TAB, **enter the information** for the Federal Return, and the State Return, if applicable.

9. If adjustments to depreciation need to be made, there are now three areas where you can make adjustments, as follows:

a. **Basis Adjustment** – Located at the top of the screen, enter an amount to adjust the starting depreciable basis.

b. **Adjusted Depreciation** – Located in the Prior Depreciation section, enter an amount to adjust prior year accumulated depreciation.

c. **Depreciation Override** – Located in the Current Depreciation Section, enter an amount to override the calculated depreciation or check the box at the bottom to override the depreciation to zero.

	Federal	Safe Harbor	State
Special Depreciation Allowance	45878		
Prior Year Bonus Allowance			
Basis Adjustment			
Starting Depreciable Basis			45878
Unrecovered Basis			

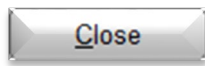
  

	Regular	AMT	Regular	AMT
Recovery Period	07.0	07.0	07.0	07.0
Method/Convention	200 - HY	150 - HY	200 - HY	150 - HY
Prior				
Calculated Depreciation				
Adjusted Depreciation				
Accumulated Depreciation				
Current				
Year Basis			45878	45878
Depreciation Override				
Calculated Depreciation			6554	4916
Adjusted Depreciation			6554	4916
Federal/State Variance			39324	40962

Depreciation Override to Zero  
 Ineligible for 199A deduction

10. **Next to DEPRECIATION OVERRIDE TO ZERO, check the box** to override the calculated depreciation and set it to zero.

11. **Next to INELIGIBLE FOR 199A DEDUCTION, check the box** if the asset is not currently used in the production of qualifying business income.



12. **Click** to close the window to enter another asset.

Please Note if you would like to view a breakdown of All Vehicle Assets by Business Activity select the Car & Truck Form from the Attached Forms Screen.





## Completing the Processing of the Return

After all of the tax data has been entered into the return, the following steps ensure the proper completion of the return.

*Finishing the return after all tax data has been entered:*

1. After you have entered all secondary Forms, open Form 1040 by double-clicking on RET 1040-FEDERAL RETURN under FEDERAL in the Attached Forms Screen.
  - a. **Review the Form 1040** making sure all of the information is complete **and fill in any additional information** that must be entered on Form 1040 directly.

2. **Open Form 8879** which will be automatically added to the return file under the Federal Attached Forms list. The Refund Type field will be highlighted when the form is opened.

- a. **Next to REFUND TYPE, enter “1”** for Check from IRS, **“2”** for Direct Deposit from IRS, **“4”** for Tax Payment Due, or **“5”** for a Refund Transfer from bank. These codes are provided next to the box and at the bottom of the screen for quick reference.

- i. If a “5” is entered, indicating a Bank Product, the Electronic Bank Application will be added to the Attached Forms list. See directions below for completing the Bank Application.

- b. The cursor will now move from the HOME PHONE and WORK PHONE number as you hit Enter or Tab on the keyboard. These numbers should be autopopulated from the Client Data screen but **enter the phone numbers if they do not appear.**

**Form 8879 e-File Signature Authorization 2024**

Refund Type:  (1) Check from IRS, (2) DD from IRS, (3) Reserved, (4) Bal Due, (5) RT - Bank

1.  Check From IRS EFIN:

2.  Direct Deposit From IRS

3.  Reserved

4.  Balance Due

5.  RAC/ERC/RT - Bank Product (Check, Direct Deposit or Debit Card) Imperfect Return Election:

Spouse 1:  Duplicate Dependent Return:

Taxpayer:  Home Phone:

Spouse:  Work Phone:

C/S/ZIP:

**PART I - Tax Return Information**

1. Adjusted gross income Use 1040 amounts  1

2. Total tax 2

3. Federal income tax withheld 3

4. Refund 4

5. Amount you owe 5

Other Documents Attached

F1098-C 2848  F311S  F3468  F4136  F5713

F8283  F8332  F8858  F8864  F8949  Appendix: A

**PART II - Declaration of Taxpayer**

6c.  Check if a balance due return and authorization is given to the IRS to automatically withdraw funds from the taxpayer's account for payment of Federal income taxes owed. (Enter Debit Account Information on Form PMT)

**TAXPAYER DECLARATIONS**

Under penalties of perjury, I declare that I have examined this return, including any accompanying statements and schedules and, to the best of my knowledge and belief, it is true, correct and complete.

**CONSENT TO DISCLOSURE**

I consent to allow my Intermediate Service Provider, Transmitter or Electronic Return Originator (ERO) to send my return to the IRS and to receive the following information from IRS: 1) acknowledgment of receipt or reason for rejection of transmission; 2) refund offset; 3) reason for any delay in processing or refund; and, 4) date of any refund.

**I AM SIGNING THIS TAX RETURN AND ELECTRONIC FUND WITHDRAWAL CONSENT, IF APPLICABLE, BY ENTERING MY SELF SELECT PIN BELOW.**

Taxpayer's PIN:  01000 Spouse's PIN:

Prior Year AGI:  Prior Year AGI:

Prior Year PIN:  Prior Year PIN:

Taxpayer's DOB:  Spouse's DOB:

Signature Date:  01/02/2025 PIN Codes:  P D 2

**PART III - Declaration of Electronic Return Originator**

Under penalties of perjury, I declare that I have examined this return and, to the best of my knowledge and belief, it is true, correct, and complete. This declaration is based on all information of which I have any knowledge.

**I AM SIGNING THIS TAX RETURN BY ENTERING MY PIN BELOW.**

ERO/Paid Preparer PIN:

ERO/Preparer SSN  PTIN

Self-Employed:  Service Bureau:

EIN:  Phone:

Preparer Type:  (S) Self Prepared (P) Paid Preparer

Self Prepared

Paid Preparer

**Direct Deposit Account Information**

Routing Number:  Account:  Checking  Direct Deposit:  Yes  No

Account Number:  Savings

**Binary Attachments**

Description	Required	Attachment Link
General information to be provided to the IRS	Optional	Miscellaneous Attachment

- c. Under Other Documents Attached, select any additional documents that need to be attached to the Return, and use the Choices section at the bottom of the screen to determine the appropriate entry.
- d. Under Part II, Declaration of Taxpayer, Line 6c, check the box *only if* the Taxpayer wants the IRS to automatically withhold funds from the Taxpayer's refund to pay federal income taxes owed by the Taxpayer.
- e. The cursor will now move to the TAXPAYER'S PIN. If the PIN is not set up to automatically generate, **enter a 5-digit number selected by the Taxpayer**. It cannot contain all zeros. *To set the program to automatically generate taxpayer's PINs, see page 28.*
- f. The cursor will now move to the SPOUSE'S PIN. If the PIN is not set up to automatically generate, **enter a 5-digit number selected by the Spouse**, if applicable, and hit the Enter or Tab key on the keyboard. *It cannot contain all zeros.*
- g. The cursor will now move to the PRIOR YEAR AGI. **Enter this amount from last year's Return** if the information has not autopopulated. When this field is complete, hit the Enter or Tab key on the keyboard.
- h. The cursor will now move to the SPOUSE'S PRIOR YEAR AGI. **Enter this amount from last year's Return**, if applicable and the information has not autopopulated. When this field is complete, hit the Enter or Tab key on the keyboard.
- i. The cursor will now move to the TAXPAYER'S PRIOR YEAR PIN. **Enter the 5-digit number selected by the Taxpayer** for last year's return.
- j. The cursor will now move to SPOUSE'S PRIOR YEAR PIN. **Enter the 5-digit number selected by the Spouse** for last year's return, if applicable.
- k. The cursor will now move to SIGNATURE DATE. **Enter the date the Taxpayer and Spouse are acknowledging and electronically signing this return.**
- l. The cursor will move to the next section, and the PIN codes fields will be autopopulated. If the taxpayer and/or spouse manually entered their own codes, **change these figures by highlighting on each code and using the Choice button** at the bottom to enter the proper code.
- m. The cursor will move to the ERO/Paid Preparer PIN. **Enter a 5-digit number selected by the ERO or Paid Preparer**. It cannot contain all zeros.
- n. The remainder of the information should be autopopulated. However, if it is not, continue to hit Enter or Tab and move through the rest of the Form and **enter information where it is missing**.

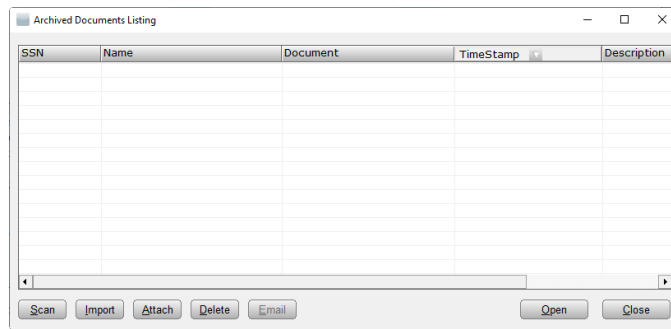
3. Other forms that may have been added to the Return File and may need attention are as follows:
  - a. The **File Options Form** will be added to the Attached Forms list when data is entered into the return indicating that the taxpayer will be receiving a refund. This Form is a helpful tool allowing the Client to view all of their options concerning mailing or e-filing the Return, along with options for using Bank Products.
  - b. If the Taxpayer is eligible for the Earned Income Credit and Form 8867, the **Preparer EIC List** will have been automatically added to the Attached Forms List. These questions should be answered so that the User satisfies the Due Diligence requirements of the IRS in regards to the Earned Income Credit.
  - c. If a Bank Product was chosen in Form 8879, the **Bank Application** will have been automatically added to the Attached Forms list, and needs to be completed. Please Note: Different banks have different guidelines concerning their Bank Products. It will be necessary to refer to the Banking Guidelines sent to you concerning your own bank for details on how to process a Bank Application.
    - i. **Open the Bank Application** by double clicking on Bank App under Federal in the Attached Forms list.
    - ii. **Enter all data** on the screen - Banks will not process partially completed Bank Applications.
4. The Return is now ready for the Verification Process. **Verify, E-File, and Print the Return.** See *directions below*.
5. The following documents should be printed:
  - a. **A Preparer's copy of the Bank Application** will need to be printed or saved as a PDF with the Return if a financial product is being purchased. This application should be signed by the Taxpayer and kept by the Preparer in his or her office or electronically.
  - b. **A Truth in Lending Disclosure statement** will be printed with the Bank Application, if applicable. This statement should be signed by the Taxpayer and kept by the Preparer in his or her office or electronically.
6. If you are adding a State Return, it is helpful to run the Verification of the Return without the State Return, then add the State Return, and run the Verification process again. The State Return may already be added to the return file by default if this selection has been made during the Overrides process.

## Scanning and Importing Documents to Create an Electronic File

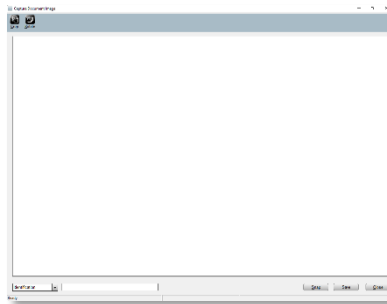
This program allows you to create an electronic file of the entire return, including all source documents and any other paperwork associated with the return. The scanner allows you to take pictures of the documents that can be viewed in the Document Archive and printed at a later date if necessary. This step helps you create a paperless office and still meet your due diligence requirements. You can also import files into the Return File and attach documents to the electronic Return that is sent to the IRS.

*To Add Pictures of Documents or Import Files to the Return File:*

1. While the return file is open, **double click on DOCUMENT ARCHIVE** under General in the Attached Forms list. The Archived Documents Listing window will open.

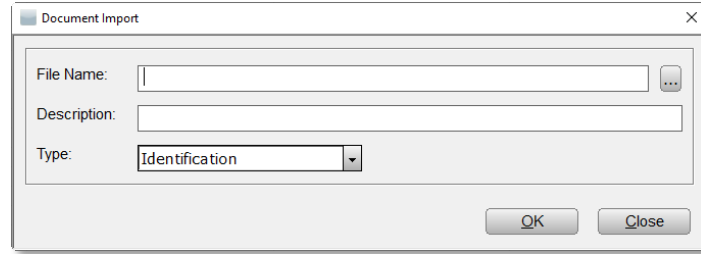


2. **Click the SCAN DOCUMENT button to add a picture of a document** to the return file, and use the scanner to position the picture of the document. The Capture Document Image window will open.



3. At the bottom of the open window, **select from the dropdown list, IDENTIFICATION, INCOME SOURCES, FORM W-2, FORM 1099, FORM 1098-T, or OTHER ITEMS, and enter an identifying name** for this document.
4. **Click the SNAP button** to take a picture.
5. **Click the CROP or ROTATE button** at the top of the window to crop or rotate the picture, if necessary.
6. **Click the SAVE button** to save the picture of the document with the accompanying information.

7. **Click the IMPORT DOCUMENT button to add an electronic file** to the return file. The Document Import window will open.



8. **Enter the FILE NAME or browse to locate the file.**
9. **Enter a DESCRIPTION** of the file.
10. At the bottom of the open window, **select from the dropdown list, IDENTIFICATION, INCOME SOURCES, FORM W-2, FORM 1099, FORM 1098-T, or OTHER ITEMS, and enter an identifying name** for this document.
11. **Click the OK button** to save the document to the return file.
12. **Additional documents can be added to the return file** in the same manners (either scan or import), **or click CLOSE** to close the window.

*To View a Picture of a Document Already Scanned or a Document Imported:*

1. While the return file is open, **double click on DOCUMENT ARCHIVE** under General in the Attached Forms list. The Archived Documents Listing window will open.
2. **Click on the document** you want to view to highlight it, and **click OPEN**. The picture of the document will appear.
3. **Click CLOSE** when you are finished viewing the document.

*To Attach Documents to the Electronic Version of the Return to be Filed with the IRS:*

1. While the return file is open, **double click on DOCUMENT ARCHIVE** under General in the Attached Forms list. The Archived Documents Listing window will open.
2. **Click on the document** you want to attach to the electronic version of the return to be filed with the IRS to highlight it, and **click ATTACH DOCUMENT**. The Document Attachment Listing window will open.
3. **Click CLOSE**.

*To Delete Documents from the Document Archive:*

1. While the return file is open, **double click on DOCUMENT ARCHIVE** under General in the Attached Forms list. The Archived Documents Listing window will open.

2. **Click on the document** you want to delete to highlight it, and **click DELETE DOCUMENT**.
3. **Select Yes or No** to delete the document.

To Email Documents from the Document Archive:

1. While the return file is open, **double click on DOCUMENT ARCHIVE** under General in the Attached Forms list. The Archived Documents Listing window will open.
2. **Click on the document** you want to email to highlight it, and **click EMAIL DOCUMENT**.
3. **Create the Email** by the following directions,


- a. **Enter the SUBJECT** to describe the email,
- b. **Click into the body section and enter the message** you wish to convey.
- c. **Select the TAXPAYER and/or SPOUSE box(es)** to designate who to send the email to, either the Taxpayer, the Spouse or both. *Note: If the boxes are greyed out and cannot be checked, an email address was not entered on the Client Data Screen for that individual.*

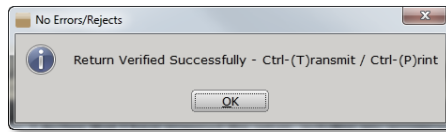
4. **Click OK** to send the Email message.

## Verification of the Return

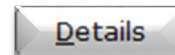
The next step is Verification of the Return. The program examines every field in the Return to determine whether there are errors that must be fixed before the Return is sent to the IRS. The Return should be verified even if the Return will be filed by mail.

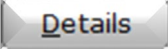
To Verify the Return:

1. While in the Return you want to Verify, **click**  on the Toolbar.
2. If no Errors are found, **the No Errors/Reject window will open**. This window states that the Return has been verified successfully.



- a. **To Transmit** the successfully Verified Return, **hold down the Ctrl key on the keyboard, and hit the “T” on the keyboard** at the same time. The Return will be queued to be Transmitted on the WIP.
  - b. **To Print** the successfully Verified Return, **hold down the Ctrl key on the keyboard and hit the “P” on the keyboard** at the same time. The Print Final Return window will open allowing the return to be printed immediately, a PDF of the return will be generated, or the return will be queued to be Transmitted on the WIP depending on the configuration created during Setup.
  - c. **To Transmit or Print** at a later time, **click OK**. The Return will still be open.
3. If Errors have been found in the Return, **the Return Errors and Rejects window will open**. This window will open automatically on the VERIFY tab and the Verify Errors will be listed by PACKAGE, FORM, MESSAGE AND TYPE.
  4. **Click on an error** to highlight it and correct the problem.



- a. To view the Details of the Error, **click the  button**.
  - b. To correct the Error, **double click on the Error**. The Form where the Error is occurring will open, and the Field where the Error is occurring will be highlighted. **Fix the Error and press Enter on the keyboard**. The Return Errors and Rejects screen will appear and the next error will be highlighted. Continue correcting all of the errors until the process is finished.
5. **Click the VERIFY button** to run the Verification process again. Continue to fix errors and run the Verification process until all of the Errors are fixed and the No Errors/Rejects window opens.

## E-Filing via Transmitting to Central Site

This program allows you to easily electronically file your Clients' Returns. The Returns are queued to be Transmitted from within the Return after the Return has been prepared. During Transmission from the WIP Summary, the Returns are sent to Central Site, which then sends the Returns to the IRS and any applicable state agencies, for States that support e-filing and are listed in Appendix 2. *Note that Form 8879 and the proper State Filing Form must have been attached during Tax Preparation. Please see page 138 for further directions if this step has not*




been completed. If you are not e-filing a Return, skip this step and move to the next step, Printing the Return and other Related Forms.

Two types of State E-filing are supported:

**Federal and State Electronic Filing** - The Federal Return is sent to the IRS with the State Return. Once the IRS acknowledges (accepts) the Federal Return, the IRS sends the State data to the appropriate State department. State Returns *must* be sent with the Federal Return. Central Site will receive acknowledgements from both the IRS and the State and will send them to your program during Transmission. However, if there is an error with the State Return, the State agency will contact the Taxpayer directly.

**Independent filing for States** - The Federal Return and State Returns are sent separately to the taxing authorities. If both a Federal Return and State Return are being filed, Central Site sends the Federal Return to the IRS and waits for an acknowledgment. Once the federal acknowledgment has been received, Central Site sends the State Return to the proper State agency. It is not necessary to send the State Return at the same time as the Federal Return, and a State Return can be filed even if the Federal Return has not been processed by this program.

To Queue Returns for Transmitting to Central Site for E-filing:

1. While in the return file, **click**  on the toolbar. The Queue Return for Transmission screen will appear and show available Packages.
2. **Check the boxes** under the QUEUE column for those PACKAGE(s) you want to queue for Transmitting at this time.
3. Under Fee Details, all Non-Financial tax returns will display a breakdown of the Premium Fees. These fees will be charged to the credit card on file. *Contact your sales representative or technical support for more information.*
4. **Check the box SUBMIT FOR DIAGNOSTICS** *only if* the return needs to be examined by Technical Support before it is sent to the IRS and/or State agency.
5. **Click QUEUE** to send the Returns to the TRANSMIT QUEUE in the WIP Summary or **click CLOSE** to abandon

Queue	Package	AGI	Total Tax	Refund	Bal Due	Electronic Filing
<input checked="" type="checkbox"/>	Queue Federal	25000	1298	4702		Chk - Queue
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						
<input type="checkbox"/>						

Fee Details

Technology Fee	10.55
Electronic Filing Fee	89.00
Total Fee	99.55

Submit for Diagnostics

Close Queue


the function. The action taken will depend on how you have selected the Transmission settings in Setup. The Return Lookup window will appear and the Return will be highlighted.

6. To Transmit the Returns from the WIP Summary, see page 187.

## Printing the Return and other Related Forms

The final step for preparing every Return is Printing all of the necessary copies of the Return. (This step may have already been completed as part of the Verification process.) If a paper Return has been created, it can be printed at this time. There are other options available for printing separate parts of the Return. See page 179 for further directions.

To print all of the necessary copies and accompanying paperwork of the Return:

1. While in the return file and after it has been verified successfully, **click the  button** from the Toolbar.
2. If there *are* additional Verify Errors in the Return, the Return Errors and Rejects screen will appear. If you still want to Print the Return, and you have allowed Printing with Errors in Setup, **click NEXT**. The Print Final Return window will open. If you have not allowed Printing with Errors in Setup, the Verify Errors must be corrected before Printing can occur.
3. If there are *no* Verify Errors in the Return,
  - a. If you have chosen PRINT IMMEDIATE in Print Options in the Printer Setup, the Print Final Return window will open.
  - b. If you have chosen BATCH PRINTING in Print Options in the Printer Setup, the Return will be queued for Batch Printing in the WIP. *To Print the Return from the Batch Printing option, see page 194.*
  - c. If you have chosen TRANSFER in Print Options in the Printer Setup, the Return will be queued for Transfer in the WIP and will not Print. This Return can be printed later from the Transmitting computer.
4. Once you reach the Print Final Return window, **choose the Printer you want to use next to NAME** from the dropdown list. The default printer created during Setup for printing Returns will automatically appear.
5. There are several choices available at this point, some of which can be combined with each other (Example: Print Preview and then Print), as follows:
  - a. **Click PRINT** to Print the Return, or
  - b. **Click SIGNDOC** to enter an electronic signature from a Signature Pad on the document, or

- c. **Click the EMAIL DOC checkbox first, and then click SIGNDOC** to enter an electronic signature from a Signature Pad on the document *and* email a signed/encrypted copy of the tax return to the Taxpayer.
  - d. **Click REMOTE SIGN** to generate a link that will be sent to the Taxpayer or Spouse requesting their signature. To use this function a Signature Pad must have been used to previously capture the Paid Preparer Signature during the database setup, see page 62.
  - e. **Click QUEUE** to queue the Return for Printing in the WIP, or
  - f. **Click FILTER** to choose only certain pages of the return to print, archive or eMail, or
  - g. **Click PDF** to create a PDF of the Return, or
  - h. **Check the ENCRYPT PDF box** to encrypt the PDF so that it may be safely emailed to the client, or
  - i. **Click PREVIEW** to preview how the Return will look when Printed, or **click CLOSE** to close the Print Final Return window.
6. Every item chosen in RETURN PRINTING during Printer Setup will Print. *To change the list of Items that will be printed, see page 39.*

## Email Encrypted PDF Copy of Tax Return

This function allows you to send an encrypted PDF of the tax return to the Taxpayer. This feature must be enabled under Text Messaging in Office Setup. See page 37.

*To email an Encrypted PDF of the Tax Return:*

1. While in the return, and after it has been



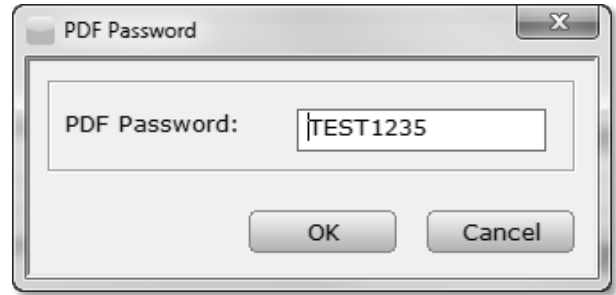
verified successfully, **click the**  **button** from the Toolbar.

2. Once you reach the Print Final Return window, **select EMAIL ENCRYPTED PDF COPY OF TAX RETURN**. The PDF Password Window will open.
3. **Select a PDF PASSWORD** by one of the following two methods,

The screenshot shows the 'Print Final Return' dialog box with the following details:

- Select Printer:** Name: Microsoft XPS Document Writer (dropdown), Status: Ready, Where: QA Department, Comment: (empty), Copies: 1, Print button.
- Sign Documents with E-Signature:** SignDoc button.
- Capture Signature(s) remotely:** Email Doc checkbox (checked), RemoteSign button.
- Queue Return for Batch Printing:** Queue button.
- Select Pages to Print:** Filter button.
- Create PDF copy of the Tax Return:** PDF button.
- Encrypt PDF:** Encrypt PDF checkbox (checked), PDF button.
- Preview Return (open Print Preview):** Preview button.
- Email Encrypted PDF Copy of Tax Return:** Email button.
- Close** button.

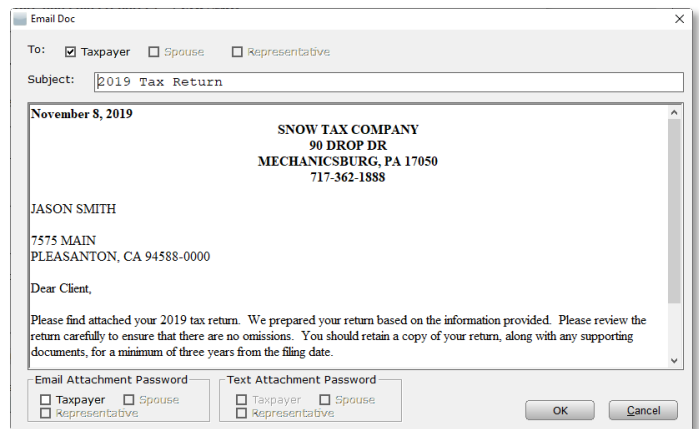
- a. **Click OK** to accept the automatically generated PDF Password. The Password consists of the last four letters of the taxpayers' name and the last four digits of the taxpayers' SSN, or



- b. **Enter a new unique PDF Password** and then **click OK** to open the Email window.

5. **Create the Email** by the following directions,

- a. **Enter the SUBJECT** to describe the email,
- b. **Click into the body section and enter the message** you wish to convey, or use the default client letter that automatically attaches.



- c. **Check the box to SEND ATTACHMENT PASSWORD to the Taxpayer/Spouse or Representative by either**

**Email or text**, to send a second email that contains the PDF Password created previously in step 3 and will be needed to open the PDF. *Note: If the boxes are greyed out and cannot be checked, an email address was not entered on the Client Data Screen for that individual.*

6. **Click OK** to send the Email message.

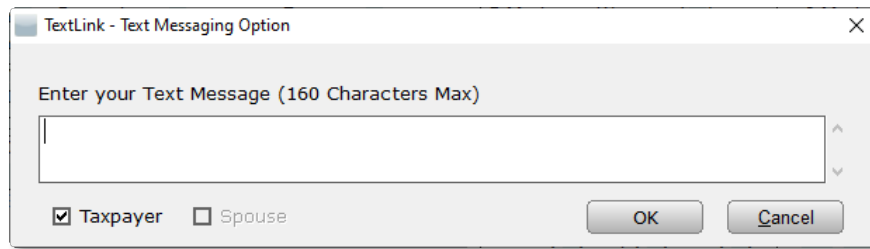
## Sending a Text Message by TextLink Plus

TextLink Plus allows you to send your Clients Text Messages about the status of their Returns, such as whether a Return has been acknowledged, whether a loan has been approved, or whether a check is ready for pickup.

To send a Text Message:

1. **Open the Return** of the Client as directed above for Continuing an Existing Tax Return.

2. While in the Return, **click the**  **button** on the Return Toolbar. The TextLink Plus Service window will open.
3. **Type in your message** up to 160 characters.



TextLink - Text Messaging Option

Enter your Text Message (160 Characters Max)

Taxpayer  Spouse

OK Cancel

4. **Click OK.** The TextLink-Text Confirmation window will open.
5. **Click Yes** to send the message. The TextLink-Success screen will open showing that your text message has been sent.
6. **Click OK** to close the window or **click CANCEL** to close the TextLink-Text Messaging Option.



# Chapter 5 Preparing and Filing the Business Tax Return

## Introduction

The Business Tax Return screen is where Business Tax Returns are created, prepared, edited, and processed. The following instructions will guide you through the entire process of business tax preparation, including electronic filing of the Return. Chapter 6 will show you the different ways you can access different functions, along with introducing you to a few functions not mentioned during the Tax Preparation and Electronic Filing directions.

Different areas of the Tax Return screen will be open and available depending on whether you are in the Tax Return Lookup screen or working within an actual Tax Return. When a Return is opened or a new Return is created, the Tax Return Screen opens. This screen looks as follows:

The screenshot displays the '1040 Software Business Returns' application window. At the top, there are 'Navigational Tabs' (1040 Returns, Business Returns, Web Site) and a 'Business Tax Return Menu' with options like Database, Setup, Return, Form, Print, Commands, and Help. Below this is a 'Business Return Toolbar' with icons for Add Form, Delete, Save, Refresh, Back, Next, Print, Verify, Queue, Notes, Calc, Send Text, Quick, Payments, and Close. The main window title is 'Taxpayer: EIN: 00-1212151 Date Created: 10/22/2024'. On the left, a tree view shows 'Attached Forms (Ctrl+F)' with categories like GENERAL, FEDERAL [ZERO DUE], RET 1120S, SCH K1 1120S, and FRM 8878CORP - EFILE AUTHORIZ. The main area is titled 'Business Return Information Bar' and 'Client Data' for the year 2024. It contains several sections: 'Client Information' with fields for Entity organization type (S corporation selected), EIN (00-1212151), Business Name, Name 2 / DBA, Officer or Partner, Officer/Partner Phone, Title, SSN, Secondary phone(s), E-Mail, Text Message, Cell Phone Carrier, Preferred Contact, and Preferred Language; 'Address Information' with fields for U.S. Street Address and C/S/ZIP, and radio buttons for Domestic, Foreign, and Physical address is the same; and 'Business Information' with fields for State or country of organization, NAICS code, Fiscal year beginning, Date organized/incorporated, Principal business activity, and Principal product or service. A 'Required: Entity name' message is visible at the bottom.

## **Navigational Tabs**

The Navigational Tabs are located at the top of the screen. These tabs allow the User to move between Individual 1040 Returns, Business Returns, and the Website swiftly by simply clicking on the appropriate Tab.

## **Business Tax Return Menu Bar**

The Tax Return Menu is located along the top of the screen. It includes most of the functions of the normal Menu Bar, along with additional functions for preparing Tax Returns. There are three additional Menu Bar items: Return, Form, and Print. These Menu items are covered in detail in the next chapter.

## **Business Tax Return Toolbar**

The Tax Return Toolbar is located directly underneath the Menu bar and contains all of the basic functions you will need in the preparation and filing of a tax return.

## **Business Tax Return Information Bar**

This black bar shows the Business EIN number, along with the date the Return was created. Note: If an asterisk (\*) appears next to the taxpayer's name, a change has been made in the return, but the return has not been saved.

## **Attached Forms Screen**

This screen located on the left hand side shows all of the Forms associated with the Return, including documents that are not sent as part of the Return, such as the Invoice. To open a Form from this screen, double click on the particular Form and it will open in the Form screen to the right. The Attached Forms screen is divided into either two or three separate sections:

- General-This screen shows general information concerning the preparation of the Tax Return.
- Federal-This screen shows Forms and Worksheets related to the Federal Tax Return that will be sent to the IRS and/or should be held as a record relating to the Tax Return.
- State-This screen shows Forms and Worksheets related to the State Tax Return if this Return has an associated state return file.

## **Open Form Screen**

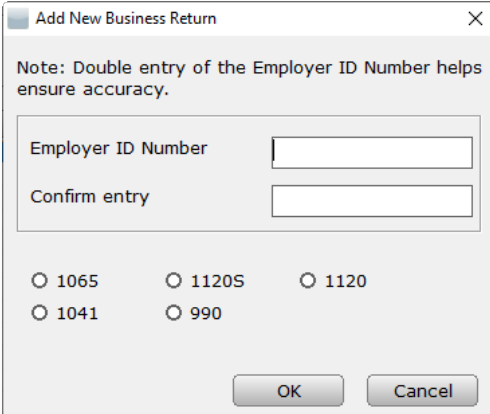
This screen located on the right hand side shows the Form, Worksheet, or other document currently open. When a Return is created, the first open document is the Client Data screen. When you open any document to view or edit it, this is where the document will open and where you will be working.



## Creating a New Business Tax Return

The first step in creating a new Business Tax Return is gathering all of the appropriate paperwork. This includes financial statements, receipts, asset records and any other documentation, such as Forms Misc-1099, that will be required to file the return. This step is essential to accurately prepare the Tax Return. Most of the data entered into the program should come from the financial statements.

*Follow these steps to create a Business Return:*



Add New Business Return


Note: Double entry of the Employer ID Number helps ensure accuracy.

Employer ID Number

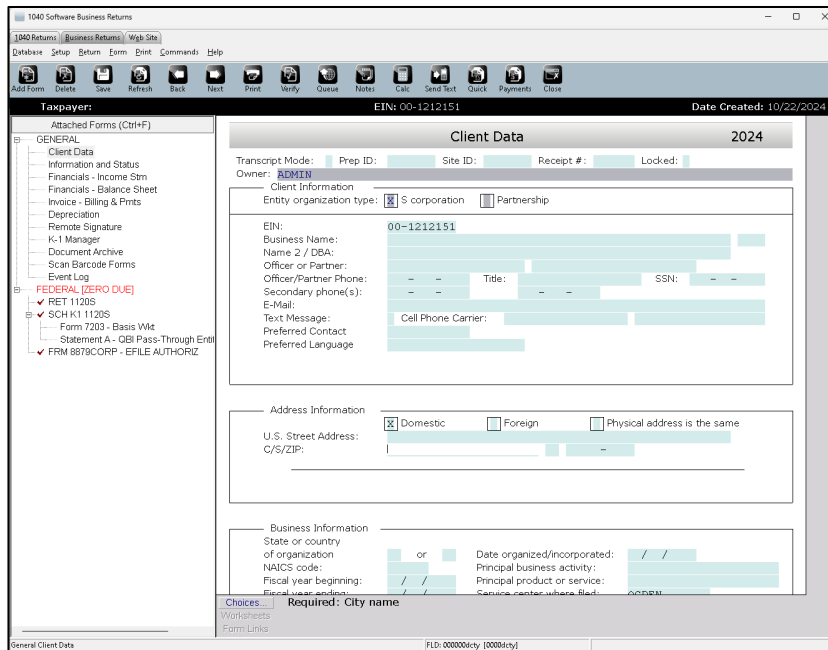
Confirm entry

1065     1120S     1120  
 1041     990

OK Cancel

1. **Click the  button** from the Toolbar. The Add New Business Return window will open.
2. **Enter the EMPLOYER ID NUMBER.** You can move from one field to the next by pressing Enter or Tab on the keyboard. It is not necessary to enter the dashes in the employer identification number. (Example: 05-1234567 can be entered 051234567). This number is assigned to the business by the IRS. It may also be referred to as an FEIN.
3. **Re-enter the same employer ID number next to CONFIRM ENTRY.** An alert will appear if the number does not exactly match the previous entry.
4. **Select the type of Business Entity** from the choices as follows, and **click OK.**
  - a. **Select 1065** if you are preparing a federal Tax Return of Partnership Income. This form should be used if more than one individual has engaged in a business activity, and those individuals have not officially incorporated or are an LLC that has not properly requested an S-election status. If there is only one taxpayer engaged in the business activity, file Schedule C with the personal return instead.
  - b. **Select 1120S** if you are preparing a federal S Corporation Tax Return. This form should be used if the business entity has incorporated or organized as an LLC, and the business entity has properly requested an S-election status.
  - c. **Select 1120** if you are preparing a federal Corporation Income Tax Return. This form should be used if the business entity has incorporated and has not properly requested an S-election status.
  - d. **Select 1041** if you are preparing a federal Tax Return for estates and trusts that earn income during the course of the year.
  - e. **Select 990** if you are preparing an annual reporting return that certain federally tax-exempt organizations must file with the IRS. It provides information on the filing organization's mission, programs, and finances.





### Entry of the Client Data Screen

There will be fields in the Client Data screen where helpful information at the bottom of the screen will be available. For example, when the Filing Status field is highlighted, the code for each filing status will appear. To move from field to field in the Client Data Screen, press Enter or Tab on the keyboard.

To fill out the Client Data Screen:

1. **Next to TRANSCRIPTION MODE, enter "X" only if you want to disable the calculation engine and make every field a data entry field only.** If an "X" already appears, this Login Account has been setup for Transcript Mode by default. Delete the "X" to disable Transcript Mode. Transcript Mode can be established as a default setting for all returns for a specific Login Account. *For details, see page 54.*
2. **Next to PREP ID, click the CHOICES button** at the bottom of the screen to open the Paid Preparers window, **click the Prep ID for this user, and click OK.** The Prep ID will be entered into the field. *To set a default Preparation Shortcut ID for this user, see page 54.*
3. **Next to SITE ID, click the CHOICES button** at the bottom of the screen to open the Site ID window, **click the Site ID for this location, and click OK.** The Site ID will be entered into the field. A Site ID is not a required field and can be left blank. *To set a default Site ID for this location, see page 30*
4. **Next to RECEIPT #, if a receipt number does not already appear, enter the receipt number.** This is not a required field and can be left blank. *To set up the program to automatically assign receipt numbers, see page 26.*

5. The CREATED BY field is read only, and the name of the user for this Login Account will appear. **In the blank field next to the CREATED BY field, enter an "X"** to limit the access of this return to only this Login ID and Administrators.
6. **Under the Client Information** section, the entity organization type will be selected. This information is read only and was set on the previous screen when creating the new Business Return.
7. **Next to EIN**, the Business's Employer Identification Number will already appear.
8. **Next to BUSINESS NAME**, enter the business name of this entity exactly as it appears in its application for an EIN. This field will be highlighted in white when the screen opens. When you press Enter or Tab on the keyboard after entering the Business Name, the next field to be highlighted will be the business control name and it will auto populate with the first 4 characters of the business name.
9. **Next to NAME 2/DBA**, enter the alternate name under which the company is doing business as, if applicable.
10. **Next to OFFICE OR PARTNER**, enter the First and Last Name of the Officer (S-Corp), Partner (Partnership) or Manager (LLC) who is responsible for preparing this return, who must also be authorized by the business entity to sign the return. Press Enter or Tab on the keyboard. The next field to be highlighted will be Officer/Partner Phone.
11. **Next to OFFICER/PARTNER PHONE**, enter the phone number of the Officer, Partner, or Manager entered. Press Enter or Tab. The next field to be highlighted is Title.
12. **Next to TITLE**, enter the title of the Officer, Partner, of Manager which establishes

Client Data 2024

Transcript Mode:  Prep ID:  Site ID:  Receipt #:  Locked:

Owner: ADMIN

Client Information

Entity organization type:  S corporation  Partnership

EIN: 90-0012369

Business Name:

Name 2 / DBA:

Officer or Partner:  Title:  SSN:

Officer/Partner Phone:

Secondary phone(s):

E-Mail:

Text Message:

Call Phone Carrier:

Preferred Contact:

Preferred Language:

---

Address Information

Domestic  Foreign  Physical address is the same

U.S. Street Address:

C/S/ZIP:

---

Business Information

State or country of organization:  or  Date organized/incorporated:  /  /

NAICS code:  Principal business activity:

Fiscal year beginning:  /  /  Principal product or service:

Fiscal year ending:  /  /  Service center where filed: OGDEN

Accounting method:  Cash  Accrual  Other:

Accounting method detail:  GAAP  IFRS  Sec. 704(b) book

Tax basis:  Statutory  Other (explain):

Check applicable boxes:  Initial return  Amended return  Name change

Final return  52/53 week filer  Address change

Custodian and location of books and records:

Name:  Use officer's name  Use entity's address  Use preparer info

Address:  Domestic address  Foreign address

As of January 1, 2024, certain businesses must file a Beneficial Ownership Information report with FinCen. Review the Small Business Guide at the link below to determine whether you must submit this report. This report is NOT part of your income tax return and must be filed at the FinCen website.

Check this box to acknowledge the verify [Beneficial Ownership Information \(BOI\) Reporting Rule Small Entity Compliance Guide](#)

---

Return Options

Check to force Schedules L, M1, and M2.

**Multistate businesses ONLY** Check to load allocation and apportionment worksheet.

Check to answer "No" to all questions on the schedules for Other Information.

Check to use tax information reported on asset worksheets to complete the balance sheet lines for depreciable and amortizable assets, and the income statement lines for depreciation, amortization, auto expense, and sales of assets.

Check to use tax information reported on asset worksheets to complete the balance sheet line for land.

Check to load Form 3115 if application of the new capitalization regulations constitutes a change in accounting method for this entity.

**1065/1120S filers ONLY** Check to enter rental income and expense directly on Form 8825 instead of the income statement. Checking this box also asserts that there is no difference in the book treatment and tax treatment of rental information reported on this return. Net rental income will total to the income statement line 4c.

Information to print at the top of main federal forms:

Disaster relief explanation:

---

Bank Name:  Routing Number:

Account No:  Account Type:  Checking:  Savings:

---

Preparer Information

Check here if this return was prepared by a non-paid preparer. You must still complete the preparer information below but it will not print or be transmitted with e-filed returns unless required by the taxing authority.

Preparer's name:  Check if self-employed:  PTIN:

Firm's name:  EFIN:

Address:  EIN:

City, State, ZIP:  Phone:

E-mail address:

---

Client Referral

Referral Type	Description
<input type="text"/>	<input type="text"/>

---

E-file Security Information

Physical address:  Same as mailing address  Domestic  Foreign

Signing officer SSN:  or none:  Prior year total income:

Filing license type:  or check if prior year income was zero:

Check if claiming deduction for salaries and wages, OR the deduction for officers' compensation:  Number of associated W2s filed:

Check if claiming deduction for officers' compensation:  Number of officers included:

Parent company name, if applicable:  Check if these fields do not apply:

Parent company EIN, if applicable:

Check each type of additional return this entity filed this year:  Form 720  Form 940  Form 941  Form 943  Form 944  Form 945  Form 990  Form 1042

Check if none of these apply:

Check if this entity made estimated payments for this tax year:  Check if none were made:

Provide details about first and last payments made:

Date of payment	Payment method	Last 4 digits of account	EFTPS confirmation number, if applicable
<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>
<input type="text"/> / <input type="text"/> / <input type="text"/>	<input type="text"/>	<input type="text"/>	<input type="text"/>

their authority to prepare this Return on behalf of the business. Examples: President, Managing Partner, Secretary, Treasurer, Director, Managing Member. Press Enter or Tab. The next field to be highlighted is Secondary phone(s).

13. **Next to SECONDARY PHONE(S), enter the additional phone numbers** of the Officer/Partner. Press Enter or Tab. The next field to be highlighted is E-Mail.
14. **Next to E-MAIL, enter the Business's email address** that is used for official, confidential correspondence. Press Enter or Tab. The next field to be highlighted will be Text Message.
15. **Next to TEXT MESSAGE, mark an "X"** in the box if the Business wants to receive information from the User by Text Message on their cell phone. *Note: The Cell Phone number must be entered to use the TextLink feature.*
16. **Next to CELL PHONE CARRIER,**
  - a. **Click on the CHOICES button** at the bottom of the screen to bring up a window including all of the TextLink supported cell phone carriers.
  - b. **Click to highlight** the Taxpayer's cell phone carrier. Click OK. The Choices window will close and the cell phone carrier and code will appear in the Client Data screen.
17. **Next to PREFERRED CONTACT, enter "E" for email, "T" for text, or "P" for phone,** depending on the business's preferred method of contact. These choices will appear at the bottom of the Client Data screen for quick reference.
18. **Next to PREFERRED LANGUAGE, enter the business's preferred language** for communication.
19. **Under ADDRESS INFORMATION,** if the business has a domestic address,
  - a. **Enter the Business's mailing address** and press Enter or Tab.
  - b. **Next to C/S/ZIP,** the highlighted field will move either to the Zip Code or the City, depending on what you have entered during Setup.
    - i. **Enter the City** if the highlighted field moves to the City field, press Enter or Tab, **enter the two-digit State code,** press Enter or Tab, and **enter the Zip Code.**
    - ii. If the highlighted field moves to the Zip Code field, **enter the Zip Code.** The City and State fields should automatically appear.
20. **Under ADDRESS INFORMATION,** if the business has a foreign address, **move the cursor to the empty field next to FOREIGN, click in the field to mark an "X", and press Enter.** The Address Information will change to reflect fields for a foreign address.

- a. **Enter the foreign address information**, as applicable.

21. **Under Business Information,**

- a. **Enter the DATE ORGANIZED/INCORPORATED**, if applicable, for a corporation or LLC.
- b. **Enter the STATE OF ORGANIZATION**, if applicable, for a corporation or LLC.
- c. **Enter the NAICS CODE**, or click on **Choices...** at the bottom of the Client Data screen. The Principal Business Activity Codes window will open. Click on the code or description to highlight it, and click OK. The NAICS will automatically be entered along with the Name of the Principal Activity.
- d. **Enter the PRINCIPAL BUSINESS ACTIVITY** unless it was already entered automatically with the NAICS code.
- e. **Enter the PRINCIPAL PRODUCT OR SERVICE** of this Business.
- f. **Enter the FISCAL YEAR BEGINNING date** if it differs from January 1st.
- g. **Enter the FISCAL YEAR ENDING date** if it differs from December 31st.
- h. **Enter the SERVICE CENTER** where the business return will be filed if it differs from what has been automatically added.
- i. **Select the ACCOUNTING METHOD by placing an "X"** in the box next to Cash, Accrual or Other. **Enter a description for Other**, if applicable.
- j. **Check any of the boxes** designating a more specific accounting method, if applicable.
- k. **Check the applicable boxes** as follows:
  - i. **INITIAL RETURN** if this is the first time this business is filing a tax return.
  - ii. **AMENDED RETURN** if this is an amended return of the original return that has already been filed.
  - iii. **NAME CHANGE** if the name of the Business has changed from the previous year's tax return.
  - iv. **FINAL RETURN** if this is the last Return the business will be filing.
  - v. **52/53 Week Filer**
  - vi. **ADDRESS CHANGE** if the address listed on this Return is a different address from the one on last year's Return.

- l. **Enter the NAME** of the custodian of books and records and **check the box** if this is the same name as an Officer.
  - m. **Enter the ADDRESS** of where the books and records are located and **check the box** if this is the same address of the entity.
  - n. **Under RETURN OPTIONS,**
    - i. **Check to force Schedules L, M1 and M2** if the Taxpayer wants to prepare these documents even if they are not required to be filed.
    - ii. **CHECK TO LOAD ALLOCATION AND APPORTIONMENT WORKSHEET** if the Business operates in more than one state.
    - iii. **CHECK TO ANSWER “No”** if the answer to all the questions on the Other Information section will be no.
    - iv. **CHECK TO USE TAX INFORMATION REPORTED ON ASSET WORKSHEETS** to use this data to complete all of the information where this data is applicable in the return, such as the balance sheet and the income statement.
    - v. **CHECK TO LOAD FORM 3115** if applicable to this return.
    - vi. **Check the box next to 1065/1120s FILERS ONLY** to enter rental income and expenses directly on Form 8825 instead of the income statement for the individual return.
22. **Enter various elections or specific information** to print at the top of main federal forms.
23. If the business will be using Direct Deposit,
- a. **Next to BANK NAME, enter the Taxpayer’s bank’s name, or click on** [Choices...](#) at the bottom of the Client Data screen. The Banks/Credit Unions window will open. Click on the Bank’s Name to highlight it, and click OK. The Bank or Credit Union name will automatically be entered along with the proper Routing Number. *To enter Banks or Credit Unions into the Database, see page 72.*
  - b. **Next to ROUTING NUMBER, enter the Bank’s Routing number** unless it was already entered automatically with the bank’s name.
  - c. **Next to ACCOUNT NUMBER, enter the Business’s account number** at that bank and press Enter or Tab.
  - d. **Next to ACCOUNT TYPE, select CHECKING or SAVINGS,** to designate the type of account.

24. Under Preparer Information,

- a. **Next to PREPARER'S NAME, enter the Preparers Name and additional required information, or click on** [Choices...](#) at the bottom of the Client Data screen. The Paid Preparers window will open. Click on the Paid Preparers name to highlight it, and click Ok. The Paid Preparers name and associated information will automatically be entered.

25. To track how you are growing your client base,

- a. **Under CLIENT REFERRAL and next to REFERRAL TYPE, enter the type of referral or click** [Choices...](#) at the bottom of the Client Data screen. The referral choice screen will open. **Click on the type of referral** to highlight it, and **click OK.**
- b. **Next to DESCRIPTION, enter additional information** to help you track your referrals. (Example: Name of existing client who referred new client.)

26. **Under E-FILE SECURITY,**

- a. **Enter the Business's PHYSICAL ADDRESS, place an "X"** in the box next to same as mailing address if applicable.
- b. **Enter the SIGNING OFFICERS SSN.**
- c. **Enter the PRIOR YEAR TOTAL INCOME** for this business, or **place an "X"** in the box next to Prior year income was zero.
- d. **Select the FILING LICENSE type of either (S)elf preparation or (P)rofessional preparation.**
- e. **Next to Number of associated W2s filed, enter the number of W2s** that were generated for this business if claiming the deduction for salaries and wages. Additionally, **enter the NUMBER OF OFFICERS** who received compensation if claiming the deduction for Officers compensation.
- f. **Enter the PARENT COMPANY NAME and EIN** if applicable.
- g. **Place an "X"** in the box next to each type of additional return this entity will file this year.
- h. **Use the Choices button** to select the type of Payment Method for any estimated payments. Additionally, **enter the LAST 4 DIGITS** of the account the payment was made from and **enter the EFTPS CONFIRMATION NUMBER** if applicable Note: only the first and last payments are viewable.

27. The Client Data screen is now finished, and you are ready to move to the next step, Adding Forms. It is not necessary to exit this screen.



## **Filing an Extension**

If your client needs to file an Extension for time, rather than a Return, add Form 7004 after the Client Data screen has been completed, according to the general directions below for adding Forms. Form 7004 can be printed or electronically filed.

If the Extension is being electronically filed, it is not necessary to add Form 8879, Electronic Filing Authorization, as directed below for E-filing Returns. During Verification and Transmitting, an Error will appear that Form 8879 has not been attached. This error can be ignored and you can continue the processes.

## The Financial Statements

The next step is the completion of the Financial Statements, a required step that is designed to improve the speed and accuracy of entering the organization's income and expenses according to the books and balance sheet data. The data can be manually entered based on the organization's financial records or by importing the data using a .csv file. See Appendix 6 for the QuickBooks Import directions.

### Add data to the Financial Income Statement:

1. While the Return file is open, under the Attached Forms list, General section, **double click FINANCIALS – INCOME STATEMENT**. The Financial Statements – Income Statement window will open.
2. Check the first box to elect to use the tax information reported in the Asset Manager to complete the fields pertaining to depreciation, amortization, auto expenses and sales of assets. If this box is not checked, the User will need to enter this data manually.
3. Enter all applicable information into the Revenue and Expenses sections or alternatively import the business data from QuickBooks according to the directions in Appendix 6.

### Add the Financial Balance Sheet:

1. While the Return file is open, under the Attached Forms list, General section, **double click on Financials – Balance Sheet**. The Financial Statements – Balance Sheet window will open.
2. Check the first box to reconcile differences in assets and liabilities in the equity accounts. If this box is not checked, this reconciliation will not occur unless the User manually enters the information.

Financial Statements - Income Statement		2024																				
<b>Elections</b>																						
<input type="checkbox"/>	Check here to elect to use the tax information reported in the Asset Manager to complete the fields pertaining to depreciation, amortization, auto expenses, and sales of assets.																					
<input type="checkbox"/>	<b>Form 1065 filers only.</b> Check here to elect to use the tax information reported on Schedule F to complete the field for Farm Income or Loss.																					
<input type="checkbox"/>	<b>Form 1065 filers only.</b> Check here to elect to use the tax information reported for each partner on Form 1065, Schedule K-1 to complete the fields pertaining to Guaranteed Payments.																					
<input type="checkbox"/>	<b>Form 1065/1120S filers only.</b> Check here to elect to use the detailed tax information reported on Form 1065 or 1120S, Schedule K, to complete the field for Charitable Contributions.																					
<input type="checkbox"/>	Check here to access the Imported Income Statement Information mapping tool. This box will check automatically when the Income Statement has been imported.																					
<b>Revenue</b>																						
1a.	Gross receipts or sales	1a																				
b.	Returns and allowances	1b																				
c.	Subtract line 1b from line 1a	1c																				
2a.	Ordinary dividends to be reported on Form 1120S or Form 1065	2a																				
b.	Qualified dividends to be reported on Form 1120S or 1065	2b																				
3a.	Ordinary interest	3a																				
b.	Investment interest	3b																				
c.	Interest from U.S. obligations	3c																				
d.	Tax-exempt interest income	3d																				
4a.	<b>Form 1120, 1120-C, 1120-F, and 1120-H filers only.</b> Gross rental real estate income (Form 1065 and 1120S filers must use 4b below to report separately for Form 9825, or 4c if applicable)	4a																				
b.	Other gross rental income	4b																				
c.	<b>Form 1065/1120S filers only.</b> Net rental income if entering items directly on Form 9825 instead of using lines 8h and 37 below. Note that depreciation, amortization, and auto expenses are NOT included in this number, but should be entered on the applicable lines below	4c																				
5.	Gross royalties	5																				
6.	Net gain or (loss) from the sales of capital assets	6																				
7.	Net gain or (loss) from sales of other assets	7																				
8.	Other income	8																				
a.	State tax refund to be reported on Form 1120S or Form 1065	8a																				
b.	<b>Form 1065 filers only.</b> Farm income or loss, excluding depreciation, amortization, and auto expenses	8b																				
c.	Unearned revenue (Not included in total book income below)	8c																				
d.	Recovery of tax benefit items	8d																				
e.	Amounts received from a pass through entity	8e																				
f.	Life insurance proceeds	8f																				
g.	Other tax exempt income	8g																				
h.	Other income or loss not recorded above	8h																				
<table border="1"> <thead> <tr> <th>Description</th> <th>Code</th> <th>Rental property</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> </tbody> </table>		Description	Code	Rental property	Amount																	
Description	Code	Rental property	Amount																			
<b>A</b>	<b>Total income</b>	<b>A</b>																				
<b>Expenses</b>																						
9.	Cost of goods sold	9																				
a.	Purchases	9a																				
b.	Direct and indirect labor costs	9b																				
c.	Other expenses attributable to cost of goods sold	9c																				
d.	Difference between opening and closing inventory	9d																				
10.	Accounting	10																				
11.	Advertising	11																				
12.	Amortization	12																				
13.	Bad debts	13																				
14.	Certain business start-up and organizational costs	14																				
15.	Charitable contributions	15																				
16.	Commercial revitalization deduction, if not amortized	16																				
17.	Depletion	17																				
a.	Oil and gas related	17a																				
b.	Other depletion	17b																				
18.	Depreciation per books and records	18																				
19.	Employee benefit programs	19																				
20a.	<b>Form 1065 filers only.</b> Guaranteed payments to partners, excluding amounts paid for medical insurance:	20a																				
	Amounts for services																					
	Amounts for capital																					
b.	Medical insurance expense considered to be Guaranteed Payments to partner	20b																				
21.	Insurance premiums other than business-owned life insurance	21																				
22.	Interest expense	22																				
a.	Ordinary interest expense	22a																				
b.	Investment interest expense	22b																				
c.	Interest expense attributable to tax-exempt income	22c																				
23.	Legal and professional fees	23																				
24.	Licenses	24																				
25a.	Total meals expense eligible for 50% deduction (general rule)	25a																				
b.	Total meals expense for employees under Department of Transportation hours-of-service rules and eligible for 80% deduction	25b																				
c.	Meal expense incurred after 12/31/2020 eligible for 100% deduction	25c																				
d.	Total meals expense	25d																				
e.	Tax deductible meals expense	25e																				
26.	Membership dues	26																				
27.	Pension, profit-sharing, etc., plans	27																				
28.	Rent expense	28																				
29.	Repairs and maintenance	29																				
30.	Salaries and wages	30																				
a.	Officers	30a																				
b.	Other salaries	30b																				
31.	Supplies used and consumed in the business	31																				
32.	Taxes	32																				
a.	Federal income tax expense	32a																				
b.	State income tax expense	32b																				
c.	Foreign tax expense	32c																				
d.	Other taxes	32d																				
33.	Travel expenses	33																				
34.	Utilities	34																				
35.	Vehicle/auto expenses, other than depreciation	35																				
36.	Certain expenses not deductible for income tax purposes	36																				
a.	Business owned life insurance premiums	36a																				
b.	Gift expense in excess of \$25 per recipient	36b																				
c.	Other nondeductible expenses not included elsewhere on this income statement	36c																				
37.	Other deductions or adjustments not listed above	37																				
<table border="1"> <thead> <tr> <th>Description</th> <th>Code</th> <th>Rental property</th> <th>Amount</th> </tr> </thead> <tbody> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> <tr><td> </td><td> </td><td> </td><td> </td></tr> </tbody> </table>		Description	Code	Rental property	Amount																	
Description	Code	Rental property	Amount																			
<b>B</b>	<b>Total expenses</b>	<b>B</b>																				
38.	<b>Net income or (loss) per books and records (A minus B)</b>	38																				
NOTE: The net income or loss per books and records may or may not match the taxable income on Form 1120 or the net income (loss) on Schedule K of Forms 1065 and 1120S.																						

3. Check the second box to elect to use the tax information reported in the Asset Manager to complete the fields pertaining to depreciation, amortization, auto expenses and sales of assets. If this box is not checked, the User will need to enter this data manually.
4. Enter all applicable information into the Assets, Liabilities, and Owners' Equity sections or alternatively import the business data from QuickBooks according to the directions in Appendix 6. If the import has already been completed, the data will already appear.

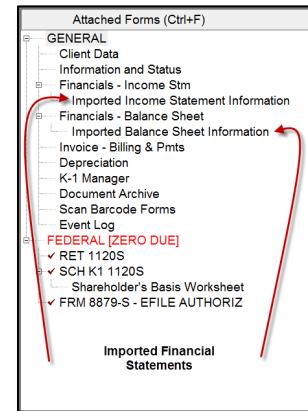
## Import Financial Data

This function allows the User to import financial information into a Business Tax Return from a .csv file that was exported from their accounting software. Utilizing the Tax Line Mapping built into the program ensures that the return data flows to the appropriate lines in the Business Return.

### To Import Financial Data:

1. While the return file is open, click on Return in the Tax Return Menu and drag your mouse to down to IMPORT FINANCIAL DATA and click once. The Import Financial Data window will open. **Click Yes** to continue or **No** to cancel.
2. **Enter the File Path or click browse to locate the file.** A .csv file is what can be imported.
3. **Select either Balance Sheet or Income Statement.**

4. Click the **OK** button to import the file into the tax return, or click **Close** to close the window.
5. The Imported Financial Data Sheet will be displayed under the Attached Forms list.



*To Complete Tax Line Mapping of Financial Data:*

1. After the Financial Data has been imported complete the Tax Line Mapping for the Income Statement and/or Balance Sheet.
2. While the return file is open, **double click on either Imported Income Statement Information or Imported Balance Sheet** under General in the Attached Forms list. The Imported financial data statements will open.

Description	Amount	Tax Line Mapping
Checking Account	32,298	
Total Bank Accounts	32,298	
Total Current Assets	75,981	
Depreciation	(1,961)	
Original cost	7,602	
Total Dell Inspiron 15R	541	
Total Fixed Assets	541	
TOTAL ASSETS	839	
Owner 1 Contributions	1,001	
Total Owner 1 Equity	1,001	
Owner 2 Contributions	1,001	
Total Owner 2 Equity	1,001	
Net Income	(1,163)	
Total Equity	839	
TOTAL LIABILITIES AND EQUITY	839	

3. Locate the item description that needs to be mapped and **Click into the adjacent Tax Line Mapping** field. Click the Choices button at the bottom of the screen or hit F3 on the keyboard. The Tax Line Mapping window will open.
4. Scroll down the list to find the code and description that applies to the specific line item, **click on the description so the line becomes highlighted, and click OK.**
5. **Click**  to carry the amounts to either the Income Statement or Balance Sheet.
6. Continue the Tax Line Mapping as needed.

## Adding Forms to the Business Return

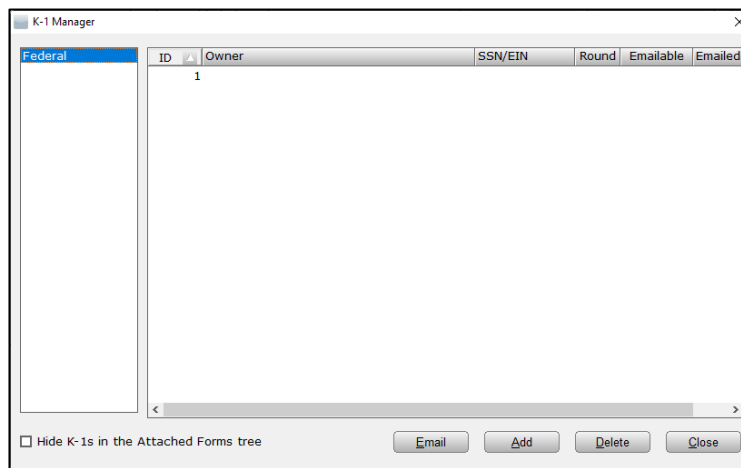
It is now time to add any additional, required Forms and Worksheets to the Return, with the exception of Schedule K-1s, which are addressed in the next section. See page 126 in Chapter 4 for adding Forms, which are added and completed in the same manner as a personal return.

## Using the K-1 Manager

The K-1 Manager is used to create a Schedule K-1 for each Business Owner. A Schedule K-1 created in the K-1 Manager can be E-Mailed to each Business Owner or imported into the Taxpayer's Personal Return. See page 179 for details.

To create K-1s for Business Owner:

1. While the return file is open, under the Attached Forms list, General section, **double click on K-1 Manager**. The K-1 Manager window will open.



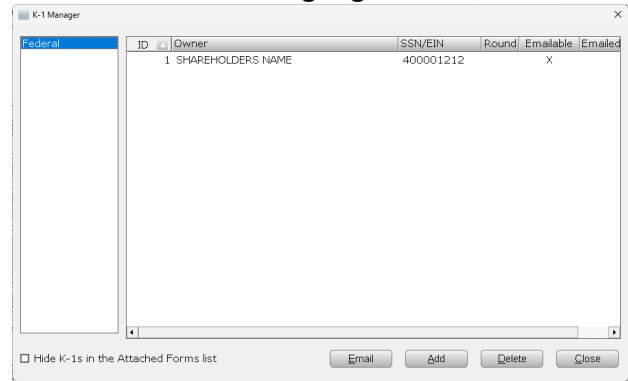
2. **Check the box next to HIDE K-1s IN THE ATTACHED FORMS TREE** to not display the newly created Schedule K-1s under the Federal section in the Attached Forms list.
3. **Click the ADD button** to create a new Schedule K-1. The Schedule K-1 worksheet will open.
4. **Enter any applicable data into the Form Schedule K-1 worksheet** in the same manner as the Client Data screen. Most of the data on the right side of the worksheet will already be calculated from the Financial Statements and other Forms and Worksheets based on the amount of percentage of ownership entered on the left side of the worksheet. General rules for filling out worksheets are as follows:

a. The field is ready to have data entered when it is highlighted.

b. Use the Enter or Tab keys on the keyboard to move between fields.

c. Darker areas have been auto populated from other fields in the Return.

d. A calculated field which has been overridden (i.e. the calculation has been ignored and another value has been entered) will appear in red.



5. When the first K-1 worksheet is finished, add and complete additional K-1s for all Business Owners.

### To E-mail K-1s to Business Owners:

1. While the return file is open, under the Attached Forms list, General section, **double click on K-1 Manager**. The K-1 Manager window will open.
2. **Click on the Owners name** to highlight the K-1 that you want to E-mail. K-1's that can be emailed will have an X in the Emailable column.
3. **Click the Email button** to Email a copy on the K-1 to the selected shareholder.

## Completing the Processing of the Return

After all of the tax data has been entered into the business return, the following steps ensure the proper completion of the return.

### Finishing the return after all tax data has been entered:

1. After you have completed all of the forms, worksheets, and Schedule K-1s, **open the Business Return by double-clicking on RET 1065, RET 1120, RET1120S, RET 1041, or RET 990** as applicable, under the Federal Section in the Attached Forms list.
  - b. **Review the Business Return** making sure all of the information is complete and fill in any additional information that must be entered into the Business Return directly.

2. **Open Form 8879** which will be automatically added to the return file under the Federal section of the Attached Forms list.
  - a. The cursor will now move to the PIN section. If the PIN is not set up to automatically generate, **enter a 5 digit number selected by the Business' authorized representative**. It cannot contain all zeros. *To set the program to automatically generate business' PINs, see page 28.*
  - b. The cursor will move to the Signature date which will auto fill based on when the pin was entered.
  - c. The cursor will move to the ERO/Paid Preparer PIN. **Enter a 5 digit number selected by the ERO or Paid Preparer**. It cannot contain all zeros.
  - d. The remainder of the information should be autopopulated. However, if it is not, continue to hit Enter or Tab and move through the rest of the Form and **enter information where it is missing**.
3. The Return is now ready for the Verification Process. **Verify, E-File, and Print the Return**. See *directions below*.
4. If you are adding a State Return, it is helpful to run the Verification of the Return without the State Return, then add the State Return, and run the Verification process again.

## Scanning and Importing Documents to Create an Electronic File

This program allows you to create an electronic file of the entire return, including all source documents and any other paperwork associated with the return. The scanner allows you to take pictures of the documents that can be viewed in the Document Archive and printed at a later date if necessary. This step helps you create a paperless office and still meet your due diligence requirements. You can also import files into the Return File and attach documents to the electronic Return that is sent to the IRS.

This function works in the same manner as Personal Returns. See *page 141 for details*.

## Verification of the Return

The next step is Verification of the Return. The program examines every field in the Return to determine whether there are errors that must be fixed before the Return is sent to the IRS. The Return should be verified even if the Return will be filed by mail.

This function works in the same manner as Personal Returns. See *page 143 for details*.

## **E-Filing via Transmitting to Central Site**

This program allows you to easily electronically file your Clients' Business Returns. The Returns are queued to be Transmitted from within the Return after the Return has been prepared. Returns that are queued are shown on the 1040 WIP Summary in the Transmit Queue. During Transmission from the 1040 WIP Summary, the Returns are sent to Central Site, which then sends the Returns to the IRS and any applicable state agencies, for States that support e-filing and are listed in Appendix 2. *Note that Form 8879 and the proper State Filing Form must have been attached during Tax Preparation. Please see page 166 for further directions if this step has not been completed.* If you are not e-filing a Return, skip this step and move to the next step, Printing the Return and other Related Forms.

This function works in the same manner as Personal Returns. See *page 146 for details.*

## **Printing the Return and other Related Forms**

The final step for preparing every Business Return is Printing all of the necessary copies of the Return. (This step may have already been completed as part of the Verification process.) If a paper Return has been created, it can be printed at this time. There are other options available for printing separate parts of the Return. See *page 179 for further directions.*

This function works in the same manner as Personal Returns. See *page 146 for details.* Every item chosen in Business Return Printing during Printer Setup will Print. *To change the list of Items that will be printed, see page 44.*



# Chapter 6 The Tax Return Tools

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## Introduction

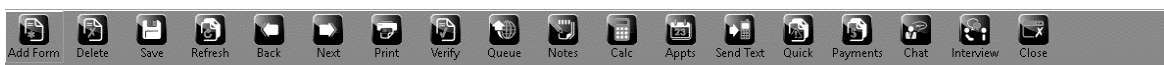
There are five different areas in which you will find Tax Return Tools for both Personal and Business Returns:

- The Tax Return Toolbar
- The Tax Return Menu
- The Form Menu
- The Print Menu
- The Command Menu

Some of these areas have already been mentioned in the previous Chapters on Tax Preparation and Electronic Filing. Additionally, many of the functions within these areas have already been explained in detail. This Chapter guides you through these areas individually explaining when the function is unique to a particular area or when the function can be accessed from different areas. Depending on your preference, you can choose which way works best for you. Note: some of the functions listed in this Chapter may only be available in the Personal Return.

## The Tax Return Toolbar

While working in a Personal or Business Return, click on the function you need to use in the Toolbar. Note: some of the functions may only be available in the Personal Return. The action taken by the program will depend on your chosen function as follows:



**ADD FORM** – This function opens the All Forms and Schedules window to add Forms. This function is covered in Chapters 4 and 5.

**DELETE** – This function deletes an existing form. Note that some forms cannot be deleted.

*To delete an existing form:*

1. **Open the Form** you want to delete by double clicking on it in the Attached Forms screen.
2. **Click the DELETE button** in the Toolbar. A window prompting you as to whether you want to delete the selected Form will appear.
3. **Click OK** to delete the Form **or CANCEL** to cancel the action. The Form will no longer exist in the Return once it is deleted.

**SAVE** – This function saves the Return as it exists at a particular moment in time without exiting the Return.

**REFRESH** – This function refreshes the Attached Forms list to show any recent additions or deletions to the list.

**BACK** – This function scrolls up the Attached Forms list.

**NEXT** – This function scrolls down the Attached Forms list.

**PRINT** – This function prints a final copy of the Return. This function is covered in Chapters 4 and 5.

**VERIFY** – This function begins the Verification process. This function is covered in Chapters 4 and 5.

**QUEUE** – This function queues the Return for transmitting later with other Returns.

**NOTES** – This function allows you to create Preparer Notes for a particular Return.

*To create, view, save, and delete Preparer Notes:*

1. **Open the Return** in which you want to use the Preparer Notes function.
2. **Click the NOTES button** in the Toolbar. The Preparer Notes window will open.
3. **Click NEW** to create a new note. The date will appear. **Write your note** in the empty screen at the bottom of the window and **click SAVE**. The new Note will now appear next to the date, and the note will be accessible from Preparer Notes under the General section of the Attached Forms screen.
4. To delete a Note, **click on the Note** to highlight it in blue, and **click DELETE**. The Note will be deleted and *you will not be prompted* to make sure you want to delete the note.
5. When you are finished with Preparer Notes in this Return, **click CLOSE**.

**CALC** – This function opens the Calculator.

*To Use the Calculator:*

1. Use the mouse to **click on the numbers and functions within the calculator**, or use the numbers and functions on the keyboard to use the calculator.
2. To insert a calculated number already being used in the Tax Return, **place the cursor in the field, open the calculator, Click GET** and the calculated number will appear in the display field for use.

3. To insert a calculated number in a data field, **place the cursor in the field, open the calculator, perform the calculation, and click Insert.** The calculated number will appear in the field.

**APPTS** – (Personal Returns Only) This function allows you to view, add, and delete appointments from the Today's Appointments function on the WIP screen.

*To use the Today's Appointments function from within the Return:*

1. **Click on APPTS** while in a Return. The abbreviated Client Appointments window will open.
2. **Click ADD** to add an appointment. The larger Client Appointments screen will open. *See page 201 for further directions on viewing appointments.*
3. **Click on the appointment** to highlight it in blue, **and click EDIT** to edit an existing appointment. The larger Client Appointments screen will open.
4. **Click on the appointment** to highlight it in blue, **and click REMOVE** to delete an existing appointment. The appointment will be removed without any prompting.

**SEND TEXT**— This function allows you to send a text message to the client of the open return. This function is covered in Chapter 4.

**QUICK** – This function allows you to quickly check the status of a Return while you are working in a different Return. The Query Return Status Results window will open allowing you to quickly view information about the Return such as whether the IRS has acknowledged the Return, and if so, the current status, and whether a check for a RAC has been paid.

1. To use the Quick Return Status function,
  - a. **Click on QUICK** while in a Return. The Query Return Status window will open.
  - b. **Enter the SOCIAL SECURITY NUMBER** of the taxpayer or the **EIN** of the Business. The Query Return Status Results window will open. **Click CLOSE** when you are finished reviewing the information.

**PAYMENTS** – This function opens the Tax Return Payment Details window so that a payment for the tax return services can be made, or so the user can view the payment history. See Chapter 7 for details on entering a payment.

**CHAT** – This function allows you to chat with Technical Support. The chat button is available throughout the program.

1. To use the Chat function,
  - a. **Click on CHAT** while in a Return. The Chat window will open.

- b. **Enter Your Name, User ID and EFIN click the Start Chat button** to initiate the chat session with technical support.

**INTERVIEW** - This function opens the Return Interview mode for a Tax Return. This function is covered in Chapter 4.

**CLOSE** - This function closes the Return. If you have made changes to the Return, you will be prompted as to whether you want to save the changes. If you have not made changes to the Return, the Return will close without prompting.

## The Tax Return Menu

While working in a Personal or Business Return, click on RETURN in the Menu Bar, drag the arrow down to the function you need to use, and click once. The action taken by the program will depend on your chosen function.

**SAVE RETURN** - This function saves the Return as it exists at a particular moment in time without exiting the Return. This Menu item works in the same manner as the SAVE button in the Return Toolbar.

**TAX ESTIMATOR** - (Personal Returns Only) This function jumps to the Tax Estimate-Estimator Form in the Attached Forms list and opens this Form. The Tax Estimator allows you to predetermine an approximate amount of tax that will be owed by or refunded to your client.

*To use the Tax Estimator:*

1. **Add a new Return** as instructed above in Creating a New Tax Return. The Client Data screen will appear for the Taxpayer's new Return. Do not fill out the Client Data screen.
2. **Click on TAX ESTIMATOR** in the RETURN Menu.
3. **Enter the information** in the Tax Estimator in the same manner as the Client Data screen. This information will already appear in the Client Data screen when you begin preparing the actual Return.
4. **The Tax Estimator will calculate** the approximate tax owed or to be refunded.
5. **Print the Tax Estimate** using the PRINT function.

**VERIFY RETURN** - This function Verifies the Return. This Menu item works in the same manner as the VERIFY button in the Return Toolbar.

Save Return	Ctrl+B
Tax Estimator	Ctrl+E
Verify Return	Ctrl+V
Queue Return	Ctrl+T
Print Return	Ctrl+P
Info / Status	Ctrl+Y
Rejects/Errors	Ctrl+R
Return Status	Ctrl+Z
Transfer Return	
Delete Return	
Y-T-Y Transfer	
Re-Load Billing	Ctrl+U
Copy to Training	
Review Bookmarks	
Preparer Notes	
Overflow Details	
Delete State	
Client Appointment	
Document Archive	
Event Log	
Scan Barcode Forms	
TextLink Plus	
Taxpass Messages	
Taxpass Invite	
Lock/Unlock	Ctrl+Shift+U
Change Owner	
Close Return	Ctrl+X
Split Tax Return	
Return Interview	Ctrl+Shift+W

**QUEUE RETURN** – This function Queues the Return. This Menu item works in the same manner as the QUEUE button in the Return Toolbar.

**PRINT RETURN** – This function Prints the Return. This Menu item works in the same manner as the PRINT button in the Return Toolbar.

**INFO/STATUS** – This function jumps to the Information and Status Form in the Attached Forms list and opens this Form.

**REJECTS/ERRORS** – This function jumps to the Return Errors and Rejects window so that you may quickly view any Import Errors, Verify Errors, or Rejects for the Return.

**RETURN STATUS** – Suspending a Return will prevent it from being sent to the IRS even if it is transmitted to Central Site. You may be instructed to use this function by Technical Support when they are trying to troubleshoot a problem with a Return. See *Transmit on page 153 for directions on sending a Suspended Return to Central Site.*

*To suspend a Return:*

1. While in a Return, **click on RETURN STATUS** in the Return Menu Bar. The Manual Status Selection window will open and the Code S for Suspended from Further Processing will be selected.
2. **Write COMMENTS** in the bottom window as to why you are suspending this Return.
3. **Click OK.** The Return will now be in a Suspended status.

*To remove Suspended Status from a Return:*

1. While in a Return, go to the INFORMATION AND STATUS Form under GENERAL in the ATTACHED FORMS list and double click to open the Form.
2. In the second line from the top, **next to OVERRIDE, delete the “S” in the first box and the date in the second box.** The Return's Suspended Status has been removed.

**TRANSFER RETURN** – This function opens the Transfer Returns window which is used to Transfer Returns either to an external storage device or a zip drive for retrieval by another computer. See *page 212 for directions.*

**DELETE RETURN** – This function deletes an entire Return including any attached State Returns.

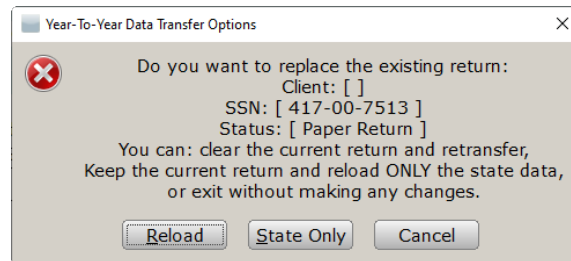
*To delete a Return:*

1. While in a Return, **click on DELETE** in the RETURN Menu. The Delete Return window will open.
2. **Click Yes** to delete the Return **and No or CANCEL** to abandon the deletion of the Return.

**Y-T-Y TRANSFER** –This function transfers Tax Return data from the previous year's program. This function is only necessary if the current Return is being created prior to when the Year-to-Year authorization code is entered and communications with Central Site have taken place. The data transferred during a Year-to-Year transfer is placed either in the current Return or in the ProForma forms depending on where it belongs.

To transfer Return data using the Year-to-Year function:

1. While in a Return, **click on Y-T-Y TRANSFER** in the RETURN Menu. The Year-To-Year Data Transfer Options window will open.



2. **Click RELOAD** to transfer the previous year's Return (any information saved for this year's Return will be lost), **or click STATE ONLY** to transfer only the State Return data from the previous year's Return (any Federal Return data already entered will not be lost), **or click CANCEL** to cancel the action.

**RE-LOAD BILLING** – This function operates as soon as it is selected from the dropdown list. This function recalculates the invoice for the return if any changes have been made to the return or billing scheme that would affect the amount due.

**COPY TO TRAINING** – This function will create a copy of the return and place it in the training database.

**REVIEW BOOKMARKS** – This function allows you to view Bookmarks in the Return Bookmarks window. This function is covered in Chapter 4.

**PREPARER NOTES** – This function opens the Preparer Notes window. This Menu item works in the same manner as the NOTES button in the Return Toolbar.

**OVERFLOW DETAILS** – This function opens the Overflow Details Listing window to view all instances where the Open Statement function from the Form Menu was used to create an overflow list on a Form. See page 178 for directions to use the Open Statement function.

To view and open overflow data:

1. While in a Return, **click on OVERFLOW DETAILS**. The Overflow Details Listing window will open.

2. **Double click on an item** from the list to view the Form. The Form with the overflow data will open. **Click CLOSE** when you are finished viewing the information.

**DELETE STATE** – This function is similar to the Delete function in the Return Menu, however, it only deletes the State Return. Additionally, it allows you to choose which State Return you would like to delete.

*To delete a State Return:*

1. While in a Return, **click on DELETE STATE** in the RETURN Menu. The Delete State window will open.
2. **Click on the State Return** you want to delete.
3. **Click OK** to delete the Return **or CANCEL** to abandon the deletion.

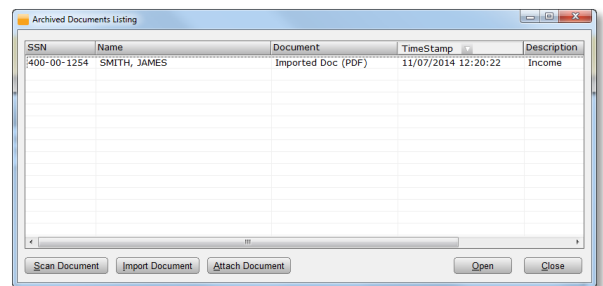
**K-1 MANAGER** – (Business Returns Only) This function opens the K-1 Manager in the Business Return. *See page 165 for details.*

**CLIENT APPOINTMENT** – (Personal Returns Only) This function opens the Client Appointments window. This Menu item works in the same manner as the APPT button in the Return Toolbar.

**DOCUMENT ARCHIVE** – This function opens the Archived Documents Listing window. This location stores Returns as PDF's which have been signed by a Signature Pad and documents or other images that have been scanned. Once a Return has been signed, it becomes a permanent record here, and remains even if the Return is altered and resigned at a later date. This function also provides for the scanning of additional documents. *See page 141 for details.*

*To open an Archived Document:*

1. While in a Return, **click on DOCUMENT ARCHIVE** in the RETURN Menu. The Archived Documents Listing window will open.
2. **Click on the Document** you want to open and **click OPEN**. A PDF of the Return or document will open for viewing or printing.



**EVENT LOG** – This function opens the Event Log which shows the actions that have been taken in the program with a time and date stamp. This function also allows the user to add events.





To Use the Split Tax Return Feature:

1. **Prepare both the federal and state returns** as normal selecting Married Filing Joint Return.
2. **Enter a “T” or an “S”** on the Client Data Sheet next to each Dependent or Others Cared for to designate that individual to the Taxpayer or Spouse's individual return.
3. **Check the bottom of all Forms and Worksheets** for a note that states TAXPAYER/SPOUSE SPLIT FIELD. This note indicates that items may be allocated to the Taxpayer or Spouse. **Select Ctrl + W** when a split field notification appears. An Overflow Detail worksheet will open with a question mark next to items that need to be allocated.
4. **Enter a “T” to allocate items** on the worksheet to the Taxpayer and **an “S” to allocate items** on the worksheet to the Spouse.
5. **File the state return only** if a Married Filing Joint Return is being filed for the state Return.
6. While in the Return, **click on SPLIT TAX RETURN** in the RETURN Menu. The Split Tax Return window will open.
7. **Select SINGLE** to split the federal Return into two separate Single Returns of Registered Domestic Partners or **select MARRIED FILING SEPARATELY** to split the federal Return of a married couple.
8. **Open the individual Returns** from the Return List and **file the Returns separately**.

**RETURN INTERVIEW** – (Personal Returns Only) This function will open the tax return in Interview Mode.

## The Form Menu

While working in a Personal or Business Return, click on FORM in the Menu Bar, drag the arrow down to the function you need to use, and click once. The action taken by the program will depend on your chosen function.

**ADD FORM** – This function opens the All Forms and Schedules window to add Forms. This function is covered in Chapters 4 and 5.

**DELETE FORM** – This function deletes a Form which was previously added to the Return. This function is covered in Chapters 4 and 5.

**FORMS ATTACHED** – This function simply moves the cursor from wherever it is to the Client Data line in the Attached Forms screen.

**OPEN WORKSHEET** – This function opens a Worksheet when the field allows or requires a Worksheet entry. The WORKSHEETS button in the Return becomes activated when one of these fields are highlighted. The Open Worksheet function in the Menu Bar works in the same manner as the WORKSHEETS button at the bottom of the form.

**OPEN STATEMENT** – This function allows for Overflow data when working in a Form and there are not enough lines in the Form for all of the required data.

*To use the Open Statement function:*

1. **Highlight the field** in the Form in which you need Overflow data.
2. **Click on OPEN STATEMENT** in the FORM Menu. The Overflow window will open.
3. **Fill in the Overflow data.**
4. **Press the Esc key** on the keyboard to return to the Form. Overflow details can be viewed from the Return Menu. See page 174 for more details.

**GOTO LINE #** – This function allows you go directly to a specific line in a Form.

*To move to a specific line:*

1. While in a Form, **click on GOTO LINE #** in the FORM Menu. The Goto Line window will open.
2. **Enter Line Number** and **press OK.**

**LINK FORMS** – This function allows you to quickly jump from one Form to another. This function is available when the FORM LINKS button at the bottom of the Return becomes activated, which occurs because the current highlighted field is linked to another Form. The Link Forms function in the Menu Bar works in the same manner as the LINK FORMS button.

**INPUT INDEX** – This function opens the INDEX Tab in the All Forms and Schedules window used when you are adding Forms. The Input Index function in the Menu Bar works in the same manner as the ADD FORM button in the Toolbar with the second tab selected.

**CLIENT PROFORMA** – (Personal Returns Only) This function opens the PROFORMA tab in the All Forms and Schedules window used when you are adding Forms. The Client ProForma function in the Menu Bar works in the same manner as the ADD FORM button in the Toolbar with the third tab selected.

Add Form	Ctrl+A
Delete Form	Ctrl+D
Forms Attached	Ctrl+F
Open Worksheet	Ctrl+W
Open Statement	Ctrl+O
<hr/>	
Goto Line #	Ctrl+G
Link Forms	Ctrl+L
Input Index	Ctrl+K
<hr/>	
Client ProForma	Ctrl+Shft+C
Depreciation	Ctrl+N
State Forms	Ctrl+S
<hr/>	
Review Next Form	Ctrl+PgDn
Review Prev Form	Ctrl+PgUp
Questionnaire	
Add Occurrence	Ctrl+Shft+A
Import Sched K1	

**DEPRECIATION** – This function opens the DEPRECIATION Tab in the All Forms and Schedules window used when you are adding Forms. The Depreciation function in the Menu Bar works in the same manner as the ADD FORM button in the Toolbar with the fifth tab selected.

**STATE FORMS** – This function opens the STATE Tab in the All Forms and Schedules window used when you are adding Forms. The State function in the Menu Bar works in the same manner as the ADD FORM button in the Toolbar with the fourth tab selected.

**REVIEW NEXT FORM** – This function opens the next Form in the Attached Forms list.

**REVIEW PREV FORM** – This function opens the previous Form in the Attached Forms list.

**QUESTIONNAIRE** – (Personal Returns Only) This function allows the user to create a custom Questionnaire that must be completed while the Return is being prepared.

**ADD OCCURRENCES** – This function allows the user to create multiple occurrences of the same form.

**IMPORT SCHEDULE K-1** – (Personal Returns Only) This function allows the user to import a Schedule K-1 from a Business Return into a Personal Return.

*To import a Schedule K-1:*

1. While in a Personal Return, **click on IMPORT SCHED K1** in the FORM MENU. The Import Schedule K-1(s) window will open.
2. **Check the box next to the SSN** of the person whose Schedule K-1 needs to be imported.
3. **Click the Import button.** The Schedule K-1 from the Business Return will be automatically added to the Personal Return.

## The Print Menu

While working in a Return, click on Print in the Menu Bar, drag the arrow down to the function you need to use, and click once. Follow the directions in Chapters 4 and 5 for printing when the Print dialog window opens. The action taken by the program will depend on your chosen function.

**CURRENT FORM ONLY** – This function prints only the Form of the Return that is currently opened in the screen.

**RETURN COMPONENTS** – This function allows the User to pick certain Forms of which one copy will be printed.

*To use the Return Components function:*

1. While in a Return, **click on RETURN COMPONENTS** in the PRINT Menu. The Print Specified Components window will open.

2. **Check or uncheck boxes** of components of which you want one copy printed.
3. **Click OK** to open the Print dialog window **or CANCEL** to return to the Return.
4. **Follow the directions** for the Print Dialog window in Chapter 4.

**FINAL TAX RETURN** – This function prints the Return in the same manner as the PRINT button in the Return Toolbar.

**SCHEDULE K-1s** – (Business Returns Only) This function prints the Schedule K-1s associated with the Business Return.

**BANK DOCUMENTS** – (Personal Returns Only) This function prints the Bank Documents associated with the Return and forms required for electronic filing.

**DISCLOSURE/PRIVACY** – This function prints the consent forms and privacy statements that are required to be provided to the Taxpayer.

**ORGANIZER/PROFORMA** – (Personal Returns Only) This function prints the Proformas for tax planning, however, they are not available until the Proforma package is sent to you following the normal tax season.

**8879/8453 EF DOCUMENTS** – (Personal Returns Only) This function prints the Form 8879 and Form 8453 electronic filing documents associated with the tax return.

**AMENDED RETURN** – This function prints only the necessary amended Federal and State forms.

**ACKNOWLEDGE LETTER** – This function prints the Federal, State and Federal Amended Acknowledgement Letter.

**CLIENT LETTER** – This function prints the Federal, State or Client Engagement Letters.

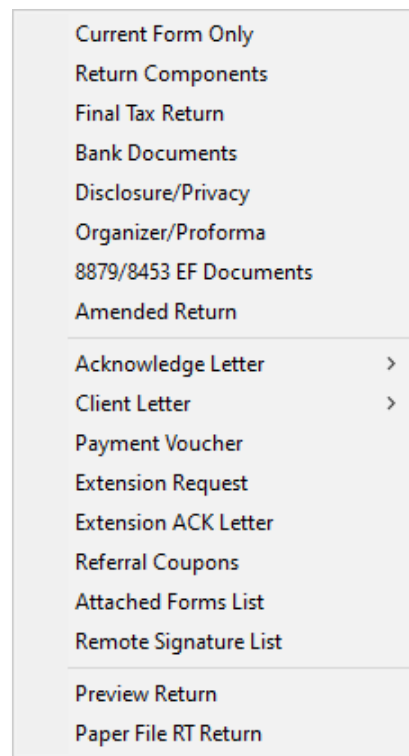
**PAYMENT VOUCHER** – This function prints only the Payment Voucher for the Return.

**EXTENSION REQUEST** – This function prints an Extension Request. Creating an Extension is covered in Chapters 4 and 5.

**EXTENSION ACK LETTER** – This function prints the Extension Acknowledgement Letter.

**REFERRAL COUPONS** – (Personal Returns Only) This function prints referral coupons that the Taxpayer can give to their friends.

**ATTACHED FORMS LIST** – This function prints the Attached Forms list as it appears in the Return screen. Other options are available for printing such as Landscape or Portrait layout.



**REMOTE SIGNATURE LIST** – This function opens the Remote Signature window and displays the status of the remote signatures. This function also allows the ERO to resend the request, view and print the incomplete remote signature documents.

**PREVIEW RETURN** – This function generates a pdf copy of the return with a watermark of “Preparers Review Copy Do Not File” on the return.

**PAPER FILE RT RETURN** – This function will only print the Federal and/or State returns that have been rejected and are set to an RT. All data on the print outs should be unmasked, regardless of the masking settings in the print options setup, for paper filing purposes.

## The Command Menu

The Command Menu consists of a list of Commands that are also available on the keyboard by using the Function keys. The corresponding Function key is listed.

**HELP TOPIC (F1)** – This command opens the Help Menu.

**WORK IN PROGRESS (F2)** – (Personal Returns Only) This command exits the current screen and opens the WIP Summary screen.

**BUSINESS SUMMARY (F2)** – (Business Returns Only) This command exits the current screen and opens the Business Summary screen.

**CHOICE LIST (F3)** – This command works in the same manner as the Choice button in the Return Toolbar. This command is only available when a Return is open.

**SELECT FOR PRINT (F4)** – This command allows you to customize which Forms print for a particular Return. Making changes using this command only customizes the printing for the current Return.

Help Topic	F1
Work In Progress	F2
Choice List	F3
Select For Print	F4
Clear Override	F5
Bookmark Field	F6
Calculator	F7
Print Window	F8
Sort Statement	F9
Exit 1040 Software	F10

*To use the Select for Print command:*

1. While in a Return, **click the F4 button** on the keyboard, **or click on SELECT FOR PRINT** from the COMMANDS Menu. The Customize Page and Worksheet Printing window will open. The preset selections of what normally does and does not print are selected under AUTO PRINT and DON'T PRINT respectively in that order.
2. **Check the box FORCE PRINT** to Print a Form or Worksheet whose box is checked DON'T PRINT, indicating that it does not normally print with the Return.
3. **Check the box DON'T PRINT** to prevent the printing of a Form or Worksheet whose box is checked AUTO PRINT, indicating that it does normally print with the Return.
4. **Click OK** when you are finished with your selections.
5. **Click CLOSE** to close the window.

**CLEAR OVERRIDE (F5)** – This command reruns the calculation over an overridden field.

*To clear an Override and recalculate the field:*

1. **Place the cursor** in the field where you want to clear the Override.
2. **Click the F5 button** on the keyboard, **or click CLEAR OVERRIDE** from the COMMANDS Menu. The value will return to the calculated value.

**BOOKMARK FIELD (F6)** – This command opens the Bookmark Field for creating a Bookmark. This command is covered in Chapter 3.

**CALCULATOR (F7)** – This command opens the Calculator. This command works in the same manner as the CALC button in the Return Toolbar.

**SEARCH CRITERIA (F7)** – *This command is not always available in the Command Menu.* This command is only available when the Return Lookup screen is open. This command allows a broader search for Returns from data such as EFIN, Receipt, or Home Phone Number.

**PRINT WINDOW (F8)** – This command opens the Print Dialog window to print the current screen being viewed. The Print Dialog window will vary according to which screen is open.

**SORT STATEMENT (F9)** – This command allows a list of items in a Form, Worksheet, or Overflow column to be sorted in ascending order alphabetically.

*To sort a column:*

1. Place the cursor somewhere in the column to be sorted.
2. **Click the F9 button** on the keyboard, **or click Sort Statement** from the Commands Menu. A prompt as to whether you want the column sorted will open.
3. **Click OK.** The column will be sorted.

**EXIT (F10)** – This command exits the program. This command works in the same manner as the Exit button available when the Work In Progress Summary screen is open.

## Part III Work In Progress Summary

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Chapter 7 Administrative Tools

Chapter 8 Utility Menu

Chapter 9 Reports

Chapter 10 Help Menu






# Chapter 7 Administrative Tools

## Work In Progress Summary Introduction

The Work In Progress Summary (WIP) screen allows the Administrator or other User to have quick access and knowledge of certain functions that should be performed regularly. The screen allows the Administrator to view a quick snapshot of how many Returns exist at different stages in the tax preparation process, along with any printing duties, important bulletins, and appointments.

The Work In Progress Summary Screen looks as follows:

Work In Progress Summary	
<b>Tax Returns</b>	
Select a Return	1081
Status Summary List	
Management Dashboard	
Training Returns	4
TaxPass Mobile App Retrieval	
<b>Printing Queue</b>	
Checks, Registers, and Activation	8
Tax Returns	
Proformas	
Federal Acknowledgement Letters	37
State Acknowledgement Letters	5
<b>Other Items</b>	
Software Updates	
Secure E-Mail [1 New]	1
Bulletins [2 New]	2
Today's Appointments	
<b>Transmit Queue</b>	
Transmit to Central Site	43
Recover from Archive	
<b>Exceptions/Rejects</b>	
Fed Rejects	63
State Refused and Rejects	4
Fed Refused	171
Fed/State Alerts	130
Imported with Errors	10
Verify Imported	9
Verify Retrieved / Feeder Returns	
Bank Rejected	
Pending Remote Signatures	9
Completed Remote Signatures	40
<b>Quick Reports</b>	
Irs Ack Counts	
Client Telephone List	
8453 Status Report	
Bank Declines	

When you are away from the WIP screen, and you want to return, click  which can be found along the Toolbar.

## Tax Returns

The Tax Returns section of the WIP Summary allows you to quickly access tax returns, view a summary of tax returns being prepared and processed, and have a quick link to the Management Dashboard.

### Select a Return

This function is used to view or create personal returns. It is discussed fully in Chapter 4 on Personal Tax Return Preparation.

### Status Summary List

This list allows you to view the status of all Returns prepared in the program. See Appendix 3 for a list of Status Codes and Descriptions. Also, you can create your own User Status Codes in the Database. See page 76 for details.

To view the Status Summary List:

1. From the WIP, under TAX RETURNS, click on STATUS SUMMARY LIST. The Return Status Summary window will appear.

Code	Description	Count
F	EF Return	4
T	Transferred to Another Computer	1

2. **View the List.** The CODE will appear first, a DESCRIPTION will occur second, and the number (COUNT) of Returns with this Status will appear third.
3. To view a list of the individual Returns with a particular status, **double click on the line for that status.** The Return Lookup window will open, and only the Returns with the chosen status will appear.

### Management Dashboard

This function is used to manage Multi-Office Organizations. It is discussed fully in Chapter 3. For more information, see Page 106.

### Training Returns

This function allows the user to create tax returns in a training environment. Full functionality to prepare a Return is available, however, the Returns will not be sent to Central Site for transmission.

### TaxPass Mobile Site Retrieval

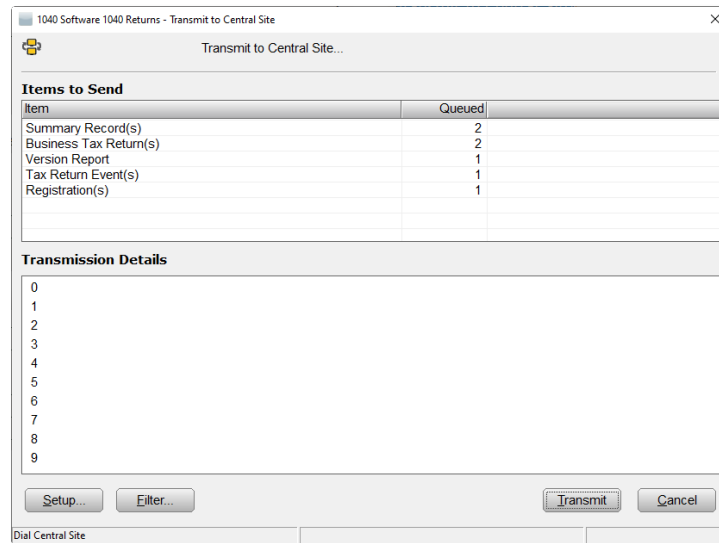
The tax preparers can utilize the TaxPass retrieval tool to import their clients tax return into the software for review and complete the tax return, request taxpayers(s) signatures on documents and have the clients review the tax return prior to e-filing.



information (the next section) from the Non-Transmitting Computers to the Transmitting Computer before you Transmit to Central Site.

To Transmit to Central Site:

1. From the WIP, under TRANSMIT QUEUE, **click TRANSMIT TO CENTRAL SITE**. Alternatively, you can hit the TRANSMIT button from the Toolbar. The Transmit to Central Site screen will appear and show the Items to send.



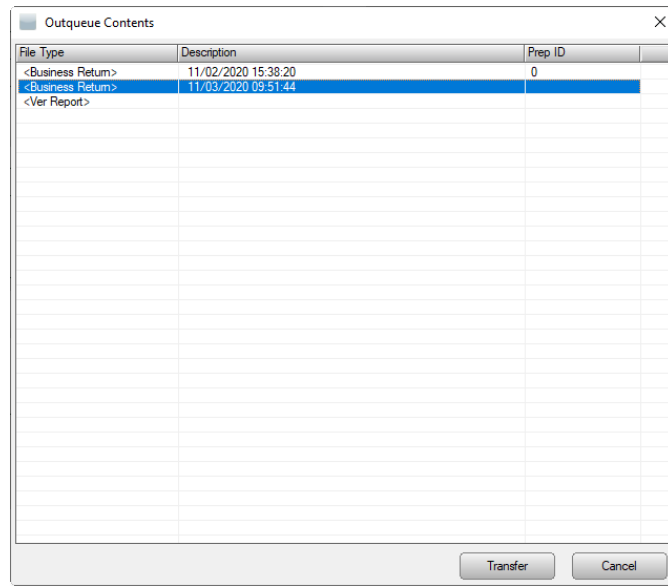
2. **Click the FILTER** button to remove any return files from the Transmit Queue that you don't want to send with this Transmission.
3. **Click TRANSMIT**. This button can be found in the lower right-hand corner. You should have already configured the transmission settings during the Setup of Communications on page 67. If you have not already done so, please go to that page now. If you are unable to establish a connection with Central Site, please contact technical support for help. You will be prompted when a successful communication with Central Site has occurred.
4. **Click OK** to return to the previous screen.
5. **Click CANCEL** to close the Transmit to Central Site screen and return to the opening screen. The WIP screen will reflect any information transmitted or received during the communications process.

### Transfer Returns/Mail

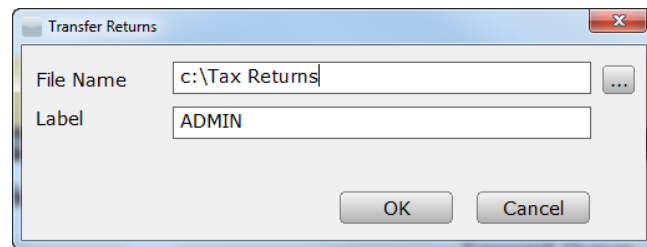
The Transfer Returns/Mail is only available to Non-Transmitting Computers. To Retrieve Returns from the Transmitting Computer, see page 211 under Utility Menu.

To Transfer to the Transmitting Computer:

1. From the WIP, under TRANSMIT QUEUE, **click TRANSFER RETURNS/MAIL**. The Outqueue Contents window will appear and show the File types and Descriptions to transfer.



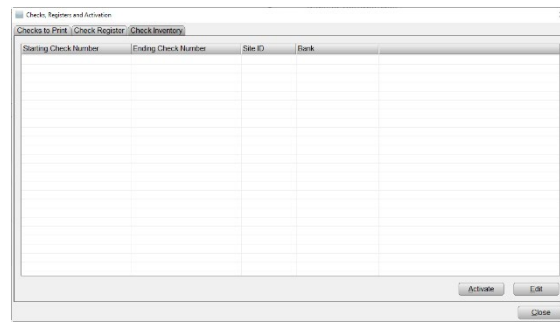
2. **Click TRANSFER**. This button can be found in the lower right hand corner. The Transfer Returns screen will open. The File Name and the location of the Transfer File should appear. The default Transfer File path is setup at page 34. The Transfer file can be saved to an external drive or an internal file for later sending by email. If it does not appear, or if you want to transfer the information to a different location, click the [...] button to browse and find the correct location.



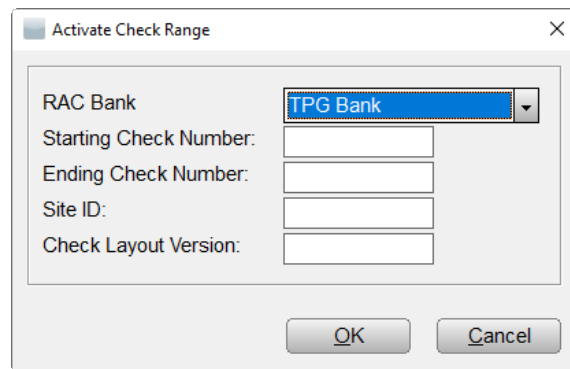
3. The LABEL NAME will appear as the User Name. **Enter a different LABEL NAME** if you want to identify it differently.
4. **Click OK**. The Transfer File Contents screen will open. If an empty file has been chosen, the information has now been transferred to that file.



2. **Click on the third Tab, CHECK INVENTORY.** Two lists will appear: A STARTING CHECK NUMBER and an ENDING CHECK NUMBER. Checks must be activated by check number before the program will allow them to be used. This function further allows you to activate different series of checks for different printers and possibly different workstations and/or Site ID's.



3. **Click ACTIVATE.** This button can be found in the lower right hand corner. The Activate Check Range screen will open.

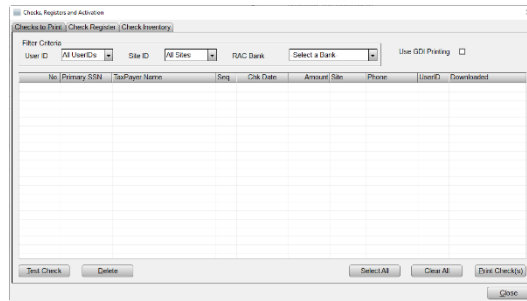


4. **Select the RAC BANK** from the dropdown list which you previously selected for processing your bank products.
5. **Enter the STARTING CHECK NUMBER and the ENDING CHECK NUMBER** for the set of checks you want activated at this time. If you enter check numbers that have already been activated, you will be prompted that you have overlapped check numbers.
6. **Enter the SITE ID** for this set of checks to differentiate between what check numbers are available to use at certain sites.
7. **Enter the CHECK LAYOUT VERSION**, if applicable. This is only required for certain banks, and the information is available on the outside packaging of the checks.
8. **Click OK.** You will be returned to the Check Inventory Tab.
9. **Select a range and click EDIT** or double click on the range to edit an activated set of check numbers. The Edit Check Range window will open.

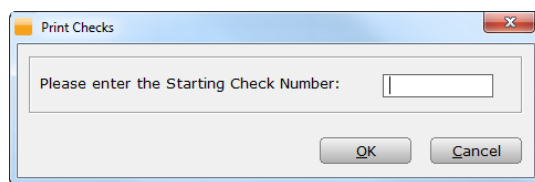
10. **Edit the STARTING and/or ENDING CHECK NUMBERS and click OK.** The edited check numbers will appear in the Check Inventory Tab.
11. **Click CLOSE** to return to the WIP screen.

To print Checks from the Print Queue:

1. From the WIP, under PRINTING QUEUE, **click CHECKS, REGISTERS, AND ACTIVATION.** The Checks, Registers, and Activation screen will appear.



2. Under the first tab CHECKS TO PRINT, under FILTER CRITERIA, from the dropdown list, **choose ALL SITES or one particular Site** for which you want to print checks.
3. **Click TEST CHECK** when you start new checks to see if they print correctly.
4. **Click on the box next** to each check you want to print. A checkmark will appear in the box. You can alternatively click SELECT ALL at the bottom to checkmark all the checks or click CLEAR ALL to clear the checkmarks from the checks.
5. **Check the printer** to be sure it is loaded properly with checks.
6. **Click PRINT CHECK(S).** The Print Checks window will open.



7. **Enter the STARTING CHECK NUMBER** in the printer **and click OK.** This number must correspond with a set of the numbers activated to be printed. See above section for details. The Print window will open.
8. **Select the correct printer** from the dropdown list. See page 38 for designating a default printer for printing checks.
9. **Click PRINT.** The selected check(s) will begin printing. Please see the User's Guide for details on distributing the check(s) to the Taxpayer(s).



10. **Click CLOSE** to return to the WIP screen.

*To delete Checks from the Print Queue:*

1. From the WIP, under PRINTING QUEUE, **click CHECKS, REGISTERS, AND ACTIVATION**. The Checks, Registers, and Activation screen will appear.
2. Under the first tab CHECKS TO PRINT, under FILTER CRITERIA, from the dropdown list, **choose ALL SITES or one particular Site** for which you want to delete checks.
3. **Click on the box** next to each check you want to delete. A checkmark will appear in the box. You can alternatively click SELECT ALL at the bottom to checkmark all the checks or click CLEAR ALL to clear the checkmarks from the checks.
4. **Click DELETE**. The check will automatically delete without prompting and you will be returned to the Checks to Print Screen.
5. **Click CLOSE** to return to the WIP screen.

*To view the Check Register and Reprint or Reissue Checks:*

1. From the WIP, under PRINTING QUEUE, **click CHECKS, REGISTERS, AND ACTIVATION**. The Checks, Registers, and Activation screen will appear.
2. **Click on the second Tab, CHECK REGISTER**.
3. To look for a specific check, under FILTER CRITERIA, **enter the LAST NAME or the SSN** of the person whose check you are searching.
4. **Click FILTER** to view the checks matching your selection. You should be able to quickly find the check you are looking for from the list.
5. **Mark the box of the check** you were searching with a checkmark. You can also use the SELECT ALL and CLEAR ALL buttons at the bottom to mark all the checks or unmark all of the checks.

Seq No	Check #	Idx	SSN	Date	Amount	Site	Name	Phone	Operator
<input type="checkbox"/>	999444	02712836	V-01	400-82-1054	12/18/2013	2559.88	JONES	505-666-6555	

6. **Click VOID** to void a check. Important: When a check is Voided, it is NOT sent to Central Site first. If a check is stolen or lost, you must call the bank to place a stop payment on the check.
7. **Click REPRINT** to reprint a check without reissuing it through the bank. Important: When a check is set to be Reprinted, it is NOT sent to Central Site first. The check is simply queued to be printed again. The ERO will be prompted by a warning that he or she is responsible for any losses attributed to the unauthorized reprinting of a check. This option should be used only for checks that are torn, damaged, or printed incorrectly. Write VOID clearly on the check and see your Bank Guidelines on what to do with the voided check.
8. **Click CLOSE** to return to the WIP screen.

## Tax Returns

When Tax Returns are set for batch printing, the number next to Tax Returns will show how many are ready to be printed. See *page 41 for directions on the setup of batch printing.*

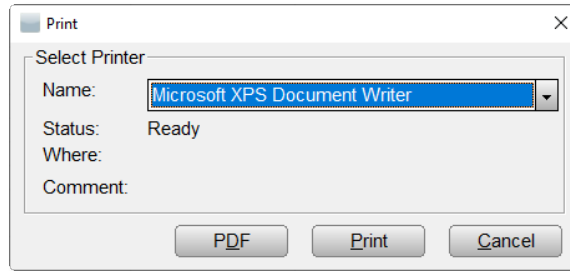
*To Print or Delete Tax Returns from the Printing Queue:*

1. From the WIP, under PRINTING QUEUE, **click TAX RETURNS**. A screen similar to the Return Lookup screen will appear with a list of Returns queued to print.

No.	Primary Suffix	Filing Status	Type	Date	taxpayer Name	Date Queued
1	437/00/2512	single	1 IND Return		BLASKIN, SAMAH	10/17/2023

2. **To Print,**
  - a. **One Return, click on the Return** to highlight it in blue. **Click PRINT** from the Toolbar.
  - b. **A section of Returns (that are in a row), click the first return** in the section- it will become highlighted in blue, hold down the Shift key on the keyboard (do not release), and then click the last Return in the section-all of the returns in that section will become highlighted in blue. **Click PRINT** from the Toolbar.

- c. **Scattered returns throughout the list, hold down the Ctrl key** on the keyboard, and then **select Returns** by clicking on them. The selected returns will become highlighted in blue. **Click PRINT** from the Toolbar.
  - d. **All Returns, click PRINT ALL** from the Toolbar. The Print window will open.
3. **Select the correct printer** from the dropdown list. See page 38 for directions on designating a default printer for printing returns during Setup.



4. **Click PDF** to create a PDF which can be saved or printed from the PDF window.
5. **Click PRINT** to print to the selected printer.
6. To delete a Return(s), follow the same directions above, except **press DELETE instead of PRINT**. You will not be prompted as to whether you really want to delete the return.

## Proformas

The Proforma option will be available when you receive your Archive CD later in the year.

## Federal Acknowledgement Letters

Federal Acknowledgement letters are queued by Central Site during communications with Central Site. These letters provide information to the Taxpayer concerning their return, including when their return was acknowledged, how much their refund will be, how much their loan amount will be, and an approximate time as to when these funds will be available. These letters also provide information concerning any payments due to the IRS and where to send them. See page 50 to edit the contents of these letters during Setup. A Federal acknowledgement letter for an individual return can be printed from within the actual Return by using the Print Menu. See page 179 for details.

To Print Federal Acknowledgement Letters:

1. From the WIP, under PRINTING QUEUE, **click FEDERAL ACKNOWLEDGEMENT LETTERS**. A screen similar to the

ID	Priority	Filing Status	Taxpayer Name	STATE	Submission#	Acknowledged	Refund
1	19C-08-1000	Sp/Gr	RETURN, SAMUE	US	0908122012075099527	11/30/2011	3,143
2	48C-08-1035	Sp/Gr	MAGNUS, SUSAN	US	4408742014145899962	11/30/2014	115
3	48C-08-1035	Sp/Gr	HEATH, VIVETTE	US	4408742014145899963	11/30/2014	1,794
4	19C-08-1028	Sp/Gr	PLANE, JAMES	US	4408742014145899958	11/30/2014	193
5	19C-08-1037	Sp/Gr	KARON, MORGAN	US	1108712012115899958	11/30/2011	2,282
6	48C-08-1038	Sp/Gr	GARNETT, GAIL	US	4408742014145899954	11/30/2014	3,055
7	48C-08-1038	II-D-11	WELLS, CLOU	US	4408742014145899957	11/30/2014	7,780

Return Lookup screen will appear with a list of Letters queued to print.

2. **Follow the steps** above under Printing Tax Returns. The Federal Acknowledgement Letter printing function works in exactly the same manner as the Tax Return printing function.

## State Acknowledgement Letters

State Acknowledgement letters are processed in the same manner as the Federal Acknowledgement Letters. They also contain similar information. See Federal Acknowledgement letters for directions on printing. See *page 50 to edit the contents of these letters during Setup.*

## Exceptions/Rejections

After Returns have been transmitted to Central Site and processed, Central Site will return them back to your program as an Exception or Rejection, if a Return could not be processed properly. The Return will end up in this section under the appropriate field, depending on why it was sent back.

### Fed Rejects

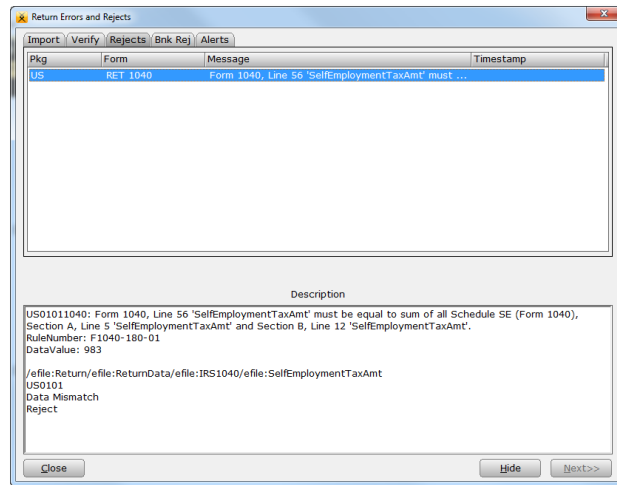
Federal Rejects occur for numerous reasons, but generally, it involves an error that must be fixed before the IRS will process the Return electronically.

*To View and Correct Federal Rejects:*

1. From the WIP, under EXCEPTIONS/REJECTS, **click FED REJECTS**. A screen similar to the Return Lookup screen will appear with a list of Returns rejected by the IRS.

Primary SSN	Filing Status	Taxpayer Name	Home Phone	Created	Status	Refund Type
XXX-XX-09251	Joint	FRANCESCO, ...		09/29/2018	IRS Reject	6,000 Direct Deposit
XXX-XX-1857	Joint	AMOS, PHILLIP & VELA...		11/09/2018	IRS Reject	6,071 Direct Deposit
XXX-XX-2396	Separate	JAMES, FAVETTA & RO...		11/08/2018	IRS Reject	261 Direct Deposit
XXX-XX-0465	Joint	JAMES, JESUS & ALMA		10/10/2018	IRS Reject	4,423 Balance Due
XXX-XX-8940	H-O-H	GARCIA, NANCY		11/08/2018	IRS Reject	1,176 Check
XXX-XX-4973	H-O-H	ALVARADO, MARTA		03/20/2018	IRS Reject	1,113 Direct Deposit

2. **Double click on a Return** you want to resolve. The Return will open, and the Return Errors and Rejects window will open on top of the Open Return. The Rejects Tab will be open, and it will show a list of errors that must be corrected.



3. To understand an error, **click on the line of that error** and it will highlight in blue. **Click DETAILS.** The Description area will give greater explanation as to the error.
4. **Fix the listed errors** in the Return.
5. **Close the Return Errors and Rejects** window.
6. **Click TRANSMIT** to queue the Return for a retransmission to Central Site.
7. **Go to the next rejected Return** on the list, **correct the errors**, and **click TRANSMIT.**
8. When you are finished correcting and transmitting the Returns, **click the WIP button** in the Toolbar to return to the opening screen.

### State Refused and Rejects

These Rejects can also occur for numerous reasons-some which can be fixed, and others that cannot. As a result, some of these Returns will need to be retransmitted while others will not.

*To view and correct State Refused and Rejects:*

1. From the WIP, under EXCEPTIONS/REJECTS, **click STATE REFUSED AND REJECTS.** A screen similar to the Return Lookup screen will appear with a list of Returns rejected for any other reason besides a Federal Reject.
2. **Follow the directions** listed above for Fed Rejects. However, note that not all rejects and exceptions can be remedied.
3. After reviewing a Return, if a reject or exception cannot be remedied, from the screen listing all of the rejected or excepted Returns, **click on the Return** to highlight it in blue, **and hit DELETE.** The Return will be removed from the exception/reject list.
4. When you are finished correcting and transmitting the Returns, **click the WIP button** in the Toolbar to return to the opening screen.

## **Fed/State Alerts**

The IRS Alert/Messaging system provides an avenue for informing the Tax Preparer that they have an issue that needs corrected. These Alerts inform the Tax Preparer, however, they are not issues so serious as to hold up the Acknowledgement of the Return. These Alerts will be available both outside and within the Return file.

## **Fed Refused**

These Returns are refused by Central Site and have not yet been sent to the IRS, a bank, or a State for further processing. Information could be missing or invalid, or the Return could have been sent to Central Site with a Suspended Status.

*To View and Correct Refused Returns:*

1. **Follow the directions** above for Fed Rejects. If the Return has been Suspended, please see page 173 for removing the Suspension.

## **Verified Retrieved**

These Returns have been Retrieved from a Non-Transmitting Computer. They are ready to be Verified and then Transmitted.

*To Verify and Transmit these Returns:*

1. From the WIP, under EXCEPTIONS/REJECTS, **click VERIFY RETRIEVED**. The Verify process will begin on the Returns in this queue. The Return Lookup window will appear showing the status of the Returns:
  - a. If a return has been Verified successfully, it will be queued for Transmitting and the Status in the Return Lookup window will say "Return Queued".
  - b. If a Return has not been Verified successfully, the Return will not be queued for Transmitting, and the Status will say "Retrieved". **These Returns must be corrected** individually and re-verified before they are ready to be transmitted. See page 143 for Verification of the Returns.
2. When you are finished reviewing the Returns, **click the WIP button** in the Toolbar to return to the opening screen.

## **Bank Rejected**

These Returns have had a bank product rejected by the Bank and need to be corrected and resubmitted.

*To View Returns with Rejected Bank Products:*

1. From the WIP, under Exceptions/Rejects, **click Bank Rejected**.
2. **Double click each Return** in the list to open the bank applications one by one.
3. **Correct the errors reported** in the bank applications.

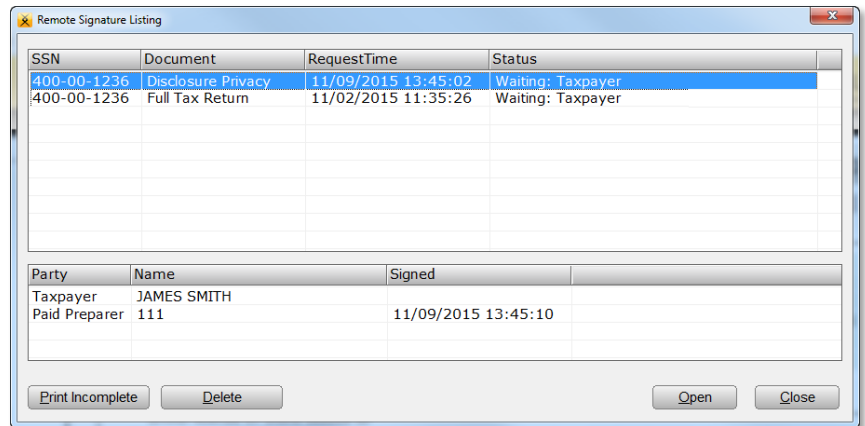
4. **Click the Resubmit Bank App button** to queue the bank application for resubmittal during the next transmission to Central Site.

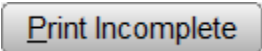

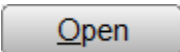
### Pending Remote Signatures

These Returns are waiting to receive the remote signature from the Taxpayer(s). Remote Signatures can be requested during printing of documents that need to be signed see page 147. All electronically signed forms will be saved in the Document Archive as a permanent record of the Tax Return see page 175.

To View Returns waiting for Taxpayer(s) Signatures:

1. From the WIP, under Exceptions/Rejects, **click Pending Remote Signatures.**
2. **Double click each Return** in the list to open the tax return that is waiting for the taxpayer and/or spouse to sign.



3. Under the Attached Forms, **double click Remote Signature**, the Remote Signature Listing Window will open. Displaying the Document, Requested Signature Date and Time and the Status.
4. Scroll down the list and click the document, it will become highlighted.
  - a. **Click**  to print the document without the taxpayer(s) signatures.
  - b. **Click**  to delete the pending signature request for a specific document.
  - c. **Click**  to open the document archive and view signed documents or permanent records that have been attached to the Return. See page 175

## Other Items

### Software Updates

During transmission to Central Site, software updates will be sent back to your program. You will be prompted to install the updates when Software Updates under Other Items becomes highlighted, and the number of updates will appear off to the right. It is important to install

any Software Updates you receive as soon as possible to ensure your program is working at its maximum potential.

*To Install Software Updates:*

1. **Close all other programs** if you are working on a network.
2. From the WIP, under OTHER ITEMS, **click SOFTWARE UPDATES**. The Software Updates screen will open.
3. **Click PRINT** if you would like a copy of the description of the update(s).
4. **Click Apply All**.
5. **Click RESTART** when installation is finished. The program will now open with the most current updates.
6. All other networked workstations can also open the program, if applicable.

### Secure Email

This function allows you to create an email to send to Technical Support during communication with Central Site. Technical Support will receive your email and send you a response that you will receive during your next communication with Central Site that occurs after Technical Support has responded.

*To create or edit an Email to be sent to Central Site:*

1. From the WIP, under OTHER ITEMS, **click SECURE EMAIL**. The Queued E-Mail window will open.
2. **Click NEW**. The Queue E-Mail Message window will open.

The screenshot shows a dialog box titled "Queue E-Mail Message". It has a standard Windows-style title bar with a close button (X). The main area contains several input fields: "From" is pre-filled with "000042 (ADMIN)"; "To" has a text box followed by the word "Attention" and another text box; "Subject" has a single text box; "Attach SSN" has a text box. Below these is a section labeled "Details" containing a large, empty rectangular text area. At the bottom right of the dialog are two buttons: "Send" and "Close". The status bar at the bottom left of the window shows the word "Ready".



3. **Write your message under DETAILS.**
4. **Next to ATTACH SSN, enter the Taxpayer's SSN** to attach files from the return.
5. **Enter the DESTINATION USER ID** of the technical support person with whom you are working **and click OK.** The window will close and return to the Queued E-Mail window. The new-email will appear under DESCRIPTION.
6. To edit an email that has not yet been sent, **click on the email to highlight it, and click OPEN. Edit the email and click SAVE.**
7. **Click CLOSE** when you are finished with creating and editing emails. The Emails will be sent to Central Site during the next communications.

### **Bulletins**

Central Site will send you Bulletins regarding the most recent changes in federal and state tax laws, rules and regulations, along with important bank updates. The Bulletins will let you know what you need to do to stay in compliance, and in addition, will make you aware of any software updates that will be released to conform to the new law, rule or regulation. It is important to check the Bulletins often for any important information that may apply to you. You will be alerted when you have new Bulletins and how many.

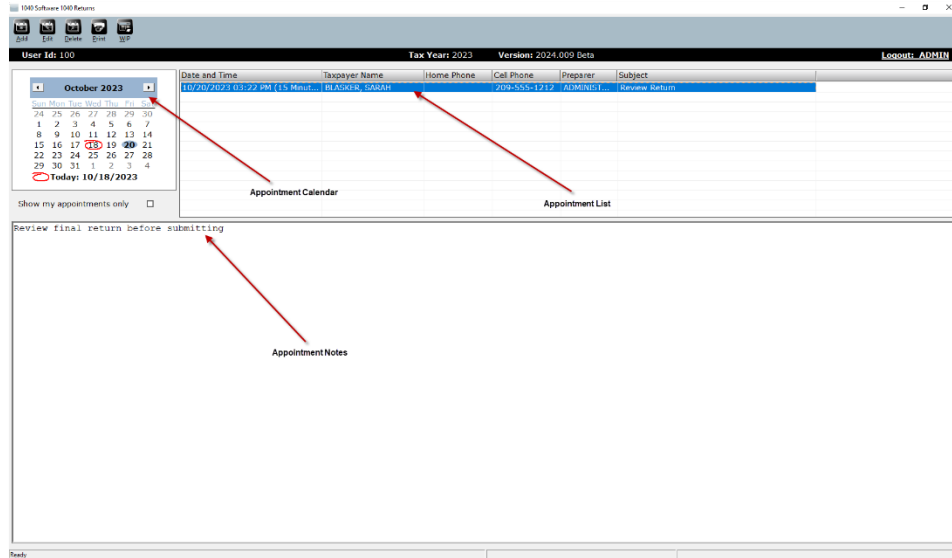
*To View, Save, Print and Delete Bulletins:*

1. From the WIP, under OTHER ITEMS, **click BULLETINS.** The Bulletins screen will open.
2. **Double click on the Bulletin** you want to review. The Bulletin Message window will open.
3. **Read the Bulletin,** and
  - a. **Click SAVE** to keep the message and turn off the alert that you have a new bulletin,
  - b. **Click DELETE** to discard the bulletin,
  - c. **Click PRINT** to print the bulletin, and/or
  - d. **Click CLOSE** to close the bulletin and keep the alert that you have a new bulletin.
4. After reading all of your new Bulletins, **click the WIP button** in the Toolbar to return to the main screen.

### **Today's Appointments**

This function allows you to view a calendar with the current day highlighted, schedule appointments, and view those appointments in both a list fashion by day and on the calendar.

From the WIP, under OTHER ITEMS, click TODAY'S APPOINTMENTS. The Today's Appointments screen will open. The Today's Appointments screen looks as follows:



**Toolbar:** The Toolbar is located along the top of the screen and allows you to work with Appointments.

**Calendar:** Different months can be viewed by clicking on the small arrows next to the name of the current month. The current day is circled in red. Also, the current day is shown at the bottom of the calendar. Days with appointments set are in bold.

**Appointment List:** This list appears to the right of the calendar. If you highlight a certain day on the calendar, this list will show you the appointments for that day. The list includes the Date and Time (in military time), along with the Preparer's Name and the Subject matter of the appointment. If the appointment concerns a Client, the Taxpayer's Name and phone number will also be listed.

**Notes Area:** This area will show any notes associated with a certain appointment entered by the User.

*To create an Appointment:*

1. **Click ADD** from the toolbar. The Clients Appointments screen will open. If you highlight a date on the calendar before you click Add, this date will automatically appear under Date.
2. **Enter the SUBJECT** of the Appointment. (Example: Prepare tax return, disburse refund check)
3. Next to START TIME, **select the date and time** from the dropdown calendar and the time selection arrows.

4. **Enter the PREPARER** if it is someone different from the person currently logged in. The User ID of the person currently logged in will already appear.
5. **Under OUTLOOK,**
  - a. **Select the DURATION of the appointment** from the dropdown list.
  - b. **Next to REMIND BEFORE, choose whether you want a reminder, and how long before the appointment you want to receive your reminder.** The reminder will be sent to your Outlook account if you have that program.
6. **Check INCLUDE CONTACT INFORMATION** if you want to include the Client's contact information in the Outlook Reminder.
7. **Click SEND TO OUTLOOK** to set the appointment in the Outlook calendar.
8. **Enter the NAME, ADDRESS, CITY, STATE, ZIP, PHONE, and E-MAIL ADDRESS** of the client. You only need to enter the information that will be necessary for this particular client. If it is a new client, you should enter all of the information. If it is a returning client, you may only need to enter their name.
9. **Enter any NOTES** that will be helpful to you. These notes will appear on the Today's Appointments screen when you click on the appointment in the Appointment List.
10. **Click SAVE** to close and return to the Today's Appointments screen.

*To view the details of an Appointment,*

1. **Find the Appointment** in the calendar **and click on it** in the Client Appointment List to highlight it in blue.
2. **Double click the Appointment.** The Client Appointments screen will open.
3. **View the Appointment.**
4. **Click the Go to button** to open the Client's Return, which will appear if the Appointment was created during the preparation of the Tax Return
5. When finished viewing the appointment, **click SAVE** to close and return to the Today's Appointments screen.

The screenshot shows a window titled "Client Appointments" with the following fields and options:

- Subject:** Review Return
- Start Time:** 11/ 6/2020 10:32:00 AM
- Login:** ADMINISTRATOR
- OutLook:**
  - Duration:** 15 minutes
  - Remind Before:** No Reminder
  - Include Contact Information:**
  - Proforma Appointment:**
  - Send To Outlook:**
- Name:** Smith, John
- Address:** 123 Main
- City/State/Zip:** atlanta GA 30301
- Phone:** 209-555-1213
- Work:** |
- Cell:** |
- E-Mail Address:** |
- Notes:** Need to review Income and Expenses on SCH C

Buttons at the bottom:

To edit an Appointment:

1. **Find the Appointment** in the calendar and **click on it** in the Client Appointment List to highlight it in blue.
2. **Click EDIT** from the Toolbar or double click the appointment in the Client Appointment List. The Client Appointments screen will open.
3. **Make edits** to the Appointment.
4. **Click SAVE** to close and return to the Today's Appointments screen.

To delete an Appointment:

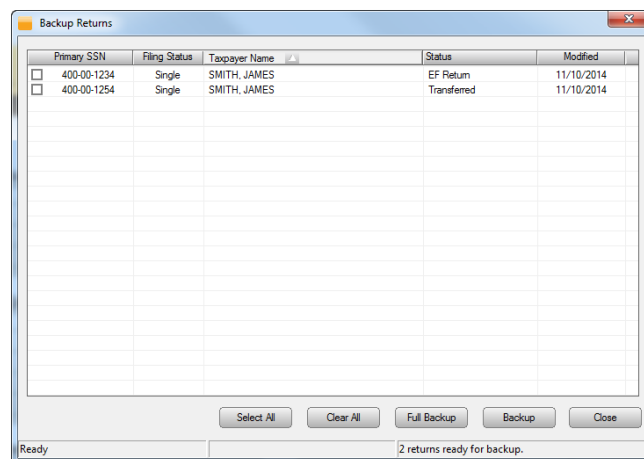
1. **Find the Appointment** in the calendar and **click on it** in the Client Appointment List to highlight it in blue.
2. **Click DELETE** from the Toolbar. The appointment will delete without any prompting.
3. To view only your own Appointments, while logged in under your User Name, **click SHOW MY APPOINTMENTS ONLY** under the calendar.
4. When you are finished with TODAY'S APPOINTMENTS, **click the WIP button** to close and return to the main screen.

## Backup Returns

Backing up your returns and other data is an essential function during the busy tax season. To enable and setup Backup, see page 34. Once the Backup Returns function is activated, all Returns (new and modified) are queued to the list of Backup Returns. If the Backup needs to be Restored, see page 208.

To Backup Returns:

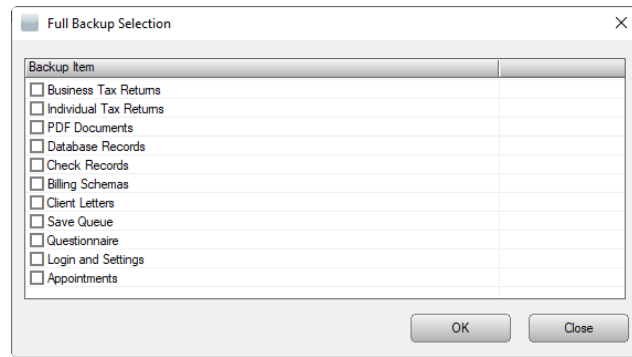
1. From the WIP, under OTHER ITEMS, **click BACKUP RETURNS**. The Backup Returns screen will open.



2. **Click SELECT ALL** to highlight all of the Returns, or **select individual returns by checking the boxes** next to them.
3. **Click CLEAR ALL** if you want to un-highlight all of the Returns and start the process over.
4. **Click BACKUP.** You will be prompted when you have successfully backed up your Returns, along with a number of how many Returns were backed up.
5. **Click CLOSE** to return to the main screen.

*To Backup All Data:*

1. From the WIP, under OTHER ITEMS, **click BACKUP RETURNS.** The Backup Returns screen will open.
2. **Click FULL BACKUP.** The Full Backup screen will appear.



3. **Click in the boxes** to create checkmarks of all the items you want to Backup. If you want to backup all items, place a check in every box.
4. **Click OK.** You will be prompted when you have successfully backed up your Data, along with how many items of Data were backed up.
5. **Click CLOSE** to return to the main screen.

### **TextLink Plus Inbound and TextLink Plus Outbound**

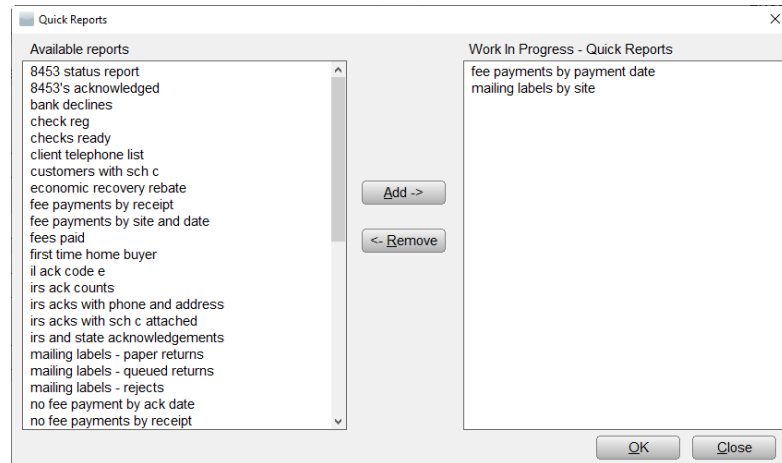
This is a premium package. Please contact your salesperson for details on purchasing and using this feature.

### **Quick Reports**

Frequently viewed reports can be located here so that you can quickly access them. See *Chapter 8 for more information on reports.*

*To add and remove Reports to and from the Quick Reports area:*

1. From the Opening Screen, click on UTILITY in the Menu Bar, drag the arrow down to QUICK REPORTS LIST, **and click once**. The Quick Reports window will appear.



2. **The screen on the left has AVAILABLE REPORTS** that can be added to the Quick Reports List, and **the screen on the right has the WORK IN PROGRESS-QUICK REPORTS** which are those reports that have already been added to the Quick Reports List.
3. To add a Report, **click on the Report from the AVAILABLE REPORTS** so that it becomes highlighted. **Click ADD**. The Report will move to the right-hand side.
4. To remove a Report, **click on the Report in the WORK IN PROGRESS-QUICK REPORTS** so that it becomes highlighted. **Click REMOVE**. The Report will move to the left-hand side.
5. **Click OK** to close and return to the main screen with the changes, or click CLOSE to close the screen without any changes made to QUICK REPORTS. If you click OK, the Quick Reports area of the WIP will reflect the changes.
6. To view a Quick Report, from the QUICK REPORTS area on the WIP, **click on the Report** you want to view. The Report will appear.
7. When finished with the Quick Report, **click the WIP button** to return to the main screen.

## Payment Button

The Payment Button allows any user of the program to process a payment and apply it to a taxpayer's invoice, even if the User does not have access to the taxpayer's return file. It also allows any User to view the payment details of previous payments made making it easier to assist clients who have questions about their payment history.

*To Process a Payment:*



3. **Click on the Generate Invoice** button to send the invoice to the taxpayer via email. The email will contain a link for the taxpayer to securely pay their tax preparation fees using a credit card.

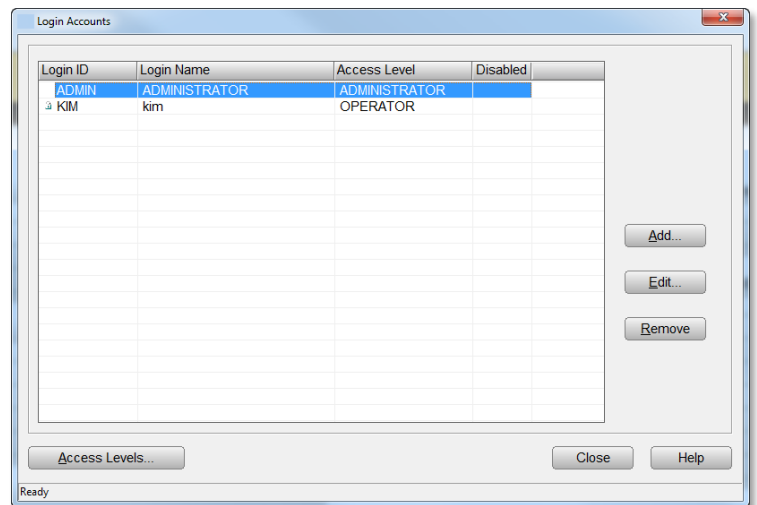
## Login Account Lock

Enhanced Security Login feature gives our users and their accounts an additional layer of protection from fraud. Our enhanced security precautions were implemented to make user accounts more secure. A User's account will become locked after six failed login attempts. The user can wait fifteen minutes for the lock to be removed or a User with an Administrator Access level can manually remove the lock.

*To Remove the Account Lock:*

1. A User with Administrator Access must login to the program.

2. From the Opening Screen, click on SETUP in the Menu Bar, drag the arrow down to LOGIN ACCOUNT, and click once. The LOGIN ACCOUNTS window will open.



3. A lock icon will be displayed next to each login account that has attempted and failed to login to the program more than six times.

4. **Click the LOGIN ACCOUNT** you wish to unlock, and it will become highlighted. **Click EDIT.** The Login Preferences screen will appear, and you can make your desired edits. **Click OK** when you are done.

5. The Lock will be removed, and the user can now login to the program.

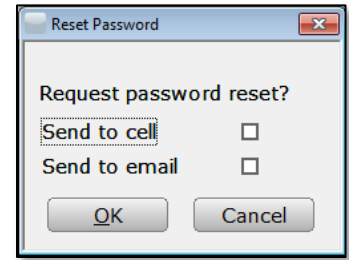
## Forgot Password Link

The Forgot Password link has been added to the login page allowing the users to reset their password. To utilize the Forgot Password feature the login must have either an Email Address or Cell Phone Number entered in their login account. A temporary password will be emailed or sent via text message to the user, upon verification, they will then be allowed to create a new password.

*Use Forgot Password:*



1. From the Login Screen, **enter the Login name and click Forgot Password? link**. The Forgot Password window will open.



2. **Check Send to Cell** to send the temporary password to the cell phone registered with this login account. Alternatively **Check Send to Email** to send the temporary password to the email address registered to this login account. **Click Ok to continue or click cancel to close the window.**

3. **Enter the Reset Online Code** that was sent to you.

4. In the New Password field **enter in the new password for this Login** following the strong password guidelines.

5. **Re-enter the newly created password and click OK.** Communication with central site will occur and the program will open.





# Chapter 8 Utility Menu

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## Introduction

The Utility Menu provides a list of different functions, some of which need to be performed daily and are also found on the WIP Summary, and others which do not need to be performed as frequently.

## Retrieve Returns

This Utility is used by a Transmitting Computer to open files that have been transferred by a Non-Transmitting Computer. *See the next section for directions on transferring Returns.*

To Retrieve Returns:

1. From the Opening Screen, click on UTILITY in the Menu Bar, **drag the arrow down to RETRIEVE RETURNS, and click once.** The Select a File to Retrieve window will open.
2. From the dropdown box, **locate the Returns folder** where you previously transferred the data from the Non-Transmitting Computer. The files in the folder will be listed in the open window.
3. **Click on the file** you want to retrieve. It will be listed as the File Name used during transfer.
4. **Click OPEN.** The Transfer File Contents window will open.
5. **Check the boxes of the Returns** you want to retrieve by clicking on them. You can also use the SELECT ALL button to check all of the Returns or click CLEAR ALL to uncheck all of the Returns.
6. **Click RETRIEVE.** The number of Returns retrieved will be shown.
7. If the Retrieve Return Already Exists box opens, **click “Y” to overwrite** the existing Return and replace it with the retrieved Return, **or hit “N” to skip** the existing Return, or [Esc] to abort the Retrieve process.
8. **Click OK.** The Return Lookup screen will open with a list of the Retrieved Returns.
9. **Transmit to Central Site.** See page 145 for directions on transmitting returns.

## Transfer Returns

The Transfer Returns function is used to transfer Returns from a Non-Transmitting Computer to a Transmitting Computer. This function is available in the Utility Menu but is more readily



## Master Event Log

This utility allows you to create a customized report of different events that have occurred by person.

*To Create a Master Event Log:*

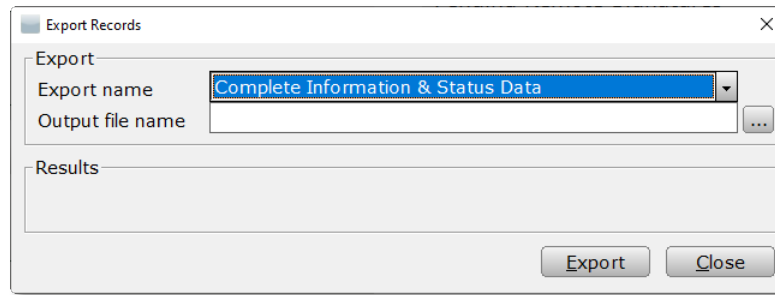
1. From the Opening Screen, click on UTILITY in the Menu Bar, drag the arrow down to MASTER EVENT LOG, and click once.
2. **Enter a number of Rows** to limit the rows of data in the report.
3. From the dropdown box, **select the search criteria** you want to search.
4. In the next box, **enter the value of the search criteria.**
5. **Click Go.** The report will be prepared for viewing providing all events that have occurred for a particular social security number, Login ID, User ID, or Site ID.

## Export Records

The Export Records function allows you to export client data and Return information to an external database or spreadsheet program for the facilitation of custom sorting and reporting. The program saves the data in a comma-delimited file format, which is used by the majority of other software programs.

*To Export Records from this program to an outside program:*

1. From the Opening Screen, click on UTILITY in the Menu Bar, **drag the arrow down to EXPORT RECORDS, and click once.** The Export Records window will open.
2. **Select an EXPORT NAME** from the dropdown list to choose the name of the data you would like to export. The Export Name represents a preset list of data fields.
3. **Next to OUTPUT FILENAME, enter the path name of the location** where you would like to send the data, or press the [...] button to browse. The Save As window will open.
4. **Search for the folder** where you would like to send the data, and click on it. **Next to FILE NAME, enter a name for the file. Click SAVE.** The path name will appear next to Output File Name.



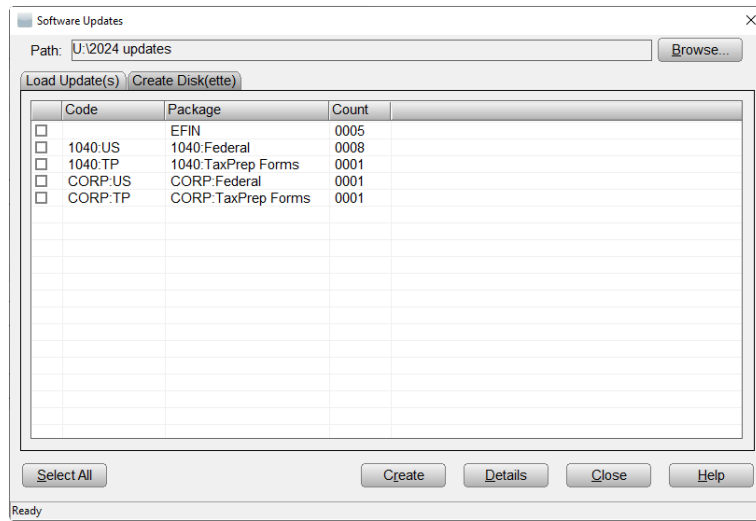
5. **Click EXPORT.** Some data sets (Export Names) provide a prompt for a CREATION DATE in a Month/Day format. **Enter the date or leave blank. Click OK.** The month and day are already entered by default. (Example: January 1<sup>st</sup> is entered as 0101) A window will appear showing how many Returns have been exported.
6. **Click OK.** The original Export Records window will now appear in front.
7. **Click CLOSE** to return to the main screen.
8. To view the data, **open the database or spreadsheet program and open the file** where the data was exported. The program will provide directions to convert the comma-delimited file to a useful format.

## Updates

The Updates function allows you to transfer Software Updates from a Transmitting Computer to a Non-Transmitting Computer. It is important to establish communications with Central Site *via the Transmit function on page 153* before transferring updates to be sure the updates are current.

*To save Updates to a remote storage device (for a physical transfer) or folder (for an email transfer):*

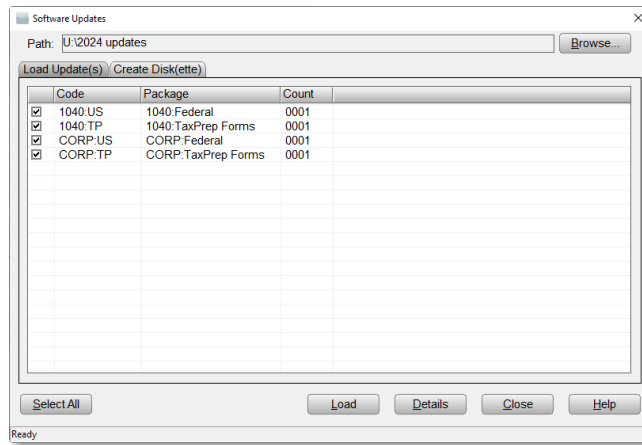
1. From the Opening Screen, click on UTILITY in the Menu Bar, **drag the arrow down to UPDATES, and click once.** The Software Updates window will open.



2. **Next to PATH, click on the BROWSE button** in the top right-hand corner to find the location of where you want to send the updates. **Click on the folder and click OK.**
3. **Click on the CREATE DISK(ETTE) tab and check the** boxes next to the software update packages you want to save. Depending on the size of the storage device, you may not be able to save all of the update packages at once.
4. **Click on the update and click DETAILS** to view the details of an individual update.
5. **Click CREATE.** The Updates will be copied, and you will be prompted by the total number of updates.
6. **Click OK** to return to the initial Updates window.
7. If you have saved the Updates to a folder for emailing, **zip the files in the folder, and email them.**

*To Load an Update from a storage device to a Non-Transmitting Computer:*

1. From the Opening Screen, click on UTILITY in the Menu Bar, **drag the arrow down to UPDATES, and click once.** The Updates window will open.
2. **Insert the storage device** into the Non-Transmitting Computer.
3. Next to PATH, **click on the BROWSE button** in the top right-hand corner to find the location of the storage device. **Click on the file and click OK.**
4. **The Updates** will now appear as a list under LOAD UPDATE(S).



5. In the LOAD UPDATE(S) tab, **check the boxes next to the software update packages** you want to load from the storage device.
6. **Click on an update and click DETAILS** to view the details of an individual update.
7. **Click the LOAD button.** The Updates will be loaded, and you will be prompted by how many Updates were loaded, and whether you have storage devices to load.
8. If you have additional storage devices to load, **click Yes and follow the onscreen directions. Otherwise click NO.** Once you click NO, the Software Updates window will open.
9. **Click APPLY ALL.**
10. **Click RESTART** after Updates are installed to restart the program with the new updates applied.

*To Load an Update from a zip file to a Non-Transmitting Computer:*

1. Close the program if it is open.
2. **Unzip the files from the email** to the location C:\Xlink25\WRKQUEUE. If you are loading Updates to a server via email, use the Network Location, for example, E:\Xlink25\WRKQUEUE.
3. **Open the program.** The Software Updates will appear in the WIP Summary, and can be loaded in the same manner as they are for a Transmitting Computer. *See page 200 for more information.*

## Activate Check Range

The Activate Check Range is used to limit a range of check numbers that are authorized to be printed. This function is available in the Utility Menu but is more readily available in the WIP Summary under the Printing Queue.



To Activate and Begin a Series of Checks from the Utility Menu:

1. From the Opening Screen, click on UTILITY in the Menu Bar, **drag the arrow down to ACTIVATE CHECK RANGE, and click once.** The Checks, Registers, and Activation window will open.
2. **Go to Step 2, page 190** for complete directions.

## Print Blank Forms

This function allows you to print blank Tax Forms, Schedules, and Worksheets.

To Print Blank Forms:

1. From the Opening Screen, click on UTILITY in the Menu Bar, **drag the arrow down to PRINT BLANK FORMS, and click once.** The Print Blank Forms window will open.
2. Next to PACKAGE NAME, **select a particular package** from the dropdown list that you would like to print. EF Package is the Federal Electronic Filing Package, PF Package is the Federal Paper Filing Package, and the other Packages are listed by the two letter state postal code.
3. **Check the box** next to the Forms, Schedules, or Worksheets you would like to print, or click SELECT ALL to print the entire package.
4. **Click CLOSE** when you are finished to return to the previous screen.

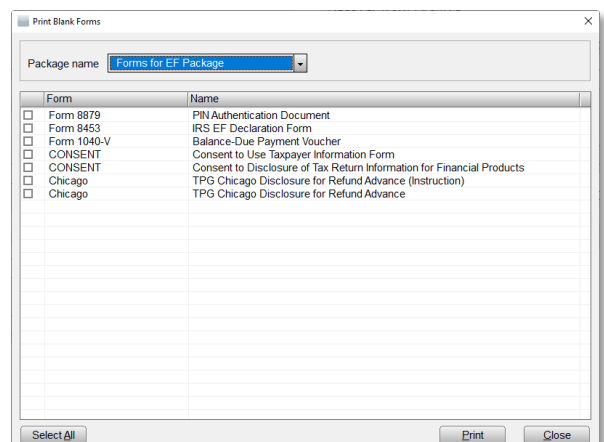
## Quick Report List

This function allows you to add Reports to the Quick Report list so that they can be queried and viewed by a simple click on the WIP screen. See page 205 on how to add and view a Quick Report.

## System Utilities

This function helps Technical Support troubleshoot problems you may be having. You should use these utilities *only* when you are in contact with Technical Support. Your Technical Support contact person will assist you in the use of these functions.

**Important Note:** It is best to limit this function to Users with Administrator access to prevent unauthorized changes to important program data. See page 57 for directions on limiting access to other Users. Systems Utilities is a specifically listed access that can be limited.

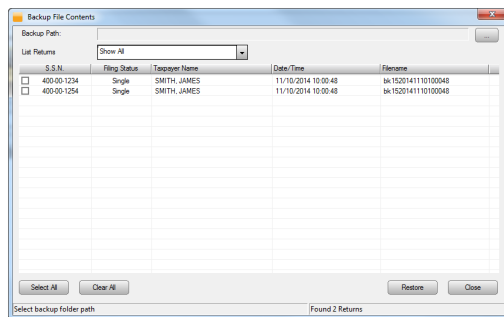


## Restore Backup Return

This function allows you to restore Returns you previously stored using the Backup Returns function in the WIP Summary screen. See *page 204 for details*. While you should regularly use the Backup Returns function to protect data, the Restore Backup Returns function will only be needed when something has happened to your Return data.

To Restore Backup Returns:

1. From the Opening Screen, click on UTILITY in the Menu Bar, **drag the arrow down to RESTORE BACKUP RETURNS, and click once**. The Backup File Contents window will open with a list of saved Returns, along with the Return Lookup Screen.



2. If the Returns have been saved to a different Backup Path than the one setup as a default, **hit the [...] button to browse**. If you use the Browse function, **click OK** to enter the proper Backup Path.
3. **Next to LIST RETURN, use the dropdown box and do the following:**
  - a. **Click SHOW ALL** to show all saved Returns (this will include copies of the same Return if the Return has been backed up more than once),
  - b. **Click SHOW MOST RECENT** to show the most recently saved Returns (this will include only the most recently backed up copy of an individual Return), or
  - c. **Click SHOW RECENT OVER DIR** to show the last complete list of saved Returns (this will include only copies of Returns that no longer exist in the current directory).
4. **Check the box** next to the Returns you want to restore, **or use the SELECT ALL button** to choose all of the Returns, **or use the CLEAR ALL button** to clear those Returns you have already checked.
5. **Click RESTORE**. If a Return being restored already exists in the current program data, you will be prompted whether you want the existing Return replaced.
6. **Click one** of the following:

- a. **YES** to overwrite the existing Return with the saved Return (note that any changes made to the Return since the last Backup will be lost),
  - b. **NO** to keep the existing Return, or
  - c. **ALL** to overwrite all existing Returns with the saved Returns.
7. **Click OK** on the window prompting you as to how many Returns were restored. The Return Lookup screen will show the restored Returns.
  8. **Review the restored Returns, and click WIP** to return to the main screen.

## User Preferences

This function allows the current user to quickly access the Login Preferences that are available when the Login Account is created during Setup. See page 55 for specific directions. Specifically, this function allows the user who is currently logged into the program to select different preferences and override some selections made during Setup. This function also allows the current user to change his or her password, turn on or off the Multi-Factor Authentication and regenerate a new QR code to scan.

# Chapter 9 Reports

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## Introduction

The Reports Menu provides several different preset Reports. The data for these Reports can be queried according to your needs so that a Report only reflects the information you require. Custom Reports can also be generated within the Return Lookup screen by selecting columns to be displayed and criteria to be queried.

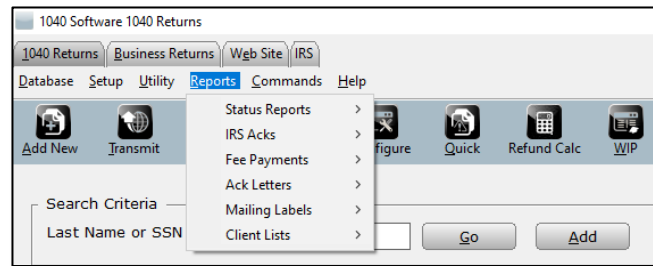
All preset Reports are opened in the same manner with differing options available for sorting and grouping within the particular Report window. As listed below, there are six categories of preset Reports each having its own subgroup of Reports. Several types of Reports are available to meet the needs of your individual business, and you will find some of them to be indispensable. To find the Report you are looking for, use the Report Menu to decide on a general option, and then scroll on that option for a particular Report that will meet your needs.

Alternatively, there are several options available for creating a custom Report within the Return Lookup screen. The user selects all of the columns to be viewed in the Report and then separately selects the search criteria to be used, along with the parameters of that search criteria.

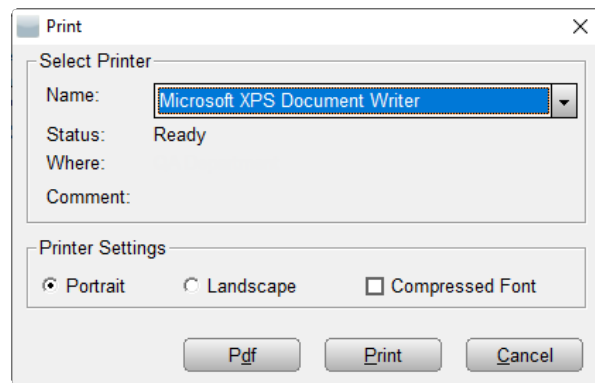
## Using the Report Menu

General Directions for Opening and Viewing a preset Report:

1. From the Opening Screen, click on REPORTS in the Menu Bar, **and drag the arrow down to the general Report category.** A new menu will open to the right. **Drag the arrow down** to the particular Report you want to use **and click once.** The Report Writer window with the particular Report you chose will open. Under Results, basic information about the formation and printing of the Report will appear.



2. **Mark options** on how you would like to query the Report. See below for further details on individual Reports.
3. **To view the Report, click QUICK VIEW.** The Report will appear in the Results screen.
4. **To print the Report, click PRINT.** The Print window will open.



5. **Select the Printer** from the dropdown list. The default printer for Reports will already appear. See page 38 for setting up the default printer.
6. **Click OK** to print a hard copy, **click PDF** to create a PDF, **or click Cancel.**
7. **Click CLOSE** to close the Report window.

## Status Reports

These Reports print a list of Returns according to their current status. This function is useful for creating a list of Returns that need a specific step to further or complete the tax preparation process.

**REJECTED RETURNS** – This Report allows you to view rejected Federal Returns as a list. You have different options for sorting and grouping the data. You can also limit the Returns on the list by a starting and ending acknowledgement date.

**DETAILED REJECTED RETURNS** – This Report allows you to view the details of rejected Federal Returns including the reject code and description of the reject. You have different options for sorting and grouping the data. You can also limit the Returns on the list by a starting and ending acknowledgement date.

**REFUND TRANSFERS** – This Report provides a list of clients who have received a refund transfer. You have several options for sorting and grouping the data.

**REFERRAL COUPONS** – (Personal Returns Only) This function prints referral coupons that the Taxpayer can give to their friends.

**CHECK(S) READY** – This Report provides a list of clients whose checks are ready for printing. It allows you to sort and group the clients by different criteria and includes the client's home phone number. This Report is a useful tool to use in tandem with check distribution.

**CHECK(S) PRINTED** – This report provides a list of all checks that have been printed for each tax return. This report can be sorted and grouped in different ways to meet your business needs.

**STATE ACKS/REJECTS** – This Report provides a list of State Returns that have been acknowledged, along with their status, including whether they have been rejected by the State. The Report can be sorted by different criteria, including the State Code.

**STATUS BY CREATION DATE** – This Report provides a list of Returns and their current status within a certain date range of being created. Other sorting criteria can also be applied to the Report.

**STATUS BY MODIFICATION DATE** – This Report provides a list of Returns and their current status within a certain date range of having been modified. Other sorting can also be applied to the Report.

**STATUS WITH PREP FEES** – This Report is similar to the Status by Creation Date Report except that it also includes the Tax Preparation fees charged.

**ETD STATUS REPORT** – This Report provides a list of Extensions that have been electronically filed and whether they have been acknowledged or rejected, or are still pending.

**RETURN ACCESS DETAIL** – This Report provides a list of Returns showing the date and time a specific login accessed the records.

## IRS Acks

These Reports print a list of Returns that have been acknowledged either by all Returns within a certain date range or by category. The Reports give a count of how many Returns have been acknowledged and allow you to sort and group the Returns by different criteria.

**IRS ACK COUNTS** – This Report provides a list of all federal Returns acknowledged within a certain date range and can be sorted and grouped by different criteria, making the Report more customized to your needs.

**IRS REJECTS (ALL)** – This Report provides a list of all federal Returns that have ever been rejected, including those that have been retransmitted and acknowledged. This report can be very helpful for quickly viewing what types of Returns are being rejected in order to identify whether a Preparer is potentially committing fraud.

**IRS AND STATE ACKNOWLEDGEMENTS** – This Report is similar to the previous Report except that it only includes Reports that required both IRS and State Acknowledgement if both Acknowledgements have been received. This Report is very helpful if you are preparing Returns for States who are slower to process and acknowledge their Returns or those States who do not acknowledge rejected Returns.

**IRS ACKS WITH PHONE AND ADDRESS** – This Report provides a list of all federal Returns acknowledged within a certain date range with the Phone Number and Address of the client.

**RACs WITH IRS DEPOSITS** – This Report provides a list of all federal Returns for which a refund deposit has been issued by the IRS.

**RACs WITHOUT IRS DEPOSITS** – This Report provides a list of all federal Returns for which a refund deposit has not been issued by the IRS.

## Fee Payments

These Reports group Returns by whether the tax preparation fees have been paid.

**FEE PAYMENTS BY PAYMENT DATE** – This Report provides a list of Returns for which fees have been paid by payment date. This Report also breaks down the fees paid by Return Preparation Fee, Electronic Filing Fee, and Document Preparation Fee.

**NO FEE PAYMENT BY ACK DATE** – This Report provides a list of acknowledged Returns for which the fees have not yet been paid.

**FEE PAYMENTS BY RECEIPT** – This Report provides a list of Returns for which fees have been paid by Receipt number. This Report also breaks down the fees paid by Return Preparation Fee, Electronic Filing Fee, and Document Preparation Fee.

**NO FEE PAYMENTS BY RECEIPT** – This Report provides a list of Returns for which the fees have not yet been paid by Receipt number.

**ALL FEE PAYMENTS BY SITE AND DATE** – This Report provides a list of Returns by Site for which the fees have been paid.

**FEE PAYMENT STATUS FOR ALL RETURNS** - This Report provides a list of all Returns and displays a breakdown of requested fees.

**FUNDED FEE PAYMENTS BY SITE AND DATE** – This Report provides a list of Returns by Site for which fees have been paid.

**FEE PAYMENTS BY PREPARER ID** - This Report provides a list of Returns for which fees have been paid by Preparer ID.

**INVOICED SALES TAX BY PREPARER ID** - This Report provides a list of Returns that were charged a sales tax fee.

**RAC FEES BY SITE** – This Report provides a list of Returns by Site showing the amount of Bank RAC fees that have been charged and whether they have been paid.

**OTC PAYMENTS BY PAYMENT DATE** – This Report provides a list of clients who have received a payment as an overage from the original amount of their tax return refund.

## Ack Letters

This function does not print an actual Report, but instead prints Acknowledgement Letters within a certain group, and within a certain date range.

**IRS BALANCE DUE LETTERS** – This function prints all Acknowledgement Letters from the IRS for Returns you have processed that require a balance of tax paid to the IRS within a specified date range.

**IRS ACKNOWLEDGEMENT LETTERS** – This function prints all Acknowledgement Letters from the IRS within a specified date range, regardless of the contents of the letter.

**STATE ACKNOWLEDGEMENT LETTERS** – This function prints all State Acknowledgement Letters within a specific date range, regardless of the contents of the letter.

**CLIENT PAYMENT VOUCHERS** – This function prints only the Payment Voucher for Federal Acknowledgement letters.

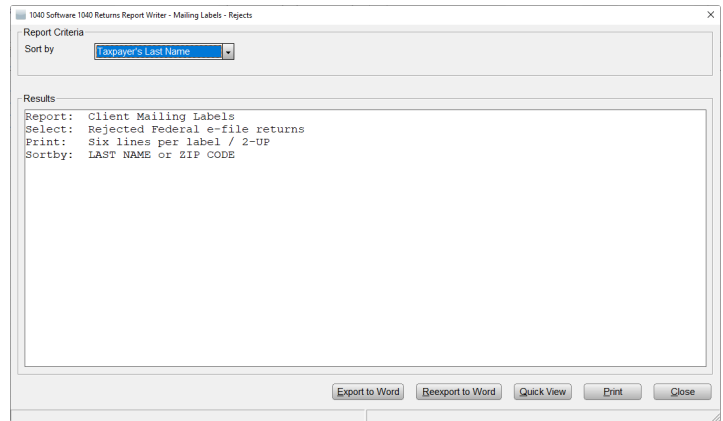
## Mailing Labels

There are three options for printing mailing labels:

1) Use the internal software program for formatting and printing the labels.

2) Use the EXPORT TO WORD function within the Mailing Labels function to export the data to Microsoft Word for formatting and printing labels.

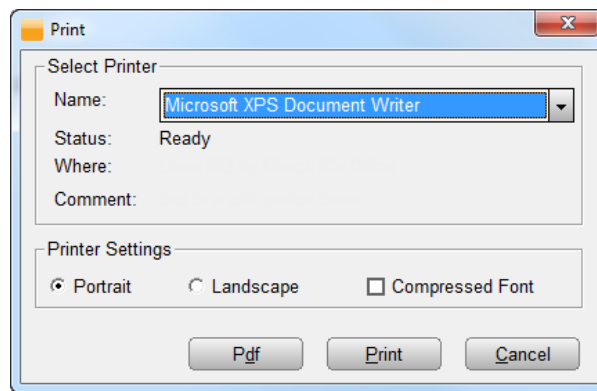
3) Use the EXPORT RECORDS function within the Utilities function to export the data to any type of data processing program.



Note: The third option only provides for a full mailing list of all clients whereas this function allows a more refined sorting of clients. *To print Mailing Labels using the third option, see page 213 under Utilities for further directions on Export Records.*

To print Mailing Labels using the first two options:

1. From the Opening Screen, click on REPORTS in the Menu Bar and **drag the arrow down to MAILING LABELS**. A new menu will open to the right. **Drag the arrow down** to the particular set of mailing labels you want to print **and click once**. The Report Writer window with the particular set of labels you chose will open. Under RESULTS, basic information about the formation and printing of the mailing labels will appear.
2. To view the Labels under RESULTS, **click QUICK VIEW**.
3. To print the labels within the program,
  - a. **Click PRINT**. The Print window will open.
  - b. To choose a different printer than the default, **use the dropdown list and click on a new printer**.



- c. **Click PDF** to view a PDF.
    - d. **Click PRINT** to print the labels. Note: This program only prints one format of labels-They must be 1" by 4", such as Avery #5161.



4. To print the labels in Microsoft Word,
  - a. **Close all Microsoft Applications.**
  - b. **Click EXPORT TO WORD.** Microsoft Word will open with the labels pre-formatted.
  - c. **Edit the labels** in Word however you choose. You can change the font size and type, save the labels, and make whatever other changes you choose. You can also Export the data from Word to another data processing program at this time for further sorting of data.
  - d. **Print the labels** via the print function in Microsoft Word or other program.
5. **Click CLOSE** to close the Report Writer and return to the main screen.

### **Sets of Mailing Labels Available**

**MAILING LABELS-REJECTS** – This function creates mailing labels for those clients whose Returns are currently rejected by the IRS.

**MAILING LABELS BY SITE** – This function creates mailing labels for all of the clients who have their Returns prepared at a particular Site.

**MAILING LABELS-SELF PREPARED** – This function creates mailing labels for only those clients who prepare their own Returns, and then use your services for electronic filing.

**MAILING LABELS-PAPER RETURNS** – This function creates mailing labels for only those clients who do not file their Returns electronically, but instead mail them as paper Returns.

**MAILING LABELS-QUEUED RETURNS** – This function creates mailing labels for Returns that are currently queued for transmitting to Central Site.

### **Client Lists**

These Reports group clients by certain criteria or by providing certain information about the clients.

**CLIENT BIRTHDATE LIST** – This Report provides a list of all of your clients and their birthdates, along with their spouses and spouses' birthdates.

**TELEPHONE LIST BY PREPARER** – This Report provides a list of your clients, their telephone numbers, and the fees they have paid. The clients can be sorted by different criteria, including by Preparer and Site ID.

**RECEIPTS BY SITE** – This Report provides a list of all Returns prepared by Site, including the Preparer ID, the current Status of the Return, the Date the Return was transmitted, the amount of the Refund, and the type of Bank Product they used, if any.

**RETURNS WITHOUT RECEIPTS** – This Report provides the same information as the RECEIPTS BY SITE Report, however, it only shows the Returns that were prepared without a Receipt number.


**CLIENT TELEPHONE LIST** – This Report provides a list of your clients and their telephone numbers. The clients can be sorted by different criteria.

**CLIENT REFERRAL SUMMARY** – This Report provides a list of your clients and how they were referred to use your business.

**RECEIPTS BY PREPARER ID** - This Report provides a list of all Returns prepared by a Preparer ID and will display the current Status of the Return, the Date the Return was created, the amount of the Refund, and the type of Bank Product they used, if any.

## Using the Return Lookup Screen to Create a Report

To Create and View a Custom Report:

1. From the Toolbar, **click on the  button.** The Return Lookup screen will appear.
2. From the Return Lookup Toolbar, **click on the EXTENDED button.** The Search Field Setup window will open. The upper left side of the screen has a list of AVAILABLE DISPLAY FIELDS and the upper right side of the screen has a list of SELECTED DISPLAY FIELDS.
3. To add a Display Field column to the report, **click on the name of the field in the Available Display Fields list** to highlight it, **and click the ADD button.** The selected Display Field will be removed from the list on the left and appear on the list on the Right under SELECTED DISPLAY FIELDS.
4. To remove a Display Field column from the report, **click on the name of the field in the Selected Display Fields list** to highlight it, **and click the REMOVE button.** The selected Display Field will be removed from the list on the right and appear on the list on the left under AVAILABLE DISPLAY FIELDS.

Search Field Setup

Available display fields

1040-X ACK Code	Information and Status
1040-X E-filed	Information and Status
1099-R Direct Rollover	FRM 1099-R
3rd Party Designee	RET 1040
8453 Attached	FRM 8879
8949 Attached	FRM 8879
Account Number Exists	Client Data
Account Number	Client Data
Address	Client Data

Selected display fields

Available search fields


1040-X ACK Code	Information and Status
1040-X E-filed	Information and Status
1099-R Direct Rollover	FRM 1099-R
3rd Party Designee	RET 1040
8453 Attached	FRM 8879
8949 Attached	FRM 8879
Account Number Exists	Client Data
Account Number	Client Data
Address	Client Data

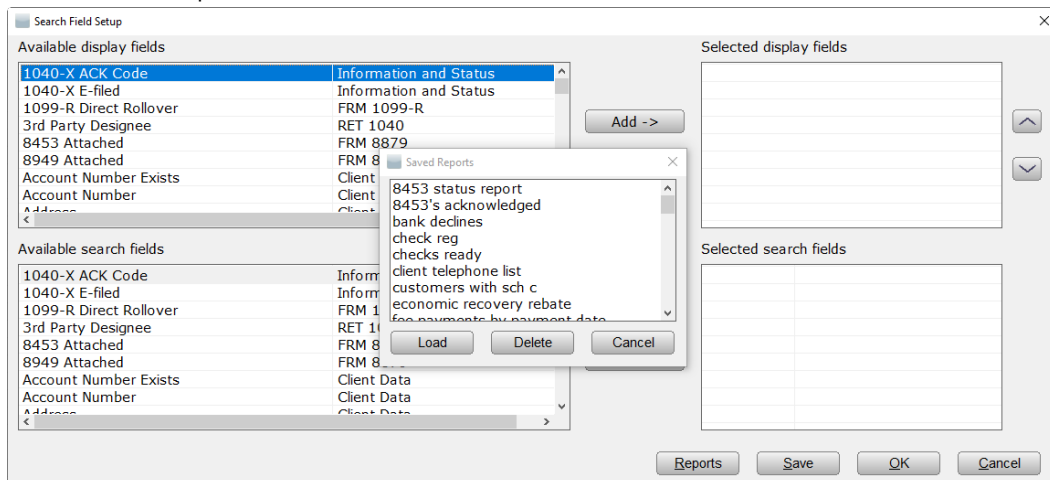
Selected search fields

Buttons: Add ->, <- Remove, Reports, Save, OK, Cancel

5. The bottom left side of the screen has a list of AVAILABLE SEARCH FIELDS. To add a Search Field to the report, **click on the name of the field in the Available Search Fields list** to highlight it, **and click the ADD button**. Depending on the search field selected, a window will open asking for the criteria of that specific field.
6. **Enter the appropriate criteria** for the search field in the open window by entering a number, dates, or other criteria, or by selecting from a dropdown list, **and click OK**. The selected Search Field will be removed from the list on the right and appear on the list on the left under SELECTED SEARCH FIELDS.
7. To remove a Search Field from the report, **click on the name of the field in the Selected Search Fields list** to highlight it, **and click the REMOVE button**. The selected Search Field will be removed from the list on the right and appear on the list on the left under AVAILABLE SEARCH FIELDS.
8. **Click Save** at the bottom. The Save Report window will open.
9. **Enter the name** of the newly created report **and click OK** in the Save Report window.
10. **Click OK** in the Search Field Setup window and the newly created report will appear for viewing.

To view a previously created Custom Report:

1. From the Toolbar, **click on the  button**. The Return Lookup screen will appear.
2. From the Return Lookup Toolbar, **click on the EXTENDED button**. The Search Field Setup window will open.
3. **Click on the REPORTS button** at the bottom of the window. The Saved Reports window will open.




4. **Select the Custom Report** from the dropdown list **and click Load**. The Search Field Setup window will open.
5. If any changes to the Custom Report are needed, **make changes** according to the directions above for creating a Custom Report.
6. **Click Save** to save the Custom Report with a new name and follow the directions above for creating a Custom Report. Otherwise, **click OK** to view the report.

*To work with a Report:*

1. **Create a new Custom Report or open** an existing Custom Report as instructed above.
2. **Click the EXPORT button** in the Toolbar to export the information to an Excel spreadsheet. The Excel spreadsheet with the Custom Report will open and normal Excel functions are available for manipulating the data or saving the report in Excel format.
3. **Click the SUMMARY** button in the Toolbar to create a summarized version of the Custom Report. The Report Totals window will open with a list of the Field Descriptions in the report, how many returns have data applicable to that field, and the total of the field. The data will vary depending on the individual report.

*To delete a Custom Report:*

1. From the Toolbar, **click on the**  **button**. The Return Lookup screen will appear.
2. From the Return Lookup Toolbar, **click on the EXTENDED button**. The Search Field Setup window will open.
3. **Click on the REPORTS button** at the bottom of the window. The Saved Reports window will open.
4. **Select the Custom Report** from the dropdown list **and click Delete**.

# Chapter 10 Help Menu

## Introduction

The Help Menu provides information to assist you when you have a question about this program. Of course, the technical support team is also at your disposal, but this Help function has been created to answer quick questions and fix minor issues. The Help Menu is based on the information in this Manual, along with some additional helpful information, allowing you to quickly find information while you are working in the program without having to locate and flip through the Manual.

## Current Topic

This function provides you information about the current task you are completing or about the screen you are viewing.

*To View Help on a Current Topic:*

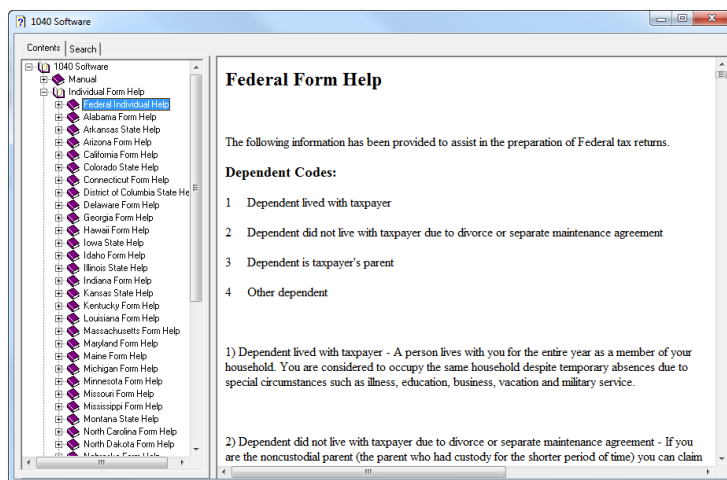
1. **Click on HELP in the Menu Bar, drag the arrow down to CURRENT TOPIC, and click once.** A screen with help information will open on the window in which you are currently working.

2. **View the information.**

3. **Follow the directions**

below under All Topic Help for directions on further Help information.

4. When you are finished, **click the Close button** (the small red "x" in the upper right hand corner of the screen) to close the Help window.



## All Topic Help

This function provides you information about any help topic by utilizing either an index of contents or by conducting a search. This search function locates search words within the titles of articles.

*To Use the Help Function:*

1. From the Opening Screen, click on HELP in the Menu Bar, **drag the arrow down to ALL TOPIC HELP, and click once.** The Help window will open.

2. To use All Topic Help as an index,
  - a. **Under the first tab, CONTENTS, scroll to the subject** you want to view.  
Example: Go to Federal Help for information on Federal forms.
  - b. **Click once on the subject** to open the entire subject. You may have to scroll down through several pages to find the information you need.
  - c. **Or, click twice on the subject** to open the entire subject, and also open a table of contents of that subject. Subjects with a closed book icon next to them can be opened further. Subjects with an open book icon next to them cannot be opened further.
  - d. **View the information.**
3. To use All Topic Help as a search engine,
  - a. **Click on the second tab, SEARCH.**
  - b. In the first empty white box, **enter the keyword(s)** you would like to search.
  - c. **Click the SEARCH button.** The second empty white box will fill with the search results.
  - d. From the search results, **click on the subject** that interests you.
  - e. **View the information.**
4. When you are finished, **click the Close button** (the small "x" in the upper right hand corner of the screen) to close the Help window.

## Return Status Codes

This Help function gives you immediate access to the Status Summary codes used by the program when it transmits Return information back to your transmitting computer. This information is helpful for determining the status of Returns and what further steps need to be taken to process them completely.

*To View the Return Status Code List from Help:*

1. From the Opening Screen, **click on HELP** in the Menu Bar, **drag the arrow down to RETURN STATUS CODES, and click once.** The Help window will open to the Status Summary List.
2. **View the information.**
3. When you are finished, **click the Close button** (the small "x" in the upper right hand corner of the screen) to close the Help window.

## Resources

These supplied resources give you quick access to the Tax Library and IRS.gov Website.

### Tax Library

This function allows you quick access to this third party Tax Library at a discounted fee. Please visit their website for more details by linking through this section.

### Where's My Refund?

This function allows you quick access to the IRS website to utilize the Where's my Refund Tool.

### Where's My Amended Return

This function allows you quick access to the IRS website to utilize the Where's my Amended Return Tool.

### Identity Protection PIN

This function allows you quick access to the IRS Website to utilize the Retrieve your Identity Protection PIN.

## Federal Help

This Help function sends you immediately to the Federal Help section in the Contents of Help.

*To Go Directly to Federal Help:*

1. From the Opening Screen, **click on HELP** in the Menu Bar, **drag the arrow down to FEDERAL HELP, and click once.** The Help Window will open to the Federal Help section.
2. **Follow the directions above** for further information on using Help as an index.

## State Help

This Help function sends you to the regular help screen from where you can choose a particular State.

*To Use State Help:*

1. From the Opening Screen, **click on HELP** in the Menu Bar, **drag the arrow down to STATE HELP, and click once.** The Help window will open.
2. **Scroll down to the State** for which you need help.
3. **Follow the directions above** for further directions in using the Help as an index.

## About

This function shows what packages are available with your software program, and those packages you have activated. It also shows which state packages you have installed. This screen provides you with the program and print versions you are currently using. Finally, this screen provides contact information for your sales and technical support groups.

*To use About:*

1. From the Opening Screen, **click on HELP** in the Menu Bar, **drag the arrow down to ABOUT, and click once**. The About window will open.
2. **View the information.**
3. **Click the PRINT button** to print the information.
4. **Click OK to close the window** when you are finished.



# Glossary

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**This Glossary provides a helpful list of definitions, some of which are unique to this program and others that are IRS-defined.**

**Acknowledgment** – A message from the IRS or the State Agency that a Return has been accepted via electronic filing.

**Adjusted Basis** - The original value of a piece of property plus the value of improvements and minus depreciation. The adjusted basis is used to figure your gain or loss on a sale.

**Adjusted Gross income (AGI)** – This amount is the Taxpayer's total income reduced by certain deductions, such as contributions made to an IRA, student loan interest payments and other available deductions.

**Adjustments to Income** – This amount is the Taxpayer's total deductions that are subtracted from gross income to calculate Adjusted Gross Income (AGI). These include, but are not limited to, deductions for moving expenses, alimony paid, a penalty on early withdrawal of savings, and contributions to an individual retirement arrangement (IRA). Adjustments to income can be subtracted from gross income even if itemized deductions are not available or claimed.

**Amount Due** – This is the amount the Taxpayer owes to the IRS when the total tax due for the year is greater than the total tax payments already made for the year.

**Asset** – Any item of economic value owned by an individual or corporation which must be depreciated for tax purposes.

**Audits** – These functions are used to configure the diagnostic validations.

**Balance Sheet** – Statement of the financial position of a business as of a certain date. The statement will show the business's assets in one column and its liabilities and owner's equity in another column.

**Bank** – This is the Bank you have chosen to process your bank products related to Tax Returns. This is independent of a Client's bank where a direct deposit might be made or the bank where you conduct normal bank business.

**Bank Product** – A loan product purchased from the Bank enabling the Taxpayer to receive their tax refund earlier than would be provided by the IRS.

**Basis** – The Basis is the amount of the taxpayer's monetary investment for tax purposes in real or personal property used for business. The Basis is normally cost, however it could be different depending on how and when the property was purchased, and if the property is used for both business and personal purposes. Basis is used to determine the amount of expense

available for the current year from depreciation (regular and special) and Section 179, and to calculate a taxable gain or loss on the sale or other disposition of the property.

**Bulletins** – Messages received from Central Site during communications containing important, recently released information for all Tax Preparers.

**Canceled Debt** – A forgiven debt on a mortgage or other loan. Canceled debt is generally considered taxable income.

**Capital Asset** – Property held by a taxpayer solely for the investment (of a company, property, etc.).

**Capital Gain** – Profit from the sale or trade of an investment property such as stock or real estate.

**Casualty Loss** – A deduction taken for property damage suffered during a disaster or other such event.

**Care Provider** – A person or entity who provides care for an individual and whose income can be expensed by the Taxpayer who makes the payments of income.

**Central Site** – This is the home base where all communications between the Tax Preparer and the IRS and State Agencies take place. This is also how Remote offices communicate with their Main office.

**Child and Dependent Care Credit** – This is a nonrefundable credit available to certain taxpayers to claim a credit for paying someone to care for their qualifying Dependents under the age of 13 or Spouses or dependents who are unable to care for themselves.

**Client** – The Client is the person for whom the Preparer is preparing Tax Returns. The Client is interchangeably referred to as the Taxpayer.

**Communications** – The process which occurs during Transmit/Transmission when information is sent to Central Site from the User and information is sent back to the User from Central Site.

**Dependent** – This is a person, other than the Taxpayer or Spouse, who entitles the Taxpayer to claim a dependency exemption.

**Depreciation** – This is a deduction taken for the business use of certain items which lose value over a period of time longer than one year, such as office furniture.

**Direct Deposit** – This is an electronic transfer of a Refund into a Taxpayer's financial institution account directly from the IRS.

**DONEE** – A Donee is a non-profit organization that is authorized by the federal government to accept tax deductible charitable contributions.

**Due Diligence** – This is a process, which when used in the context of the Earned Income Tax Credit (EITC), refers to requirements that Preparers must follow when preparing returns that involve the EITC.

**EFIN** – The Electronic Filing Identification Number assigned to an ERO by the IRS used for identity purposes when a Return is electronically filed.

**EIC** – The Earned Income Tax Credit or Earned Income Credit is a refundable tax credit available to some taxpayers.

**EIN** – The Employer Identification Number, also known as the Federal Employer Identification Number (FEIN) is assigned to all businesses who hire employees, pay wages, and deposit employment taxes to the IRS on behalf of those employees.

**Electronic Signature Pad** – This is an electronic device with a touch sensitive LCD screen which allows users to acquire and register a signature or any other physical signature capture device that captures and converts a signature into an electronic format.

**Employer/Payer** – A person or entity who has paid wages to an employee and deposited employment taxes to the IRS on behalf of that employee.

**ERO** – An Electronic Return Originator is a person or entity who has been authorized by the IRS to electronically file Tax Returns and has been assigned an EFIN.

**Exemption** – This is a fixed amount a Taxpayer can claim and subtract from income for his or herself, the spouse, and any eligible Dependents.

**Export** – To move data from this program to an outside program for sorting, formatting, and printing.

**Feeder Site** – Also known as a Remote Computer that will transmit directly to Central Site to communicate with the Main Office or Service Bureau.

**Filing Status** – The Filing Status of the Taxpayer determines the rate at which taxable income is taxed. The five filing statuses are as follows: Single, Married Filing a Joint return, Married Filing a Separate return, Head of Household, and Qualifying Widow(er) with dependent child.

**Financial Statement** – Report which contains all of the financial information about a company. The report generally consists of a balance sheet, income statement and may include other information as well.

**FTIN** – The Federal Tax Identification Number is synonymous with the TIN, and is generic for any type of Identification number assigned by the IRS for reporting purposes.

**Gross Income** – This amount includes money, goods, services, and property a person receives that must be reported as taxable. This also includes unemployment compensation and certain scholarships. It does not include welfare benefits and nontaxable Social Security benefits.

**Import** – This function moves tax returns prepared by other tax programs into this program.

**Investment Income** – This amount includes taxable and tax-exempt interest, dividends, capital gains distributions, and rental income.

**Main Office** – The office in a Multi-Office Organization or Service Bureau that is the administrator of all Remote Offices and has overall control of the operation.

**Master User** – This is the User ID of the Main Office in a Multi-Office Organization or Service Bureau.

**MeF** – This refers to Modernized e-File.

**Multi-Tier Office** – This is a Remote Office of the Main Office that can have other Remote Offices organized under it. Under this system, three tiers are available: The Main Office, Multi-Tier Offices, and Remote Offices which may be assigned to a Multi-Tier Office or the Main Office.

**Name Control** – This is the first four significant letters of a Taxpayer's last name that the IRS uses in connection with the Taxpayer SSN to identify the Taxpayer, Spouse and Dependents.

**Non-Transmitting Computer** – A computer which prepares tax returns, but does not communicate with Central Site via Transmitting. Instead, the Non-Transmitting computer transfers information to the Transmitting Computer.

**Occupation** – A description of what the Taxpayer does to earn income.

**Paid Preparer** – This is an individual who is paid to prepare Tax Returns. A Paid Preparer is not necessarily also an ERO, but instead may work for an ERO.

**Part-Year Resident** – This is a person who lived in a particular state for only part of the year, and may have to file a state income tax return for that state if he or she lived there a specific amount of time and/or made a certain amount of income from a source in that state.

**Pay-Per-Remote Signature** – This is a premium feature, the ERO must be enrolled in on the portal and the taxpayer(s) must consent to receive and sign their tax return documents remotely.

**Pay-Per-Return** – This is an offered program pricing option.

**Personal Exemption** – An exemption claimed for yourself and, if married filing jointly, for your spouse.

**PIN** – A Personal Identification Number used by a Taxpayer and/or an ERO as a replacement to a signature in some cases. This number is not assigned by any agency, but rather is chosen by the person using the pin.

**PTIN** – A Preparer Tax Identification Number can be used by Preparers who are not working as a business entity, and therefore, do not have a separate FEIN, so that they do not have to share their Social Security Number with their Clients.

**Qualifying Widow(er)** – This is a filing status claimed by a Taxpayer whose Spouse has died during the tax year and entitles the Taxpayer to the tax rates and benefits of a joint return. If a widow(er) has Dependents and does not remarry, that person may be allowed to claim Qualifying Widow(er) status for 2 additional years.

**RAC** – A Refund Anticipation Check is a check issued by the Bank after funds have been received by the IRS and requires no out of pocket fees from the Client.

**Refund** – This is the amount owed to a Taxpayer when the total tax payments made for the year are greater than the total tax due for the year.

**Remote Computer** – See Feeder Site above.

**Remote Invoice** – A preparer can generate an invoice and send to the taxpayer via email. The taxpayer can pay that invoice remotely using a credit card.

**Remote Office** – An office whose registration and setup is controlled by a Main Office. The level of access granted to a Remote Office will be controlled by the Main Office.

**RemoteSign** – Use RemoteSign to send a signature request to your taxpayers. Allowing them to sign their documents remotely from anywhere and anytime.

**Rejection** – A message from the IRS or the State Agency that a Return has not been accepted via electronic filing. The Return must be corrected and retransmitted.

**Retrieve** – The process which occurs when a Transmitting Computer uploads return data from a Non-Transmitting Computer.

**RTN** – A Routing Transit Number is a unique number to every bank and is used to identify that bank for direct deposit of a Tax Refund.

**SBIN** – The Service Bureau Identification Number is used when a Tax Preparer has many sites and many different EFIN's, and is assigned by the IRS.

**Site ID** – This is the code for a particular Site assigned by the User so that activity at different Sites can be delineated.

**SSN** – The Social Security Number is what most taxpayers use for identification purposes.

**Standard Deduction** – This is an amount that reduces the taxable income subject to tax and varies according to filing status, age, blindness, and dependency of the Taxpayer, Spouse and any Dependents.

**Submission ID** – This is a globally unique 20-digit number assigned to electronically filed tax returns with the following format: EFIN + ccyddd + 7-digit alphanumeric sequence number.

**Status Codes** – These Codes indicate the status of a current Return, such as whether it has been acknowledged, accepted, or completed.

**Taxpayer** – The taxpayer is the person for whom the Preparer is preparing Tax Returns. The Taxpayer is interchangeably referred to as the Client.

**Tax Liability** – The total amount of taxes you owe.

**Taxable Income** – Your Adjusted Gross Income reduced by all applicable exemptions, credits, and deductions. The amount of income that is taxed.

**Technology Access Fee** – This fee is for the cost of programming, communication protocols, and the ongoing costs of maintenance, updates and enhancements to the software and the related network infrastructure.

**TIN** – The Taxpayer Identification Number is a generic name for any type of Identification number that is used to represent a Taxpayer. A TIN could be assigned by a Federal Agency or a State Agency.

**Transfer(ing)** – The process which occurs when Return data is sent from a Non-Transmitting Computer to a Transmitting Computer.

**Transmit(ing)/Transmission** – The process which occurs when a Transmitting Computer sends information to and receives information from Central Site.

**Transmitting Computer** – This is a computer capable of Transmitting to and from Central Site. A Transmitting Computer does not necessarily have an associated Non-Transmitting Computer.

**Transmit(ing)/Transmission Fee** – This fee is applied to all returns for the transmission and security of data/documents through the software,

**Updates** – Data received from Central Site which makes alterations to the program during the tax season in order to keep up with changes in the tax laws and regulations, or to make the program work more efficiently.

**User** – A person who is using this program. This person could be a Paid Preparer, an ERO, a Data Entry person, or any other person using the program. This person could have Administrator status allowing them access to all functions or a very limited access allowing only a few specific functions.

**User ID** – This is the identification code assigned to an office in a Multi-Office Organization or Service Bureau.

**Verify(ing)** - The internal process which occurs within the program before Transmitting to Central Site in order to catch errors at an early stage. This process is also used for paper Returns.

**Wallet** – Where the user stores their credit card information for use with the Premium Services.

# Appendix 1      IRS Information

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## **IRS Service Center Phone Numbers**

The IRS Tele-tax number is 1-800-829-4477

The IRS e-Help Desk phone number is 1-866-255-0654.

The IRS number for "Where's My Refund" is 1-800-829-1954.

The IRS number for General Tax Help is 1-800-829-1040.

The IRS number for Business and Specialty Tax Help is 1-800-829-4933

The IRS number for people with hearing impaired is 1-800-829-4059 (TDD).

**The IRS e-File Calendar was not released as of the printing of this Manual. Please go to [www.irs.gov](http://www.irs.gov) for updated information.**





# Appendix 2

# States with E-Filing

This program supports Electronic Filing for the following States:

	1040	1065	1120	1120S	1041	990
Alabama	✓	✓	✓	✓	✓	
Arizona	✓	✓	✓	✓	✓	
Arkansas	✓	✓	✓	✓	✓	
California	✓	✓	✓	✓	✓	✓
Colorado	✓	✓	✓	✓	✓	
Connecticut	✓	✓	✓	✓	✓	
District of Columbia	✓	✓	✓	✓	✓	
Delaware	✓	✓	✓	✓	✓	
Florida			✓	✓		
Georgia	✓	✓	✓	✓	✓	
Hawaii	✓	✓	✓	✓	✓	
Idaho	✓	✓	✓	✓		
Illinois	✓	✓	✓	✓	✓	
Indiana	✓	✓	✓	✓	✓	
Iowa	✓	✓	✓	✓	✓	
Kansas	✓	✓	✓	✓	✓	
Kentucky	✓	✓	✓	✓	✓	
Louisiana	✓	✓	✓	✓	✓	
Maine	✓	✓	✓	✓	✓	
Maryland	✓	✓	✓	✓	✓	
Massachusetts	✓	✓	✓	✓	✓	
Michigan	✓		✓		✓	
Minnesota	✓	✓	✓	✓	✓	
Mississippi	✓	✓	✓	✓	✓	✓
Missouri	✓	✓	✓	✓	✓	
Montana	✓	✓	✓	✓		
Nebraska	✓	✓	✓	✓	✓	
New Hampshire	✓	✓	✓	✓	✓	✓
New Jersey	✓	✓	✓	✓	✓	

	<b>1040</b>	<b>1065</b>	<b>1120</b>	<b>1120S</b>	<b>1041</b>	<b>990</b>
New Mexico	✓	✓	✓	✓	✓	
New York	✓	✓	✓	✓	✓	✓
North Carolina	✓	✓	✓	✓	✓	
North Dakota	✓	✓	✓	✓		
Ohio	✓	✓	✓	✓	✓	
Oklahoma	✓	✓	✓	✓	✓	
Oregon	✓	✓	✓	✓	✓	✓
Pennsylvania	✓	✓	✓	✓	✓	
Rhode Island	✓	✓	✓	✓		
South Carolina	✓	✓	✓	✓	✓	
Tennessee	✓	✓	✓	✓	✓	
Texas		✓	✓	✓	✓	
Utah	✓	✓	✓	✓	✓	
Vermont	✓	✓	✓	✓	✓	
Virginia	✓	✓	✓	✓	✓	✓
West Virginia	✓	✓	✓	✓	✓	✓
Wisconsin	✓	✓	✓	✓	✓	

# Appendix 3

# Status Codes

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## Status Codes and Descriptions

Bank RejBank Reject	<b>9</b>	<i>Bank Application Rejected</i>
Acked Acknowledged	<b>A</b>	<i>IRS Acknowledgement</i>
Chk Rdy	<b>C</b>	<i>Check Ready to Print</i>
ProformaProforma	<b>E</b>	<i>Proforma Return</i>
EF Retun EF Return	<b>F</b>	<i>EF Return</i>
Refused by CS	<b>G</b>	<i>Refused at Central Site</i>
RdyExtn Ready	<b>H</b>	<i>Extension Ready</i>
Imported	<b>I</b>	<i>Imported Return</i>
St Rej/Excp	<b>J</b>	<i>Rejected by State</i>
Imp ErrsImport	<b>K</b>	<i>Error Imported with Errors</i>
PapRet	<b>N</b>	<i>Paper Return</i>
State TransEF Qued	<b>O</b>	<i>State EF Queued</i>
ChkPrintd	<b>P</b>	<i>Check was Printed</i>
Queued Return	<b>Q</b>	<i>Queued for Transfer/Transmit</i>
RejectedIRS	<b>R</b>	<i>Rejected by the IRS service center</i>
Suspended	<b>S</b>	<i>Suspend from further processing</i>
Transferred	<b>T</b>	<i>Transferred from one computer to another</i>
Unknown	<b>U</b>	<i>Return Status Unknown</i>
SuspXmit.Queued	<b>V</b>	<i>Transmit to Central Site for Review</i>
Received @ CS	<b>W</b>	<i>Received at Central Site</i>
Retrieved	<b>X</b>	<i>Retrieved from another computer</i>
Return At IRS	<b>Y</b>	<i>At IRS service center, waiting for IRS acknowledgement</i>

Completed	<b>(Z)</b>	<i>Completed and accepted by IRS – No further Action Necessary.</i>
Extn Qued	<b>e</b>	<i>Extension queued</i>
IRSExten@IRS	<b>l</b>	<i>Extension at IRS</i>
Extn Refused	<b>k</b>	<i>Extension refused at Central Site</i>
Extn Pending	<b>p</b>	<i>Extension Pending at Central Site</i>
Extn Rejected	<b>r</b>	<i>Extension Rejected by IRS</i>
Extn State Only Rej	<b>s</b>	<i>State Only Rejected by IRS</i>
W7 Rtn	<b>w</b>	<i>Tax Return with no SSN</i>

# Appendix 4 Supported Federal Form for Personal Returns

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<b>Forms</b>	<b>Description</b>
1040	<i>Individual Income Tax Return</i>
1040 ES	<i>Estimated Tax Return</i>
1040 NR	<i>Non-Resident Returns and Attached Schedules and Forms</i>
1040 SS	<i>Return for Resident of Puerto Rico</i>
1040 V	<i>Payment Voucher</i>
1040 X	<i>Amended US Tax Return</i>
W-2	<i>Wage &amp; Tax Statement</i>
W-2G	<i>Gambling Income Statement</i>
W-2PR	<i>Puerto Rico Withholding Statement</i>
W-7	<i>Application for Individual Taxpayer Identification</i>
W-7 COA	<i>Certification of Accuracy of IRS ITIN</i>
461	<i>Limitation of Business Losses</i>
706	<i>United States Estate (and Generation-Skipping Transfer) Tax Return</i>
965	<i>Inclusion of Deferred Foreign Income</i>
965-A	<i>Individual Report of Net 965 Tax Liability</i>
965 S A	<i>US Shareholder's section 965(a) Inclusion Amount</i>
965 S B	<i>Deferred Foreign Income Corporation's Earnings and Profits (E&amp;P)</i>
965 S C	<i>US Shareholder's Aggregate Foreign Earnings and Profits Deficit</i>
965 S D	<i>US Shareholder's Aggregate Foreign Cash Position</i>
965 S E	<i>US Shareholder's Aggregate Foreign Cash Position Detail</i>
965 S F	<i>2020 Foreign Taxes Deemed Paid by Domestic Corporation</i>
965 S G	<i>2017 Foreign Taxes Deemed Paid by Domestic Corporation</i>
965 S H	<i>Amounts Reported on Forms 1116 &amp; 1118 and Disallowed Foreign Taxes</i>
982	<i>Reduction of Tax/Discharge of Debt</i>
1042 RRB	<i>Railroad Retirement Benefits Statement for Nonresident Aliens</i>
1042 S	<i>Foreign Person's US Source Income Subject to Withholding</i>
1042 SSA	<i>Social Security Benefits Statements for Nonresident Aliens</i>
1098	<i>Mortgage Interest Statement</i>
1098 C	<i>Contributions of Motor Vehicles, Boats and Airplanes</i>
1098 E	<i>Student Loan Interest</i>
1098 T	<i>Tuition Statement</i>
1099 B	<i>Proceeds from Broker and Barter Exchange Transactions</i>
1099 C	<i>Cancellation of Debt</i>
1099 DIV	<i>Dividends and Distributions</i>
1099 G	<i>Certain Government Payments</i>
1099 INT	<i>Interest Income</i>
1099 K	<i>Payment Card and Third Party Network Transactions</i>
1009 LTC	<i>Long-Term Care and Accelerated Death Benefits</i>
1099 MISC	<i>Miscellaneous Income Statement</i>
1099 NEC	<i>Nonemployee Compensation</i>
1099 OID	<i>Original Issue Discount</i>
1099 Q	<i>Payments from Qualified Education Programs</i>
1099 QA	<i>Distributions from ABLE Accounts</i>

<b>Forms</b>	<b>Description</b>
1099 R	<i>Distributions from pensions and annuities</i>
1099 RRB	<i>Railroad Retirement Benefit Statement (Tier 1)</i>
1099 SSA	<i>Social Security Benefits Statement</i>
1116	<i>Foreign Tax Credit</i>
1127	<i>App. for Extension of Time for Payment of Tax Due/Undue Hardship</i>
1310	<i>Person Claiming Refund Due to Deceased Taxpayer</i>
2106	<i>Employee Business Expenses</i>
2120	<i>Multiple Support Declaration</i>
2210	<i>Underpayment of Tax</i>
2210 F	<i>Underpayment of Tax for Farmers</i>
2350	<i>Application to File a Federal Extension</i>
2439	<i>Notice to Shareholder of Undistributed Long-Term Capital Gains</i>
2441	<i>Child &amp; Dependent Care</i>
2555	<i>Foreign Earned Income</i>
2848	<i>Power of Attorney and Declaration of Representative</i>
3115	<i>Application for Change in Accounting Method</i>
3468	<i>Investment Credit</i>
3800	<i>General Business Credit Part I &amp; II</i>
3800 PG3	<i>General Business Credit Part III</i>
3903	<i>Moving Expense</i>
4136	<i>Fuel Tax Credit</i>
4137	<i>Social Security Tax on Tips</i>
4255	<i>Recapture of Investment Credit</i>
4361	<i>Exemption from SE Tax by Ministers, Members of Religious Orders and Christian Science Practitioners</i>
4562	<i>Depreciation &amp; Amortization</i>
4563	<i>Exclusion of Income for Bona Fide Residents of America Samoa</i>
4684	<i>Casualties &amp; Thefts</i>
4797	<i>Sales of Business Property</i>
4835	<i>Farm Rental Income &amp; Expenses</i>
4852	<i>Substitute for W-2</i>
4868	<i>Automatic Extension of Time to File</i>
4952	<i>Investment Interest Expense</i>
4970	<i>Tax on Distribution of Trusts</i>
4972	<i>Tax on Lump Sum Distribution</i>
5329	<i>Taxes on Qualified Retirement Plans</i>
5405	<i>First-Time Homebuyer Credit</i>
5695	<i>Home Energy Credit</i>
5884	<i>Work Opportunity Credit</i>
5884 A	<i>Disaster Area Credit for Employers</i>
6198	<i>At-Risk Limitations</i>
6251	<i>Alternative Minimum Tax</i>
6252	<i>Installment Sale Income</i>
6478	<i>Credit For Alcohol Fuel</i>
6765	<i>Credit For Research Activities</i>
6781	<i>Gain/Loss Sec 1256 Contracts</i>
7203	<i>S Corporation Shareholder Stock and Debt Basis Limitations</i>
8275	<i>Disclosure Statement</i>
8283	<i>Non-cash Charitable Contributions</i>

<b>Forms</b>	<b>Description</b>
8379	Injured Spouse Claim and Allocation
8396	Mortgage Interest Credit
8582	Passive Activity Loss Limitations
8582 CR	Passive Activity Gain Limitations
8586	Low Income Housing Credit
8594	Asset Acquisition Statement Under Section 1060
8606	Nondeductible IRA Contributions
8615	Tax for Children Under 14
8689	Allocation of Individual Income Tax to the US Virgin Island
8801	Prior Year Minimum Tax Credit
8812	Additional Child Tax Credit
8814	Report Child's Interest & Dividends
8815	Exclusion of Series EE Interest
8820	Orphan Drug Credit
8821	Tax Information Authorization
8822	Change of Address
8824	Like Kind Exchange
8826	Disabled Access Credit
8828	Recapture of Fed Mortgage Subsidy
8829	Business Use of Your Home
8834	Qualified Electric vehicle Credit
8835	Renewable Electricity Production Credit
8839	Qualified Adoption Expenses
8843	Statement of Exempt Individuals
8844	Empowerment Zone Employment Credit
8845	Indian Employment Credit
8846	Credit for FICA/Medicare Tax on Tips
8853	Medical Savings Accounts/LTC Contracts
8857	Request for Innocent Spouse Relief
8859	D.C. First Time Home Buyer Credit
8862	EIC After Disallowance
8863	Education Credits
8867	Paid Preparer's EIC Checklist
8879	IRS e-File Signature Authorization
8880	Credit for Qualified Retirement Savings Contributions
8881	Credit for Small Employer Pension Plan Startup Costs
8885	Health Coverage Tax Credit
8889	Health Savings Accounts
8891	U.S. Information Return for Beneficiaries of Certain Can. Ret. Plans
8903	Domestic Production Activities Deduction
8910	Alternative Motor Vehicle Credit
8911	Alternative Fuel Vehicle Refueling Property Credit
8915 B	Qualified 2017 Disaster Retirement Plan Distribution/Repayments
8915 E	Qualified 2020 Disaster Retirement Plan Distribution/Repayments
8917	Tuition and Fees Deduction *Pending
8919	Uncollected SS & Medicare Tax on Wages
8925	Report of Employer-Owned Life Insurance Contracts
8936	Qualified Plug-In Electric Drive MV Credit
8936 A	Credit for Qualified Commercial Clean Vehicles
8938	Statement of Foreign Financial Assets

<b>Forms</b>	<b>Description</b>
8941	<i>Credit for Small Employer Health Insurance Credit</i>
8948	<i>Preparer Explanation for Not Filing Electronically</i>
8949	<i>Sales and other Dispositions of Capital Assets</i>
8958	<i>Allocation of Tax Amounts Between Certain Individuals in Community Property States</i>
8959	<i>Sales and Other Dispositions of Capital Assets</i>
8960	<i>Net Investment Income Tax for Individuals, Estates, and Trusts</i>
8962	<i>Premium Tax Credit (PTC)</i>
8990	<i>Limitation on Business Interest Expense Under Section 163(j)</i>
8994	<i>Employer Credit for Paid Family and medical Leave</i>
8995	<i>Qualified Business Income Deduction Simplified Computation</i>
8995-A	<i>Qualified Business Income Deduction</i>
9000	<i>Alternative Media Preference</i>
9465	<i>Installment Agreement Request</i>

<b>Schedules</b>	<b>Description</b>
1	<i>Additional Income and Adjustments</i>
2	<i>Tax (AMT, 8962 and Other Taxes)</i>
3	<i>Nonrefundable Credits, Other Payment, Refundable Credits</i>
A	<i>Itemized Deductions</i>
B	<i>Interest &amp; Dividends</i>
C	<i>Profit or Loss From Business</i>
D	<i>Capital Gains &amp; Losses</i>
E	<i>Supplemental Income</i>
EIC	<i>Earned Income Credit</i>
F	<i>Profit or Loss from farming</i>
H	<i>Household Employment Taxes</i>
J	<i>Farm Income Averaging</i>
K-1 1041	<i>Beneficiary's Share of Income</i>
K-1 1120S	<i>Shareholder's Share of Income</i>
K-1 1065	<i>Partner's Share of Income</i>
LEP	<i>Request to Change Language Preference</i>
R	<i>Credit for the Elderly</i>
SE	<i>Social Security Self-Employment Tax</i>

<b>Worksheets</b>	<b>Description</b>
Bank Application	<i>Bank Application for Financial Products</i>
Bus Act Q	<i>Business Activities Questionnaire</i>
Car & Truck	<i>Car and Truck Expense Worksheet</i>
EF-PMT	<i>Electronic Filing Debit Payment Form</i>
FEC Record	<i>Foreign Employer Compensation Record</i>
Home Sale	<i>Home Sale Worksheet</i>
Insolvency	<i>Insolvency Worksheet</i>
IRS Election	<i>Explanation of Election to IRS</i>
IRS Notes	<i>Preparer's Notes to IRS</i>
IRS Regulatory	<i>Explanation of Regulatory to IRS</i>
<b>Worksheets</b>	<b>Description</b>



Minister	<i>Statement of Clergy Income</i>
NOL	<i>Net Operating Loss Worksheet</i>
Other Notes	<i>Other Notes</i>
Paper File	<i>Statement of Taxpayer's Choice to File in Paper Format</i>
PIN Form	<i>Authentication of PIN form</i>

**Note:** For a more detailed list of Accepted Forms/Schedules for Tax Year 2024 not included with your software program, please refer to the IRS website, [www.irs.gov](http://www.irs.gov).



# Appendix 5

# Keyboard Shortcuts

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<b>Key</b>	<b>Function</b>	<b>Key</b>	<b>Function</b>
F1	<i>Help Current Topic</i>	F6	<i>Bookmark Field</i>
F2	<i>Work In Progress Screen</i>	F7	<i>Calculator in Return</i>
F3	<i>Choice List</i>	F8	<i>Print Window</i>
F4	<i>Select for Print</i>	F9	<i>Return Lookup/Sort Statement Row</i>
F5	<i>Clear Override</i>	F10	<i>Exit Program</i>

<b>CTRL+</b>	<b>Function</b>	<b>CTRL+</b>	<b>Function</b>
A	<i>Add Form</i>	O	<i>Open Statement</i>
B	<i>Save Return</i>	Q	<i>Query Status</i>
C	<i>Client ProForma</i>	R	<i>Rejects/Errors</i>
D	<i>Delete Form</i>	S	<i>State Forms</i>
E	<i>Tax Estimator</i>	T	<i>Transmit</i>
F	<i>Forms Attached</i>	U	<i>Reload Billing</i>
G	<i>Go To Line #</i>	V	<i>Verify Return</i>
K	<i>Input Index</i>	W	<i>Worksheet</i>
L	<i>Link Forms</i>	X	<i>Save and Exit</i>
P	<i>Print Return</i>	Y	<i>Info &amp; Status Screen</i>
N	<i>Depreciation</i>	Z	<i>Return Status</i>

<b>ALT+</b>	<b>Menu</b>
C	<i>Command Menu</i>
D	<i>Database Menu</i>
F	<i>Forms Menu from Return Only</i>
H	<i>Help Menu</i>
P	<i>Print Menu from Return</i>
R	<i>Reports Menu from WIP Only</i>
R	<i>Return Menu from Return Only</i>
S	<i>Setup Menu</i>
U	<i>Utility Menu</i>

### **Additional Keyboard Shortcuts**

[Home]	Moves the cursor to the left of a line.
[End]	Moves the cursor to the right of a line.
[Page Up]	Scroll the form up on the screen.
[Page Down]	Scroll the form down on the screen.
[Ctrl]+[End]	Go to the bottom of the form.
[Ctrl]+[Home]	Go to the top of the form.
[Ctrl]+[Page Down]	Go to the next attached form.
[Ctrl]+[Page Up]	Go to the previous form.
[Ctrl]+[Shift]+[A]	Adds Form Occurrence
[Ctrl]+[Shift]+[C]	Copy
[Ctrl]+[Shift]+[U]	Locking and Unlocking Returns
[Ctrl]+[Shift]+[V]	Paste

# Appendix 6      Import from QuickBooks

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## Introduction

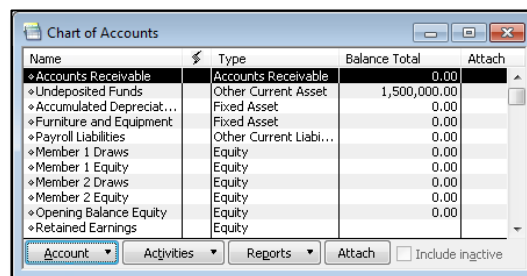
This function allows the User to import financial information into a Business Tax Return from a QuickBooks Chart of Accounts. Utilizing the Tax Line Mapping in QuickBooks ensures that the return data flows to the appropriate lines in the Business Return. To use the built in Tax Line Mapping see *page 163*.

## Setup and Review Tax Line Mapping in QuickBooks

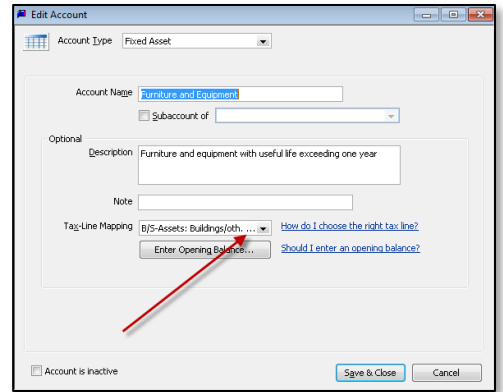
This first step is to review the Tax Line Mapping associated with each account in the QuickBooks Chart of Accounts for the business. Refer to the Tax Line Mapping Table at the end of these directions to determine which line in QuickBooks corresponds to the line in the Business Return.

*To Assign Tax-Line Mapping from the Business:*

1. Open QuickBooks.
2. From the Opening Screen in QuickBooks,
  - a. **Click Company** in the Menu Bar, drag the arrow down to **Chart of Accounts**, and click once. The Chart of Accounts window will open.



- b. **Click the Account Name to highlight and then click the Account button.** This will open the Edit Account window for this account. Select the correct tax-line mapping choice from the pull-down list according to the table at the end of these directions, and click Save and Close.
- c. Move to the next line in the Chart of Accounts and follow the same procedure until every line in the Chart of Accounts has been completed.

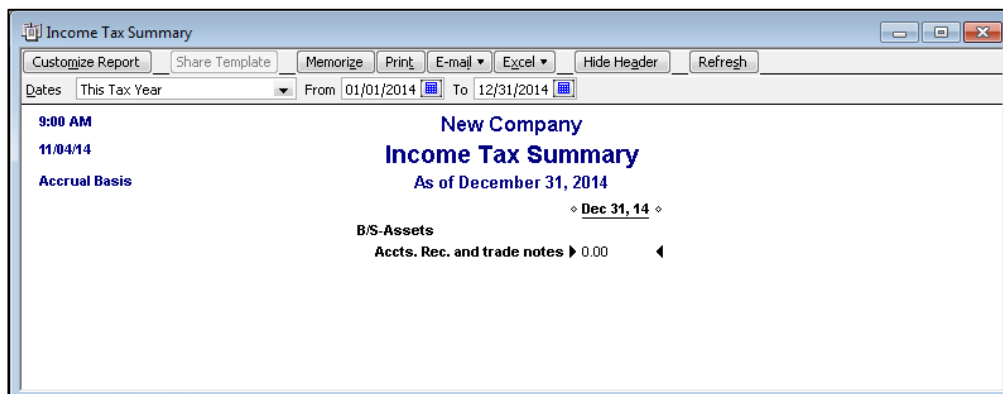


## Create the Export File

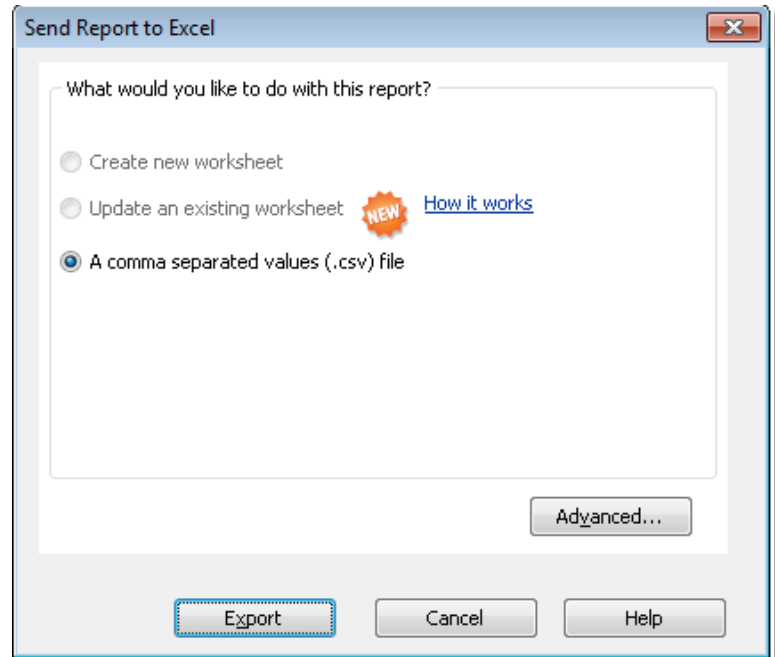
Once you have completed the Tax Line Mapping, the export file can be created, which will contain data that has been entered into QuickBooks and has been associated to a corresponding line in the Business Return by the Tax Line Mapping.

*To Create the Export File:*

1. From the Opening Screen in QuickBooks, **click Reports** in the Menu Bar, **scroll down to Accountant**, **scroll down to the new menu** that has opened to **Income Tax Summary**. The Income Tax Summary Report will be produced.
2. Select the appropriate Tax Year for this Business Return from the drop down list.



3. **Click the Excel button** which can be found just above the date bar, and the Export Report window will open.
4. **Select “A common separated (.csv) file”** which will create a .csv file.
5. **Click the Export button** at the bottom of the Income Tax Summary Report window and the Create Disk File window will open.
6. **Select a location** for the file, **enter a name** for the file and **click Save**. The default location will be the Company File in QuickBooks. This file could be created by the Taxpayer and given to the Tax Preparer on an external storage device.

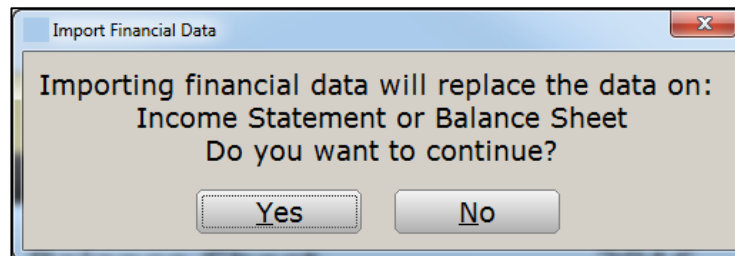


## Import Data into a Business Return

After an export data file of a business' financial data has been created in QuickBooks, this data can be easily imported into a Business Return.

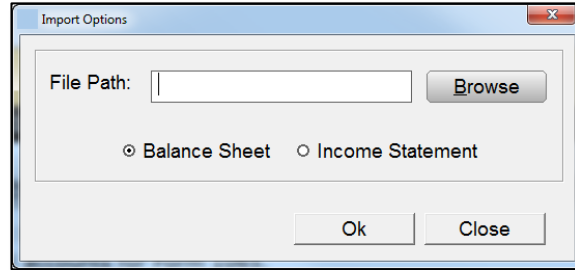
*Import Financial Data:*

1. Create a new Business Return or open an existing Business Return according to the directions in Chapter 5.
2. Click Return in the Menu Bar, drag the arrow down to **Import Financial Data**, and click once. The Import Financial Data Window will open.



3. **Click Yes** to continue with the import of new data. Any financial data already entered in the Business Return will be replaced with the data from this imported file. Click No to cancel the request.

4. Locate and select the QuickBooks export file previous created, select either Balance Sheet or Income Statement and click OK to complete the Import of Financial Data.



5. The Financial Data will now appear on both the Financial Statements sheets within the Business Return based on the Tax Line Mapping.
6. Make any necessary adjustments. Please note: Adjustments may be required when the Business Return has predefined lines on the Financial Statement for ease of entry on the Tax Return, but a corresponding tax line mapping is unavailable. Example: The category Other Income on the Business Return Income Statement includes a predefined line for "Income or loss received from a pass through entity," but no corresponding tax line mapping is available for QuickBooks import. Therefore, income or loss received from a pass through entity would be given the tax-line mapping of "Income: Other income" and would be entered in the table under line 8h of the Income Statement when imported. The User would need to transfer the amount of income or loss received from a pass through entity to line 8e and delete the related line from the 8h table to ensure the amount flows to the appropriate line on the tax return.
7. Enter all equity/capital account information on the Balance Sheet.



## Tax Line Mapping Table

<b>QuickBooks Tax-Line Mapping</b>	<b>Business Returns to Which the Tax-Line Mapping Applies</b>	<b>Line in the Business Return to Which Data Flows</b>
Income: Gross receipts or sales	1120, 1120S, 1065	Income Statement, Line 1a
Income: Returns and allowances	1120, 1120S, 1065	Income Statement, Line 1b
Income: Interest Income	1120	Income Statement, Line 3a
Income: Gross rents	1120	Income Statement, Line 4a
Income: Gross royalties	1120	Income Statement, Line 5
Income: State tax refund	1120	Income Statement, Line 8h
Income: Other income	1120, 1120S, 1065	Income Statement, Line 8h
COGS-Schedule A: Purchases	1120, 1120S, 1065	Income Statement, Line 9a
COGS-Schedule A: Cost of labor	1120, 1120S, 1065	Income Statement, Line 9b
COGS-Schedule A: Section 263A depreciation	1120	Income Statement, Line 9c
COGS-Schedule A: Add'l section 263A costs	1120, 1120S, 1065	Income Statement, Line 9c
COGS-Schedule A: Meals and entertainment	1065	Income Statement, Line 9c
COGS-Schedule A: Other costs	1120, 1120S, 1065	Income Statement, Line 9c
Deductions: Comp. of Officers - Schedule E	1120	Income Statement, Line 30a
Deductions: Compensation of shareholder/officers	1120S	Income Statement, Line 30a
Deductions: Shareholder medical insurance	1120S	Income Statement, Line 21
Deductions: Shareholder life insurance	1120S	Income Statement, Line 21
Deductions: Shareholder disability insurance	1120S	Income Statement, Line 21
Deductions: Compensation of other officers	1120S	Income Statement, Line 30a

Deductions: Salaries and wages	1120, 1120S	Income Statement, Line 30b
Deductions: Other salaries and wages	1065	Income Statement, Line 30b
Deductions: Guaranteed payments-use of capital	1065	Income Statement, Line 20
Deductions: Guaranteed payments-partners	1065	Income Statement, Line 20
Deductions: Guaranteed pmts-medical insurance premiums	1065	Income Statement, Line 37
Deductions: Repairs and Maintenance	1120, 1120S, 1065	Income Statement, Line 29
Deductions: Bad debts	1120, 1120S, 1065	Income Statement, Line 13
Deductions: Rents	1120, 1120S, 1065	Income Statement, Line 28
Deductions: State taxes	1120	Income Statement, Line 32b
Deductions: State franchise or inc. tax	1120S, 1065	Income Statement, Line 32b
Deductions: Local property taxes	1120, 1120S, 1065	Income Statement, Line 32d
Deductions: Payroll taxes	1120, 1120S, 1065	Income Statement, Line 32d
Deductions: Other miscellaneous taxes	1120, 1120S, 1065	Income Statement, Line 32d
Deductions: Licenses	1120, 1120S, 1065	Income Statement, Line 24
Deductions: Interest expense	1120, 1120S, 1065	Income Statement, Line 22a
Deductions: Charitable contributions	1120	Income Statement, Line 15
Deductions: Depletion	1120, 1120S, 1065	Income Statement, Line 17b
Deductions: Advertising	1120, 1120S	Income Statement, Line 11
Deductions: Retirement plans/etc.	1065	Income Statement, Line 27

Deductions: Pension/profit-sharing/etc.	1120, 1120S	Income Statement, Line 27
Deductions: Employee benefit programs	1120, 1120S, 1065	Income Statement, Line 19
Deductions: Employee medical insurance	1120S, 1065	Income Statement, Line 21
Deductions: Employee disability insurance	1120S, 1065	Income Statement, Line 21
Deductions: Meals and entertainment (subj to 50% limit)	1120S	Income Statement, Line 25a
Deductions: Meals and entertainment(subj to 50% limit)	1120, 1065	Income Statement, Line 25a
Deductions: Meals and entertainment (100% deductible)	1120S	Income Statement, Line 25c
Deductions: Meals and entertainment(100% deductible)	1120, 1065	Income Statement, Line 25c
Other Deductions: Accounting	1120, 1120S, 1065	Income Statement, Line 10
Other Deductions: Advertising	1065	Income Statement, Line 11
Other Deductions: Auto and truck	1120, 1120S, 1065	Income Statement, Line 35
Other Deductions: Bank charges	1120, 1120S, 1065	Income Statement, Line 37
Other Deductions: Business gifts	1120, 1120S, 1065	Income Statement, Line 37
Other Deductions: Commissions	1120, 1120S, 1065	Income Statement, Line 37
Other Deductions: Continuing/professional education	1120, 1120S, 1065	Income Statement, Line 37
Other Deductions: Credit & collection costs	1120, 1120S, 1065	Income Statement, Line 37
Other Deductions: Discounts given	1120, 1120S, 1065	Income Statement, Line 37
Other Deductions: Dues and subscriptions	1120, 1120S, 1065	Income Statement, Line 26
Other Deductions: Independent contractors	1120, 1120S, 1065	Income Statement, Line 37
Other Deductions: Insurance	1120, 1120S, 1065	Income Statement, Line 21

Other Deductions: Janitorial & cleaning	1120, 1120S, 1065	Income Statement, Line 37
Other Deductions: Laundry	1120, 1120S, 1065	Income Statement, Line 37
Other Deductions: Legal & professional fees	1120, 1120S, 1065	Income Statement, Line 23
Other Deductions: Office expenses	1120, 1120S, 1065	Income Statement, Line 31
Other Deductions: Parking	1120, 1120S, 1065	Income Statement, Line 37
Other Deductions: Postage and Delivery	1120	Income Statement, Line 37
Other Deductions: Postage & delivery	1120S, 1065	Income Statement, Line 37
Other Deductions: Printing	1120S, 1065	Income Statement, Line 37
Other Deductions: Printing & copying	1120	Income Statement, Line 37
Other Deductions: Security	1120, 1120S, 1065	Income Statement, Line 37
Other Deductions: Supplies	1120, 1120S, 1065	Income Statement, Line 31
Other Deductions: Telephone	1120S, 1065	Income Statement, Line 34
Other Deductions: Telephone/Internet	1120	Income Statement, Line 34
Other Deductions: Tools	1120, 1120S, 1065	Income Statement, Line 37
Other Deductions: Travel	1120, 1120S, 1065	Income Statement, Line 33
Other Deductions: Utilities	1120, 1120S, 1065	Income Statement, Line 34
Other Deductions: Other deductions	1120, 1120S, 1065	Income Statement, Line 37
Schedule K-Rentals (not Fm 8825): Income-rental	1120S, 1065	Income Statement, Line 4b
Schedule K-Rentals (not Fm 8825): Expenses-rental	1120S, 1065	Income Statement, Line 37
Schedule K-Portfolio Inc (Loss): Interest income-Bank, CDs, etc.	1065	Income Statement, Line 3b

Schedule K-Portfolio Inc (Loss): Interest income-CD's/etc.	1120S	Income Statement, Line 3b
Schedule K-Portfolio Inc (Loss): Interest income-US Treasury obligation	1065	Income Statement, Line 3c
Schedule K-Portfolio Inc (Loss): Interest income-U.S. Treas	1120S	Income Statement, Line 3c
Schedule K-Portfolio Inc (Loss): Dividend income	1120S, 1065	Income Statement, Line 2a
Schedule K-Portfolio Inc (Loss): Royalty income	1120S, 1065	Income Statement, Line 5
Schedule K-Portfolio Inc (Loss): Other income	1065	Income Statement, Line 8h
Schedule K-Other Income (Loss): Other income	1120S	Income Statement, Line 8h
Schedule K-Deductions: Charitable contributions	1120S, 1065	Income Statement, Line 15
Schedule K-Deductions: Other deductions	1120S, 1065	Income Statement, Line 37
Schedule K-Inv. Interest: Int. exp. on investment debts	1065	Income Statement, Line 22b
Schedule K-Inv. Interest: Int. exp.-investment debts	1120S	Income Statement, Line 22b
Schedule K-Foreign Tax: Total foreign taxes	1120S, 1065	Income Statement, Line 32c
Schedule K-Other items: Sec. 59(e) expenses	1120S	Income Statement, Line 37
Schedule K-Other items: Section 59(e) expenses	1065	Income Statement, Line 37
Schedule K-Other items: Tax-exempt interest income	1120S, 1065	Income Statement, Line 3d
Schedule K-Other items: Other tax-exempt income	1120S, 1065	Income Statement, Line 8g
Schedule K-Other items: Nondeductible expenses	1120S, 1065	Income Statement, Line 36c
B/S-Assets: Cash	1120, 1120S, 1065	Balance Sheet, Line 1, End of Year
B/S-Assets: Accts. Rec. and trade notes	1120S, 1065	Balance Sheet, Line 2a, End of Year
B/S-Assets: Accts. Rec. and trade notes.	1120	Balance Sheet, Line 2a, End of Year

B/S-Assets: U.S. government obligations	1120, 1120S, 1065	Balance Sheet, Line 4, End of Year
B/S-Assets: Tax-exempt securities	1120, 1120S, 1065	Balance Sheet, Line 5, End of Year
B/S-Assets: Other current assets	1120, 1120S, 1065	Balance Sheet, Line 12, End of Year
B/S-Assets: Loans to stockholders	1120	Balance Sheet, Line 6, End of Year
B/S-Assets: Loans to shareholders	1120S	Balance Sheet, Line 6, End of Year
B/S-Assets: Mortgage/real estate loans	1120, 1120S, 1065	Balance Sheet, Line 7, End of Year
B/S-Assets: Other investments	1120, 1120S, 1065	Balance Sheet, Line 12, End of Year
B/S-Assets: Buildings/oth. depr. assets	1120, 1120S, 1065	Balance Sheet, Line 8a, End of Year
B/S-Assets: Accumulated depreciation	1120, 1120S, 1065	Balance Sheet, Line 8b, End of Year
B/S-Assets: Depletable assets	1120, 1120S, 1065	Balance Sheet, Line 9a, End of Year
B/S-Assets: Accumulated depletion	1120, 1120S, 1065	Balance Sheet, Line 9b, End of Year
B/S-Assets: Land	1120, 1120S, 1065	Balance Sheet, Line 10, End of Year
B/S-Assets: Intangible assets	1120, 1120S, 1065	Balance Sheet, Line 11a, End of Year
B/S-Assets: Accumulated amortization	1120, 1120S, 1065	Balance Sheet, Line 11b, End of Year
B/S-Assets: Other assets	1120, 1120S, 1065	Balance Sheet, Line 12, End of Year
B/S-Liabs/Cap: Accounts payable	1065	Balance Sheet, Line 14, End of Year
B/S-Liabs/Cap: S-T Mortgage/note/bonds pay.	1065	Balance Sheet, Line 15, End of Year
B/S-Liabs/Cap: Other current liabilities	1065	Balance Sheet, Line 19, End of Year
B/S-Liabs/Cap: All nonrecourse loans	1065	Balance Sheet, Line 16, End of Year
B/S-Liabs/Cap: L-T Mortgage/note/bonds pay.	1065	Balance Sheet, Line 18, End of Year

B/S-Liabs/Cap: Other liabilities	1065	Balance Sheet, Line 19, End of Year
B/S-Liabs/Eq.: Accounts payable	1120, 1120S	Balance Sheet, Line 14, End of Year
B/S-Liabs/Eq.: S-T Mortgage/note/bonds pay.	1120, 1120S	Balance Sheet, Line 15, End of Year
B/S-Liabs/Eq.: Other current liabilities	1120, 1120S	Balance Sheet, Line 19, End of Year
B/S-Liabs/Eq.: L-T Mortgage/note/bonds pay.	1120, 1120S	Balance Sheet, Line 18, End of Year
B/S-Liabs/Eq.: Other liabilities	1120, 1120S	Balance Sheet, Line 19, End of Year
B/S-Liabs/Eq.: Loans from stockholders	1120	Balance Sheet, Line 17, End of Year
B/S-Liabs/Eq.: Loans from shareholders	1120S	Balance Sheet, Line 17, End of Year
B/S-Liabs/Eq.: Capital stock	1120S	Balance Sheet, Line 21b, End of Year
B/S-Liabs/Eq.: Capital stock - Preferred Stk.	1120	Balance Sheet, Line 21a, End of Year
B/S-Liabs/Eq.: Capital stock - Common Stk.	1120	Balance Sheet, Line 21b, End of Year
B/S-Liabs/Eq.: Paid-in or capital surplus	1120, 1120S	Balance Sheet, Line 22, End of Year
B/S-Liabs/Eq.: Treasury stock	1120S	Balance Sheet, Line 28, End of Year
B/S-Liabs/Eq.: Cost of Treasury stock	1120	Balance Sheet, Line 28, End of Year
Schedule M-1: Depreciation per books	1120, 1120S, 1065	Income Statement, Line 18
Schedule M-1: Expenses on books not on return	1120, 1120S, 1065	Income Statement, Line 37
Schedule M-1: Income on books not on return	1120, 1120S, 1065	Income Statement, Line 8h
Schedule M-1: Tax-exempt interest income	1120	Income Statement, Line 3d
Fm 8825-20a: Income-other rental real estate	1120S, 1065	Income Statement, Line 8h
Fm 8825-A: Gross rents	1120S, 1065	Income Statement, Line 8h

Fm 8825-A: Advertising	1120S, 1065	Income Statement, Line 37
Fm 8825-A: Auto and travel	1120S, 1065	Income Statement, Line 37
Fm 8825-A: Cleaning and maintenance	1120S, 1065	Income Statement, Line 37
Fm 8825-A: Commissions	1120S, 1065	Income Statement, Line 37
Fm 8825-A: Insurance	1120S, 1065	Income Statement, Line 37
Fm 8825-A: Legal and other prof. fees	1120S, 1065	Income Statement, Line 37
Fm 8825-A: Interest expense	1120S, 1065	Income Statement, Line 37
Fm 8825-A: Repairs	1120S, 1065	Income Statement, Line 37
Fm 8825-A: Taxes	1120S, 1065	Income Statement, Line 37
Fm 8825-A: Utilities	1120S, 1065	Income Statement, Line 37
Fm 8825-A: Wages and salaries	1120S, 1065	Income Statement, Line 37
Fm 8825-A: Other misc. rental expenses	1065	Income Statement, Line 37
Fm 8825-A: Other miscellaneous expenses	1120S	Income Statement, Line 37
Fm 8825-B: Gross rents	1120S, 1065	Income Statement, Line 8h
Fm 8825-B: Advertising	1120S, 1065	Income Statement, Line 37
Fm 8825-B: Auto and travel	1120S, 1065	Income Statement, Line 37
Fm 8825-B: Cleaning and maintenance	1120S, 1065	Income Statement, Line 37
Fm 8825-B: Commissions	1120S, 1065	Income Statement, Line 37
Fm 8825-B: Insurance	1120S, 1065	Income Statement, Line 37
Fm 8825-B: Legal and other prof. fees	1120S, 1065	Income Statement, Line 37



Fm 8825-B: Interest expense	1120S, 1065	Income Statement, Line 37
Fm 8825-B: Repairs	1120S, 1065	Income Statement, Line 37
Fm 8825-B: Taxes	1120S, 1065	Income Statement, Line 37
Fm 8825-B: Utilities	1120S, 1065	Income Statement, Line 37
Fm 8825-B: Wages and salaries	1120S, 1065	Income Statement, Line 37
Fm 8825-B: Other misc. rental expenses	1065	Income Statement, Line 37
Fm 8825-B: Other miscellaneous expenses	1120S	Income Statement, Line 37
Fm 8825-C: Gross rents	1120S, 1065	Income Statement, Line 8h
Fm 8825-C: Advertising	1120S, 1065	Income Statement, Line 37
Fm 8825-C: Auto and travel	1120S, 1065	Income Statement, Line 37
Fm 8825-C: Cleaning and maintenance	1120S, 1065	Income Statement, Line 37
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## Introduction to the User's Guide

This User's Guide outlines the step-by-step tasks that must be taken to completely process a Tax Return with this software program.

## Daily Things to Do

- 1.) The Transmitting/Main Computer should transmit to Central Site at least twice a day, once in the morning and once in the evening. If you are operating a system with Non-Transmitting Computers, set up a regular schedule for transferring and retrieving data to and from the Non-Transmitting and Transmitting Computers. If you are operating as a Multi-Office Organization or a Service Bureau, set up a regular schedule for transmitting by the Remote Computer(s) to the Main Computer via Central Site. See *Chapter 2 under Communications Setup in the Manual to enable automatic scheduling.*
- 2.) Check the Work In Progress Summary (WIP) screen for New Items:
  - a. Checks to be printed-The Check Ready by Site Report provides a list of all Taxpayers whose checks are ready with their phone numbers.
  - b. IRS Rejects-Correct Return(s) and contact Taxpayer(s) if necessary.
  - c. TaxPass Mobile App Retrieval-Import all TaxPass returns if necessary to complete and process your remote tax returns.
  - d. Software Updates-Apply all software updates to both Transmitting and Non-Transmitting Computers, and contact Technical Support immediately if you have any problems.
  - e. Bulletins-Read Bulletins regularly in case they apply to you or your Taxpayers.

## Types of Services

The following page gives a detailed list of the bank products offered, along with the Tax Preparation and other services for which the Taxpayer can be charged a fee. This program has been enhanced to provide several billing options. You can make copies of this page for your office staff for quick reference. *For detailed instructions on setting up billing and entering fees into the program, please refer to Chapter 2.*

## **Tax Preparation**

A fee is normally charged for preparing the Tax Return for the Taxpayer. This fee is automatically deducted from the Taxpayer's refund, when applicable. Be sure your information is entered on page 2 of the Return, and sign and date the return if you are a Paid Preparer. If you are only assisting the Taxpayer with entering the data into the computer and not signing the return as a Paid Preparer, the Taxpayer **cannot** be charged a Tax Preparation fee.

## **Electronic Filing**

A fee may be charged when the Taxpayer's tax return is electronically filed with both the IRS and state taxing agency. Some banks do not allow an electronic filing fee to be charged when a Taxpayer is purchasing a bank product. The Taxpayer must electronically file their return to receive a bank product. Also, electronic filing typically provides a faster refund. If the Taxpayer chooses to do a paper return, it may be several weeks before their refund will be available.

## **Audit Allies**

A fee will be charged when the Taxpayer chooses to purchase Audit Allies, an audit protection product offered by an independent company made available directly through the software. *See Appendix 8 for details.*

## **iProtect**

A fee will be charged when the Taxpayer chooses to purchase iProtect, an identity theft protection product offered by an independent company made available directly through the software. *See Appendix 8 for details.*

## **Pay-Per-Remote Signature**

A fee will be charged when the Taxpayer chooses to sign their tax return remotely. You must be enrolled in this feature to utilize this product. *See Appendix 8 for details.*

## **RAC (Refund Anticipation Check)**

The Taxpayer should receive their check from you in two to four weeks.

## **RAC Direct Deposit**

The Taxpayer's refund will be sent directly to their bank account. You will NOT print a check for the Taxpayer.

## **Direct Deposit of Refund**

The Taxpayer should receive a direct deposit of their refund into their bank account in two to four weeks. *The customer must pay any fees due in advance of filing the return electronically.*

## **Paper Check**

The IRS will mail a check to the Taxpayer's home in two to four weeks. *The customer must pay any fees due in advance of filing the return electronically.*

## Preparing the Personal Tax Return

This program allows the Tax Preparer to electronically store IRS documents in accordance with IRS Rev. Proc. 97-22. Please refer to that document for more information regarding the storage of electronic tax returns and other documents.

- 1.) Fill out the Taxpayer Questionnaire and have the Taxpayer sign the form verifying everything is true and correct. This questionnaire is available at the end of this User's Guide and as a PDF in the Xlink25 directory for you to make copies.
- 2.) Check the Taxpayer's Photo Identification and Social Security card to verify that the information matches the information on the Taxpayer Questionnaire.
- 3.) Begin the Tax Return and complete the Taxpayer Data sheet, along with the applicable Due Diligence questions. This program assists the Tax Preparer in fulfilling his or her federal requirements mandated in IRS Treasury Regulation § 1.66695-2. Complete any additional Due Diligence requirements of the state in which the Tax Preparer is operating or preparing returns.
- 4.) Print the Consent to Use and Privacy Notice forms and have the Taxpayer sign these forms. If there is a Spouse, he or she also needs to sign these forms. Alternatively, use the Signature Pad to capture the signature(s) on these forms. The electronically signed forms will be saved in the Document Archive as a permanent record of the Tax Return.
- 5.) Scan the Taxpayer Questionnaire, any additional Due Diligence Documentation, Photo Identification(s), Social Security card(s), and any other applicable identifications and documents to create a complete electronic copy of the return if this equipment is being utilized by your office. Otherwise, a hard copy of all of these documents should be kept as part of the Taxpayer's tax return records.
- 6.) Continue preparing the Federal Tax Return.
- 7.) When the federal portion of the Return file is completed, verify the Return file and make any necessary corrections.
- 8.) Add State Return(s) if applicable and complete them. *The State Return may be automatically added to the return if this option was selected during Setup. See Chapter 2 of the Manual.*
- 9.) Verify the Return file again and make any necessary corrections.
- 10.) Queue the Return file for Transmitting or Transferring. *See the Manual for more information on transmitting and transferring returns to and from Transmitting Computers, Non-Transmitting Computers, Remote Computers, and Central Site.*
- 11.) Print the Consent to Disclosure and Bank Application and have the Taxpayer sign these forms if the Taxpayer is purchasing a Bank Product. Alternatively, use the Signature Pad to capture the Taxpayer's Signature on these forms. The forms will then

be signed and saved in the Document Archive as a permanent record of the Tax Return.

- 12.) Print the Form 8879 if the return is being electronically filed, and the ERO is using the Practitioner PIN method and/or auto-generating the Taxpayer's PIN and have the Taxpayer sign this form. Alternatively, use the Signature Pad to capture the Taxpayer's Signature and Tax Preparer's signature on this form. This form will be signed and saved in the Document Archive as a permanent record of the Tax Return. Either a hard copy or an electronic copy of the signed Form 8879 must be kept as part of the Tax Preparer's records.
- 13.) Print all applicable forms as follows:
  - a. Taxpayer copy of the Federal and State Return
  - b. Preparer copy of the Federal and State Return (if you keep hard copies)
  - c. IRS copy of the return if the Federal Return is being mailed
  - d. State copy of the return if State Return is being mailed
  - e. Taxpayer copy of all applicable bank documents
  - f. Preparer copy of all applicable bank documents (if you keep hard copies)
  - g. Taxpayer copy of all other applicable product applications
  - h. Payment voucher, if applicable
- 14.) If this is an electronically filed Return,
  - a. If the Federal Return includes attachments that cannot be electronically filed, but instead must be mailed to the IRS, these attachments, along with a copy of Form 8879, will be printed with the Taxpayer's return along with mailing directions.
  - b. Do not mail the IRS any documents, including Form 8879, except under the conditions listed above.
- 15.) If this is a paper Return being mailed to the IRS and/or State,
  - a. Have the Taxpayer sign the appropriate Return.
  - b. Sign the appropriate Return if you are a Paid Preparer.
  - c. Mail the appropriate Return along with any other required documents.
- 16.) On a regularly scheduled basis, from the Work In Progress Summary screen, click Transmit to send the electronically filed Return(s) from a Transmitting Computer and/or Remote Computer to Central Site and/or Main Office, or click Transfer from a



Non-Transmitting Computer to send to an external storage device for Retrieving by a Transmitting Computer.

- 17.) Give the Taxpayer the following documents for his or her Records:
  - a. A copy of the Federal Return, and any copies of State Returns, as applicable
  - b. A signed Form 8879 if the Return has been filed electronically if requested
  - c. A signed copy of the Bank Application, as applicable
  - d. The Taxpayer's (and Spouse's) copy(ies) of their W-2s
  - e. Any other documentation the Taxpayer brought with them for preparing the Tax Return
  
- 18.) As the Preparer, keep for your Records (as a hard copy or as an electronic copy):
  - a. A copy of the Federal Tax Return, and any copies of State Returns, as applicable
  - b. A signed Form 8879, if applicable, which must be kept for at least 3 years from the due date of the Federal Return or the filing date of the Return, whichever is later
  - c. The top copy of the Bank Application
  - d. The signed Taxpayer Questionnaire
  - e. Any documents related to the Due Diligence Requirements
  - f. The photocopies of all Social Security cards and Picture Identifications
  - g. Signed Consent to Use, Consent to Disclosure, and Privacy Notice forms
  - h. Copies of all W-2's used to prepare the Tax Return

## **Presenting the Check to the Taxpayer**

- 1.) The Taxpayer must present their Photo Identification to pick up the check. This is the case even if you saw the ID before, and you remember the Taxpayer. **DO NOT GIVE A CHECK TO ANYONE EXCEPT THE TAXPAYER, OR THE TAXPAYER'S SPOUSE IF THEY FILED A JOINT RETURN.**
- 2.) If a Bank Product has been requested, write the Check Number on the bottom of the Bank Application and have the Taxpayer date and sign that he or she received the check.
- 3.) This is your last opportunity to get the Taxpayer's Signature on every required form. Check one more time to be sure this is completed.

Note: If a Taxpayer does not receive their entire expected Refund, he or she needs to call the Treasury Department at 800-304-3107 if a letter has been received by the Taxpayer from the IRS indicating the shortage is for a repayment of debt to a government agency. If the Taxpayer did not receive a letter, the Taxpayer needs to contact the bank to determine why the entire Refund was not paid.

## **Customer Relations**

***It is very important to explain this carefully to your Taxpayers: The IRS does not guarantee Refunds on any date or time. Additionally, the Banks do not guarantee they will give a loan to any or all of your Taxpayers.*** The following responses have been created for you to use as talking points when and if a Taxpayer is questioning when they will receive a form of payment:

### **Electronic Filing**

“We are submitting your tax return to the IRS electronically. If the IRS identifies any errors, you will not receive a refund. If the IRS accepts your return, they will pay your refund in two to four weeks.”

### **RAC (Refund Anticipation Check)**

“In addition to electronic filing, we are submitting a request to the bank to receive your refund from the IRS and to allow us to print a check for your refund less fees. The check for your refund will become available as soon as the IRS pays your refund (in two to four weeks). ”

### **RAC DD (RAC Direct Deposit)**

“In addition to electronic filing, we are submitting a request to the bank to receive your refund from the IRS, and to deposit your refund less fees directly into your bank account. The direct deposit of your refund will become available as soon as the IRS pays your refund (in two to four weeks). You will need to contact your bank to determine if the Bank made the deposit.”

# Appendix 8 Premium Services

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We offer our clients a broad range of fully integrated tax services, combining insights and innovation with business and industry knowledge to help your company grow. You have the flexibility to choose the services that meet the unique needs of your organization.

## Pay-Per-Remote Signature

While we do offer multiple ways to capture a taxpayer signature with the use of signature pads, which requires the taxpayer be present. The Pay-Per-Remote Signature allows you to complete a tax return and send documents requesting a signature to your clients remotely. Utilizing this service can improve your existing workflow in multiple ways;

- Increase the efficiency of the tax preparation process, allowing for more returns
- Cutting operating costs - reduce costs associated with printing, mailing, faxing, and storing physical copies of documents
- Improved customer experience - customers can sign from anywhere on any device with internet access

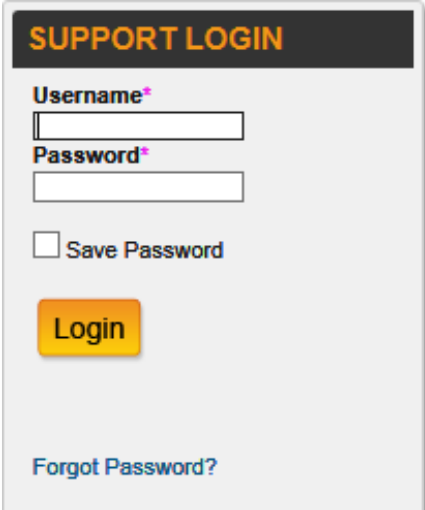
Contact your Sales Representative for more information or to sign up for this premium service.

## Enrollment

The first step to be able to provide these premium services is to enroll with the companies and agree to their terms and conditions.

*Enroll for Pay-Per-Remote Signature:*

1. **Login to the Portal** as the Master User, Main Office, or Service Bureau.
2. From the Support Home, **click on YOUR ACCOUNT**  
The Account screen will open.
3. **Click REMOTE SIGNATURE SERVICE** to open and view the Remote Signature Agreement Screen.
4. **Under the REMOTE SIGNATURE AGREEMENT,**
  - a. **Select YES** from the dropdown list if you want to offer the Pay-Per-Remote Signature premium service.
  - b. After you have read the terms and conditions, **check the box** to agree to the terms and conditions of the Remote Signature Service Agreement.
5. **Click SAVE** to save your changes and return to Office Management screen.



**SUPPORT LOGIN**

Username\*

Password\*




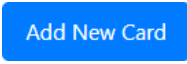

Save Password

**Login**

[Forgot Password?](#)

## Manage and Assign a Credit Card:

After completing your enrollment for the Pay-Per-Remote Signature a valid credit card will need to be entered. Ideally, each User ID will login to the Portal and enter their own credit card information. The Account owner does have the option to enter their credit card to remit payment for each tax return that uses the Pay-Per-Remote Signature feature.

1. **Login to the Portal** if needed.
2. **Click SUPPORT** a drag your mouse down to **MANAGE PAYMENT CARDS** and **click once**.
3. The login for the account owner will **click**  if not using the account login, skip to next step. A new browser window will open displaying Your Wallet.
4. The User ID login will **click**  **or**  . A new browser window will open displaying Your Wallet.
5. **On the MY CARDS tab, Click**  to enter the required information and **click**  . Your credit card information is now securely saved and available for use.
6. **Enter** a valid Email Address to receive invoices for the charges being submitted against your credit card and **click Update** to save.
7. **Exit** to be taken back to the portal.

## Pay-Per-Return

The Pay-Per-Return feature is designed for professional tax preparers who want a robust product but file a lower volume business returns. For a nominal per-return fee, our Pay-Per-Return option allows you to easily complete any combination of returns that you need.

Ideal for Tax Professionals who:

- Prepare a limited number of federal and state individual or business returns.
- Need a cost-effective solution without compromising on quality and accuracy.

Contact your Sales Representative for more information or to sign up for this premium service.

## Remote Invoicing

The Remote Invoicing service is used to assist ERO's in collecting preparation fees remotely from the taxpayer. It also incorporates the bookkeeping necessary to record tax preparation fee payments and will post those back to the tax return. In addition, this feature records any

service fee information back to the ERO's wallet. *To utilize this premium service the ERO must be using PayJunction.*

- Keep a paperless office.
- Increase the efficiency of the tax preparation fee collection.
- Give your taxpayers another way to pay for tax preparation fees.

## Audit Allies

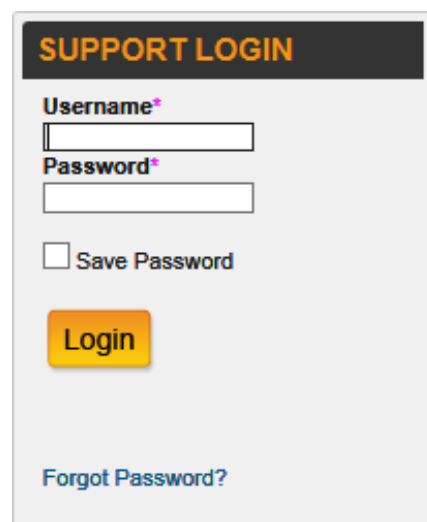
Audit Allies offers you and your clients the chance to rest easy with audit assistance. Including benefits for both the tax professional and the taxpayer, Audit Allies offers comprehensive and reliable aid in the event of an audit. Audit Allies is fully integrated with our software, and you can seamlessly incorporate the service into your current tax preparation process.

### Enrollment

The first step to be able to provide these premium services is to enroll with the company and agree to their terms and conditions.

*Enroll for Audit Allies:*

1. **Login to the Portal** as the Master User, Main Office, or Service Bureau.
2. From the Support Home, **click on YOUR ACCOUNT**. The Account screen will open.
3. **Click AUDIT ALLIES** to open and view the Manage Account Agreements Screen.
4. **Under the AUDIT ALLIES AGREEMENT,**
  - a. **Select YES** from the dropdown list if you want to enable the Audit Allies' audit assistance service.
  - b. After you have read the terms and conditions, **check the box** to agree to the terms and conditions of the Audit Allies User Agreement.
5. **Click SAVE** to save your changes and return to Office Management screen.






### Additional Options for Audit Allies

The Master User or Main Office can also enable Audit Allies to be auto added to each return and charge a fee for the processing of this premium service.

*To Edit Audit Allies Preferences for an Office/ERO from the Web Portal:*

1. From the Office Management Screen, **click MANAGE EROS/OFFICE SETUP**. The Manage Offices screen will open. The list of all Offices/EROs will appear. An

Office can be located by search criteria or only the offices of a specific multi-tier can be listed by selecting the multi-tier office from the drop down list.

2. Click the  button next to the ERO to setup a new ERO's information, or click the  button to edit a current ERO.
3. Under **BILLING/FEE INFORMATION**, enter applicable information as follows:
  - a. Select the **BILLING SCHEDULE** from the dropdown list or **click the CREATE NEW SCHEDULE Button to create** a new Billing Schedule. The Billing Schedules are created in Manage Billing as detailed above.
  - b. Enter the **OFFICE INFORMATION** such as name and address that should be printed on each invoice.
  - c. Enter the **AUDIT ALLIES MARKUP fee**, if applicable.
  - d. Check the box next to **AUTO ADD AUDIT PROTECTION** to each return for this ERO.
4. Click **Save and Continue** to save your changes.
5. Click the **PUBLISH ERO button** to publish the information entered for this ERO and close this screen. Alternatively, **click the RETURN TO MANAGE OFFICES button** to return to that screen, and the ERO/Office can be published at a later time by using the  button next to the User ID.

*To Edit Audit Allies Preferences for an Office/ERO from the Tax Program:*

1. **Login to your Tax Software Program** as the Administrator.
2. From the Opening Screen, **click on SETUP** in the Menu Bar, drag the arrow down to **BILLING SETUP**, and click once. The **BILLING SETUP** window will open.
3. Under the **CUSTOM SETTINGS TAB**,
  - a. **Next to AUDIT ALLIES CHECK AUTO ADD FINANCIALS** to automatically add this product to every bank product individual return. Otherwise, Audit Allies will need to be manually included by adding a form to Returns on an individual basis. *Important Note: You must have a contract and be enrolled with Audit Protection to add these fees.*
  - b. **Next to AUDIT ALLIES CHECK AUTO ADD NON -FINANCIALS** to automatically add this product to every non-bank product individual return. Otherwise, Audit Allies will need to be manually included by adding a form to Returns on an individual basis.
4. In the **Billing Setup window**, click **OK** to save and exit **BILLING SETUP**.

## Utilizing the Audit Allies Premium Service

Audit Allies can be added to the Return by using the auto-add function described above or by using the Add Form function that is used for adding any type of Form or Worksheet to the Return.

For Taxpayers who want to purchase the Premium Service Audit Allies but don't want to use their tax refund or have a balance due, collect the applicable fees and remit the payment to Audit Allies.

## iProtect

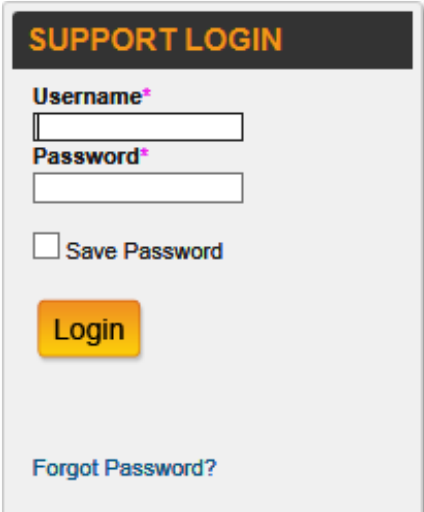
iProtect offers you and your clients the chance to rest easy with identify theft protection. Including benefits for both the tax professional and the taxpayer, iProtect offers comprehensive and reliable aid in the event the taxpayer has their identity stolen. iProtect is fully integrated with our software and you can seamlessly incorporate the service into your current tax preparation process.

### Enrollment

The first step to be able to provide these premium services is to enroll with the company and agree to their terms and conditions.

*Enroll for iProtect:*




1. **Login to the Portal** as the Master User, Main Office, or Service Bureau.
2. From the Support Home, **click on YOUR ACCOUNT**  
The Account screen will open.
3. **Click iPROTECT** to open and view the Manage Account Agreements Screen.
4. **Under the iPROTECT AGREEMENT,**
  - a. **Select YES** from the dropdown list if you want to enable the iProtect' audit assistance service.
  - b. After you have read the terms and conditions, **check the box** to agree to the terms and conditions of the iProtect User Agreement.
5. **Click SAVE** to save your changes and return to Office Management screen.



### Additional Options for iProtect

The Master User or Main Office can also enable iProtect to be auto added to each return and charge a fee for the processing of this premium service.

*To Edit iProtect Preferences for an Office/ERO from the Web Portal:*

1. From the Office Management Screen, **click MANAGE EROs/OFFICE SETUP**. The Manage Offices screen will open. The list of all Offices/EROs will appear. An Office can be located by search criteria or only the offices of a specific multi-tier can be listed by selecting the multi-tier office from the drop down list.
2. **Click the  button next to the ERO** to setup a new ERO's information, **or click the  button** to edit a current ERO.
3. **Under BILLING/FEE INFORMATION**, enter applicable information as follows:
  - a. **Select the BILLING SCHEDULE** from the dropdown list or **click the CREATE NEW SCHEDULE Button to create** a new Billing Schedule. The Billing Schedules are created in Manage Billing as detailed above.
  - b. **Enter the OFFICE INFORMATION** such as name and address that should be printed on each invoice.
  - c. **Enter the IPROTECT MARKUP fee**, if applicable.
  - d. **Check the box next to AUTO ADD IPROTECT** to each return for this ERO.
4. **Click Save and Continue** to save your changes.
5. **Click the PUBLISH ERO button** to publish the information entered for this ERO and close this screen. Alternatively, **click the RETURN TO MANAGE OFFICES button** to return to that screen, and the ERO/Office can be published at a later time by using the  button next to the User ID.

*To Edit iProtect Preferences for an Office/ERO from the Tax Program:*

5. **Login to your Tax Software Program** as the Administrator.
6. From the Opening Screen, **click on SETUP** in the Menu Bar, drag the arrow down to BILLING SETUP, and click once. The BILLING SETUP window will open.
7. **Under the CUSTOM SETTINGS TAB**,
  - a. **Next to IPROTECT CHECK AUTO ADD FINANCIALS** to automatically add this product to every bank product individual return. Otherwise, iProtect will need to be manually included by adding a form to Returns on an individual basis. *Important Note: You must have a contract and be enrolled with iProtect to add these fees.*
  - b. **Next to IPROTECT CHECK AUTO ADD NON -FINANCIALS** to automatically add this product to every non-bank product individual return. Otherwise, iProtect will need to be manually included by adding a form to Returns on an individual basis.



8. In the **Billing Setup** window, click **OK** to save and exit BILLING SETUP.

**Utilizing the iProtect Premium Service**

iProtect can be added to the Return by using the auto-add function described above or by using the Add Form function that is used for adding any type of Form or Worksheet to the Return.

For Taxpayers who want to purchase the Premium Service iProtect but don't want to use their tax refund or have a balance due, collect the applicable fees and remit the payment to iProtect.



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